





STEP 1: PRE-EVENT PLANNING



- Define event purpose and goals
- Determine your audience
- Develop event budget
- Set event date
- Find a delivery platform
- Build an event content plan
 - Determine speakers
 - Set session lengths
 - o Leverage different formats: presentations, panels, recorded videos
 - Conduct technical and dress rehearsals
 - o Add engagement tools: chat, live polls, Q&A, reactions
 - Plan to record sessions
- Brand and promote your event
- Acquire sponsors and partners
- Prepare attendees for the virtual experience
 - Email instructions, tutorials





STEP 2: EVENT EXECUTION



- On-site and remote support before, during and after event
 - Assist attendee login and event access
 - Monitor live attendee feedback through chat support
- Direct remote presentations
 - Live camera switching
 - Funnel attendees into breakout sessions
- Attendee engagement
 - o Ensure attendees have a way to interact with the content and each other
 - o Live polling, Q&A, gamification, social media
- Analytics
 - o Capture attendee data: session attendance, length of engagement
- Facilitate networking and 1-on-1 appointments







- Send "thank you" emails and feedback surveys
- Review analytics
 - Session attendance, length of engagement
- Present results to key stakeholders
- Determine key takeaways for next event





