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Product Owner

Your Opportunity

Are you forward thinking, creative, confident, reliable with a strong desire to succeed? Do you have excellent organizational, communication and interpersonal skills with a strong pedigree of turning product visions into roadmaps? Do you have a background with user-centric mobile-first products and a really strong grasp of UX best practice?

This is a rare opportunity to reshape and redefine the future of Applaud's products, HR service delivery, and consumer-grade employee experiences.

About Applaud

We are a pioneering HR technology provider who have been serving Fortune 500 companies in all verticals, globally, for over 10 years.

Applaud is built on the belief that employees should have the same exceptional technology experiences inside the world of work, as they expect outside the world of work, as consumers.

We're all gadget-obsessed, but people always come first, technology second, because it's consumer expectations that set our technology standards.

About You

Are you a consumer? In touch with gadgetry and technology? Diligent? A problem-solver? Pioneering? Output-oriented?

Do you prove yourself every day; help others? Are you curious about how things work? An creative person who can identify what makes a good product great, or a once-great product fail?

You have:

- Experience in a high growth B2B SaaS company
- A passion for product management and a knack for understanding clearly what features the customer would consider to be high priority

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- A degree, ideally in a marketing, product, design or engineering
- Superb written and verbal communication skills
- An obsession with user experience design
- Experience in creating user stories and facilitating development of delightful experiences
- Strong cross-functional collaboration skills working closely with multiple stakeholders
- Expertise in product lifecycle management within a fast-paced agile environment
- Knowledge of HR Service Delivery and the HR Tech industry preferred

The Role

You'll join a team of over 50 talented people and enjoy a fun, rewarding and memorable employee experience. The role is permanent, full-time and reporting into the Head of Product Management.

Responsibilities include:

- Conduct market research and competitor analysis, keeping a close eye on market trends
- Understand the target audience needs and user pain points
- The ability to empathize with users across a varied spectrum of personas a user champion who can see a product through the eyes of the people who use it
- Generate product requirements that create a differentiated product that customers love, leading to long-term revenue growth
- Use UX best practices, wireframing tools, and clear communication to author user stories that solve problems whilst delighting customers
- Define, prioritize and own the product backlog for your product areas
- Prioritize opportunities and balance the needs of a diverse set of partners and customers, and clearly communicate the rationale behind your decisions
- Create timelines and roadmaps for your product areas and partner with development to execute on-time and to the highest possible standard
- Use the Applaud platform every day to craft new experiences and templates that show-case its capabilities in the best possible way
- Collaborate with marketing, sales, services, support, success, customers and partners to share product knowledge and evaluate ideas and opinions

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The Benefits

Your fun, rewarding and memorable Applaud experience also comes with:

- Competitive pay and benefits package
- A talented and experienced team as your colleagues
- Opportunities to learn and develop your career to the next stage
- An unrivaled work-life balance

How to Apply

Thanks for your consideration! Please email your CV to <u>careers@applaudhr.com</u> together with any covering notes.