

6 STEPS TO EFFECTIVE INCIDENT MANAGEMENT

Serious Incident Response Scheme

.....



CONDITIONAL LOGIC

Streamline, automate and centralise incident management through the use of smart forms that adapt based on data input to capture Open Disclosure and/or SIRS Questionnaire information.



LINK TO CONTINUOUS IMPROVEMENT PLAN

Ensure that any corrective action is captured and linked to your Continuous Improvement Plan to enable reporting and evidence



ONE-CLICK REPORTING

Real-time reports enable better decision making and reporting capabilities across Continuous Improvement Plans, Risk Registers, Assessor visits and Accreditation

WEB ENABLEMENT

Save time and remove outdated manual processes, spreadsheets and paper forms. With web enabled forms, staff can capture incidents on any device. e.g. PC, Smart Phone or Tablet



INITIATE CORRECTIVE ACTIONS

In response to incidents, create and assign corrective actions as appropriate to reduce the risk of further incidents. e.g. Install a Handrail



LINK INCIDENT TO RISK REGISTER

Ensure the incident is appropriately linked to your risk register and update risk assessment to identify areas of reoccurring risk.



complicare
AGED CARE

Find out how CompliCare can assist you to put in place effective systems and processes today.

www.complicare.com.au