

LOGIWA

WMS GUIDE

TAILORED TO "HIGH VOLUME" B2C/DTC
FULFILLMENT CENTERS



LOGIWA

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About LOGIWA

Logiwa was founded in 2004 to provide enterprise WMS software implementation. The company founders recognized that warehouses could fulfill B2B orders, but the businesses lacked the technology to support DTC or B2C fulfillment. Logiwa WMS was created to fill this gap.

Logiwa's warehouse management software specializes in "High volume" cloud-based order fulfillment, inventory management and warehouse management. Our flexible and reliable warehouse software assists businesses in retail, ecommerce, wholesale and 3PL industries.

With hundreds of successful implementations, Logiwa is the industry leading warehouse management system offering enterprise level functionality to medium and enterprise sized businesses. With powerful automation, Logiwa enables scalability to improve efficiency, increase sales and reduce labor costs.

In the age of ecommerce, Logiwa realizes B2B, B2C and DTC fulfillment to transform today's warehouses into new age fulfillment centers.



LOGIWA

OUT OF THIS WORLD 100% FULFILLMENT FLOW CONTROL

This guide explains
Logiwa's features
and how they can
improve warehouse
operations
and business
outcomes.



CAPTURE EVERY ORDER

Never lose an order again.

- E-commerce connections
- EDI
- B2BGateway, SPSCCommerce, Cardrover
- Logiwa OPEN API
- Excel import
- Custom ERP

Route Orders Across Warehouses

Configure it your way. Use rules based on:

- Closest shipment address
- Inventory availability
- Product attributes
- Sales channels

Shipment Rule Automation

Create order processing rules based on client, store connection, product, country and more.

Picking Job Creation & Optimization

Max out picking efficiency at any volume.

Automatically identify & group orders.

- Identical SKU (Flash sale orders)
- Single & multi item orders
- Over-sized orders
- Channel based
- Country based

Create order processing rules based on client, store connection, product, country and more.



Picking Methods

The right picking method gets it done faster.

- Batch / bulk picking
- Cluster picking
- Wave picking
- Put wall / pick and sort
- Zone picking / pick and pass
- Order based

Mobile app!

Enables scanning during picking. Hyper fast.
Laser accurate.

Packing & Shipping Management

The complete package for pack & ship:

- Print customized packing slips & shipping labels
- Shipping box suggestion
- Carrier rate shopping
- Print & apply integration (Sprinter)
- Scale integrations & auto weight calculation
- Optional 2nd QC check via scan
- Address verification

Effortless Inbound Management

Manage PO/ASN creation for receiving via EDI, API or Excel spreadsheet. Manage receipts with your mobile device. Auto-notify customers upon PO creation.



Directed Putaway

Putaway products based on smart rules like:

- Same SKU
- Same clients
- Fast vs slow moving
- Volume based
- Empty locations
- Many more!

Reporting

Track & log every action:

- Inventory & receiving
- Shipment & billing
- Available to promise
- User performance & workload
- Transaction history / movements
- Many more!

Kitting & Bundling

Produce & pre-assemble kit items & track the components. Direct pickers to the right location & pick kit components faster.

Produce & pre-assemble kit items & track the components. Direct pickers to the right location & pick kit components faster.



Billing

Create billing contracts any way you want. Pair it with Quickbooks & create invoices seamlessly.

- Consignment
- Storage
- Picking & packing
- Kitting
- Value add services
- And more

Client Portal

Give clients X-ray vision into warehouse operations. Let them create PO's, shipment orders, and reports. Real time insight into inventory, order status, and available-to-promise (ATP) reports.

Create billing contracts any way you want. Pair it with accounting & create invoices seamlessly.



MAIN SETUP



**Location
Management**



**Item
Management**



Integrations



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LOCATION MANAGEMENT

Locations & Bins

Improving the organizational process throughout the warehouse has a significant impact on overall warehouse efficiency and total costs.

Since order **picking** represents up to **55 percent of a warehouse's operating costs**, slotting clearly has a major impact on your operations.

When defining locations to the system, location attributes are easily generated. These attributes are then used in algorithms such as directed putaway, picking & packing, job creation and billing. For example:

Bin locations	✓
Location groups	✓
Location zones	✓
Location capacities	✓
ABC code management	✓
Dimensions	✓
Mobile locations	✓
Picking carts	✓
Business stations(Put wall, sorting)	✓

Since order picking represents up to 55 percent of a warehouse's operating costs, slotting clearly has a major impact on your operations.

- Easily upload location attributes using an Excel file or API.
- Get labels for locations and quickly see location address details.

Storage Systems

Besides pre-defined storage systems, we also provide rule-based storage system configurations based on your industry which are used for more sophisticated picking and putaway algorithms and storage billing calculations.

Here are some examples:

- Back-to-back racks
- Shelves and drawers
- Drive-in systems
- Pigeon holes
- Damaged zones
- Return zones
- Mobile picking carts
- Sorting units
- Kitting / assembly stations

ITEM MANAGEMENT

ITEM MASTER

Item attributes can create **multiple levels of inventory control** and can be used on putaway algorithms and job creations.

Below are few of the attributes that can be added to items:

- Expiration date
- Serial number
- Lot number
- Production date
- User-defined attributes (Size, color, style...)
- Country of origin
- Item group & categories
- Reorder & replenishment quantities
- Item image
- Sales & purchase price
- HS tariff code
- Customs description



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Platform

Entity

WMS

Reports

Item

Search

Item

Item information is given below

Item

Client 0/1

Supplier 0/1

Package Type 0/1

Project 0/0

Barcode 0/2

Components 0/0

Serial No 0/0

Lot No 0/0

Expiration date 0/0

Properties 0/0

Production Date 0/0

LP Type 0/0


Item ChannelIds 0/0

Item Information

ID	80901
Code	RE1
Description *	Retail Product 1
Status	Active
Item Type *	Purchased
Consumption Unit *	Pieces
Inventory Item Group	
Image URL	
Main Category	
Weight	0
Volume	0

Other Information

Product Image



Kit Item ?

☐

Safety Inventory CU

0

Packing Item ?

☐

Items can be **downloaded via connected sales channels, using an Excel template** or with **manual entry from the screen.**

Below are few of the functions Logiwa supports on item management:

- Substitute Items
- Kitting / bundling
- Multiple barcodes for an item
- Consignment inventory
- Multiple vendors
- Updating real time inventory of items on different channels



LEVELS OF INVENTORY CONTROL

It's very easy to add multiple levels of inventory control on Logiwa. Below are some of the details you can track:

- FIFO
- FEFO
- FLFO

...which are applicable to the following operations

- Receiving
- Putaway / Transfer
- Picking

Serial Number can be applied to these operations:

- Only receiving
- Only packing
- Both during receiving & packing

SUBSTITUTE ITEM MANAGEMENT

Logiwa makes substitute item management easy.

- Define a substitution group, assign products to that group and implement substitutes when needed.
- Once an order comes in for an out-of-stock item that is assigned to a substitution group, the system automatically assigns a substitute product with enough available inventory to the order.
- You can even manage kit items using substitution groups.

It's very easy to add multiple levels of inventory control on Logiwa.





KIT ITEM MANAGEMENT

There are two ways to manage kit items within LOGIWA.

Start with choosing the kit item type according to your process:

1. Kit to stock: If you produce kit items in the warehouse and pick the actual kit item, choose the Item Type as 'Produced'.
2. Kit to order: If you pick the components of the kit item instead of the final kit item, choose item type as 'Kit'

For "Produced Items" you can use our mobile "Create Kit" screen and create your kits on the go.

For both item types, Logiwa provides many different report options to keep track of your kit item and component item inventories.

For "**Produced Items**" you can use our mobile "Create Kit" screen and create your kits on the go.



INTEGRATIONS

STORE CONNECTIONS

Logiwa offers out-of-the-box integrations to marketplaces, webstores, shipping and accounting platforms. Hundreds of businesses rely on Logiwa to integrate their warehouse systems.

Here are some of the most popular connections that are found on Logiwa:

- New integrations are added with almost every system update!
- Create multiple store connections for one or many clients.
- Sync your inventory in real time to all the connections you have.
- Download orders and items from the online storefront.
- Send inventory levels and shipment details for each store.
- Allocate inventory to specific stores.



MORE...



INVENTORY SHARING BETWEEN STORE CONNECTIONS

You can set your inventory sharing percentages on your store connections (stores) based on,



When syncing inventory levels to your stores, these percentages will be applied to the available quantities. Your selected store connections will automatically update with the specified percentages.

CARRIER CONNECTIONS

Logiwa works with the world's leading carriers as well as new innovative brands:



New ones are added with almost every system update!

MORE...



Here are some functions we support on our carrier connections:

Carrier rate shopping	✓
International shipments	✓
Commercial invoices	✓
Markup rates	✓
3rd party account management	✓
UPS MI and other special services	✓
Signature & letterhead management	✓
Dangerous goods	✓
Alcohol shipments	✓

CARRIER RATE SHOPPING

Logiwa finds the cheapest rate among shipping services added under a carrier rate group by comparing your negotiated rates!

- Add any shipment method you are connected to.
- Access rate shopping from label creation buttons and from the packing screen.

LOGIWA finds the cheapest rate among shipping services added under a carrier rate group by comparing your negotiated rates!



EDI

Logiwa supports a number of EDI transaction sets or file types that are useful for logistics and warehousing businesses, including but not limited to:

EDI 850	Purchase Order transaction set
EDI 856	Refers to an advance ship notice (ASN)
EDI 940	Instruction to remote warehouse to ship orders
EDI 945	Refers to the warehouse shipping advice transaction
EDI 753	Refers to the request for routing instructions document
EDI 764	Inbound freight from suppliers. An EDI 764 is used in response to an EDI 753
EDI 846	Document that allows suppliers to share inventory information with their trading partners
EDI 855	Purchase Order acknowledgement
EDI 997	Functional Acknowledgement
EDI 810	Invoice
EDI 944	Receipt info feed
UCC 128 Shipping Label	The UCC-128, along with an ASN (856), delivers the relevant details of shipment to the retailer. Each label has information about the origin, destination and shipment contents.

Directly connect through any of our **EDI partners, such as SPS Commerce, TrueCommerce, B2B Gateway and **Commerce Hub**.**



OPEN API

Logiwa offers an easy to connect REST API which enables interfacing with your stores, marketplaces, custom websites, other warehouses, vendors, ERPs, BI Tools and more.

Our Open API enables product pulling/pushing, POs, order data along with the following reports:

- Pull/push data to integrate with your ERP system
- Pull/push data to integrate with your TMS
- Pull/push data to integrate with your vendor for seamless flow
- Pull/push data to connect to your store or custom e-commerce site
- Pull warehouse user transactions to send to your HR tool
- Pull sales and inventory data and use it in your BI tool

Check out the open API developer's document:
<http://developer.logiwa.com/>

LOGIWA offers an easy to connect **REST API** which enables interfacing with your stores, marketplaces, custom websites, other warehouses, vendors, ERPs, BI Tools and more.



LOGIWA Platform Entity WMS Mobile Dashboard Favorites										
Channel Integration Log										
Channel	Client	Store Name	Integration Service	Start Date Time	Finish Date Time	Total Record Count	Successful Record Count	Error Record Count	Error Text	
Shopify	billing	bil	Send Inventory Info	11.13.2020 11:56:52	11.13.2020 11:56:52	367	367	0		
Shopify	billing	bil	Send Inventory Info	11.13.2020 11:54:14	11.13.2020 11:54:14	1	1	0		
Shopify	billing	bil	Send Inventory Info	11.13.2020 11:54:06	11.13.2020 11:54:06	0	0	0		
Shopify	billing	bil	Send Inventory Info	11.13.2020 11:52:52	11.13.2020 11:52:52	411	411	0		
Shopify	billing	bil	Send Inventory Info	11.13.2020 11:49:06	11.13.2020 11:49:07	0	0	0		
Shopify	billing	bil	Get Orders	11.13.2020 11:44:23	11.13.2020 11:44:24	0	0	0		
Shopify	billing	bil	Send Inventory Info	11.13.2020 11:44:11	11.13.2020 11:44:12	0	0	0		
Shopify	billing	bil	Get Items	11.13.2020 11:44:06	11.13.2020 11:45:07	401	401	0		
Shopify	billing	bil	Get Items	11.13.2020 11:42:27	11.13.2020 11:43:46	500	500	0		
Shopify	billing	bil	Get Items	11.13.2020 11:41:37	11.13.2020 11:41:37	0	0	0		
Shopify	billing	bil	Get Orders	11.13.2020 11:29:34	11.13.2020 11:29:34	0	0	0		
Shopify	billing	bil	Get Orders	11.13.2020 11:18:19	11.13.2020 11:18:20	0	0	0		
Zoho Inventory	billing	billing store	Get Orders	11.13.2020 11:12:37	11.13.2020 11:12:37	0	0	0		
Zoho Inventory	billing	billing store	Get Items	11.13.2020 11:03:57	11.13.2020 11:03:57	0	0	0	View Errors	
Zoho Inventory	billing	billing store	Get Items	11.13.2020 11:03:49	11.13.2020 11:03:50	0	0	0		
Zoho Inventory	billing	billing store	Get Orders	11.13.2020 10:55:16	11.13.2020 10:55:16	0	0	0	View Errors	

INTEGRATION REPORTS

Integrations reports allow for full visualization of integration logs. Gain control over fixing any issues that might arise with these powerful reports:

Channel Integration Log report shows:

- Integration log based on store and service (Get Item, Get Order, Send Inventory, Send Shipment Services)
- How many records are downloaded/sent correctly vs. how many received errors after connection is established.
- Error details to facilitate error solution.

Integration Log Tracking report shows:

- Integration history based on Order/SKU detail.
- Order numbers/SKUs that received an error.
- Error details to assist with error solution.

Integrations reports allow for full visualization of integration logs.



INBOUND OPERATIONS



**Receipt
Management**



**Return
Management**



**Inventory
Transfers**



**Receipt
Reports**



**Inventory
Reports**



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RECEIPT MANAGEMENT

PURCHASE ORDER

Purchase orders are important tools for planning and tracking receiving operations. You can receive inventory using the mobile receiving screen or PC-based receipt station. Or simply approve the receipt directly with a button.

Here are some fields available on the purchase order screen:

ASN / Purchase Order Code	Purchase Order Type
Purchase Order Date	Item Package Type
Vendor Details	Expected Pack Quantity
Purchase Order Status	Item Sales & Unit Price

- Easily upload purchase orders using an Excel file, API or QuickBooks connection.
- Get printable reports that show you what's expected to arrive to streamline the receiving process.
- Generate labels for received items.

On Logiwa, easily manage different purchase order type algorithms, such as:

- Crossdock Operations
- Drop Shipment
- Production orders

**You can receive inventory using the
mobile receiving screen or PC-based
receipt station.**



INVENTORY RECEIVING

- Mobile-Receiving made easy
- There are 3 ways to receive inventory:
- Receive with scanning on Mobile-Receiving
- Receiving the whole order without scanning
- Receive by using Inventory Adjustment Screen

Below are the functions available upon receipt:

- Suggested putaway
- Control of excess quantities
- Wrong barcode scanning control
- Pallet receiving
- Damaged Item receiving

The Logiwa mobile app can be used on hand-held devices such as industrial guns, tablets or mobile phones!

SYSTEM-DIRECTED PUTAWAY

After defining locations, the system automatically directs workers to optimal putaway locations for different types of items. This simplifies the putaway process and streamlines order picking.

Examples of attributes that Logiwa putaway algorithms are based on:

Volume	Empty Space
Pallet Capacity	Lot Number / Expiration Date
Same SKU	ABC - Fast Moving Products
Assigned SKU	Location Groups and Item Groups

For optimal inventory management, it's important to putaway according to an item's defining attributes. Logiwa can also custom create putaway algorithms for your operation.



WAREHOUSE MANAGEMENT SOFTWARE WHITEPAPER

Various issues can occur in a warehouse. From operational processes and procedures related to moving inventory in and out of the warehouse to different sales and shipment channel integrations...

Logiwa gives you the ability to seamlessly sync this information and maintain accurate inventory levels.

[Download Now!](#)



LOGIWA gives you the ability to seamlessly sync **this information** and **maintain accurate inventory levels.**



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CONSIGNMENT INVENTORY

With the Logiwa Instant Consignment feature:

- Clients can be defined as sellers of other clients' products.
- Assign sellers to items or have your clients assign the sellers they want through their Client Portals.
- Clients can have their own Client Portals to see their inventory and data.
- Sellers can set up stores to sell their own inventory and/or other clients' inventory.
- They can generate billing reports to provide the sellers with shipment information.
- They can generate an additional billing report regarding the storage of the products.

QR CODE SCANNING

QR Code scanning for LPs (license plates) is available with Logiwa!

Information that can be gathered from a QR Code includes:

- LP (SSCC number)
- Item code (SKU)
- Quantity
- Lot number
- Expiration date
- Production date

QR Code scanning is available for LP operations.

You can use QR barcode scanning during Receiving, Putaway and Picking operations.



**You can use
QR barcode
scanning
during
Receiving,
Putaway
and Picking
operations.**



RETURN MANAGEMENT

Return management is easy with our Return Station. Scan or simply enter the order and item codes and then return the inventory to a selected location. Return shipping label is also available.

The Return Station looks like this:

LOGIWA Platform Entity WMS Mobile Dashboard Favorites

Return Receipt

User info: Site : Ventory, Warehouse : DevWarehouse, Client : office366

Return Station: Return Station : ps, LP | Location : A3-5

Order: Order : SO1212020-101A, Last Scanned Barcode :

Progress bar: 1. Mobile Login, 2. Return Station, 3. LP / Location, 4. Order, 5. Barcode, 6. Properties, 7. Return Reason, 8. Original Reason

Return Reasons:

BROKEN	PACKAGE DAMAGED	CUSTOMER NOT FOUND	NO REASON	ABANDON
WRONG ITEM	CARGO DAMAGE	OTHER	MISSING IN WRHS	DISLIKE MODEL

Back

LOGIWA can customize **return reasons** according to your needs. Easily identify your **returned inventories**!



INVENTORY TRANSFERS

Mobile Putaway in the palm of your hand

There are multiple ways to transfer inventory on Logiwa:

- Warehouse transfers
- Item transfers
- Location transfers
- LP/Pallet transfers
- Damaged item transfers

Along with many user-friendly mobile screens, Logiwa also provides an “**Inventory Transfer Operations**” screen usable on both mobile and desktop devices!

Customize the fields on Mobile Transfer screens to fit best with your specific needs!

Along with many user-friendly mobile screens, Logiwa also provides an “**Inventory Transfer Operations**” screen usable on both mobile and desktop devices!



RECEIVING REPORTS

Based on industry best practices and the most frequently used & requested KPIs, Logiwa offers various reports for receipt management.

Some examples of our **Receiving Reports**:

- Receiving report
- Compare receiving with PO
- Receiving serial report
- LP/Pallet transfers

Compare receiving with Receipt Order

Compare Receiving Report screen example:

LOGIWA Platform - Entity - WMS - Mobile - Dashboard - Favorites -												
Compare Receipt With Receipt Order												
Client	Vendor	Receipt Order	Item	Item Code	Barcode	Package Type	Receipt Order Quantity	Receipt Quantity	Receipt Difference	Difference	Status	
office366	1018 Neim Street	RO1202020-8	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	0	2	2	<input checked="" type="checkbox"/>	Completed	
office366	1018 Neim Street	RO1202020-2	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	3	3	0	<input checked="" type="checkbox"/>	Completed	
office366	1018 Neim Street	PO2192020-2	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	10	0	-10	<input checked="" type="checkbox"/>	Entered	
office366	1018 Neim Street	RO2192020-1	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	210	0	-210	<input checked="" type="checkbox"/>	Started	
office366	1018 Neim Street	ORDR20200831-1	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	855	855	0	<input checked="" type="checkbox"/>	Completed	
office366	21001 S Avalon Blvd	RO12242019-1	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	0	-5	<input checked="" type="checkbox"/>	Entered	
office366	21001 S Avalon Blvd	RO12242019-2	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	0	-5	<input checked="" type="checkbox"/>	Entered	
office366	21001 S Avalon Blvd	RO12242019-3	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	0	-5	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	RO4272010	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	0	-5	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	RO427205	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	0	-5	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	RO424225	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Completed	
office366	ADJ_INV	PO4242014	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	PO4242017	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	PO4242018	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	RO4232017	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	RO4242027	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Entered	
office366	ADJ_INV	testre42420	Cable250m Fiber Optic Blue Cable	CBL20Q3FibBlue	BRCD-CBL20Q3FibBlue	Unit	5	5	0	<input checked="" type="checkbox"/>	Entered	

Customize and/or **create reports by using our BI tool** or connect to your own Power BI service.





INVENTORY REPORTS

Based on warehouse best practices and the most frequently used & requested KPIs, we created various reports for inventory management.

Below are few examples of our Inventory Reports:

Inventory report	✓
Consolidated Inventory report	✓
Listing Inventory report	✓
Available to Promise	✓
External Inventory (Amazon FBA)	✓
Inventory to Production	✓
Kit Inventory	✓

With LOGIWA, your inventory reports are fully **customizable with the Business Intelligence** Service of your choice. Don't have BI? You can use ours.

OUTBOUND OPERATIONS



**Order
Management**



**Picking
Operations**



**Packing
Operations**



**Shipment
Reports**



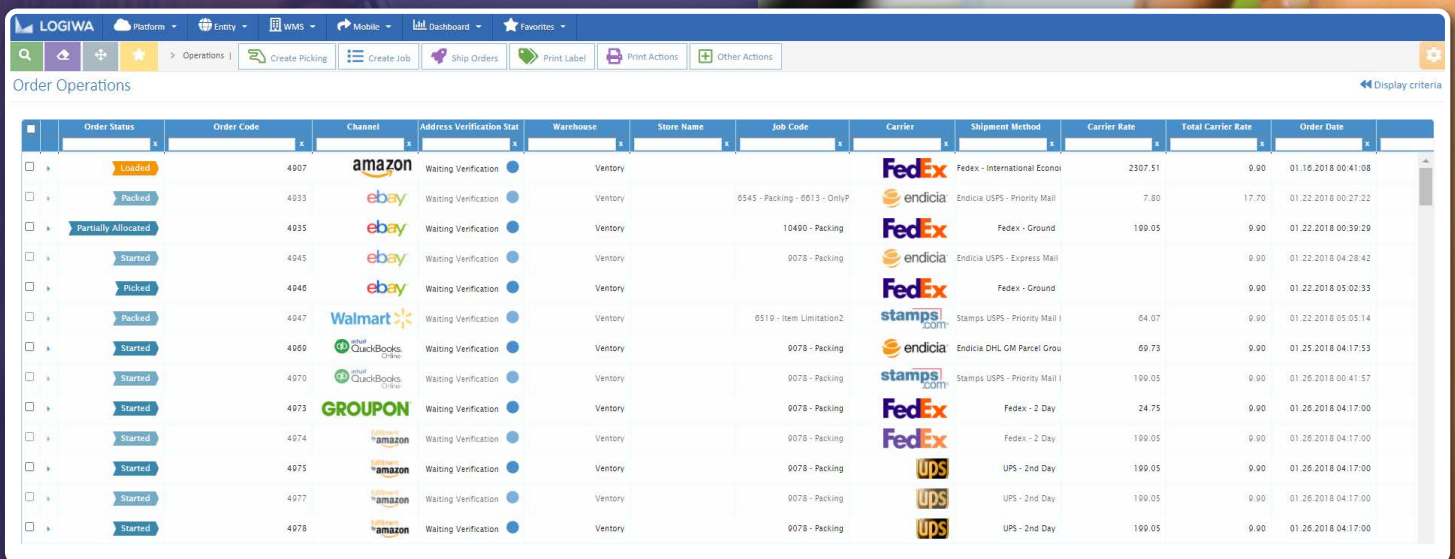
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ORDER MANAGEMENT

You have various options to upload your orders to Logiwa:

- Online store connections
- EDI connections
- Open API
- Manual creation & Excel upload
- Client Portal (Clients create their own orders)

On the Order Operations screen, you can monitor the entire order process:



	Order Status	Order Code	Channel	Address Verification Stat	Warehouse	Store Name	Job Code	Carrier	Shipment Method	Carrier Rate	Total Carrier Rate	Order Date
<input type="checkbox"/>	Loaded	4907	amazon	Waiting Verification	Ventory			FedEx	Fedex - International Econo	2307.51	9.90	01.16.2018 00:41:08
<input type="checkbox"/>	Packed	4933	ebay	Waiting Verification	Ventory		0545 - Packing - 0613 - OnlyP	endicia	Endicia USPS - Priority Mail	7.80	17.70	01.22.2018 00:27:22
<input type="checkbox"/>	Partially Allocated	4935	ebay	Waiting Verification	Ventory		10490 - Packing	FedEx	Fedex - Ground	199.05	9.90	01.22.2018 00:39:29
<input type="checkbox"/>	Started	4945	ebay	Waiting Verification	Ventory		9078 - Packing	endicia	Endicia USPS - Express Mail		9.90	01.22.2018 04:28:42
<input type="checkbox"/>	Picked	4946	ebay	Waiting Verification	Ventory			FedEx	Fedex - Ground		9.90	01.22.2018 05:02:33
<input type="checkbox"/>	Packed	4947	Walmart	Waiting Verification	Ventory		0510 - Item Limitation2	stamps	Stamps USPS - Priority Mail	64.07	9.90	01.22.2018 05:05:14
<input type="checkbox"/>	Started	4969	UP QuickBooks Online	Waiting Verification	Ventory		9078 - Packing	endicia	Endicia DHL GM Parcel Grou	69.73	9.90	01.25.2018 04:17:53
<input type="checkbox"/>	Started	4970	UP QuickBooks Online	Waiting Verification	Ventory		9078 - Packing	stamps	Stamps USPS - Priority Mail	199.05	9.90	01.26.2018 00:41:57
<input type="checkbox"/>	Started	4973	GROUPOUN	Waiting Verification	Ventory		9078 - Packing	FedEx	Fedex - 2 Day	24.75	9.90	01.26.2018 04:17:00
<input type="checkbox"/>	Started	4974	amazon	Waiting Verification	Ventory		9078 - Packing	FedEx	Fedex - 2 Day	199.05	9.90	01.26.2018 04:17:00
<input type="checkbox"/>	Started	4975	amazon	Waiting Verification	Ventory		9078 - Packing	UPS	UPS - 2nd Day	199.05	9.90	01.26.2018 04:17:00
<input type="checkbox"/>	Started	4977	amazon	Waiting Verification	Ventory		9078 - Packing	UPS	UPS - 2nd Day	199.05	9.90	01.26.2018 04:17:00
<input type="checkbox"/>	Started	4978	amazon	Waiting Verification	Ventory		9078 - Packing	UPS	UPS - 2nd Day	199.05	9.90	01.26.2018 04:17:00

Logiwa lets you group your orders with jobs for optimized order processing. And allows you to execute functions such as:

- Printing shipping labels
- Printing picking lists
- Printing packing slips
- Printing shipping pallet labels
- Printing BOL
- Verify adress

JOB CREATION

Based on your own warehouse rules, you can group orders with jobs. Logiwa checks the orders against the groups that are created and automatically groups the orders with those jobs.

Logiwa's scheduling engine allows you to create scheduled jobs and assign them to pickers.

Order Operations

	Order Status	Warehouse	Order Code	Job Code			
<input type="checkbox"/>	Approved	REWH	U-4-160818_11	2133 - SingleItemWithoutPacking			
<input type="checkbox"/>	Approved	REWH	U-4-160818_10	2140 - SingleItemWithoutPacking			
<input type="checkbox"/>	Partially Picked	REWH	RUBY1001				
<input type="checkbox"/>	Partially Picked	REWH	RS200				
<input type="checkbox"/>	Partially Picked	REWH	668				
<input type="checkbox"/>	Partially Picked	REWH	MS100				
<input type="checkbox"/>	Partially Picked	REWH	MS102		10	Waiting Verification	999
<input type="checkbox"/>	Partially Picked	REWH	MS103		10	Waiting Verification	999
<input type="checkbox"/>	Partially Picked	REWH	670		15	Waiting Verification	999
<input type="checkbox"/>	Entered	REWH	693		1	Verified	-897
<input checked="" type="checkbox"/>	Started	REWH	MD10219_3	4049 - SingleItem	1	Waiting Verification	999
<input type="checkbox"/>	Started	REWH	RS20191003-1-04	4052 - Multitem Orders	2	Waiting Verification	-471

Create Warehouse Job

Warehouse Job Type

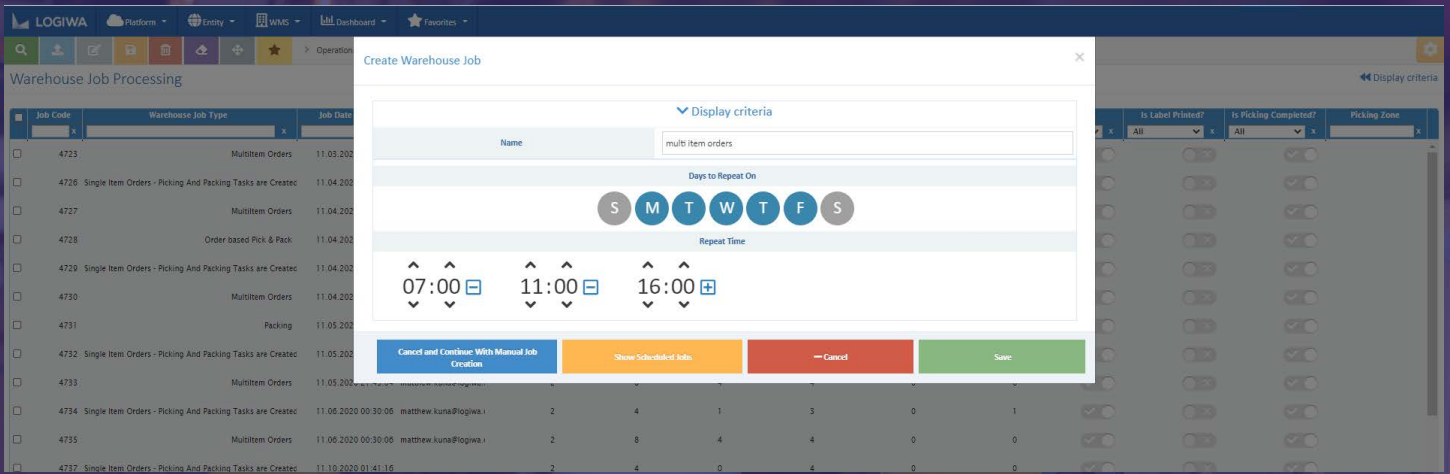
Client

RetailAndECon

Auto Create Job

Single Item Orders - Picking And Packing Tasks are Created
Multi Item Orders - Picking , Sorting And Packing Tasks are Created
Pick&Pack OverSized Orders
Picks all orders of a store, distributor or customer in a batch
Order based Pick & Pack
Cluster Pick To Trolley
Identical SKU
Pick And Pack
CarrierBased
Replenishment
NoPacking
Packing
Pick by Route
Pick by Truck





Some of the most common jobs used on Logiwa are:

Identical Item	✓
Single SKU	✓
Multi SKU	✓
Over-sized Item	✓
Fragile Item	✓

- Identical item order picking
- Single SKU order picking
- Multi SKU order picking
- Oversized item order picking
- Fragile item order picking
- Store based picking
- Carrier based picking
- Customer based picking

We understand that each and every warehouse has their own ways of grouping and processing the orders. Logiwa lets you custom create jobs based on your warehouse operations.

RULE-BASED INVENTORY ALLOCATION

Logiwa prioritize orders according to order date, ship date, tags, channel, carrier or shipment method and allocates the right inventories to the right orders through rule-based algorithms.

Rule-based algorithms include:

- Cross-dock allocation
- FIFO based allocation
- FEFO based allocation
- Full pallet allocation
- Zone based allocation
- Package type based allocation
- Store based allocation

LOGIWA prioritize orders according to **order date, ship date, tags, channel, carrier or shipment method** and allocates the right inventories to the right orders through rule-based algorithms.



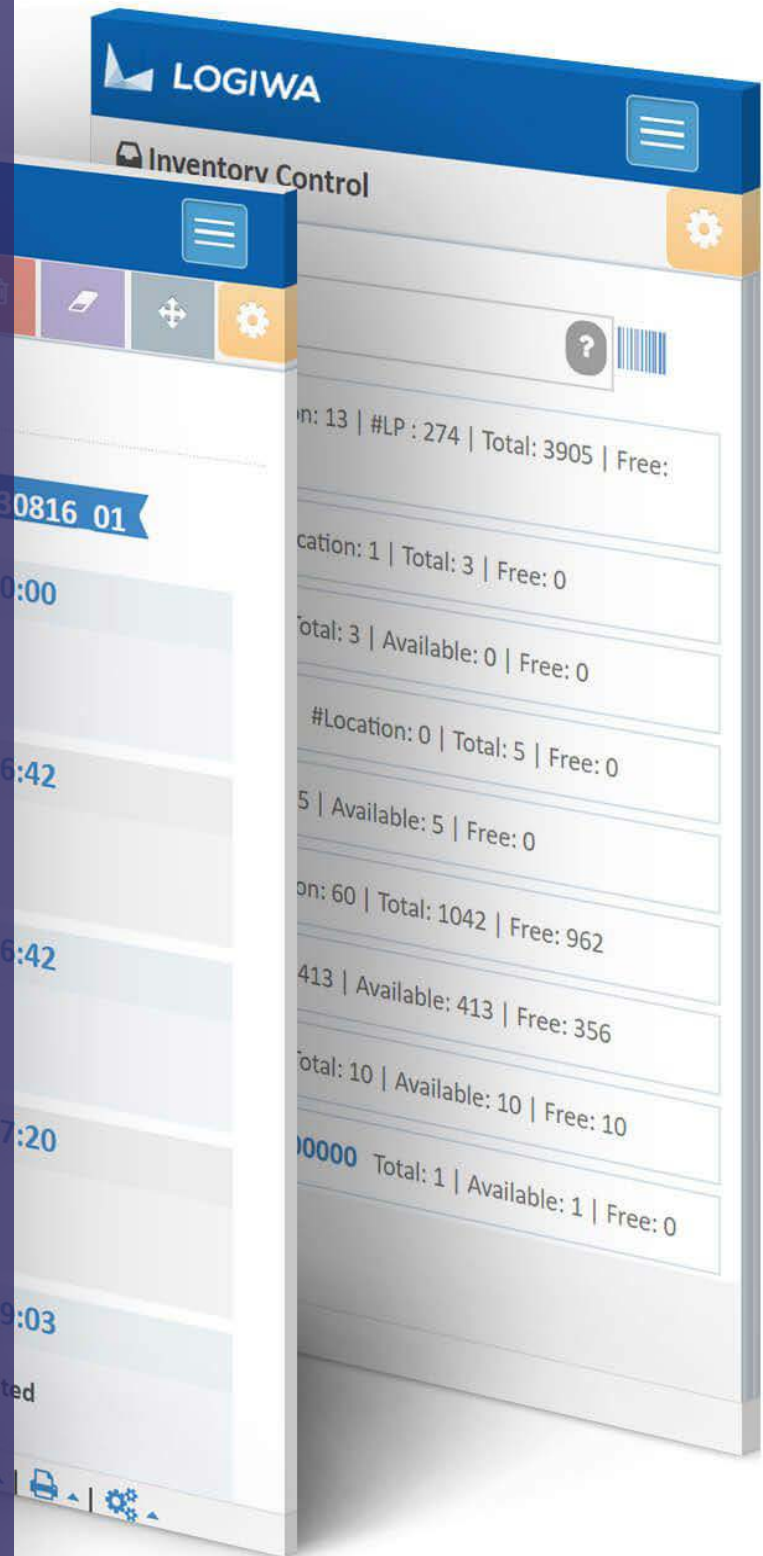
PICKING OPERATIONS

Streamlining and automating the picking process increases efficiency and cuts warehouse costs. Logiwa automates picking to any degree of complexity according to your warehouse's needs.

Some of the picking types you can implement with Logiwa:

Order-based Picking	✓
Bulk Picking	✓
Batch Picking	✓
Cluster Picking	✓
Put to Wall	✓
Full Pallet Picking	✓

Our experienced onboarding engineers provide the **best practices** for any **picking method**. We can help you select the **best picking option** to fit your business goals.



LOGIWA

Below you can find the case study results for our most used picking types:

ORDER PICKING METHODS IN DEPTH COMPARISON

Order picking is one of the most important operations within a warehouse, and picking methodology directly impacts customer service.

We simulated 3 different scenarios to calculate the total working time to complete the picking processes for 1,000 orders using each of these methods.

Picking Method	Total time to complete picking
Order-based picking	27.8 hours
Cluster picking	13.8 hours
Batch picking	12.6 hours

110% Time savings
9% Time savings

[Download Now!](#)

PACKING OPERATIONS

Standardize your packing process with the best-practice workflows. Bring accuracy to your packing process. No more shipment errors with Logiwa's smart packing stations for e-commerce orders.

Logiwa gives you various functions to improve your packing process:

- ▶ Scan each product and ensure right product is shipped
- ▶ Use Rate Shopping and decrease your label cost
- ▶ Use Shipping box suggestion and save from shipping cost
- ▶ Design your packing process for different operational needs
- ▶ Have customized packing slips
- ▶ Show gift notes and/or packing instructions to the packers
- ▶ Use scale integration to send the exact weight to the carriers

You can pack your orders on the Order Packing page:

The screenshot displays the Logiwa Order Packing interface. At the top, there are tabs for Packing Station, Order, Shipping Info, and Other. The Order tab is active, showing details like Order Code, Item Quantity, Total Weight, Order Date, and Planned Ship Date. Below this is a workflow diagram with four steps: Packing Station, Order, Package, and Item. The Item step is currently selected, showing a table of items. The table has columns for Image, Expected Qty, Packed Qty, Barcode, Attributes, Item Description, Item Weight, Item Code, Gift, Gift Notes, and Note. One item is listed: Logitech G502 Wireless Mouse. To the right of the table is a sidebar with buttons for Freeze Order, Close LP, Print LP Label, Back To Package, and Change Order. At the bottom, there is a status bar showing 1 row(s) selected, 1,200 items, and Total 1.

Image	Expected Qty	Packed Qty	Barcode	Attributes	Item Description	Item Weight	Item Code	Gift	Gift Notes	Note
	2	0	935960		Logitech G502 Wireless Mouse	0.1	935960			

LOGIWA enables you to pack **single items, multi items, validate products, add instructions**, print shipment labels and packing slips and manage exceptions and errors with ease



SHIPMENT BOX SUGGESTION

Logiwa suggests which shipping box should be used at the Packing Station!

Our algorithm checks the total volume of the items to be packed within an order and compares this volume to the shipping box volume.

You receive an automated suggestion for the smallest available box which is large enough to fit the total volume of the items.



Based on industry best practices and the most used & requested KPIs, Logiwa provides various reports for order management. With Logiwa you can log and track:

- Shipment tracking numbers
- Shipping postage
- Lot/expiry dates
- Serial numbers

Shipment reports can arranged in the following ways:

- **Shipment transaction report**
- **Warehouse progress report**
- **Order sales report**
- **Store based sales report**
- **Consolidated shipments report**
- **Shipped serial numbers report**

Shipment report example:

LOGIWA

Platform

Entry

WMS

Mobile

Dashboard

Favorites

Shipment Report All

Display entries

Shipment Order	Client	Warehouse	Shipment Date Time	CU Quantity	LP	Package C	Customer	Package/LP Type	Carrier Tracking Number	Customer Address	Entry Date Time	Expiration Date	Customer Email
6612	office366	DevilWarehouse	07.15.2020 04:27:28	1	1003307222270000	1	1018 Nain Street	unit	79461877932	1018 Nain Street	07.15.2020 04:27:28		
6613	office366	DevilWarehouse	07.15.2020 04:27:27	1	1003307222270000	1	1018 Nain Street	unit	79461872230	1018 Nain Street	07.15.2020 04:27:27		
6615	office366	DevilWarehouse	07.15.2020 04:27:27	1	1003307222270000	1	1018 Nain Street	unit	79461872234	1018 Nain Street	07.15.2020 04:27:27		
S071520A	office366	DevilWarehouse	07.15.2020 05:49:31	200	200	Crystal O'Donovan	UNIT	79461876762	800 W KATILLA AVE	07.15.2020 05:49:31	12.10.2020 00:00:00		donal
6656	office366	DevilWarehouse	07.15.2020 06:01:50	200	3725	HOWARD MICHAEL PUL	unit	79461878761	3725 HOWARD MICHAEL PUL	07.15.2020 06:01:50	13.10.2020 00:00:00		
S071520B	office366	DevilWarehouse	07.15.2020 06:21:20	200	200	1002 INDIAN SUMMER CT	unit	794618793410	3351 W 10TH AVE	07.15.2020 06:21:20	12.24.2020 00:00:00		helen@p
S071520C	office366	DevilWarehouse	07.15.2020 06:26:28	200	200	Crystal O'Donovan	unit	794618793500	800 W KATILLA AVE	07.15.2020 06:26:28	12.24.2020 00:00:00		donal
S0716201	office366	DevilWarehouse	07.15.2020 23:58:49	200	200	Crystal O'Donovan	unit	794619024710	800 W KATILLA AVE	07.15.2020 23:58:49	07.04.2021 00:00:00		donal
S0716202	office366	DevilWarehouse	07.16.2020 00:03:53	200	200	123W W TAYLOR STREET	unit	794619033283	123W W TAYLOR STREET	07.16.2020 00:03:53	07.04.2021 00:00:00		
S0722201	office366	DevilWarehouse	07.22.2020 23:15:11	1	1	VeriTeq	unit	794620165904	1002 INDIAN SUMMER CT	07.22.2020 23:15:11			d
S0722201	office366	DevilWarehouse	07.22.2020 23:15:11	1	1	VeriTeq	unit	794620165904	1002 INDIAN SUMMER CT	07.22.2020 23:15:11			d
S0722201	office366	DevilWarehouse	07.22.2020 23:15:11	1	1	VeriTeq	unit	794620165904	1002 INDIAN SUMMER CT	07.22.2020 23:15:11			d
S0722202	office366	DevilWarehouse	07.22.2020 23:15:12	1	1	VeriTeq	unit	794620159383	1002 INDIAN SUMMER CT	07.22.2020 23:15:12			d
S0722202	office366	DevilWarehouse	07.22.2020 23:15:12	1	1	VeriTeq	unit	794620159383	1002 INDIAN SUMMER CT	07.22.2020 23:15:12			d
S0722202	office366	DevilWarehouse	07.22.2020 23:15:12	1	1	VeriTeq	unit	794620159383	1002 INDIAN SUMMER CT	07.22.2020 23:15:12			d
S072320A	office366	DevilWarehouse	07.23.2020 19:16:18	1	1	VeriTeq	unit	794630180816	1002 INDIAN SUMMER CT	07.23.2020 19:16:18			

Logiwa can customize and/or create reports for you specifically by using our BI tool or connect to your Power BI service.

LABEL PRINTING IN "HIGH VOLUME" WAREHOUSES



Learn how Logiwa customers
print labels in their warehouses
for the transition from low to
high volume

[Download Now!](#)

Additional Features

Billing



Count Operations



Order Routing



Automation Rules



Replenishment



BILLING

Along with your onboarding engineer, our billing engineers fully assist you to set up easy to use billing calculations. Based on your business's billing rules, client based contracts are generated automatically within the scheduled time periods such as monthly, weekly, biweekly.

Sample billing lines:

LOGIWA Platform Entity WMS Dashboard Favorites

Warehouse Contract

Display Criteria

Selected Contract					
Code	Description	Warehouse Contract Type	Super Seded By Contract	Active	Entered By
DemoFulfillment-Base	DemoFulfillment-Base	Commercial	Commercial	true	

Selected Contract Line					
Code	Description	Contract Line Type	Contract Metric Unit	Custom Validation Sql	Export to Accounting
Storage Pallet	Storage Pallet	STORAGE	#PALLET		

Selected Contract Line Pricing				
Contract Line Pricing Type	Start Quantity	Finish Quantity	Price	
Unit	0	9	19.5	
Unit	9	29	18	
Unit	29	49	16.5	
Unit	49	99	15	
Unit	99	0	11.5	

186 186 80.5

Page 1 of 1 200 1-200 listing, Total 5

Contract Lines

- Inventory Management
- Drop Ship Order Charge
- First Picked Item
- Identical Picked Item
- Case Picking
- International Processing
- Storage Pallet
- Shelves
- Shipment
- Order Entry
- Order Line Entry
- Rush Charge
- Intercept Order Charge
- ReturnOrder
- ReturnSKULine
- ReturnItem
- Receipt
- Storage Special Pallet
- Cold Location Storage
- Labor

New Update Delete

Based on your business's billing rules, client based contracts are generated automatically within the scheduled time periods such as monthly, weekly, Fortnightly.



PROCESS	BILLING LINE	EXPLANATION
Inbound	Total Orders Received	Calculates the Total Number of Receipt Orders Received within that time period.
Inbound	Pallet Receiving	Calculates each pallet received within the contract period and creates a different Billing Line for each LP/Pallet
Inbound	Total Received Items	Calculates total Received Pack Quantity. Creates 1 billing line for each Receipt Order
Inbound	Total PO Received	Calculates the Total Number of Purchase Orders Received within that time period. Creates 1 billing line for all the PO
Inbound	Total Mixed Pallet Received	Calculates each mixed pallet(pallets with more than 1 SKU) received within the contract period and creates a different Billing Line for each LP
Inbound	Total Single SKU Pallet Received	Calculates each Single SKU pallet(pallets with only 1 SKU) received within the contract period and creates a different Billing Line for each LP
Outbound	Total Carrier Label Price Per Order	Calculates total price for labels printed for a Shipment Order within the Contract period. Creates a Billing Line Per Shipment Order.
Outbound	Total Nof Orders Shipped	Calculates Total number of Orders Shipped within the time period. Partially Shipped orders will be included. Creates billing lines per Order
Outbound	Pallets shipped	Calculates each pallet shipped within the contract period and creates a different Billing Line for each Shipment Order
Outbound	Total Shipped Order Lines	Calculates the number of Order Lines Shipped / SKU Shipped and creates a different Billing Line for each Shipment Order
Outbound	Each Piece Shipped After First Item	Calculates Each shipped quantity after first piece and creates a different Billing Line for each Shipment Order
Outbound	LP shipment With Diff. cost for each LP Type	Calculates the Shipment Cost based on the LP Types shipped. Creates a different Billing Line for each Shipment Order
Outbound	Total Carrier Label Price Per Order Based on MarkUp Price	Calculates total price for labels printed with markup addition on Carrier Setup for a Shipment Order within the Contract period. Creates a Billing Line Per Shipment Order.
Outbound	Identical SKU Orders	Deducts Identical SKU quantity from the Planned Quantity for the order created within contract period. Creates a Billing Line Per Shipment Order.
Outbound	Total Units Processed	Calculates Processed piece quantity (Picked+Packed+Shipped) for the order created within contract period. Creates a Billing Line Per Shipment Order.



PROCESS	BILLING LINE	EXPLANATION
Outbound	SKU Count Within The Order	Calculates unique SKU quantity for the order created within contract period. Creates a Billing Line Per Shipment Order.
Storage	LP Storage	Calculates the days LP is available within the warehouse and Line Price can be based on that regardless of checking the Period. As an example, even though the Contract Period is for 30 days, you can have different pricing for LPs stayed for more than 30 days. Creates a billing line for each Pallet
Storage	Volume Storage	Calculates the total item Volume Stored. Uses the volume field on item screen or dimensions on item pack type. Creates 1 billing line
Storage	Min Units Stored	Calculates the Units Stored within the contract period and takes the minimum unit storage day to the calculation. Creates 1 billing line
Storage	Max Units Stored	Calculates the Units Stored within the contract period and takes the maximum unit storage day to the calculation. Creates 1 billing line
Storage	Ave Units Stored	Calculates the Units Stored within the contract period and takes the average. Creates 1 billing line
Storage	Location Storage	Calculates the number of locations used for storage within the contract period. Creates 1 billing line
Storage	Average Volume Stored	Calculates the total item Volume Stored and gets an average. Uses the volume field on item screen or dimensions on item pack type. Creates 1 billing line
VAS Operations	Per Nof Item Label Printed	Based on the logged data, calculates the pricing within the calculation period
VAS Operations	Per Truck Unloaded	Based on the logged data, calculates the pricing within the calculation period
VAS Operations	Per Pallet Shrinked	Based on the logged data, calculates the pricing within the calculation period
VAS Operations	Per Pallet Wrapped	Based on the logged data, calculates the pricing within the calculation period
VAS Operations	Per LP Label Printed	Based on the logged data, calculates the pricing within the calculation period
VAS Operations	Per Kit Item Produced	Based on the logged data, calculates the pricing within the calculation period
VAS Operations	Per Nof Sorting Applied During Receiving	Based on the logged data, calculates the pricing within the calculation period





Based on industry best practices and the most frequently used KPIs, Logiwa provides comprehensive, pre-packaged billing reports:

If you want to see specific billing details, we can also create a custom billing report for you!  

COUNT OPERATIONS

You can easily count your inventory either with **Instant Count** or **Cycle Count** operations.

With Instant Count you can,

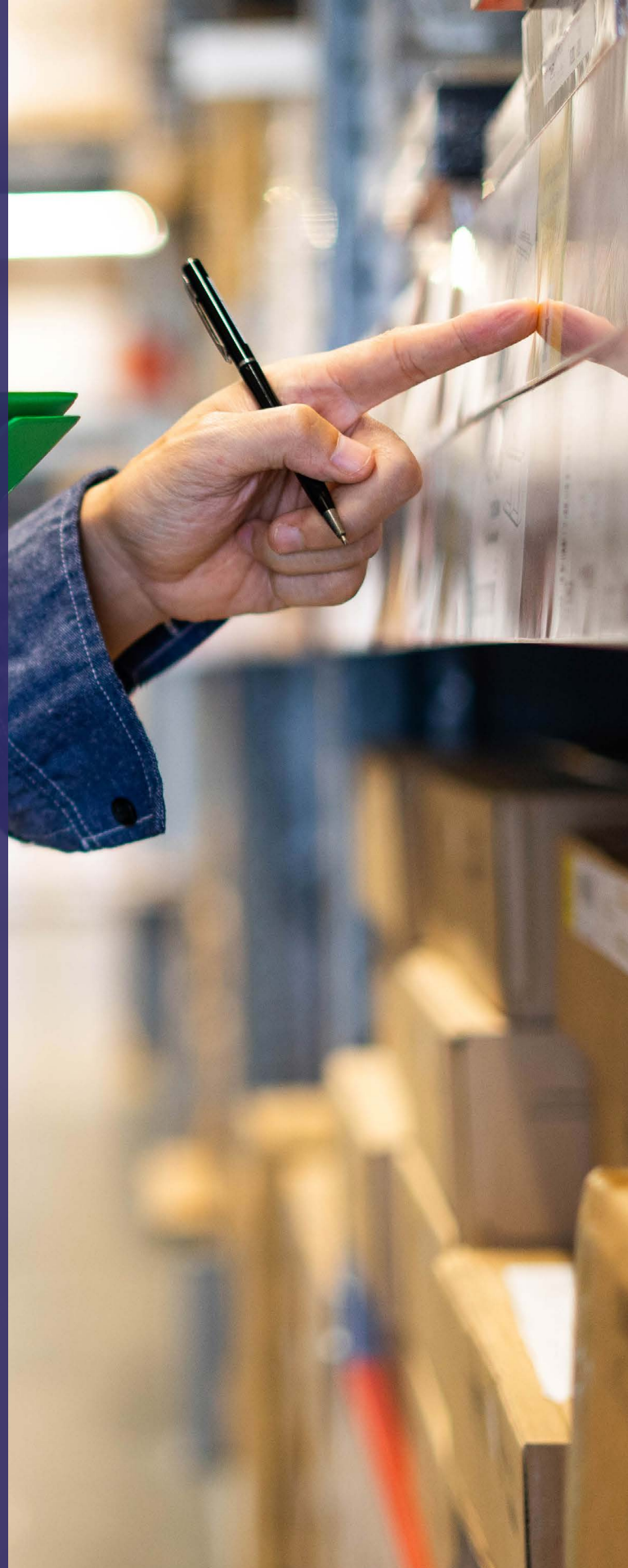
- Count locations
- Count LPs

Logiwa lets you visualize count results and update inventory at those locations.

Also, by using the “one-by-one” toggle, instead of manually entering the count quantity, you can simply scan each barcode one-by-one.

LOGIWA CYCLE COUNT enables directed and planned counting of the entire warehouse or a part of the warehouse. Some benefits & features include:

- Plan which locations to be counted and when.
- Filter locations by SKU and count locations with that SKU only.
- Directed Count display shows the locations that need to be counted with a minimum walking path.
- Compare inventory during and after the count.
- Supervisor updates the inventory on counted locations.
- Historical reports on the counted locations and inventory.
- User transaction log.



ORDER ROUTING

If you manage multiple warehouses, you need to quickly and accurately decide which warehouse should fulfill an order.

Logiwa provides a configurable order routing algorithm which integrates seamlessly with orders coming in from your stores, channels or marketplaces.

New Rule

Rule Name *

Add Tags to Orders

Apply to All Orders ?

☐

Active ?

☒

+ Add Trigger

Trigger (1)*

Channel

Is Equal to

Amazon, Ebay, Shopify

AND Trigger (2)*

Country

Is Not Equal to

US

+ Add Action

Action (1)*

Add a Tag

International Priority Orders

Cancel

OK

Order Routing can be based on:

Delivery address (Shortest distance)	✓
Inventory availability	✓
Channels	✓
Item	✓
Carrier and shipment method	✓

Example of rules that can be applied for warehouse selection:

Orders belonging to X country should be routed to warehouse.	✓
Orders within state X should be routed to warehouse.	✓
Orders including X item group/category should be routed to warehouse	✓
Orders created within X days should be routed to warehouse.	✓
Orders belonging to X carrier or shipping option should be routed to warehouse.	✓

LOGIWA

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AUTOMATION RULES

Logiwa's Automation Rules allow you to manage orders automatically which significantly minimizes resource drain.

When an incoming order meets pre-defined criteria, selected rules are automatically applied to the orders.

Edit Rule

Rule Name * AutomationFor Zoho Intg.

Apply to All Orders ? ☐ Active ? ☒

+ Add Trigger

Trigger (1)*	Store	Is Equal to	Zoho Inventory - Robert	
AND Trigger (2)*	Country	Is Equal to	United States; Canada	
AND Trigger (3)*	Client	Is Equal to	office366	
AND Trigger (4)*	Warehouse	Is Equal to	DevWarehouse	

+ Add Action

Action (1)*	Add Priority	999	
Action (2)*	Assign Carrier	FedEx	
Action (3)*	Set Carrier Billing	Sender	
Action (4)*	Assign Shipment Method	366 FedEx - 2 Day	
Action (5)*	Set Planned Ship Date	3 day(s) after order date	

Some automation rules examples:

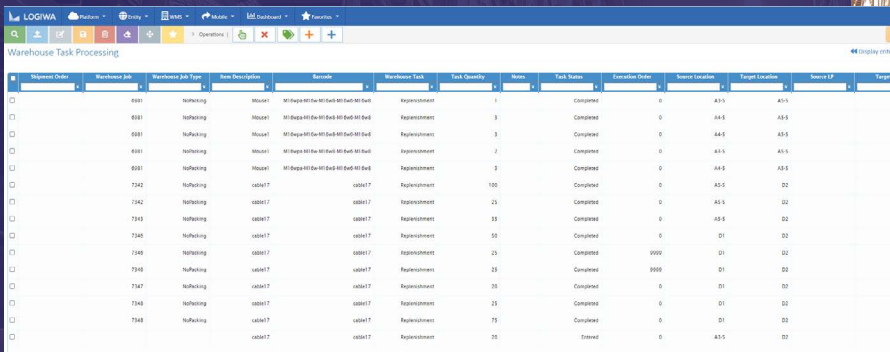
- If the order's weight is over "10" pounds, then assign "Ground" shipment method.
- If the email contains "payment hold", then put the order on-hold.
- If the channel is "Shopify", then add a flier to the order.



PICK-FACE REPLENISHMENT

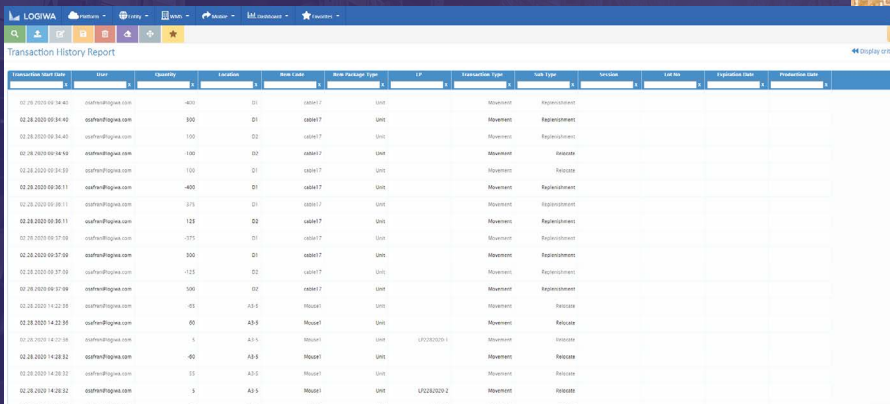
Replenishment is the movement of inventory from upstream (bulk storage locations) to downstream (picking locations). Replenishment keeps inventory flowing through the supply chain by maintaining efficient order and line item fill rates.

Logiwa allows creating replenishment tasks to refill pick areas automatically triggered by re-order level (per location or product) based on demand.



Warehouse Task Processing

Task Order	Warehouse Job	Warehouse Job Type	Base Description	Barcode	Warehouse Task	Task Quantity	Notes	Task Status	Execution Date	Source Location	Target Location	Source ID	Target ID
<input type="checkbox"/>	8381	Replenishing	Model1	M1 Supp M1 Dev M1 Bnd M1 Bnd	Replenishment	1		Completed	0	A1-5	A1-5		
<input type="checkbox"/>	8381	Replenishing	Model1	M1 Supp M1 Dev M1 Bnd M1 Bnd	Replenishment	3		Completed	0	A1-5	A1-5		
<input type="checkbox"/>	8381	Replenishing	Model1	M1 Supp M1 Dev M1 Bnd M1 Bnd	Replenishment	3		Completed	0	A1-5	A1-5		
<input type="checkbox"/>	8381	Replenishing	Model1	M1 Supp M1 Dev M1 Bnd M1 Bnd	Replenishment	2		Completed	0	A1-5	A1-5		
<input type="checkbox"/>	8381	Replenishing	Model1	M1 Supp M1 Dev M1 Bnd M1 Bnd	Replenishment	3		Completed	0	A1-5	A1-5		
<input type="checkbox"/>	7342	Replenishing	408417	408417	Replenishment	100		Completed	0	A1-5	01		
<input type="checkbox"/>	7342	Replenishing	408417	408417	Replenishment	25		Completed	0	A1-5	01		
<input type="checkbox"/>	7343	Replenishing	408417	408417	Replenishment	35		Completed	0	A1-5	01		
<input type="checkbox"/>	7345	Replenishing	408417	408417	Replenishment	50		Completed	0	01	01		
<input type="checkbox"/>	7346	Replenishing	408417	408417	Replenishment	25		Completed	0000	01	01		
<input type="checkbox"/>	7346	Replenishing	408417	408417	Replenishment	25		Completed	0000	01	01		
<input type="checkbox"/>	7347	Replenishing	408417	408417	Replenishment	20		Completed	0	01	01		
<input type="checkbox"/>	7348	Replenishing	408417	408417	Replenishment	25		Completed	0	01	01		
<input type="checkbox"/>	7348	Replenishing	408417	408417	Replenishment	75		Completed	0	01	01		
<input type="checkbox"/>			408417	408417	Replenishment	20		Entered	0	A1-5	01		



Transaction History Report

Transaction Head Date	Head	Quantity	Location	Base Code	Base Package Type	CP	Transaction Type	Task Type	Barcode	Lot No.	Expiration Date	Previous Date
01.08.2020 00:34:40	csufwh@logiwa.com	400	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	300	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	100	02	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	100	03	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	100	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	400	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	375	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	125	02	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	275	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	300	01	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	125	02	408417	Unit		Movement	Replenishment				
01.08.2020 00:34:40	csufwh@logiwa.com	100	02	408417	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	45	A1-5	Model1	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	85	A1-5	Model1	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	5	A1-5	Model1	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	40	A1-5	Model1	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	55	A1-5	Model1	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	5	A1-5	Model1	Unit		Movement	Replenishment				
01.08.2020 14:23:39	csufwh@logiwa.com	15	A1-5	Model1	Unit		Movement	Replenishment				

LOGIWA allows creating replenishment tasks to **refill pick areas automatically** triggered by re-order level (per location or product) based on demand.



CUSTOM BRANDING

With custom branding you can leverage Logiwa to promote your own business using the options below:

- Add your logo to the login page
- Change your login button color
- Change the favicon
- Add your slogan to the login page
- Remove Logiwa from excel export names
- Remove Logiwa BI excel export names
- Change sender name on Shipment Notification and PO/RO notification emails

CLIENT USER LOGINS

Client user logins are a great way to give your clients a platform to check the details of their inventory operations.

With Client Login your clients can,

- See their inventory, shipment, and billing reports
- Create Receipt Orders
- Create Shipment Orders

Although the functions above are the most used functions for client logins, we can customize the access levels & functions according to your needs!



Client user logins are a great way to give your clients a platform to check the details of their inventory operations

Departments You Will Work With

ONBOARDING/ IMPLEMENTATION

CUSTOMER SUCCESS/ SUPPORT

CLOUD PLATFORM

RECOVERY

SECURITY



LOGIWA

ONBOARDING/ IMPLEMENTATION

Onboarding with Logiwa is comprehensive and convenient. All your questions are answered to make implementation easy.

Dedicated implementation consultant	✓
In-depth logistics and warehousing expertise	✓
Best practice process design and consultation	✓
Customized system configuration based on process requirement	✓
Custom online training based on client specific scenarios	✓
Guided hands-on practice sessions	✓
Automated screen walk-through	✓
Dry-run testing and simulation	✓
On-site training and go-live support if needed	✓
Intensive support after Go-Live (Optional On-site support)	✓
Dedicated billing specialist	✓
Customized billing calculation options	✓
Client specific configuration	✓
Billing management training	✓
Process guides	✓
Knowledge base	✓



CUSTOMER SUCCESS/ SUPPORT

Logiwa Support has a 7 minute average Customer Support response time.
Our Customer Satisfaction Rate is 99%!

SLA details:

Support Levels	
Critical (24/7)	In case of complete warehouse operations blocker
High Priority (in 24h)	In case of a single process blocker
Medium Priority (in 48h)	In case of a functional problem - not a blocker
Low Priority (in 72h)	
You will also have access to:	
Zendesk ticketing through support@logiwa.com	✓
Emergency call line	✓

Our extensive Knowledge Base includes:

Feature Overviews	✓
How to Manuals	✓
FAQ	✓
New Feature/Enhancement Release Overview	✓
Announcements	✓
Product Guides	✓
Informative blog posts	✓



CLOUD PLATFORM

Logiwa's highly advanced cloud platform makes sure everything runs smoothly and securely. We use only state-of-the art servers, recovery and security solutions.

SERVERS

- Hosted on AWS, Microsoft Azure or Google Cloud platforms
- Avg. up-time is 99.9%

RECOVERY

- Transaction backup every 10 minutes
- Full backup daily
- Asynchronous disaster recovery
- Near real-time recovery point
- 24/7 monitoring system
- Max 2 hours recovery time

SECURITY

- All database servers are hosted privately
- Backup servers are hosted privately SSL

We use only
**state-of-the art
servers**, recovery
and security
solutions.

The Amazon logo is displayed in white against a dark blue background with a network of glowing nodes and lines. Below the logo, a hand is shown interacting with several floating, colorful icons representing various digital services and concepts like a megaphone, a person on a phone, a shopping cart, a globe, a house, a 24-hour clock, and a document.

LOGIWA

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LOGIWA

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