

Synergy CONTROL is an application that gives administrators full control of all video meetings.

# WHAT DOES IT DO?

Synergy CONTROL gives administrators full control of all meetings - both ad-hoc and scheduled. It's simple yet powerful interface provides the tools needed to interact with today's most on-premise collaboration environments. Synergy CONTROL's unique search functions help the administrator to get an instant overview when immediate assistance is required. Add/remove participants, mute, change layouts and more all from an intuitive web-based interface.

# WHY IS IT IMPORTANT?

Collaboration is the lifeblood of every organization. Having the tools in place to facilitate and optimize both in-person and virtual meetings is crucial. Having the right tools is important but simplicity is key. Synergy Control gives platform administrators visibility to the entire meeting lifecycle. No other product can track meetings from schedule to meeting end like Synergy SKY can.

## WHO IS IT FOR?

Synergy CONTROL is designed to simplify the complexity around meetings. Organizations frustrated by the confusion of working with a multitude of different collaboration endpoints, platforms and services turn to Synergy SKY to help make sense of it all. Synergy CONTROL is built to give administrators full reign over meeting and meeting rooms using an intuitive user interface that anyone can learn in no time at all.

CONTROL ALL VIDEO
MEETINGS IN ONE
APPLICATION. COMBINED
WITH SYNERGY JOIN, IT
FORMS A POWERFUL TOOL
FOR SEAMLESS MEETINGS

# **KEY BENEFITS**

- · Improve Meeting reliability and quality
- Simplify the complexity of managing a multivendor environment
- Indispensable tool to support workplace transition
  - Vendor change
  - o On-prem to Cloud
  - White glove to Self-Serve
- Flexible Deployment model Install in your environment for maximum security

# **KEY FEATURES**

#### **MEETING DETAILS**

Meeting Details – Do not wait for meetings to start before seeing them. See meeting details as soon as the meeting is scheduled in Outlook (Exchange/0365) or Google.

#### **FAVOURITE MEETINGS**

Tag important meetings as a favourite so you can keep a close eye on them.

#### **CUSTOM VIEWS**

Set up multiple custom views to organize the administration of different meetings.

#### **ROSTER LIST**

See who's invited to a meeting. See who's joined the meeting.

### **ENDPOINT CONFIGURATION**

Endpoints configured to the Synergy Sky platform are a click of a button away. Click on the endpoint to access the device's web interface.

## **PEOPLE COUNT**

Count how many people are in a meeting room. Use Cisco Endpoints to return the number of people recognized by Cisco's "People Count" technology to the Synergy CONTROL meeting interface.

# **SEARCH**

The Power Search allows an administrator to locate meetings using very little detail – fast.

#### **MEETING CONTROL**

Add/Remove Participants, Mute Audio On/Off, Mute Video On/Off, Change Layout, Lock Conference

### **CALL QUALITY MONITORING**

Display Packet Loss, Jitter and call leg bandwidth

### **NO-SHOW MONITORING**

See meetings that are candidates for debooking (when equipped with appropriate sensors)

#### **SYNERGY OF THINGS**

Synergy of Things optimizes resource utilization by better understanding scheduling behaviour, booking patterns and meeting attendance.

Using Synergy JOIN, CONTROL and ANALYZE together, organizations can now harness the power of their calendaring system to optimize their meeting room facilities using endpoints and in-room sensors.

### **NO-SHOW DETECTION**

Informs the meeting organizer when a booked room is not being used. Administrators can implement rule-based logic to de-book unused rooms. Virtual meeting remain untouched.

### **BOOKING AND UTILIZATION REPORTS**

Synergy of Things leverages endpoint and sensor information to deliver analytics on usage and resource utilization. Collecting data from booked versus actual usage, the Synergy of Things platform gives insight into meeting trends and space utilization. Gain visibility to possible meeting based asset management improvements.

#### **NO-SHOW PRE-WARNING**

The Synergy of Things technology can be used to send pre-warnings to administrators and/or a meeting organizer if there is no one in the room at meeting start time.

