

William Chris

VINEYARDS

Job Description – Welcome Tent Attendant

Position Objective:

At William Chris Vineyards we are all hands on deck - all the time. The action never stops. Since we are growing fast, we're looking to add Welcome Tent Attendant to the team. This individual is responsible for creating the first and last impression of the William Chris Vineyards experience.

Feel confident you can keep your wits about you, and maintain your cool? Understand that your reaction affects many including our guests? Are you able to move fast, work smart, and end the day with pride in how you contribute?

This job may be for you if you feel confident in the following :

- Potential candidates should enjoy interacting with others and have exceptional customer service skills.
- Check in guest as they arrive at William Chris Vineyards for their experience.
- Exceed customer service expectations in a consistent, timely and thoughtful manner.
- Quickly and effectively resolve guest service issues; possess the innate ability to turn guest service problems into opportunities.
- Experience coordinating, collaborating, and working effectively with other departments.
- Maintains safe and clean Welcome Center, restrooms and dry goods area by complying with William Chris Vineyards high standards.
- Must be able to multitask and maintain a smooth flow at the Welcome Center.
- Escort guests to their seats.
- Punctuality and professionalism are other key factors for this position.

Competency /Qualifications:

- Exceptional communication skills and attention to detail
- Responds and works well under pressure
- Works independently with little supervision
- Creative thinking and always up for a challenge
- Excellent time management skills
- Team Player with the ability to coordinate with all levels of the business
- Flexibility in schedule including weekends and some holidays
- Maintain a positive attitude and work environment
- Strong organization, problem solving analytical skills
- Ability to lift 50 lbs.