

# Backup Care

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Subsidized and vetted care when regular care is not available.



# When regular care isn't available – Backup Care is an affordable, subsidized solution to help employees fill their gaps in care without sacrificing work.

## Backup Care for children

Employees can get in-home and in-center care for children. All in-home providers are required to complete a screening process including a background check. Our network of centers are licensed and perform vetting on all staff that comply with state requirements. Employees can also use a care provider from their personal network and get reimbursed.

## Backup Care for adults

Employees can get care for themselves or adult loved ones. Our network of adult care agencies maintains a screening process and background checks for the care providers they employ in accordance with state guidelines. Providers may be certified nurse's aides, home health aides, or experienced elder care companions.

## Backup Care for pets

When employees have work commitments or have to travel, Backup Care for pets allows employees to pay a professional pet care provider and submit a receipt to get reimbursed.

### When Backup Care can help:

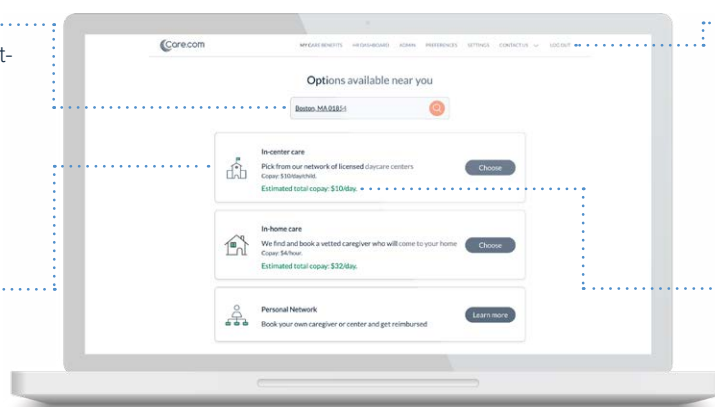
- School vacations/closing
- Daycare closing
- Caregiver illness/vacation
- Working from home
- Travel/extended hours
- Recovery from surgery

### Search

Look for in-home or out-of-home Backup Care providers in their area.

### Choose

Pick the Backup Care option that best meets their needs.



### Access

Employees book through your dedicated portal or the app.

### Estimated Copay

Employees can quickly see their subsidized co-pay amount.

**By bringing together personalized, human support with best-in-class digital solutions, Care helps employees and businesses maximize the blend of work and life by reducing stress and increasing productivity.**