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3M Announces Stop Use & Recall on DBI-SALA Self Rescue Restraint Systems manufactured before July 2020.

Recall Date: August 6, 2020

Models Affected: P/N 3320030, 3320031 or 3320037



3M issued a product advisory on June 10, 2020, detailing a defect that could potentially develop after repetitive use. An internal plastic spool in the device can become embrittled over time, causing cracking that could lead to failure. Due to the location of the spool within the device, it cannot be inspected. Failure of the spool could ultimately prevent the user from being able to lower themselves to the ground after a fall.

It should be noted that no incidents or injuries have been reported due to this condition.

Remedy

Users should inspect their devices to determine whether their products are included in the recall. Models manufactured after July 2020 are not included in the recall and are safe to use. Users who have models with the P/N 3320030, 3320031, or 3320037 should navigate to 3M DBI-SALA's Self-Rescue Descent System web page www.SelfRSQRecall.com and follow the instructions to return the device. Units that are sent back will be inspected and repaired free of charge. Models that do not pass initial inspection will be returned to the user for disposal.

For more information see the recall advisory by clicking here or call customer service at 1-800-328-1667.



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