

IntegrationWorks Case Study

Updating an APAC Tier 1 Banks channel integration

At a Glance

The need was to update the client's online integration technologies that were end of life and out of support. These integration technologies were relied on by the client's key customer and staff facing channel systems.

The Solution:

IntegrationWorks provided IBM DataPower Appliances and an Infrastructure design to integrate with their existing network and application infrastructure. In addition, IntegrationWorks provided consulting on service implementation best practices.

The Value:

- Flexible, reliable enablement platform for business service provision.
- The solution allowed the client to leverage existing business services across a greater variety of channels in complete adherence to information security standard and with confidence around availability and performance
- Increase banking performance in speed and security.

The Challenge

Many of the clients' key customer and staff facing channel systems relied on online integration technologies that are end of life and out of support, and urgently need to be updated to **reduce operational risk**.

There was a **planned Core Transformation** project being scheduled for two years ahead and there was a need to move the banks systems onto a new online integration platform ahead of the Core Technical Refresh. Upgrading channel integration before the transformation was scheduled to reduce the diversity of the integration for the transformation and position the bank so that channel systems could **take advantage of the new features** of the upgraded mobility systems.

The client also required a single point of control, access and validation for partner integration. This solution needed to satisfy the clients requirements for Information Security and provide flexible protocol options.

IntegrationWorks' Response

Following an **introduction to the client by IBM** as a partner that specializes in the area of integration, IntegrationWorks was selected to provide a flexible, reliable enablement platform for their business service provision.



IntegrationWorks' Approach

IntegrationWorks provided **IBM DataPower Appliances and an Infrastructure Design** to integrate the DataPower with their existing network and application infrastructure. In addition, IntegrationWorks provided consulting on Service implementation best practice; supporting infrastructure design; Service development lifecycle practices; and incorporation of the DataPower Appliances into Operational support.

As part of a second phase of the program, IntegrationWorks have provided **Architectural and Purchasing guidance** for a tiered implementation to provide compliance with the bank's perimeter security requirements.

The DataPower solution was delivered in an iterative way, with two streams taking place simultaneously.

Stream 1:

- High level Infrastructure Design
- Detailed Infrastructure Design
- Infrastructure Design
- Infrastructure Implementation
- Consultation on supporting infrastructure

Stream 2:

- Mentoring and guidance for the client's integration
- Consultation on integrating DataPower into existing DSLC tools and practices
- Consulting on integration DataPower into existing operational support model

Completing these as separate parallel streams allowed work on business services to progress to timelines independently of the infrastructure implementation.

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Want to know more?

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