

Forget Silver Bullets

Learn the 3 Essential Digital Marketing Strategies to Drive Enrollment



Where We're Headed

What's silver bullet thinking?

What's the alternative?

Why is it better?

How do I do it at my school?



Let's agree on the goal





A Silver Bullet Is:

A direct and effortless solution to a problem

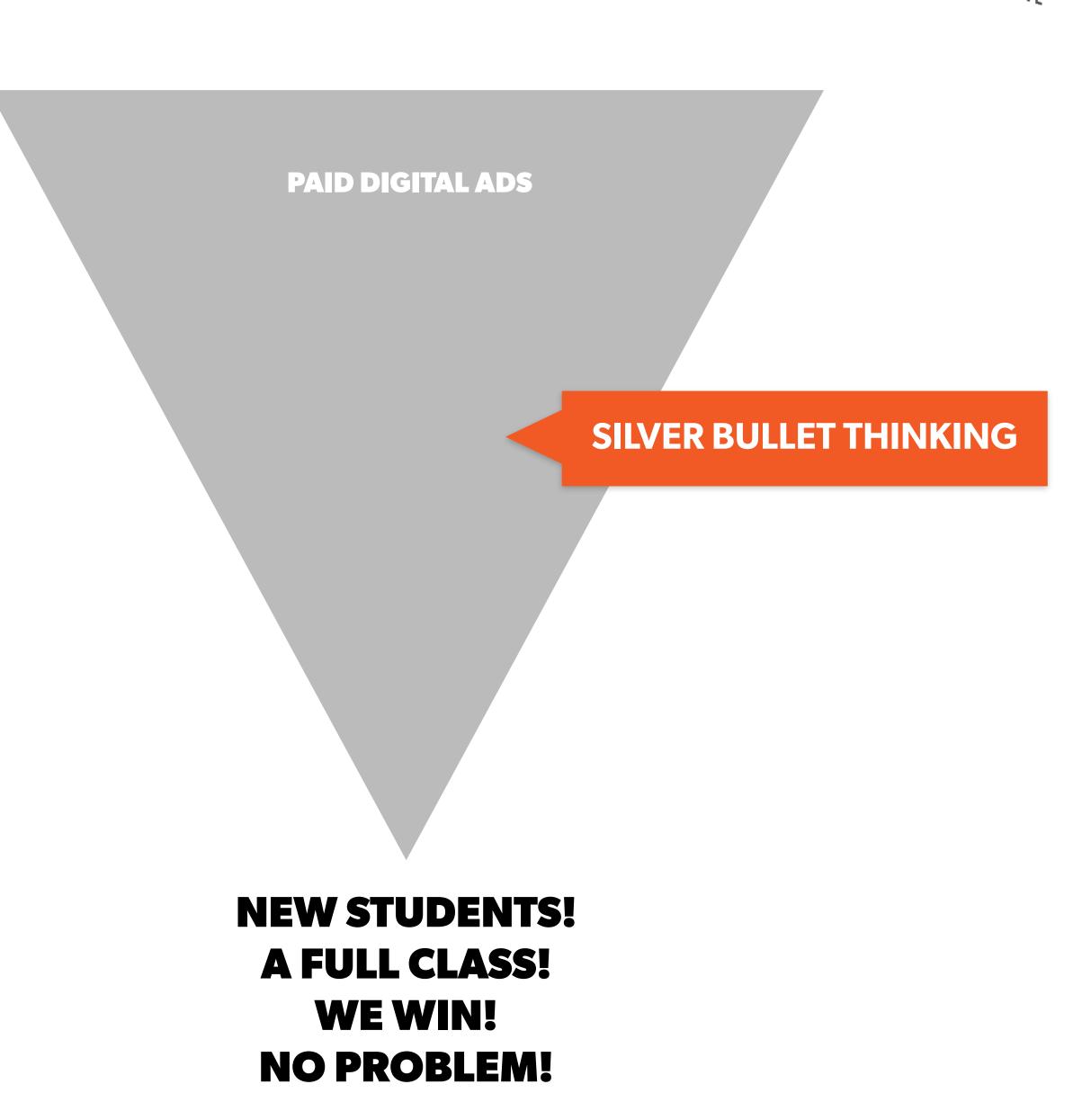


The Problem

Schools or programs need to increase enrollment.

The Solution

Paid digital campaigns are seen as *the* quick solution to close the enrollment gap.





Silver Bullet Thinking Skips Over

- 1. What's the market demand for this degree?
- 2. How long is the recruitment cycle?
- 3. Is this degree the right product and positioning?
- 4. What budget is required to reach the enrollment goals?



Silver Bullet Assumptions

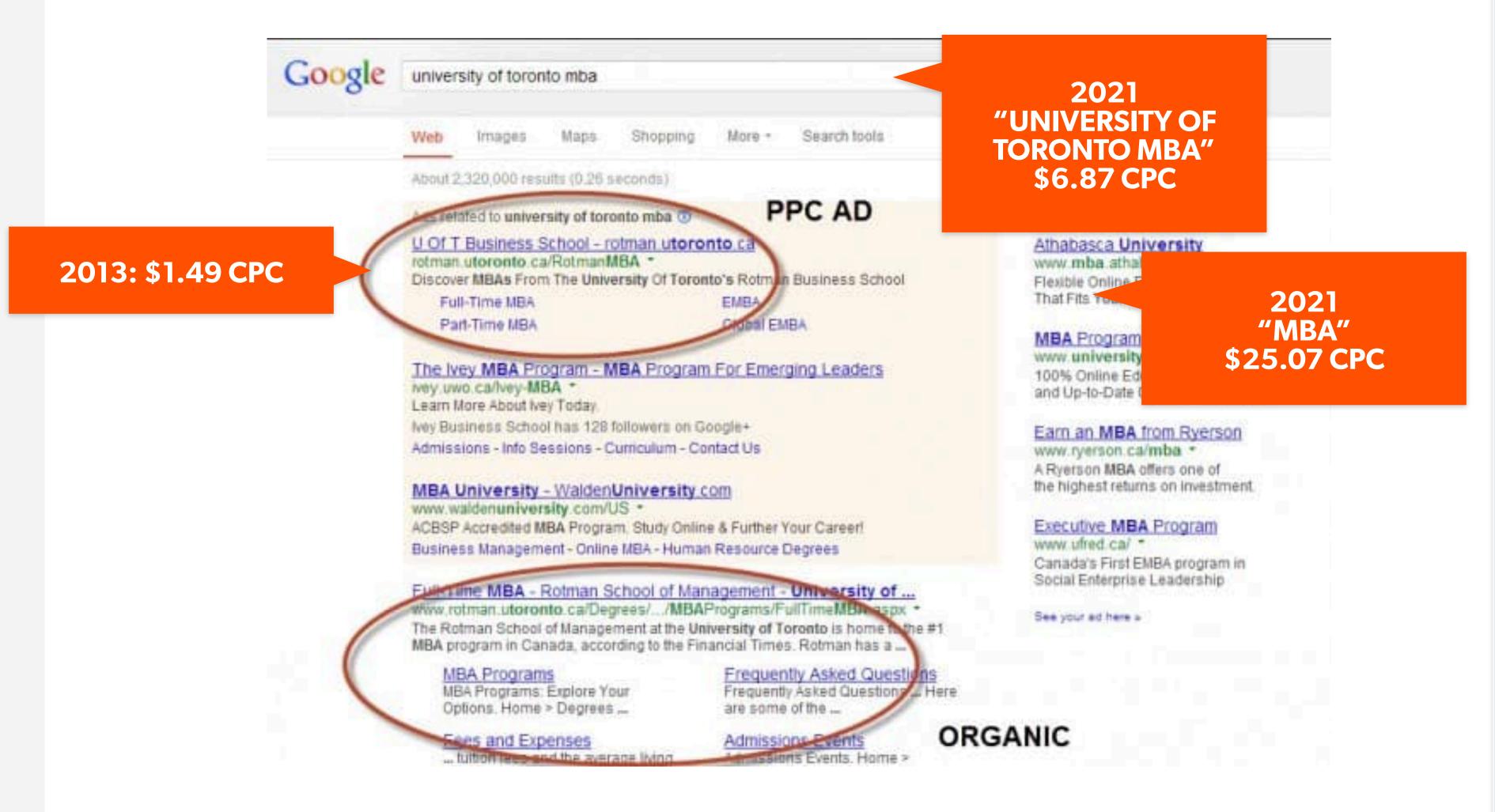
- 1. Google ads are inexpensive
- 2. Ads lead to students
- 3. Any school can offer any program
- 4. Digital ads are simple





Myth Busting: Digital Ads Are Inexpensive

 $90,500 \times 3\% \times $25 = $67,000$ MONTH



Advertiser	Monthly Budget i
☐ devry.edu	\$5,783,965 - \$16,039,765
☐ snhu.edu	\$5,756,660 - \$15,964,177
☐ degrees.snhu.edu	\$5,731,488 - \$15,894,718
☐ asu.edu	\$4,911,017 - \$13,615,135
☐ uagc.edu	\$2,719,819 - \$7,540,649
☐ wgu.edu	\$3,287,740 - \$9,114,862
□ purdue.edu	\$3,657,825 - \$10,138,656
asuonline.asu.edu	\$2,746,355 - \$7,614,763
onlinedegrees.purdue.edu	\$3,439,591 - \$9,534,787
☐ capella.edu	\$3,285,655 - \$9,112,163
☐ strayer.edu	\$2,056,907 - \$5,701,851
go.asuonline.asu.edu	\$2,187,322 - \$6,063,654
☐ degrees.strayer.edu	\$1,953,307 - \$5,414,678
☐ onlinecolleges.com	\$1,998,066 - \$5,540,293
applore.onlinecolleges.com	\$1,955,959 - \$5,423,004
☐ findtopcolleges.com	\$1,334,226 - \$3,697,740
☐ gcu.edu	\$1,622,792 - \$4,496,970
aczplore.gcu.edu	\$1,608,502 - \$4,457,436
☐ luc.edu	\$2,150,558 - \$5,961,638



Myth Busting: Conversion

Ad · https://requestinfo.onlinemba.unc.edu/top-ranked/mba-program ▼

UNC-Chapel Hill #1 Online MBA - Finish in as Few as 18 Months

Don't Compromise on Alumni Network & Curriculum. Earn an Elite Degree in an Online Format.

Don't Compromise on Student Experience: 1:1 Guidance, Hands-on Leadership Development.

#1-Ranked Online MBA. World-Class Faculty. Study Around the World.

90,500

Ad · https://requestinfo.onlinemba.unc.edu/top-ranked/mba-program ▼

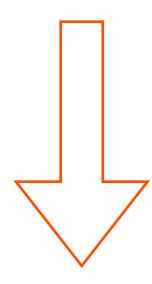
UNC-Chapel Hill #1 Online MBA - Finish in as Few as 18 Months

Don't Compromise on Alumni Network & Curriculum. Earn an Elite Degree in an Online Format.

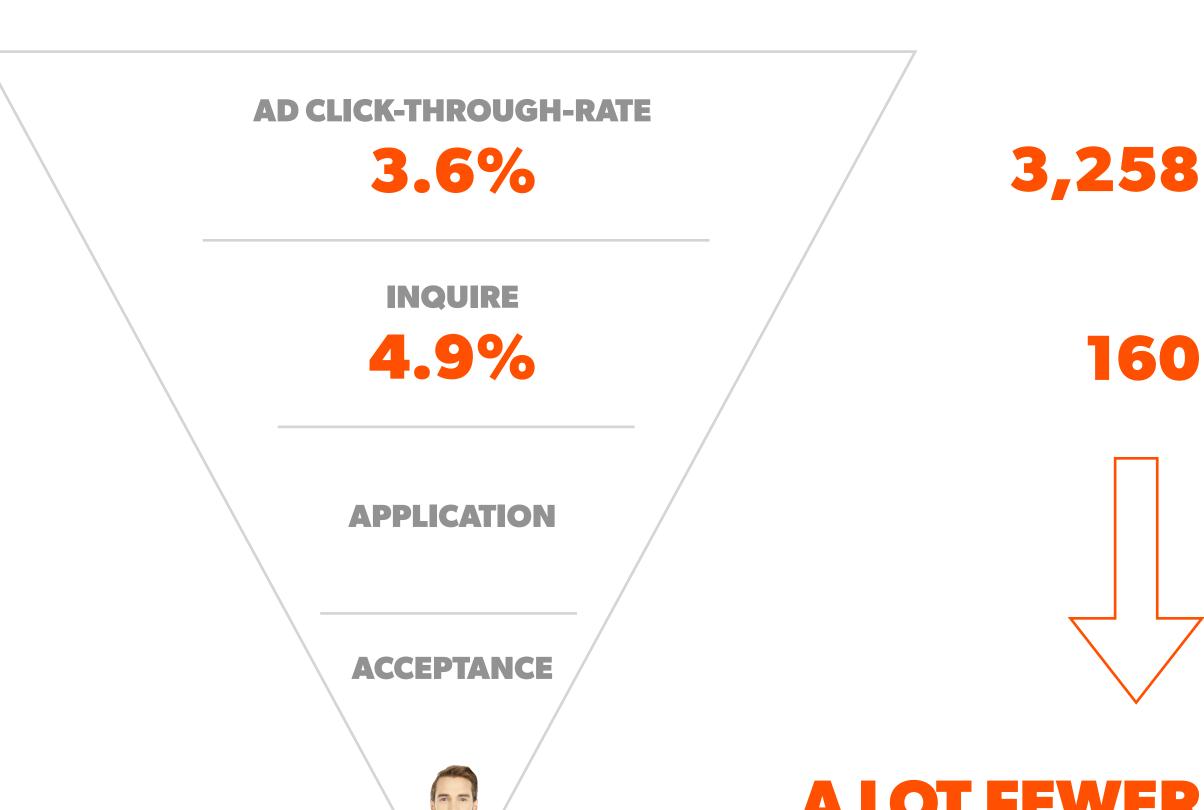
Don't Compromise on Student Experience: 1:1 Guidance, Hands-on Leadership Development.

#1-Ranked Online MBA. World-Class Faculty. Study Around the World.

PRODUCES





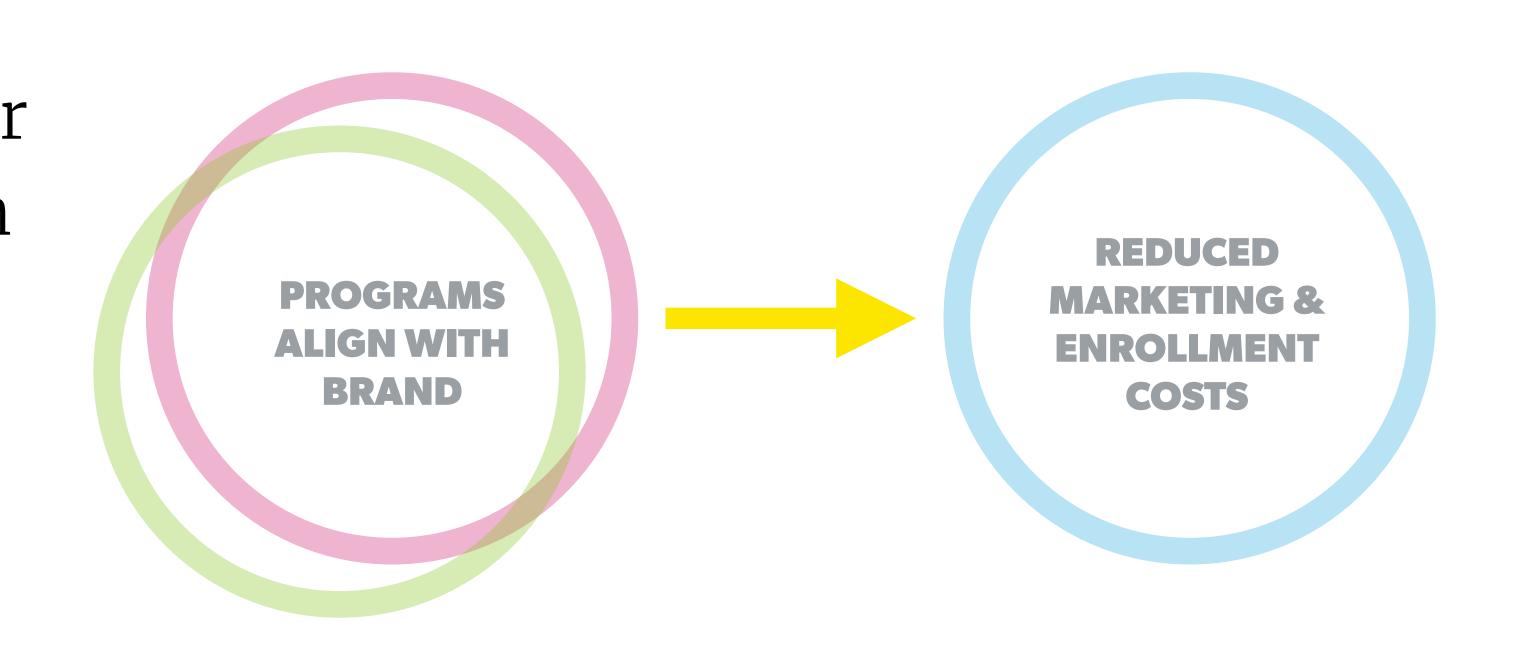


A LOT FEWER
THAN
EXPECTED



Myth Busting: Any School Can Run Any Program

Lower marketing and enrollment costs can occur when your programs align with the market's perception of your brand. This overlap should be considered by conducting competitive market research

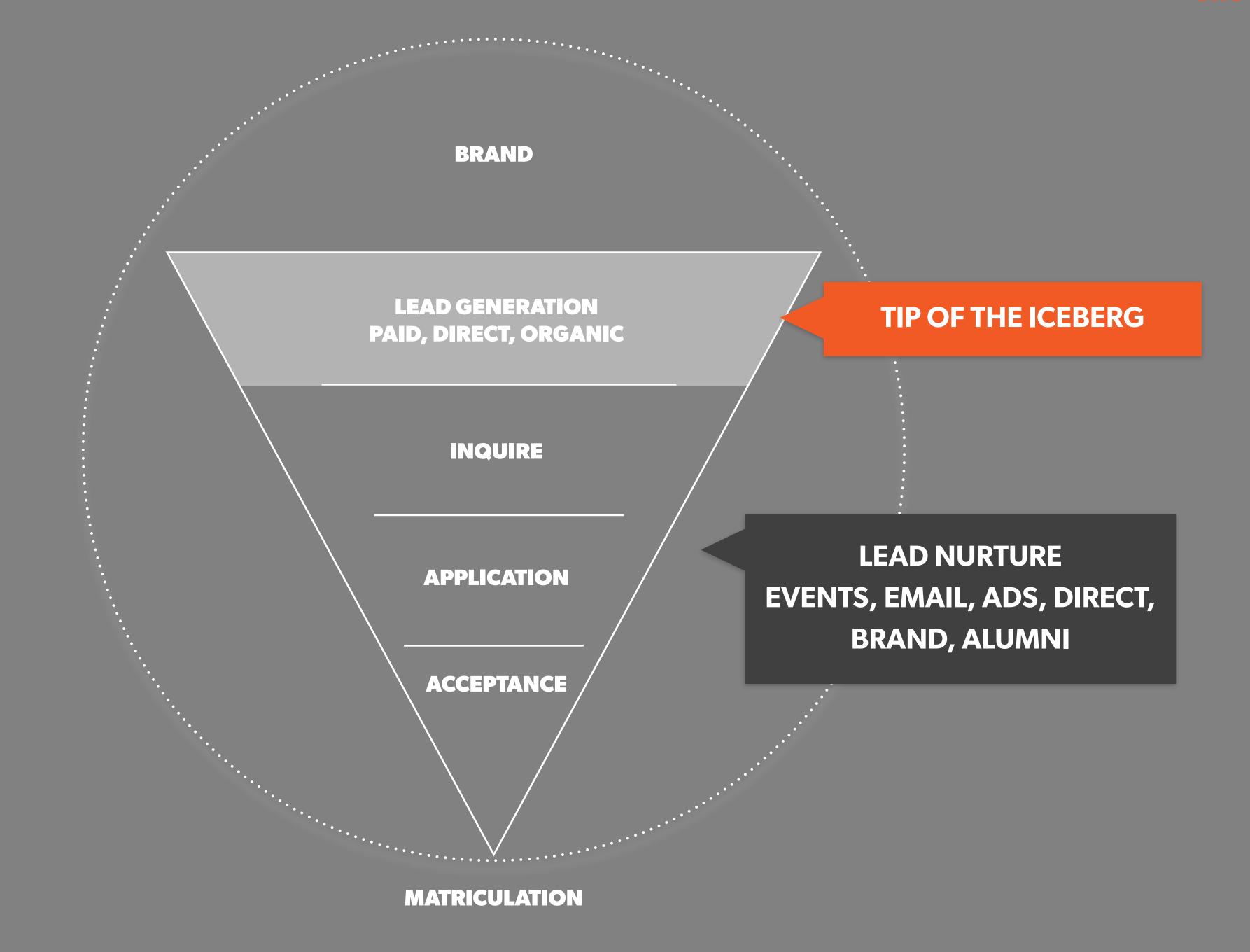




Myth Busting: One and Done









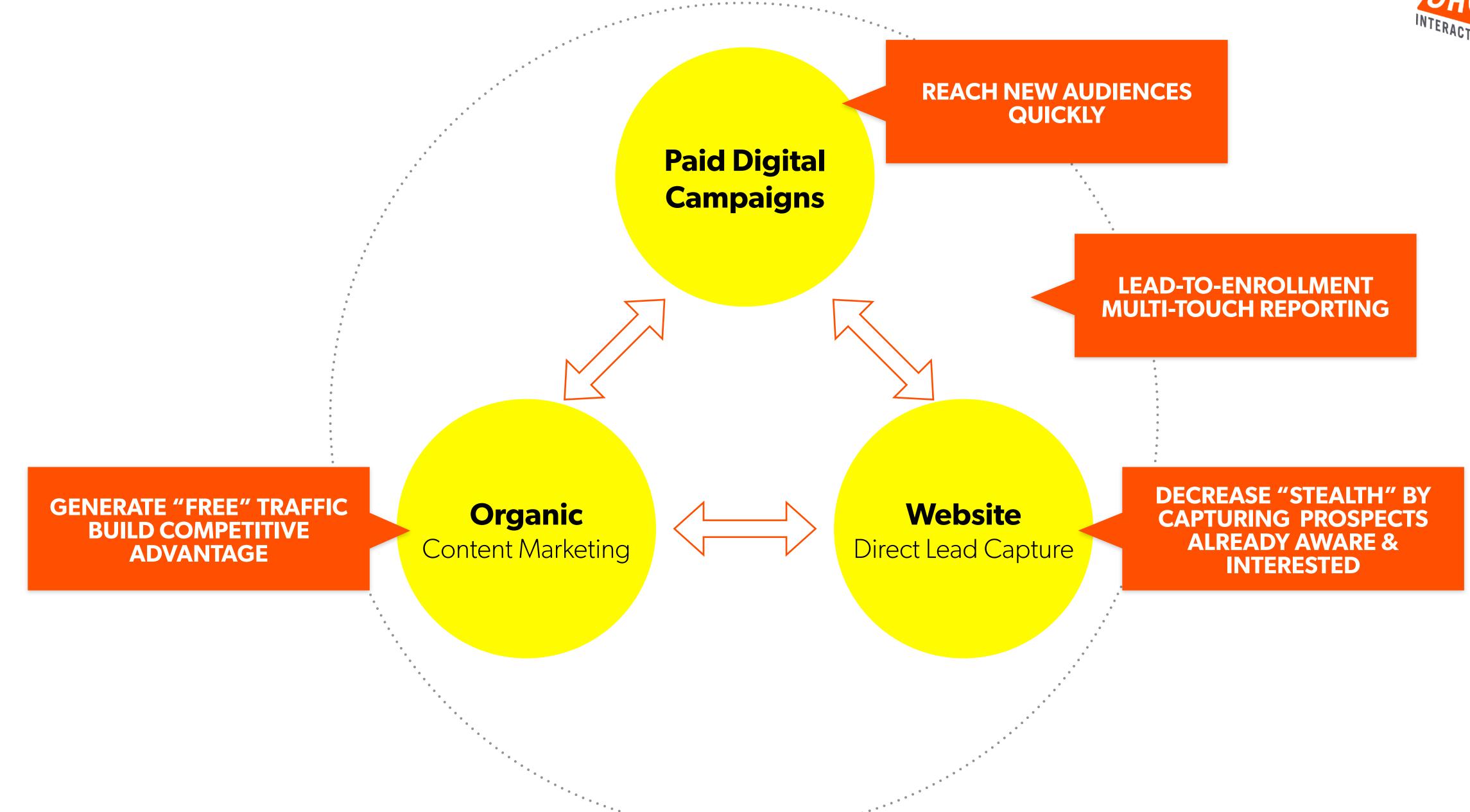
The 3 Essential Digital Marketing Strategies to Drive Enrollment



Building a Sustainable Lead Generation Process

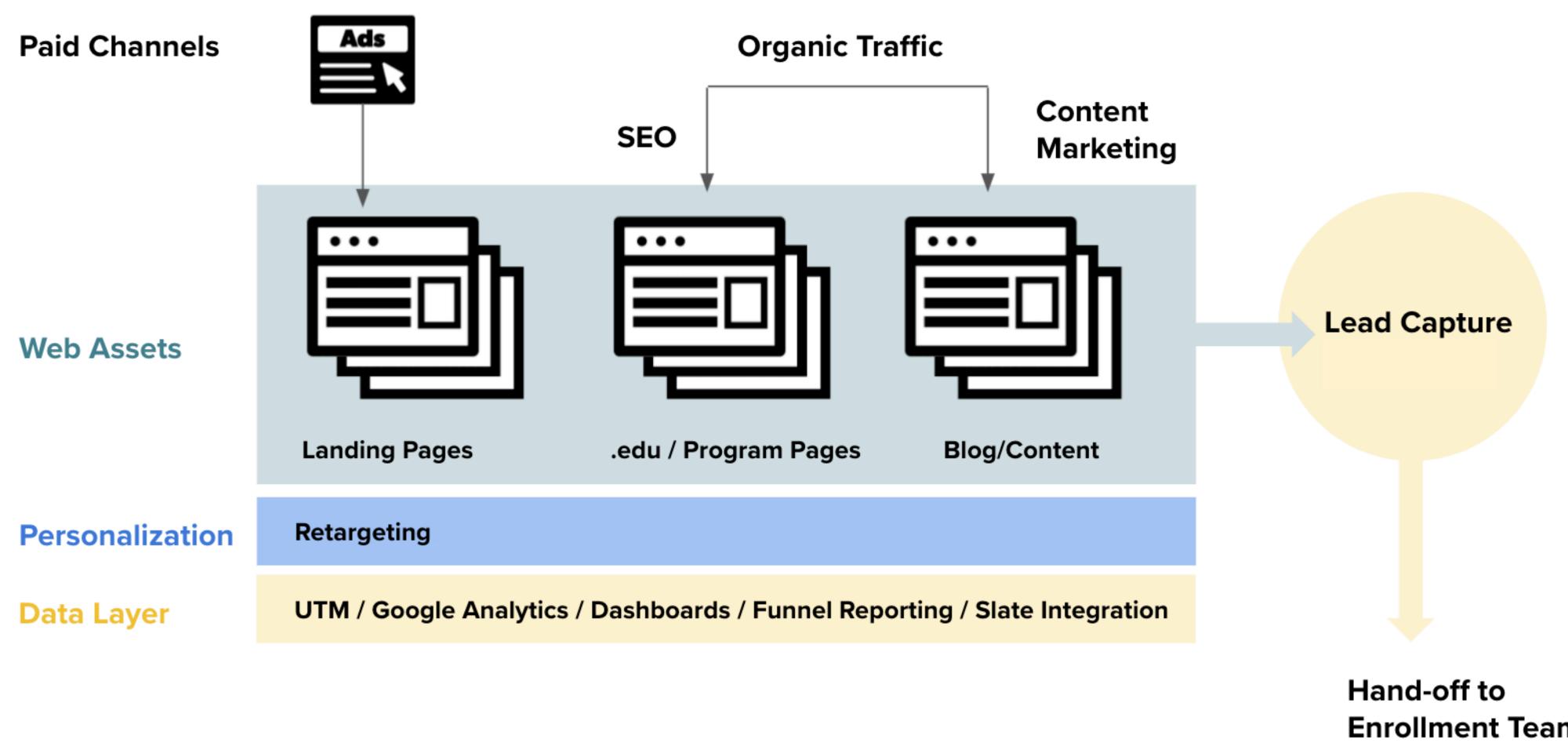
- 1. Need to purse strategies in paid, direct, and organic.
- 2. Need to optimize at every step.
- 3. Need to have an end-to-end measurement strategy







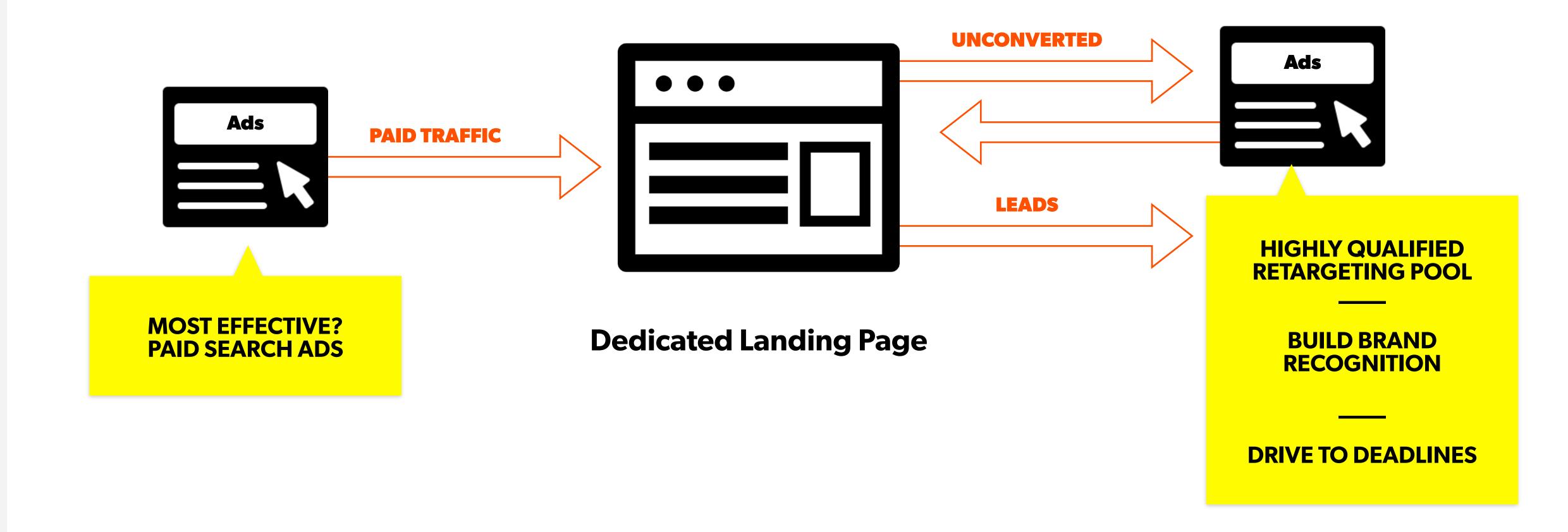
Enrollment Marketing: Campaign Overview



Enrollment Team E-mail / Phone



Strategy 1: Paid Digital Campaigns

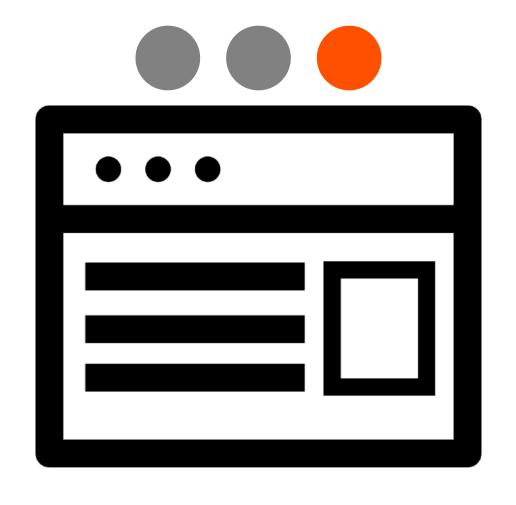




How Do We Optimize Targeting & Conversion?

PLATFORM SELECTION AUDIENCE TARGET CREATIVE OPTIMIZATION







Dedicated Landing Page

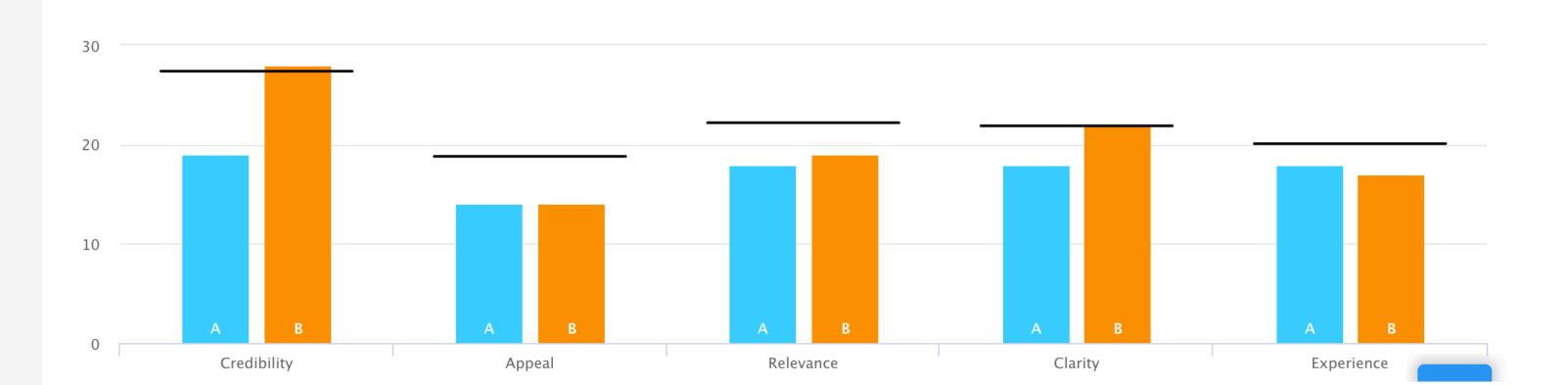


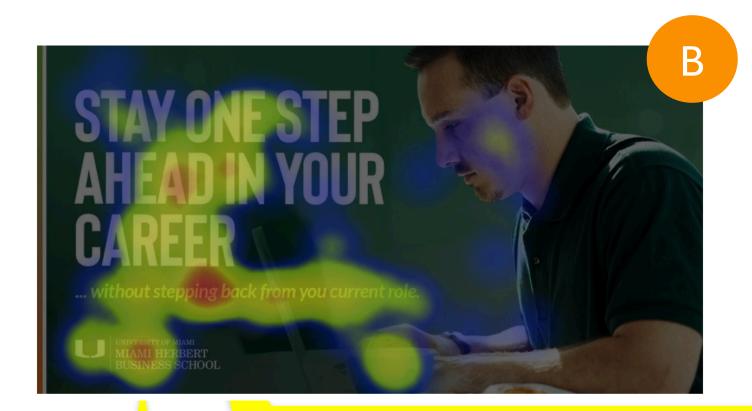












SUB-HEAD TESTS BETTER

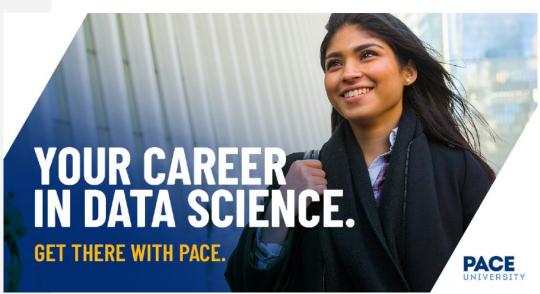
BRAND TESTS BETTER

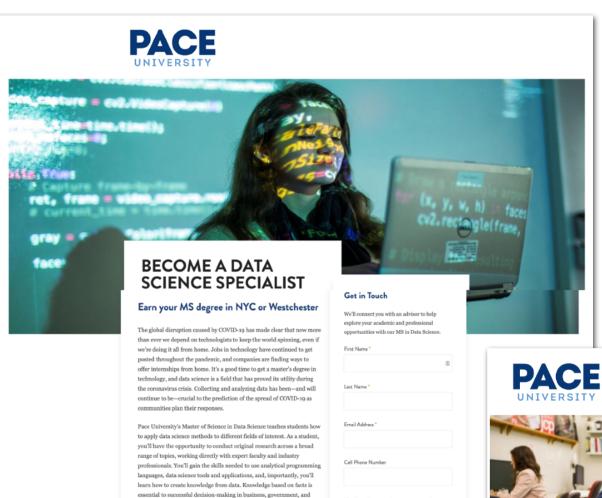
Landing Pages

AN MBA MADE BY TODAY'S EXECUTIVES FOR TOMORROW'S LEADERS.









During your studies in the program, you'll become familiar with both the science. Moreover, you'll learn the ethical issues relevant to the design

seminar so you will be aware of the latest advances in data science.

IS THE MS IN DATA SCIENCE THE RIGHT PROGRAM FOR ME? This program is a specialized program geared specifically to those who are interested in data science. It is preferable for students to have a

to combine the skills of these fields. However, students with other

some programming and database experience. The program prepares

financial services, technology, consumer products, retail, healthcare, government. Throughout the degree program, students will work on

projects, individually and in teams, as part of their ordinary course

programming languages and tools including Python, R, TensorFlow,

Graduates may choose to work as data scientists in any field where the students with knowledge of data analytics, complex modeling techniques

requirements. Moreover, students will work with a variety of

Take the Next Step

Featured companies

Financial Aid → How to Apply →

partnership and alumni network at leading companies including:

PACE PREP FOR THE CPA WITH LUBIN'S **RENOWNED** ACCOUNTING **PROGRAMS** Earn your master's degree in NYC or

Get in Touch

At Pace, we have reimagined graduate business education, giving you the power and freedom to create your own path to success. Prepare to take the CPA exam with Lubin's MS and MBA programs in accounting. As an accountant, you will be among the most essential, in-demand professionals in the corporate and financial world, and will enjoy high-potential career opportunities -many CFOs once started out as cost







A TOP-RANKED MBA FOR WORKING **PROFESSIONALS**

Earn your Masters in Business Administration without compromising Business School meets Saturday mornings and Monday evenings, allowing you to apply what you learn to your job today and

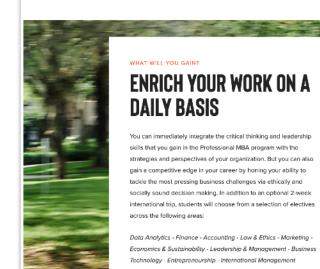
REQUEST MORE INFORMATION* sell personal information. Privacy Policy

CONNECT WITH BUSINESS LEADERS IN THE INNOVATION EPICENTER

BALANCED EXPERIENCE

FLEXIBLE CURRICULUM

EXTENSIVE NETWORK

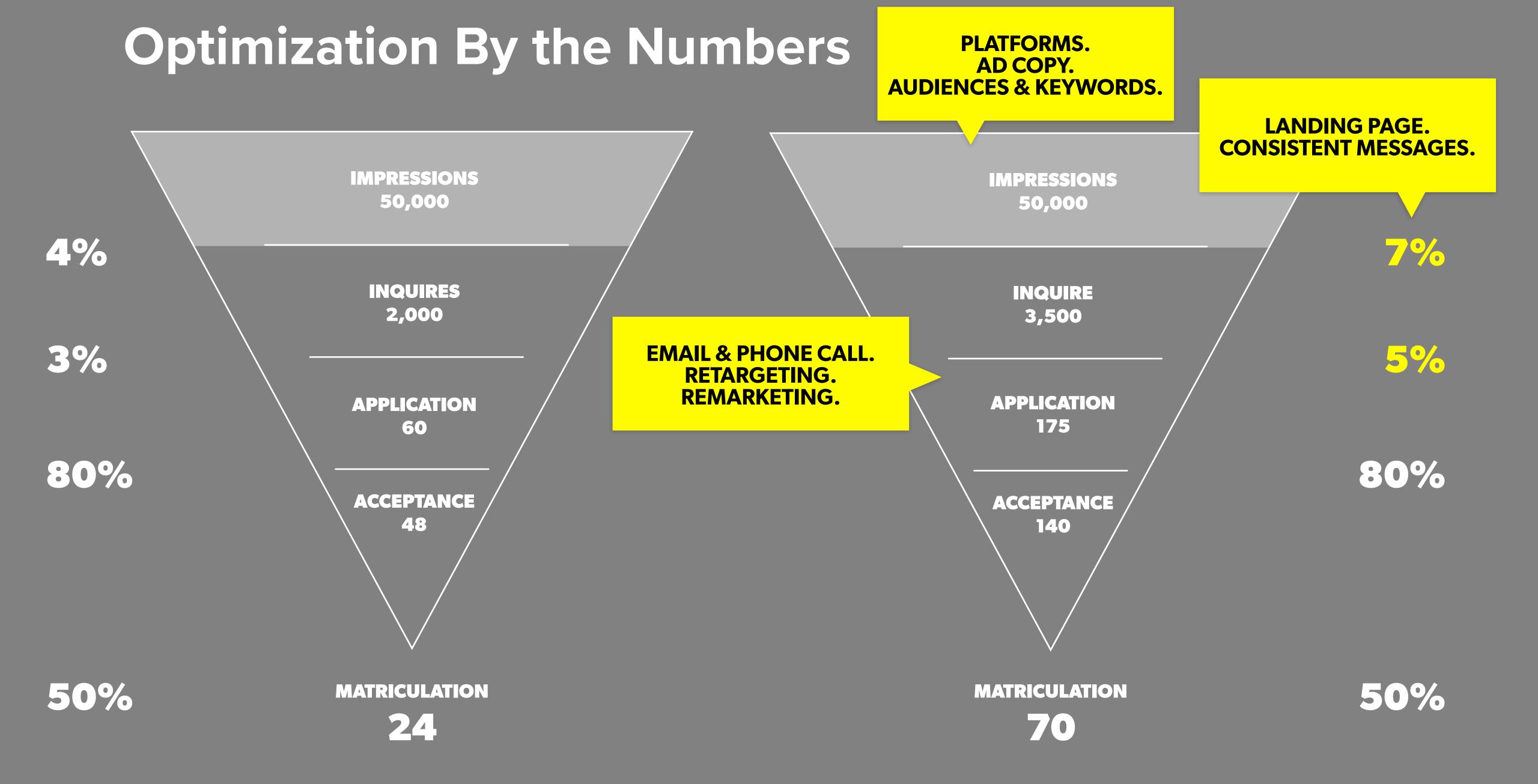




JOIN THE RANKS OF BUSINESS WORLD LEADERS

Alumni Employers

- Ernst & Young





What's Working Right Now? Graduate, Adult, & Online Education

- Strategic approach to targeting
- "Similar but different" degrees/ programs
- Hyper-targeted in key regions where alumni (Thus awareness) is high



What's Working Right Now? Undergraduate

Broadly, digital channels play a supporting role in undergraduate marketing mix – targeting to families receiving emails, direct mail, and pushing for deadlines.

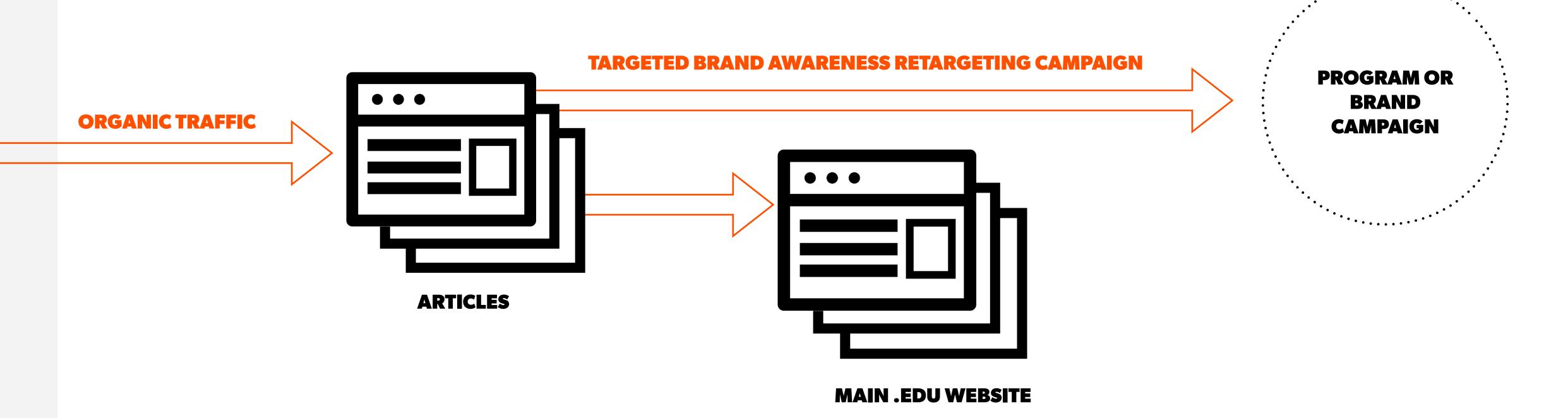
- **IP-targeted campaign** using the purchased lists from the College Board, find the "digital address" of individuals and target these households
- **Geofencing** based your target states, county, towns or high schools, we can direct your advertising directly to these geographies.
- Retargeting we can target prospects who the visit the website or landing pages with re-targeting/re-marketing ads to keep Champlain top of mind, promote events, and reinforce key marketing messages
- **Paid Search to target unique degrees** targeting unique degrees or pre–professional can be a strong strategy. This strategy is best when the degree is very specific, teaches a unique tool or approach, and is not.

Strong message strategies for undergraduates:

- **Build awareness** lead with school brand, third-party, outcomes, unique programs, and primary and secondary differentiating messages
- **Highlight dates** call out events, deadlines, and financial aid/scholarship offers



Strategy 2: Content Marketing



A content marketing strategy reaches an audience not yet considering a graduate program by producing content that is of general business interest that can be found by means of organic search.



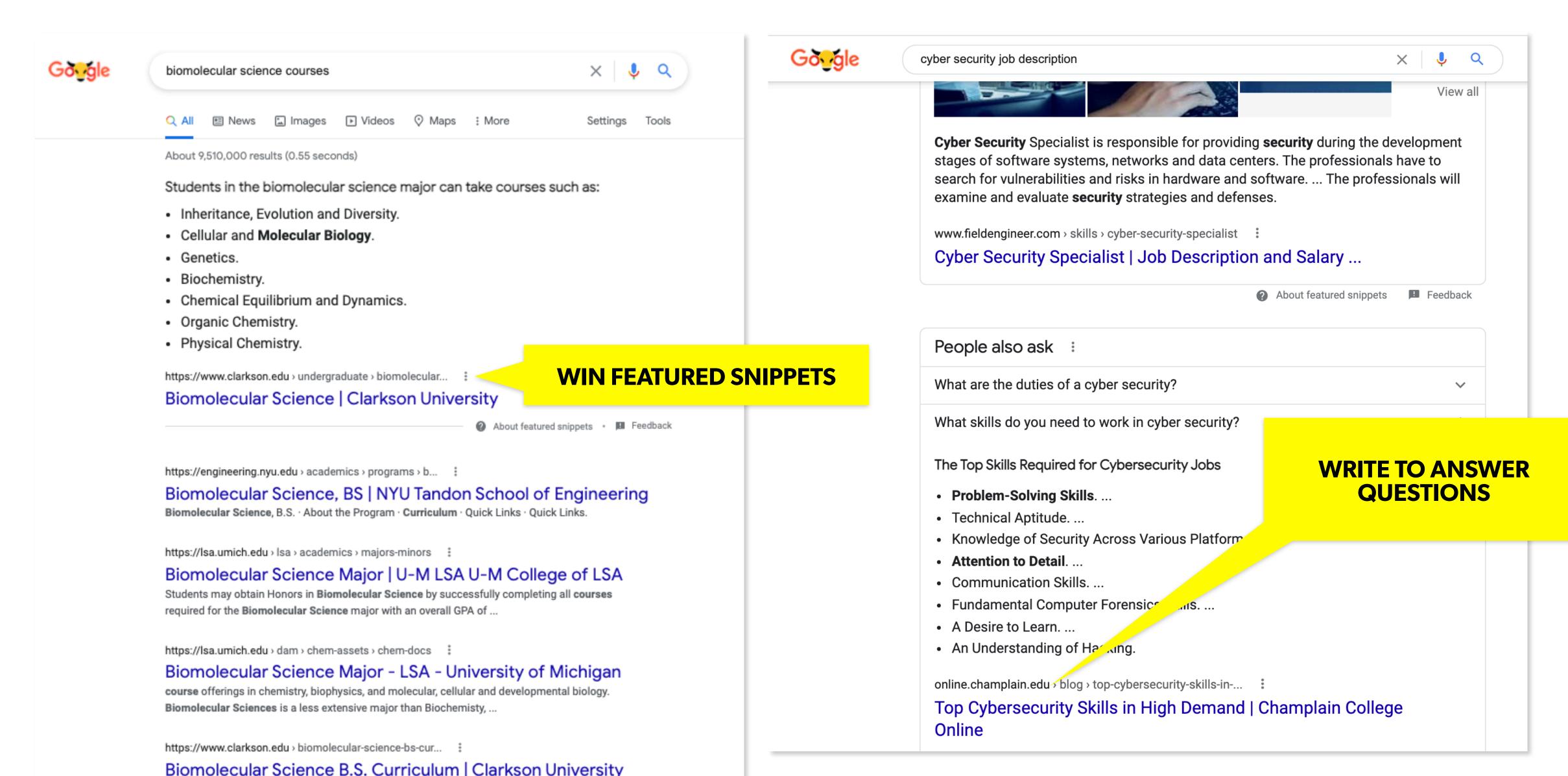
Strategy 2: Content Marketing Goal

EQUIVALENT PPC COST

	Organic Search Value (Per Month)	First Page Keywords
1. Harvard Business School	\$61,732	3,102
2. Chicago – Booth	\$39,111	847
3. Stanford	\$21,927	785
4. MIT – Sloan	\$18,533	373
5. Houston – Bauer	\$13,633	579
6. NYU – Stern	\$13,332	680
7. Vanderbilt – Owens	\$8,640	867
8. USC – Marshall	\$8,263	323
9. Northwestern – Kellogg	\$7,341	736
······		



Strategy 2: Content Marketing Goal





Strategy 2: Content Marketing How

ARTICLE CONNECTS TO PROGRAM PAGE

ARTICLE WRITTEN OPTIMIZED TO KEYWORDS



Given the growth of the healthcare field in recent years - which can largely be attributed to an aging population whose care needs must be met - and the high salaries associated with healthcare administration jobs, many people are now considering a career in the field.

If you've researched the field and decided that it's something you want to pursue, you're likely wondering about the qualifications, skills, and experience you'll need to find a job as a healthcare administrator. We've broken down the key things you need to know.

How to Become a Healthcare Administrator

ABOUT THE AUTHOR

Sonya Krakoff

Senior Content Marketing Specialist

Sonya Krakoff is the Senior Content Marketing Specialist at Champlain College Online, where she is the voice behind the CCO blog and helps tell the school's story across multiple digital platforms.

Healthcare Administration

FEATURED PROGRAM

Anchored in the real world of healthcare and led by expert-practitioner instructors, Champlain's online healthcare administration degree challenges you to think about the healthcare industry differently. You'll emerge from the program with a clear understanding of the challenges and opportunities in the field, the strategic vision to enact change in the workplace, and the ability to create innovative solutions to address complex problems.

INTERESTED IN LEARNING MORE ABOUT HEALTHCARE ADMINISTRATION?

Contact Us

You May Also Like



Is Healthcare Administration a Good Career Choice? >



What Is He Administra



Download Online Experience Guide

Explore Our Stories

Learn what you can expect from your experience at Champlain College Online.

CAPTURE INQUIRIES



Online Experience Guide Download Learn more about what you can expect from your online experience

Email Mobile Phone	st Name	
	schame	
Mobile Phone	mail	
Mobile Phone		
	obile Phone	

Academic Level of Interest

SUBMIT

Champlain College will not share or sell personal information. Submitting this form constitutes your express written consent to agree to receive e-mails, texts, and phone messages from Champlain Colleg at the phone number(s) and email address provided in this form.

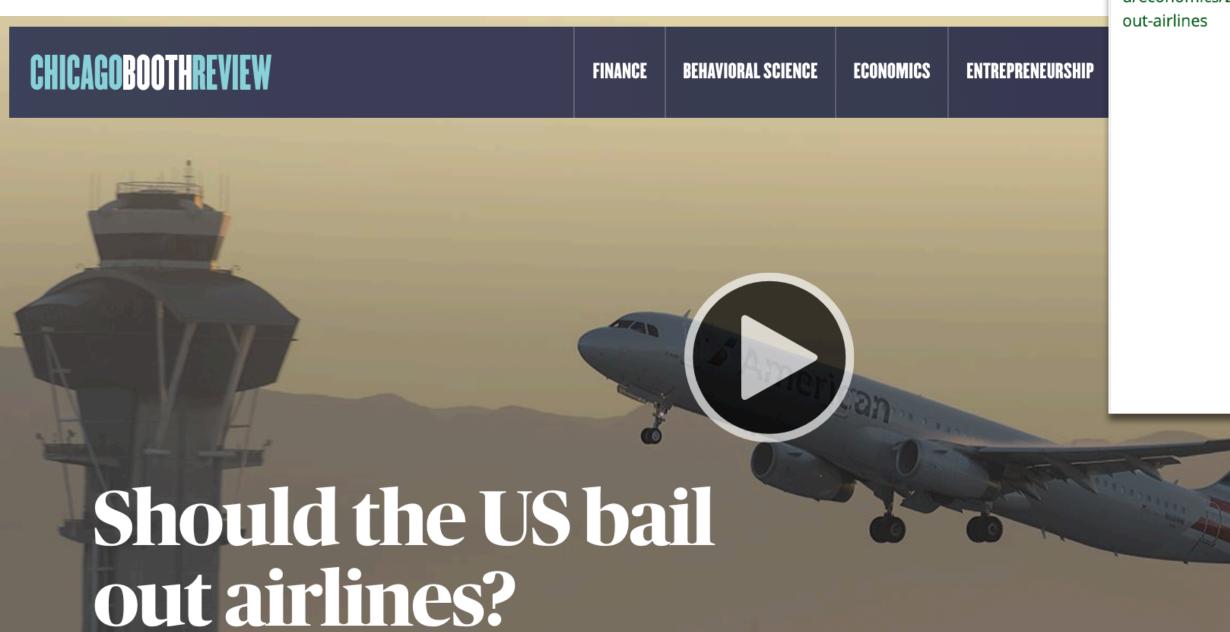


\$492

8,430

Strategy 2: Content Marketing How

PICK KEYWORDS WITH TRAFFIC & THAT ALIGN WITH YOUR BRAND



Should the US bail out airlines? https://review.chicagobooth.ed u/economics/2020/video/should-us-bail-

Trend Search Vol CPC Keyword Position 5 (+41) 1,900 \$14.57 1,600 \$0.28 steven davis 1,900 \$14.57 13 N/A bankruptcy bailout \$0.05 13.5 \$6.6 bailout 2,400

Google

SECTIONS ECONOMICS PUBLIC POLICY VIDEO COLLECT

bail out

VIEW MORE





Videos



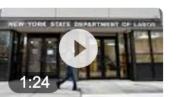
Should the US bail out airlines?

Chicago Booth Review · Chicago Booth Review Apr 16, 2020



We Must Bail Out Workers, Not Just Corporations

YouTube · Bernie Sanders Mar 24, 2020



What the bailout means for your bank account

View all

Apr 7, 2020

Feedback



 \rightarrow

Credit support makes a lot of sense for businesses. Bailing out shareholders makes less

With so many people hunkered down at home, it's no surprise that the travel industry is

prevent airlines from shutting down entirely as a result of the COVID-19 crisis, it needn't

in peril. But Chicago Booth's Steven J. Davis says that while the US should want to

bail them out to keep them out of bankruptcy.

Video Transcript

APR 16, 2020

in

•••



Strategy 2: Organic Optimization

ORGANIC TRAFFIC



OPTIMIZATION TIP

DEGREE NAME +
LOCATION +
MODALITY

Optimizing the degree/program pages on the main website to reach branded and unbranded traffic.



NEWS GIVE BACK SEARCH D

STUDENTS

& ALUMNI

APPLY NOW >

CONTACT US >

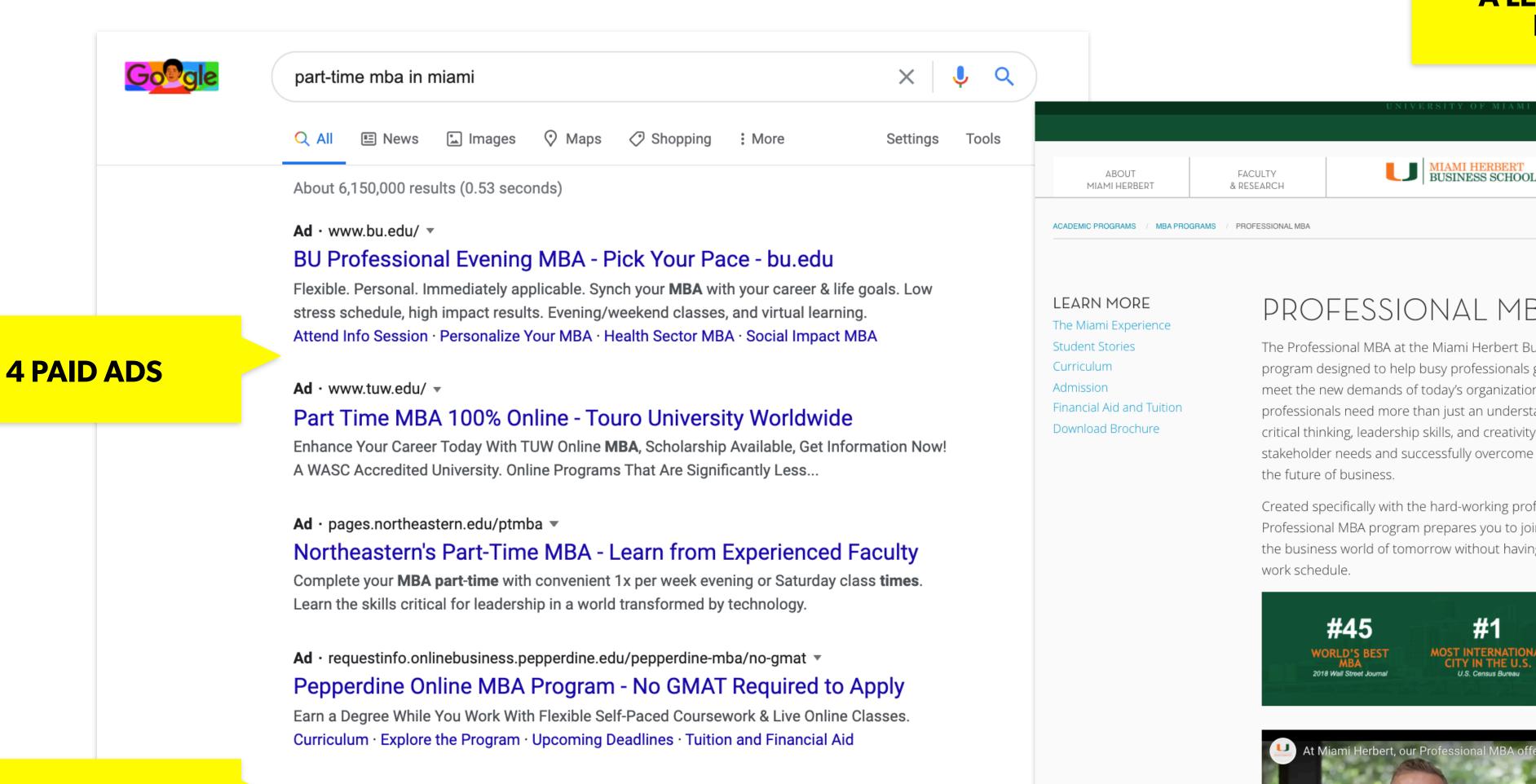
REQUEST INFORMATION >

Strategy 2: Organic Optimization Goal

PROGRAM PAGES TOP SEO PRIORITY FROM A LEAD AND BUDGET **PERSPECTIVE**

ACADEMIC

PROGRAMS



PROFESSIONAL MBA

The Professional MBA at the Miami Herbert Business School is a part-time program designed to help busy professionals gain that competitive edge to meet the new demands of today's organizations. To be successful, today's professionals need more than just an understanding of business. They need critical thinking, leadership skills, and creativity to navigate competing stakeholder needs and successfully overcome the pressing challenges facing the future of business.

Created specifically with the hard-working professional in mind, the Professional MBA program prepares you to join the ranks of those leading the business world of tomorrow without having to compromise your existing

At Miami Herbert, our Professional MBA offers a flexibl...

#1 ORGANIC PAGE

www.bus.miami.edu > academic-programs > mba-masters

Part-Time Professional MBA Program | Miami Herbert

The Professional MBA at the Miami Herbert Business School is a part-time program designed to help busy professionals gain that competitive edge to meet the new demands of today's organizations. To be successful, today's professionals need more than just an understanding of business.



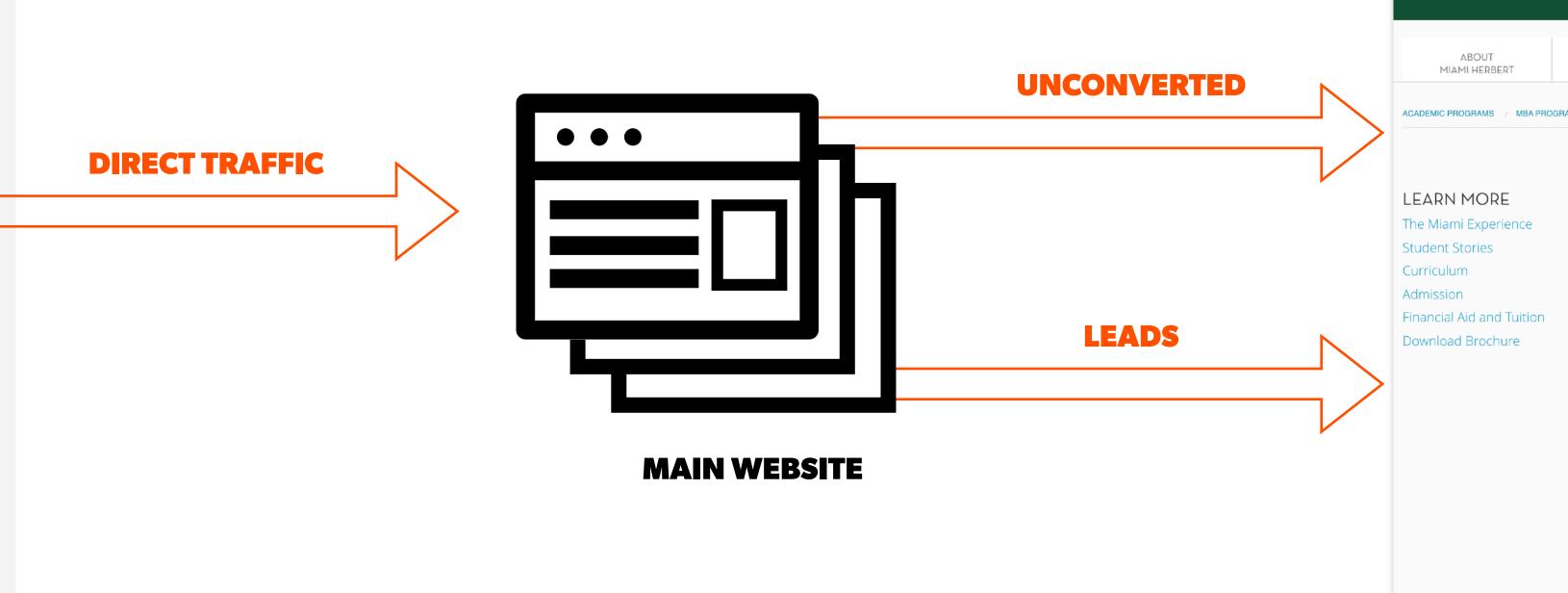
Strategy 2: Content Marketing How

- **Technical Challenges** These relate to server speed, page load, efficiency of code, and mobile readiness.
- **Global Changes** These might related to XML site maps, meta descriptions, structure of templated code or set-up of the CMS to allow for optimization (meta descriptions, title tags, URL structure).
- Appearance across Google There are likely edits to the information that Google is using in the knowledge panels, maps, and listing. It's mostly content editing in the Google business profile, wikipedia edits, cleaning up image alt tags, looking at reviews, and editing YouTube video.

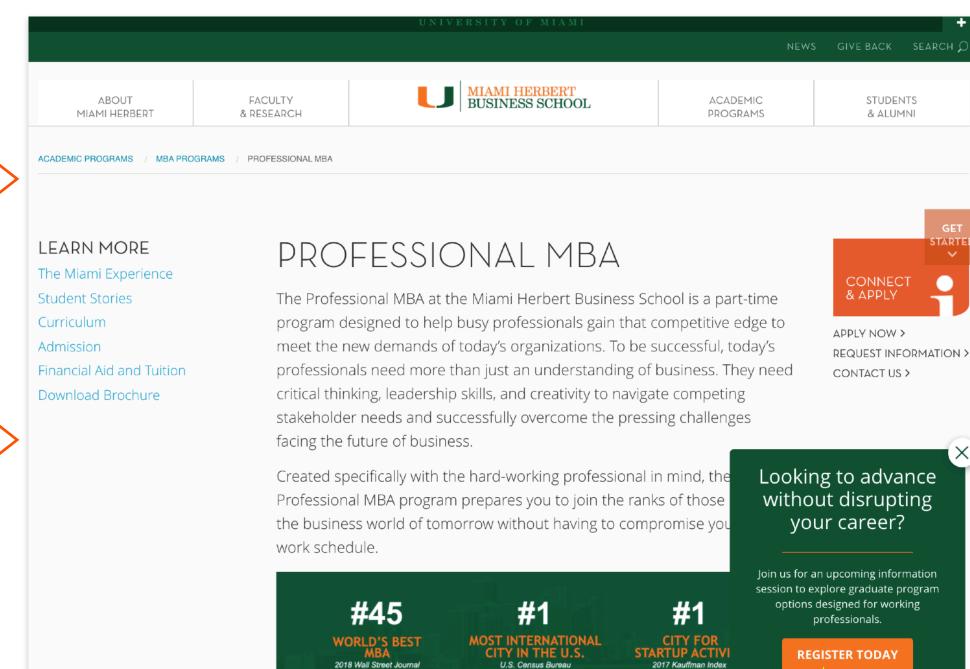
derick C. Robie House The University See photos	See outside
The University of Chicago Booth	CHICAGO
School of Business	
Website Directions Save Call	
Business school in Chicago, Illinois	
The University of Chicago Booth School of Business is to business school of the University of Chicago. Founded in Chicago Booth is the second-oldest business school in to is associated with 9 Nobel laureates in the Economic School more than any other business school in the world. Wikip	n 1898, he U.S. and iences,
Located in: The University of Chicago	
A 1-min walk from the Robie House	
Address: 5807 S Woodlawn Ave, Chicago, IL 60637	
Hours: Closed · Opens 9AM →	
Dean: Madhav V. Rajan	
Total enrollment: 3,500 (2010)	
Colors: White, Maroon	
Founded: 1898	
Mascot: Phoenix	
Ranking	~
Deadline	~
Acceptance rate	~
Mba cost	~
Suggest an edit - Own this business?	Disclaimer
Know this place? Share the latest info	
⊕ Send to your phone	Send
Notable alumni Vie	w 45+ more
Eugene David G. James M. Peter G. Fama Booth Kilts Peterson	Satya Nadella
Reviews Write a review	Add a photo
92 Google reviews	
" My course specializations were Strategy, Eco and Marketing"	onomics,
**** " An exquisite MBA program, unrivaled in the w	vorld."
"Do you need work experience to join this univer	sity?"
View all Google reviews	
Profiles	
4 in 5	ര



Strategy 3: Website Optimization



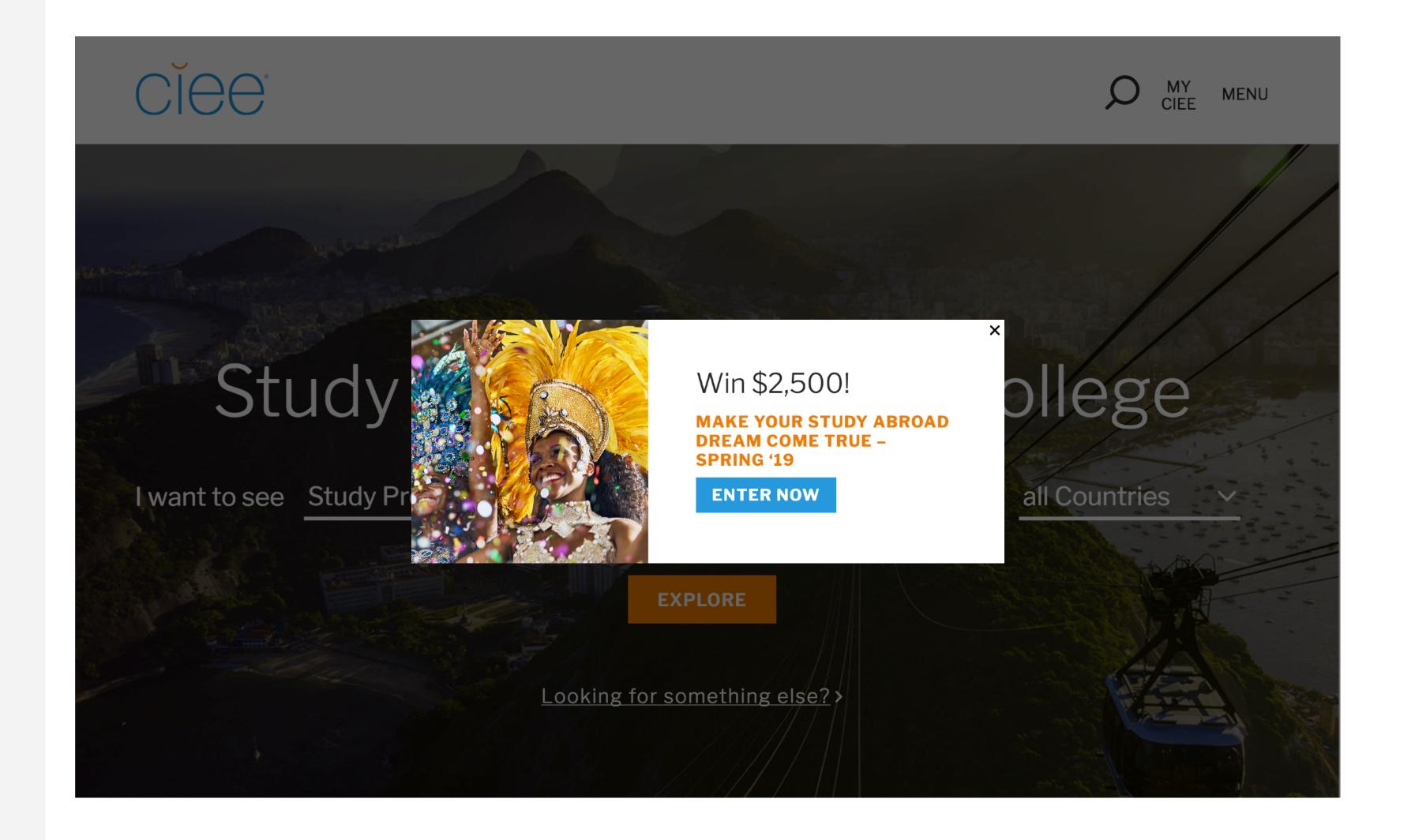
Capturing leads from prospects that are already aware of your school and interested in your programs.



PERSONALIZED CALLS TO ACTION



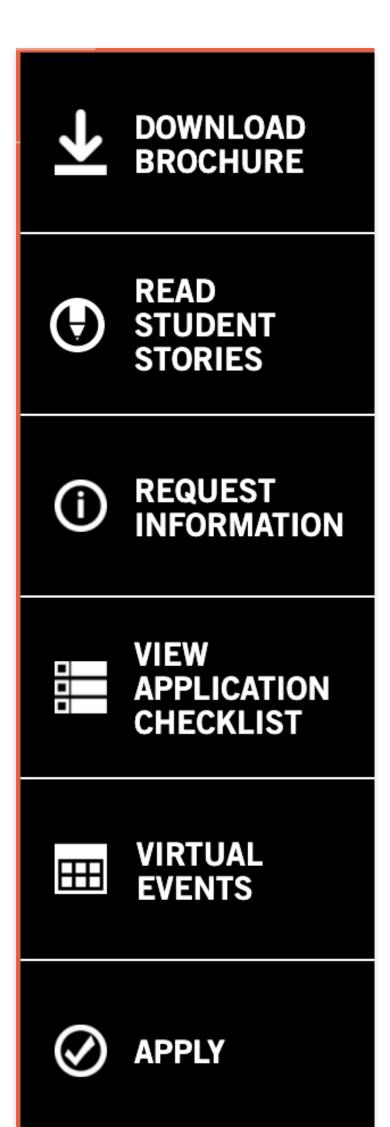
Strategy 3: Website Optimization



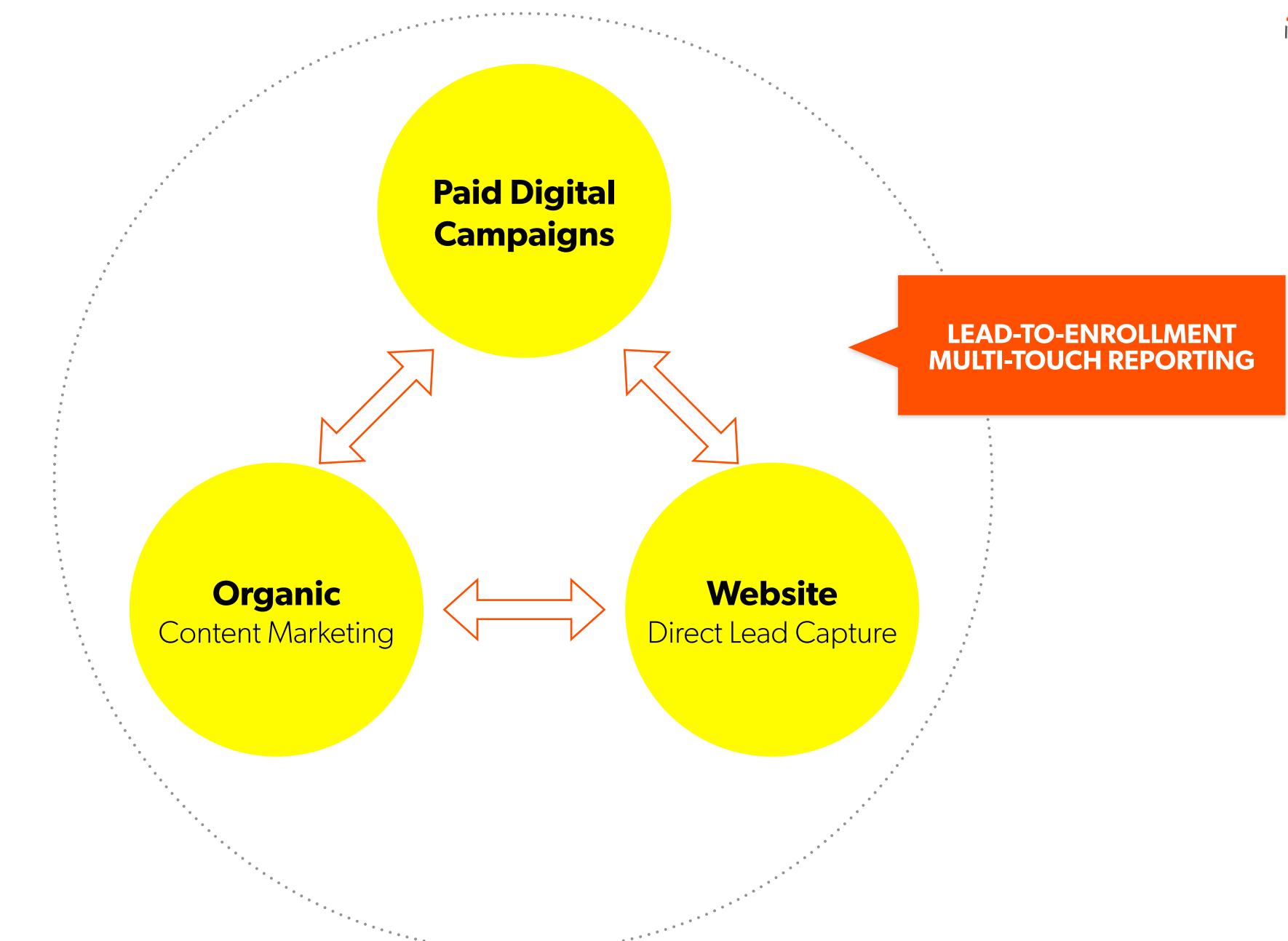


Strategy 3: Website Optimization

Last (Family) Name*	Introduce Yourself Take the first step towards joining our inspiring and collaborative We use the information you provide on this form to tailor our communications to your specific interests. Please note, by su opting into HBS MBA Admissions email updates. You may unsubscribe at any time.	ADMISSIONS IN Community. YES PLEASE	ATES ON THE LATEST IFORMATION? NO THANKS
State Select State LEARN MORE	First (Given) Name* Preferred First Name Last (Family) Name* Date of Birth* This helps us keep your data secure! V V Email Address* WE'LL BE IN TOUCH WITH RELEVANT ADMISSIONS NEWS AND UPDATES Please confirm your Email Address* Mobile Phone Number Optional. Standard message and data rates apply. Current Residence* Country United States City State	THE WORLD IS Y (OUR) INCUBATOR. What will you do with an MBA from MIT? First Name Last Name Email	Insights from MIT experts, delivered every Tuesday morning. Email:*









Key Metrics to Monitor

The ultimate goal is to measure enrollments generated from the campaign.

5 Key Metrics to Monitor

- 1. Lead Volume
- 2. Cost-per-lead
- 3. Lead Quality
- 4. Applications
- 5. Cost-per-application









- Connect campaign to website activity.
- Monitor aggregate data
- Track events/conversions





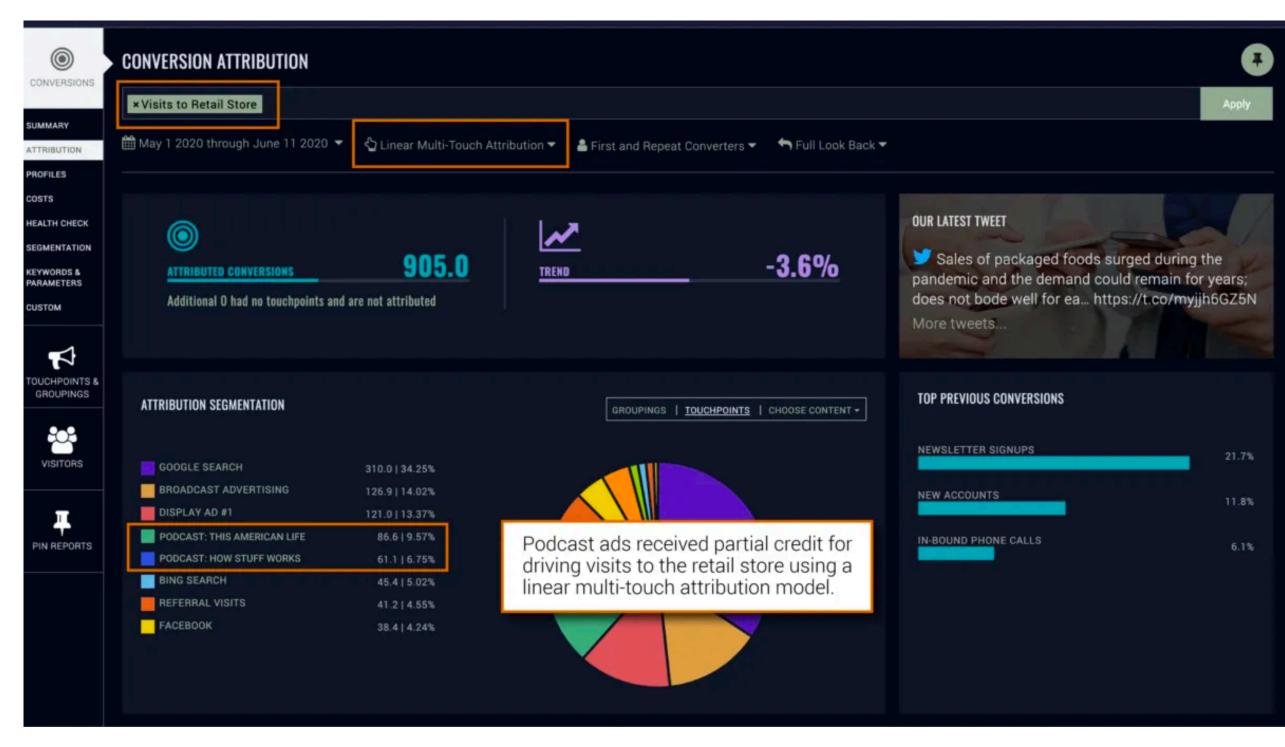
- Connect activity to individual records
- Pass touchpoints to CRM
- Use UTM and hidden fields



Last Touch vs. Multi-Touch

The ideal state is to implement multi-touch attribution so that the true measure of each of the touch points – paid and unpaid – can be understood and evaluated.

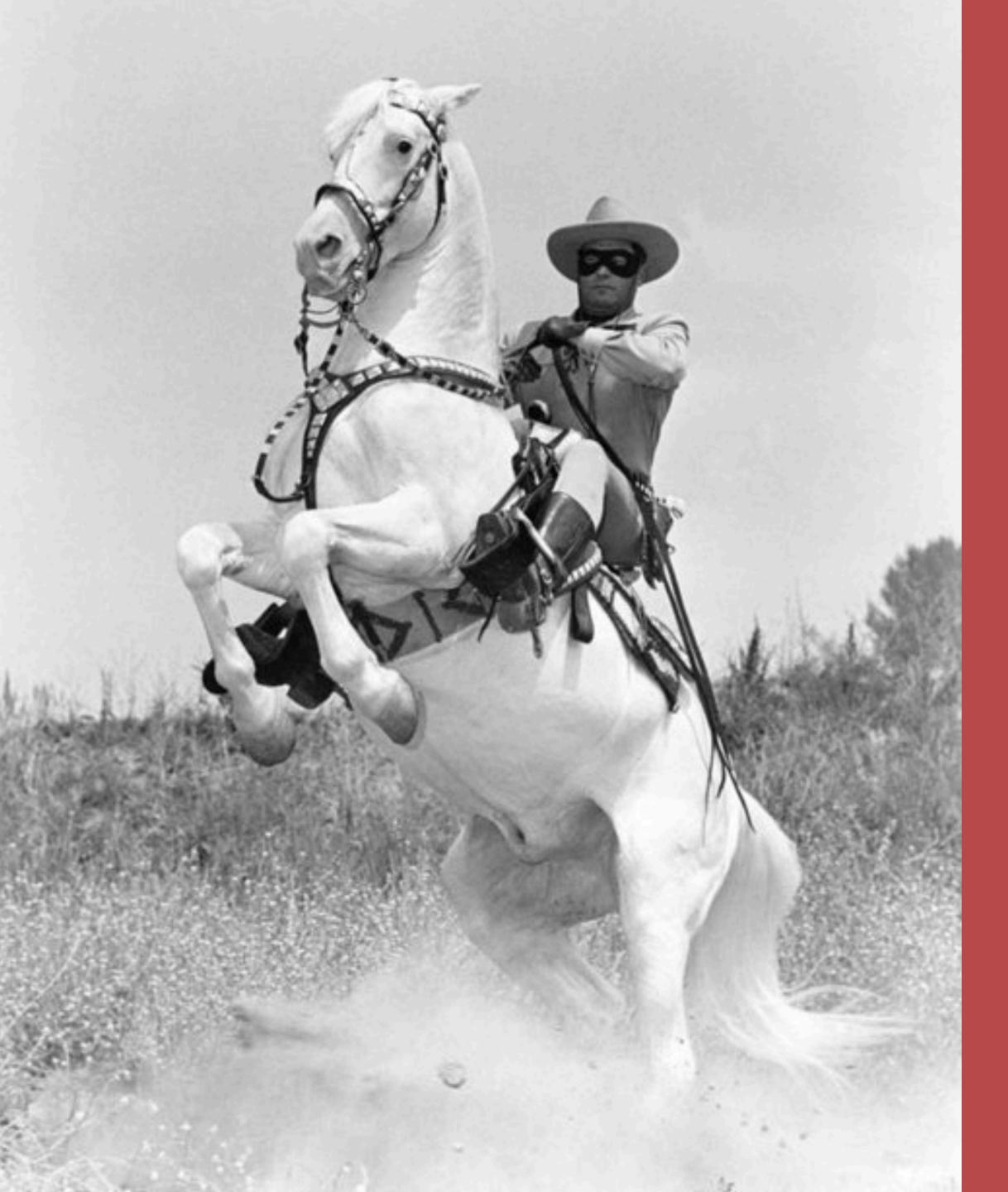
Channel Grouping Path	Conversions ψ	Conversion Value
Display Advertising > Paid Search > Direct	7,514	\$100,712.19
Organic Search > Paid Search	5,377	\$117,319.55
Display Advertising > Paid Search	3,716	\$182,264.71
Paid Search > Referral > Direct	3,015	\$58,779.31
Social > Organic Search	2,746	\$190,549.19
Display Advertising > Display Advertising	2,729	\$59,692.22
Organic Search > Social > Direct	2,588	\$39,751.97
Referral > Organic Search	2,557	\$31,964.93
Email > Paid Search	2,329	\$58,277.85
Referral > Display Advertising > Direct	1,631	\$40,072.25





Growing Your Enrollment

- 1. Digital marketing can have a direct impact on your enrollment goals.
- 2. Build a system that captures leads from multiple touch points and demonstrates impact.
- 3. Adopt a growth mindset always be learning.



Thank You!