

780 Washington Street Quincy, MA 02169

Quality Manager

To apply please send resume to careers@trtlp.com

Summary – The Quality Manager is responsible for promoting quality achievement and performance improvement at the Quincy site through the development and execution of the quality management system. The position is responsible for managing employees of the Quality Assurance Laboratory according to company standards. The Quality Manager will work closely with on-site operations, purchasing, commercial, and corporate quality staff.

Duties and Responsibilities

- Plan and manage departmental activities in accordance with company safety, appearance and compliance standards, and budgets/timescales.
- Develop and maintain systems to establish standards relating to activities and products.
- Develop and maintain systems to measure performance against established standards and drive continuous improvement.
- Monitor performance (in relevant areas) according to standards and take necessary action to communicate/advise/assist according to performance levels.
- Identify and respond to relevant quality-related training needs.
- Monitor and inform/communicate/apply standards created/maintained by external bodies, and integrate within the internal quality management system.
- Establish and implement necessary communication strategy for the improvement and awareness of quality issues across all departments.
- Work with purchasing staff to establish supplier specifications and monitor conformance.
- Report as necessary on changes in standards (internally and externally initiated) and on performance against standards.
- Liaise with customers, suppliers, corporate quality management and external standards bodies (i.e. AOCS, AFOA, AIB, etc).
- Acting as key contact with customers and auditors, taking responsibility for ensuring the execution of corrective actions and ongoing compliance.
- Contribute to the development of policy and strategy. Support as needed new product and process development activities in support of company's growth and customer requirements.

Qualifications and Requirements:

Essential:

- Four-year college degree in a Chemistry, Chemical Engineering or equivalent
- Minimum 7 years chemical (or equivalent) laboratory experience.

Special Skills

- Prior management experience setting personnel expectations and measuring performance strongly desired.
- Must be highly knowledgeable in analytical theory, methodology, and instrumentation, especially gas chromatography
- Must have strong data analysis and problem solving skills, including practical experience with statistical techniques
- Must be highly organized and possess strong computer skills (i.e. Word, Excel, SAP)
- Must be an effective communicator, capable of building a rapport with personnel at all levels in the organization.
- Prior oleochemical industry experience desirable.
- GMP, ISO, food grade knowledge preferred.
- SQF Audit experience

Physical Demands & Requirements

- Day to day work is in a production environment.
- Tasks may at times be performed with exposure to all weather conditions.
- Require the usage of personal protective equipment (PPE) and may take place in confined spaces.
- Duties involve frequent walking, standing, lifting, pushing, pulling and carrying objects up to 65lbs

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