Microsoft Teams vs Discuss.io

Top Reasons Why Clients Choose Discuss.io Over Microsoft Teams

1 Save time.

Discuss.io is the only smart video platform built from the ground up for online qualitative market research. The integrated features mean you spend more time talking to consumers and less time pulling together the project and insights.

2 Multiple tools in one!

Discuss.io built the functionality of multiple tools into one integrated platform which means training, adoption and usage is more seamless and efficient.

3 Automation and efficiency.

Automating essential tasks in Discuss.io means your online qualitative program can scale rapidly with fewer resources.

4 Incredibly intuitive and easy to use.

Originally built to make online interviews easy, we keep a tight connection between clients, our services team, and the product team to improve usability and features on a weekly basis.

5 Versatility & Services available.

Discuss.io provides a full suite of services ad hoc to help you where you need it. Recruitment, discussion guide development, moderation, project management, human translation and more. Go from DIY to full service in one request.

6 Scale up with ease.

Central storage of documents, discussion guides and recruiting across many sessions within a single project make doing one or one hundred interviews seamless.

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	Microsoft Teams	discuss.io	ADDITIONAL INFORMATION
PRE-SESSION			
Quoting/Cost Estimator	Enterprise, Education, Personal Plans Offered **Enterprise Tiers:** Free: No Administration or Support Basic: $60/ user/yr Standard: $150/ user/yr E3: $240/ user/yr	Interactive Quoting / Cost Estimator.	Visit discuss.io/quote
Install	Requires app download and install to get full set of chat and slack like features.	Browser based - no installation required.	Easier for respondents, observers & team members to participate without app download.
Security	Secure, compatible for Market Research needs.	Built with security and privacy in mind from the ground up.	See our **security web page** or **two-pager** (PDF).
Compliance	GDPR, ISO 27001, ISO 27018, SSAE18 SOC1 and SOC2, and more.	GDPR, ISO 27001 and Advance Privacy Features like German anonymization, for markets like Germany.	See our **compliance page** or **two-pager** (PDF).
White Label	Not directly offered. Some 3rd party software needed for white labeling.	Supported. Custom color and logo.	Impress clients by creating a branded experience. Read our **one-pager** (PDF)
Project Management	Do not support project management services or specific role in sessions.	Integrated as both, a service provided AND as specific features and roles in the platform.	Plan all aspects of your interviews in one place, from recruiting and calendaring to discussion guides and project storage.
Panel Recruiting	Not supported	Integrated. Upload your own list ("BYO") or recruit from our Network.	We're also global, recruiting in over 100 countries. **discuss.io/platform/recruit/**
Scheduling	Integrated with Outlook	Internal scheduler and integrated with standard calendars.	Save significant time with our automated scheduling.
Pre-load stimuli	Upload ahead of time.	Upload ahead of time or during the stimuli.	Save time and avoid issues by uploading your stimuli before the session.
Stimuli Annotations	Annotations not supported on stimuli.	Fully supported. Includes private annotations. All are automatically saved.	Teams supports annotations on stimuli on the education plan only - on NOT business or enterprise plans, which are limited to blank whiteboards.
Tech check	Not supported.	Integrated. Peace of mind. During recruitment + background check at the start of each session.	Tech checks rate participants internet speeds, giving them a tech check score. Low scoring recruits can be rejected.

d | Why Choose Discuss.io vs Zoom

	Microsoft Teams	**discuss.io**	**ADDITIONAL INFORMATION**
		DURING-SESSION	
Observers	Not hidden, All participants are visible to everyone.	Observer role is hidden from respondents but can communicate amongst themselves and moderator.	Critical capability for insights professionals. Read more about observer role **here**.
Back Room Chat	Not supported.	Integrated and automatically configured based on roles.	Public, back room, and private chats are saved along with the project.
Translation	Not supported.	Automatic translation included and translator role during session included.	DIY or we'll supply a translator. Built with respondent, moderator and observer's experience in mind. (Translator is off-screen).
Telephone Fail-over	Supported—Dial-in & dial out available.	Dial in or dial out. We call respondents.	If a respondent is lost due to poor internet, we can call them, so that the process is seamless.
Moderation	Not supported, capped at DIY capabilities.	Moderator and co-moderator roles in platform. Provide moderation through marketplace if needed.	We can moderate sessions for you if needed. Moderation is a skill. Read our **moderator guide ebook**, or our article on why it may be worth hiring an experienced professional.
Support	Support is not directly integrated into Teams app.	Both project and technical support available via one click or as an assigned role in session.	
Video save moment	Not featured.	Flagged in timeline, 30 second clip automatically created (adjustable length).	Automatically integrates into clip editing and creates bookmarks in transcriptions for easy searching of video for key terms.

	Microsoft Teams	**discuss.io**	**ADDITIONAL INFORMATION**
		POST-SESSION	
Editing, Clip and Highlight Reel Creation	Not featured	Integrated, browser based, extremely quick, simple.	Our browser-based clip and highlight reel creation tool is simple to use, & stores all online.
Video Archive	Recorded sessions can be saved & viewable + sharable post-session.	Raw video + clips + highlight reels.	Store all videos, transcriptions and documents in one place with keyword search to quickly find quotes/comments related to topic at hand.
Transcription Archive	Not supported.	Included as standard. Includes full text search across all saved transcripts in account, and integrates with our video editing process - highlight text to create a video clip.	

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