

SHIPPING/TRUCKING OPTIONS

When Carow Packaging provides the shipping, we will add 20% to all freight Estimates to cover the expense of providing the quote, managing the freight, and initiating a claim if necessary.

We encourage all Customers to provide their own product transport. We can provide all necessary weights, dimensions, case counts, etc. to be able to request a quote from a trucking company.

We follow standard Incoterms for possession of goods: Ex Works (EXW) - the title of the goods passes from seller to buyer the moment the goods are picked up to be loaded onto the truck.

Please indicate which level of service you would like us to quote:





The trucker parks the truck and opens the back door. Customer is responsible for removing items from the truck. Does not include tailgate, lift gate or inside service.

The trucker parks the truck, opens the door and moves the goods to the back of the truck. Does not include Lift gate or Inside Service.



Lift gate service

The trucker parks the truck, opens the back door, move the items to the back of the truck, loads them onto the lift gate and then lowers the lift gate. Does not include moving the items from the lift gate or Inside Service.

The trucker parks the truck, opens the door, moves the items to the back of the truck, loads them onto the lift gate (if required) and then delivers the items into the building. Delivery path must allow for a pallet jack to carry the items to the final delivery point. Extra charge for elevator, or for excessive distance or any other unforeseen circumstances. No stairs delivery will be permitted.





Please indicate if this is a residential or commercial delivery as different charges may apply. ITEMS ARE SOLD EXW – the title of the goods passes from seller to buyer the moment the goods are picked up to be loaded onto the truck.

PLEASE NOTE

If damage occurs on shipping provided by Carow Packaging, we will initiate a freight damage claim on behalf of the customer. This rate may be different than the actual charges of this shipment. Differences may occur based on actual weight, dimensions and other factors. Any additional charges incurred will be billed directly.