



SmartCall Messenger
Web-Based Waitlist App
Text & Page

SmartCall Messenger Truck Driver Waitlist App

Improve operational efficiency and truck driver satisfaction. Track and manage wait times, appointment flow and send notifications via pager or text to drivers and staff when the warehouse is ready for loading or unloading.

SmartCall Messenger is a full-color web based waitlist application which allows you to discreetly manage work flow and communications between employees and drivers.

Additional Features

Welcome Message

Send a custom welcome message automatically when the driver is added to the system.

Notes

Easily add notes so the staff can discreetly stay updated on driver details.

Driver Texting

Text drivers when it is their turn to be loaded or unloaded. Call them to a specific door or direct them to a new area within the facility.

Immediate Activation

No installation needed.

Flexible Integration

Easily integrate with our full line of paging systems for maximum scalability and a complete communication solution.

Internet Security Compliant

Application, network, and security are compliant with ISO/IEC Data Center Certifications & Compliances to protect sensitive user data.

Secure Communication

The SmartCall Messenger web server is a secure HTTPS environment for optimal privacy and security.

Reporting

Visit and wait reporting including visit duration and messages sent by day, week or year.

Call today for more information

800.321.6221
www.jtech.com



SmartCall Messenger

Truck Driver Waitlist App

Specifications

Customizable

- > Add a Company Logo
- > Edit Company Info
- > Add/Edit Pagers and Transmitters
- > Add/Edit Departments
- > Add/Edit Preset Messages

Scalable

- > Department specific waitlists
- > Add as many departments as needed
- > Select icon and name for department

Staff Access

- > Add/Edit Users and Passwords
- > Manage Access Permissions by Department
- > Choose specific names or general titles for Users

Reporting

- > SNumber of Visits
- > Wait Times
- > Staff / User On Duty
- > Export to .CSV or .XLS

SMS Texting

- > Send unlimited SMS to drivers or staff
- > Outgoing texts via secure HTTPS

Pagers Supported

- > QuietCall IQ® Pager
- > QuietCall® Coaster Pager
- > SmartCall™ Coaster Pager
- > SmartCall IQ® Pager

*IStation Transmitter (If using a paging system with the app)

Operating Systems

- > Windows
- > Mac

Web Browsers

- > Google Chrome
- > Firefox – version 31.0 or higher
- > Internet Explorer – version 10 or higher
- > Safari version 5.1
- > Opera version 23.0

Languages

- > American English

Optional Alpha Pagers



QuietCall IQ® Pager



QuietCall® Coaster Pager



SmartCall IQ® Pager



SmartCall™ Coaster Pager

Transmitter



IStation Transmitter



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About JTECH, an HME Company

JTECH is the largest onsite paging company in the world and the leading provider of onsite messaging solutions for hospitality, healthcare, retail, church nurseries and other markets. Headquartered in Suwanee, Georgia, JTECH is a wholly-owned subsidiary of HME, Inc., an innovative technology company focused on enhancing productivity and customer service for multiple markets including restaurant and pro audio since 1971.

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