

## Universal Pager Repair and Renumbering Form

### Instructions

1. Please **complete and sign** the form below. Make a copy for your records.
2. **Mail the form in the box with the equipment** to the address below using a traceable manner. JTECH is not responsible for equipment lost in shipping.
3. If requesting **pager renumbering- be sure to complete both pages.**

**Ship Equipment To:**

JTECH an HME Company  
1400 Northbrook Parkway, Suite 320  
Suwanee, GA 30024

**Under Warranty?**

- Yes  
 No

**★ Select Service Needed:**

- Repair **Only**  
 Renumber **Only**  
 Repair & Renumber

Company Name

Address

City

State

Zip

Contact

Phone

Email

**\*Please note that there may be a service charge for battery replacements, renumbering and reprogramming.\***

**★ Total Quantity:** \_\_\_\_\_

Please enter the pager numbers to repair below


**★ If any pagers sent in for repair have water or physical damage, I authorize JTECH to:**

- REPLACE** any pagers that are found to have liquid/physical damage according to my replacement cost  
 **DO NOT REPLACE** any pagers that are found to have liquid/physical damage and dispose of them

**★ Payment Method:**     **Net 30 terms: (If approved)**     **Credit Card:(Fill in below)**

Credit Card #:

Exp. Date:

CID Code:

Billing Zip

Signature of Card Holder

Name:

**Terms & Conditions:**

- You are responsible for shipping equipment to JTECH, An HME Company for repairs. All equipment is returned to you via ground shipping unless otherwise requested. Expedited shipping is available at additional cost.
- Terms on all invoices are pre pay or credit card unless otherwise specified.

Limited Warranty: JTECH, AN HME COMPANY WARRANTS ("LIMITED WARRANTY") THAT REPAIRED OR REPLACEMENT EQUIPMENT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP UNDER NORMAL USE FOR A PERIOD OF THIRTY (30) DAYS FOR REPAIRED EQUIPMENT ("WARRANTY PERIOD"). JTECH, AN HME COMPANY RECOMMENDS THE USE OF A SURGE PROTECTOR WITH ALL EQUIPMENT. JTECH, AN HME COMPANY'S ENTIRE LIABILITY AND CUSTOMER'S SOLE AND EXCLUSIVE REMEDY WILL BE (A) REPAIR OR REPLACEMENT OF THE EQUIPMENT NOT MEETING JTECH, AN HME COMPANY'S LIMITED WARRANTY AND WHICH CUSTOMER RETURNS IN ACCORDANCE WITH JTECH, AN HME COMPANY'S RETURN PROCEDURES OR (B) AT JTECH, AN HME COMPANY'S SOLE OPTION AND DISCRETION, REFUND OF THE PRICE CUSTOMER PAID FOR SUCH EQUIPMENT. REPLACEMENT MAY BE WITH REFURBISHED EQUIPMENT. THIS LIMITED WARRANTY DOES NOT INCLUDE, AND JTECH, AN HME COMPANY WILL HAVE NO RESPONSIBILITY TO REPAIR OR REPLACE, BATTERIES, OR ANY EQUIPMENT DAMAGED BY ACCIDENT, ABUSE, MISUSE, WATER DAMAGE, POWER SURGE OR IMPROPER ELECTRICAL CONNECTION. ANY IMPLIED WARRANTIES ON THE EQUIPMENT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. REPAIR OR REPLACEMENT NOT COVERED BY THE LIMITED WARRANTY WILL BE MADE, IF AVAILABLE, AT JTECH, AN HME COMPANY'S PRICES THEN IN EFFECT. THE LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BY JURISDICTION

**By signing below, I acknowledge and agree to the terms and conditions of this Order Form and represent and Warrant that I am authorized to enter into this agreement.**

**★ Customer Signature:** \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

**Important: Our mailing address for payments has changed! Please mail all payments to  
JTECH, an HME Company, PO Box 208725, Dallas, TX 75320-8725  
Questions? Call 800-321-6221**

