PREPARE FOR THE FUTURE TODAY END-USER PROMOTION

PROMOTION TERMS & CONDITIONS:

 Promotion valid only on the following qualifying Motorola Solutions ("Motorola") new condition Two-Way Business Radios ("Eligible Radios") purchased by a legal business entity from a Motorola Value Added Reseller between September 1, 2021 -December 31, 2021. ("Promotion Period").

ANALOG RADIOS: CLPe Series (CLP1010e, CLP1080e), CLS Series (CLS1110, CLS1410), RD Series (RDU4100, RDV5100, RDU4160d), RM Series (RMU2040, RMU2080, RMU2080d, RMM2050, RMV2080).

DIGITAL RADIOS: DLR Series (DLR1020, DLR1060) and DTR Series (DTR600).

Promotion excludes DTR700 (a commercial radio), any models discontinued by Motorola (except where included as an Eligible Radio above), and all bulk (non-packaged) purchase models, pre-owned/used condition purchase models, and rental fleet purchase models.

- 2. The end-using business entity that made the purchase ("End-User") will be rewarded one (1) free radio per qualifying claim of six (6) same-series analog or digital radios; plus a bonus radio or CB300 digital retail call box per qualifying claim of six (6) same-series digital radios (up to the maximum qualifying limit).
- 3. End-User can purchase as many eligible radios as needed, but the promotion will be limited to a maximum of ten (10) total qualifying claims (or 60 radios purchased) per customer/company. Each claim consists of six (6) same-series radios purchased.
- 4. Total qualifying purchases (up to the maximum limit) may be claimed in one or more submissions, and must be grouped in any combination of six (6) CLPe, six (6) CLS, six (6) DLR, six (6) DTR, six (6) RD, or six (6) RM Series two-way radios.
- To receive the free and bonus rewards (up to the maximum qualifying limit), End-User must completely fill out the online claim submission form available at www.MotorolaSolutionsRadioRewards.com, and supply all requested documentation. Online claim information and supporting documentation must match. All claims will be validated and claim approval is required to receive qualifying reward(s).
- 6. Claims, including valid and complete supporting documentation, must be entered by 11:59 pm EST on Friday, Jan 28, 2022 ("Expiration Date"). No exceptions will be made for expired claims.
- 7. Proof of purchase (sales receipt or invoice) is required, and must be dated during the Promotion Period. Multiple sales receipts/invoices allowed per claim. The Value Added Reseller that issued the invoice/sales receipt must be the same Value Added Reseller entered on the online claim submission form. Pick tickets/packing slips/order acknowledgments are not acceptable.
- 8. FREE RADIO: End-User will be rewarded the qualifying radio model with the lesser value of each group of six (6) qualifying same-series analog or digital radios. In the event that there are multiple qualifying radio models per claim with the same lesser value, Motorola will be solely responsible for determining the lesser value radio model rewarded per six (6) qualifying same-series radios. Promotional value for each qualifying radio reward is:

ANALOG RADIOS: CLPe Series (CLP1010e - \$219, CLP1080e - \$269), CLS Series (CLS1110 - \$189, CLS1410 - \$209), RD Series (RDU4100 - \$360, RDV5100 - \$325, RDU4160d - \$380), RM Series (RMU2040 - \$245, RMU2080 - \$290, RMU2080d - \$310, RMM2050 - \$225, RMV2080 - \$245).

DIGITAL RADIOS: DLR Series (DLR1020 - \$239, DLR1060 - \$259) and DTR Series (DTR600 - \$369).

- BONUS REWARDS: The End-User will be required to choose a bonus radio or CB300 digital retail call box per claim of six (6) same-series digital radios. The End-User's selection must be made at the time of claim.
 - BONUS RADIO: If a bonus radio is chosen for a qualifying claim, the End-User will
 be rewarded the radio model with the lesser value of each group of six (6) qualifying
 same-series digital radios. In the event that there are multiple qualifying radio
 models per claim with the same lesser value, Motorola will be solely responsible
 for determining the lesser value radio model rewarded per six (6) qualifying
 same-series radios. Promotional value for each qualifying radio reward is:
 DLR1020 \$239, DLR1060 \$259, and DTR600 \$369.
 - BONUS CALL BOX: If a bonus call box is chosen for a qualifying claim, the End-User will be rewarded a CB300d retail call box. Promotional value for each qualifying call box is \$499.

- 10. Please allow 8-10 weeks from receipt of a valid and complete submission to receive your rewards. Products rewarded from the same submission will ship at the same time.
- 11. Rewards cannot be mailed to a PO Box or residential address. A residential address is considered a home, apartment, or other dwelling where people live on the premises. Claims and profiles with a PO Box or residential address may be rejected.
- 12. Reward returns/exchanges: End-User must process a return with the rebate support center for any non-working, damaged or incorrectly fulfilled rewards within thirty (30) days of the delivery date to receive a replacement reward. For undeliverable rewards, End-User must notify the rebate support center that the reward was not received within 60 days of the ship date to receive a replacement. Exchanges are not allowed after a reward has been fulfilled or shipped.
- For promotion questions, call the rebate support center at 1-844-539-5509 from 9am-5:15pm EST or email <u>MotorolaSolutionsRadioRewards@acbcoop.com</u>.
- 14. No cash will be provided. No extended delivery dates are allowed under these offers.
- Promotion is valid only in the U.S. and Puerto Rico and is void where prohibited, taxed or restricted by law.
- 16. This promotion may not be combined with any other promotional offers, rebates, coupons or discounts. This promotion is not transferable. Any requests that do not comply with the terms of this promotion will be rejected. This promotion is subject to all local laws and regulations.
- 17. Motorola is not responsible for lost, late, mutilated, misdirected or postage due mail (paper or electronic), and shall not be responsible for any shipping or invoice delays. Eligible radios purchased and subsequently returned for refund are not eligible for the promotion. Duplicate requests will not be considered.
- 18. Motorola and its agents have the right to audit, validate or verify any purchases claimed, serial numbers submitted, and any other information associated with the End-User's promotional profile and claims. Motorola and its agents also have the right to require additional validating information that may not have been required at the time of claim or profile set-up. If any information cannot be validated by Motorola or its agents, the End User's claims will be rejected and the profile may be deactivated.
- 19. The submission of false, incorrect, misleading or fraudulent information or documentation could result in disqualification from this and future Motorola promotions, and criminal activity will be referred to the appropriate authority for action.
- **20.** Motorola reserves the right to modify, withdraw or cancel this promotion at any time, with or without any prior notice. Please make a copy of all materials submitted.
- **21.** This offer is subject to product availability.
- 22. The Value Added Reseller cannot claim the rewards on behalf of the End-User.
- 23. The individual submitting a claim acknowledges that, by submitting a claim, he/she is authorized to receive any qualifying rewards on behalf of and for use by the End-User; and that any qualifying rewards are not intended as a gift, contribution, or benefit to the individual, any government officials or employees, or any other individuals.
- 24. Motorola is not responsible for misuse of any rewards by officials or employees of the End-User and, to the extent permitted by law, the End-User agrees to release and hold Motorola harmless with regard to the End-User's participation in the promotion, and acceptance and/or use of any rewards.

