

# FINDME WITH ARRIVA

IDENTIFY CURBSIDE CUSTOMERS AND NOTIFY STAFF



## VALUE STATEMENTS

### Patrons want...

- A pleasant experience
- Little to no friction
- Trust in the OPERATOR to provide it
- Trust = **PATRON INVESTMENT**

### Patron Investment

- Lends itself to Active Participation
  - The PATRON will want to identify themselves to the OPERATOR when they arrive

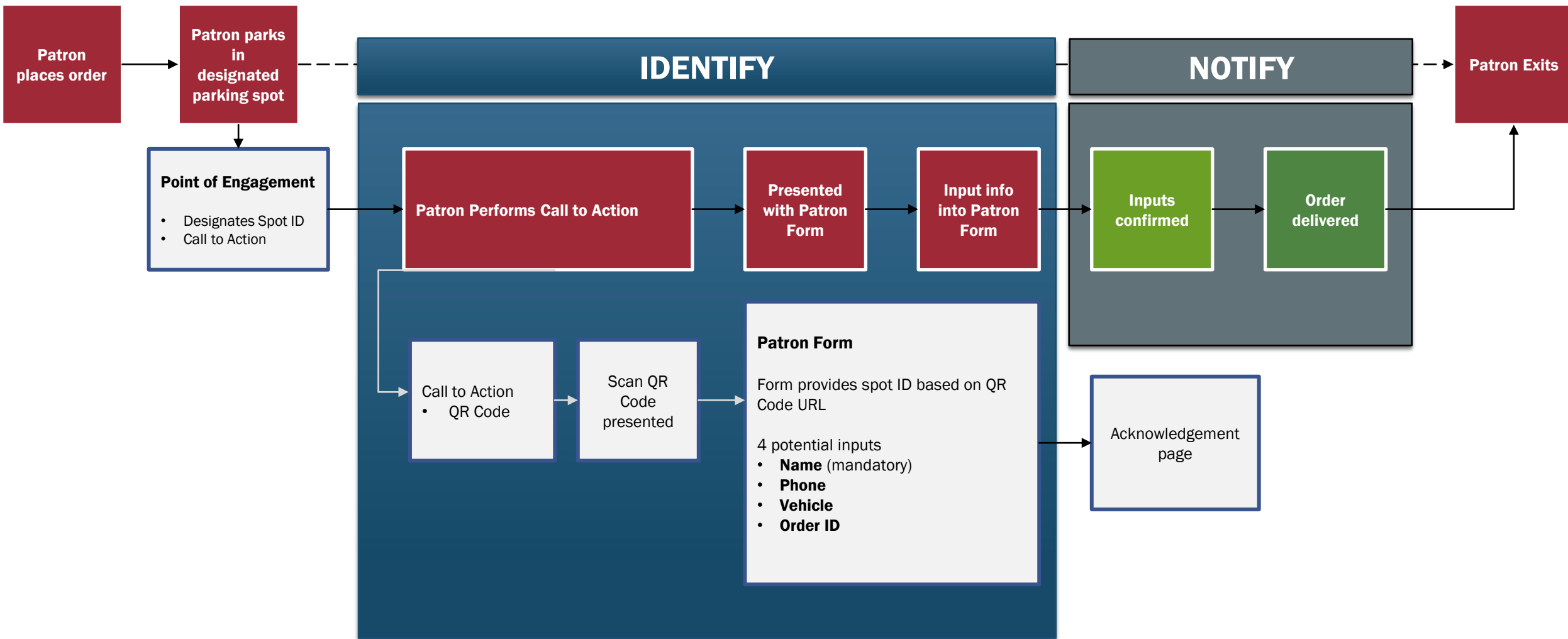
### Operators want...

- Efficiency in operations
- Simplicity to provide service

### We provide...

- OPERATORS a method for PATRONS to self-identify, without OPERATOR engagement
- The details supplied for a **single** patron interaction in a seamless manner
- Timely, simple, effective solution

# PATRON JOURNEY



## POINT OF ENGAGEMENT

Unique identifiers for each parking spot

- QR Code with spot specific URL

On Scan

- Direct to “Patron Form” URL

+

# TO – GO CURBSIDE

SPOT  
**10**

SCAN



# PATRON FORM / CONFIRMATION PAGE

**CURBSIDE PICKUP**

10

Please enter the information below and press OK. We will be out shortly with your order.

Name

Phone #

Type of Vehicle

Order ID

**OK**

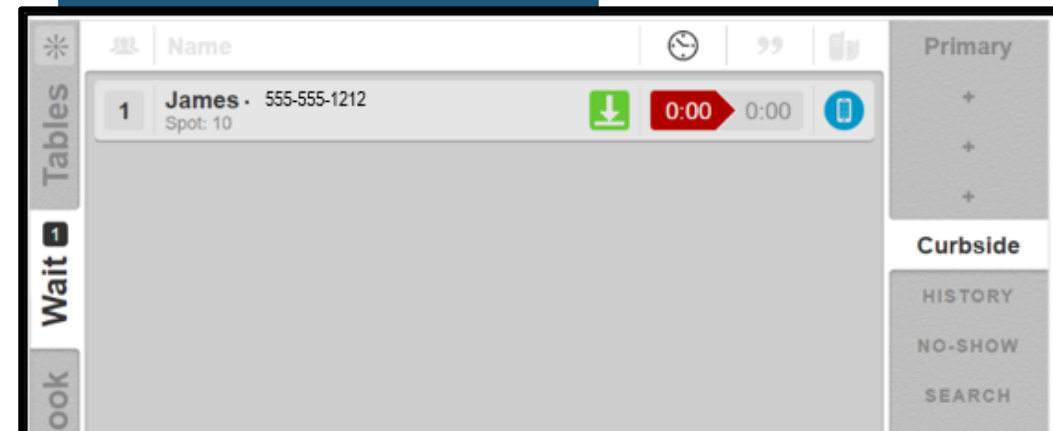
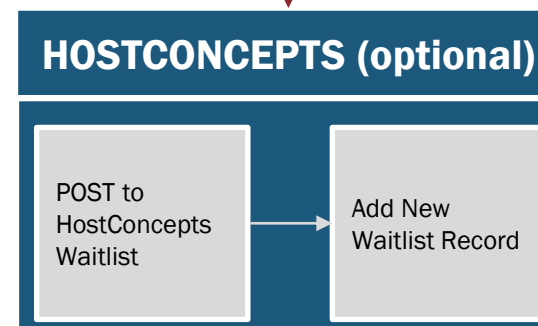
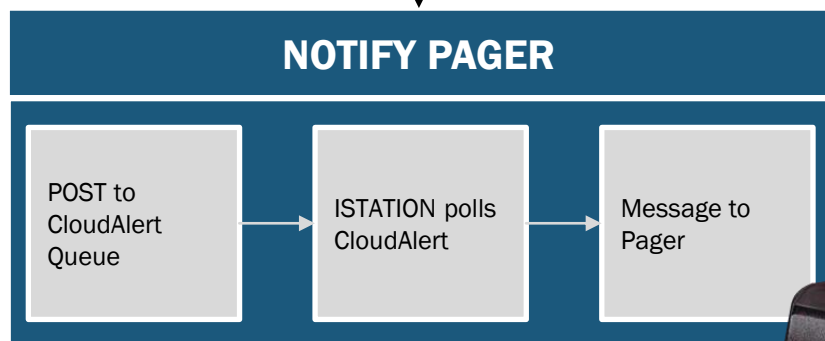
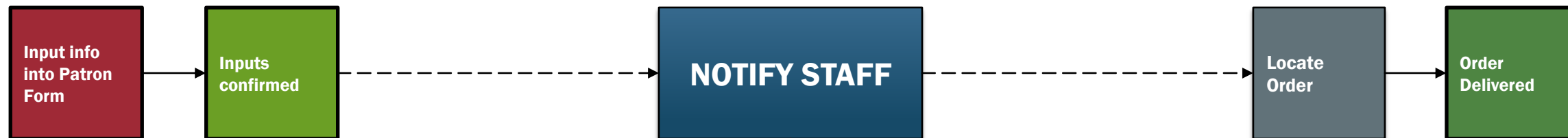
- Name - mandatory
- Other field shown/hidden based on Admin flags

**CURBSIDE PICKUP**

10

Thank you <name>, we will be right out. You can call us at <phone> for questions.

# MESSAGING JOURNEY



## QR CODE AND SIGNS

### Sign printing / options

- JTECH will provide the QR Image files
- Signs will be the responsibility of the customer
- Their preference
  - A-Frame
  - Lawn Sign
  - Parking Sign

## OTHER

### Work for tableside

- QR code per table
- Print QR stickers on coaster sticker stock\*

\*Requires custom set up fee



# PRICING AND PART NUMBERS

## Paging Hardware

Part #	Description
TXIST	Integration Station - Serial, USB, Ethernet IP TX
SFTIQ	SmartCall Message Staff Pager w Color Screen Black
USBCHAR	SINGLE 20cm USB CHARGING CABLE FOR STAFFCALL PAGERS
LWCH00100**	LinkWear Charger 10 USB Port

\*\*Optional charging unit for StaffCall IQ pagers.

## Arriva Software Options

Part #	Description	Pricing
ARSF00100	Arriva Software one time set up fee - per location	\$ 49.00
ARSW00100	Arriva Services - <b>MONTHLY</b> subscription	\$ 25.00
ARSW00300	Arriva Services - <b>ANNUAL</b> subscription	\$ 240.00
ARSW00101	Arriva Services – FindMe + HostConcepts Curbside; <b>Monthly</b> Subscription	\$ 45.00
ARSW00201	Arriva Services – FindMe + HostConcepts Curbside; <b>Annual</b> Subscription	\$ 480.00