# Hearts for Hospice



Fall 2020

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Home Health: Home Is Where Your Health Is

Why I Give: Donor Spotlight

### Gulfside in the Community

Home Health:

Home is where

your health is.

In recent months, we have all become very familiar with our homes. With the help of technology and out-of-the-box thinking, residences have transformed into entertainment venues, churches and more. But what if a person's home could transform into a rehabilitation center where they can recover safely while surrounded by loved ones to support them every step of the way?

Gulfside Healthcare Services is setting out to transform the way people receive home health care by becoming one of the first non-profits in Pasco County to offer this service to our community.

When a person experiences a fall or surgery and needs to stay in an in-patient rehabilitation center, they often say, "I can't wait to get this over with so I can be HOME." Gulfside Home Health services allows people to begin the recovery process in the place where they are most comfortable: home.

Gulfside's skilled home health services are aimed at helping you recover from a surgery, injury or illness in the comfort of home. This can include a knee replacement, hip replacement, bone fracture resulting from a fall, and more. Home health includes the following services and more:

- Skilled nursing services
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Home rehabilitation services
- Nursing assessment at each home visit to monitor and manage progress



In 2019, Gulfside Healthcare Services started offering home health services to Pasco and Pinellas County, even to those who are uninsured. Since then, Gulfside has provided free skilled care to uninsured or underinsured patients at a cost of more than \$170,000. This means that recovering patients were able to access these essential services and not have the added pressure of financial stress while trying to get back on their feet.

This essential care would not be possible without the support of donors like you.

Unfortunately, there are many cases where insurance does not cover the full cost of medical treatment and life circumstances leave us in a place where it is tough to take on extra expenses. That's when charity home health benefits the folks that need it most.

Through this new charitable service, Gulfside is changing the way those in our community recover and maintain independence in the place they call home.

Many say that home is where the heart is, and Gulfside believes that home is where health is, too. With the help of generous donors like you, patients in this community will be able to receive home health treatment without the added burden of financial stress. Your gift can help people be home for the moments that matter most.



To learn more, visit www.GulfsideHomeHealth.org.

### Spotlight on Giving



#### Were you familiar with hospice before and did you think differently about hospice after your family received hospice care?

I was not familiar with Hospice before my wife's illness. I never thought badly of hospice. We just did not have a need for it until she was diagnosed with the word "terminal." Life then became a very serious matter.

#### What made you decide to give every month to hospice?

The monetary gift I give every month to hospice is out of respect for my wife and the knowledge another human being is being helped physically, mentally and spiritually.

## How did Gulfside's social workers help you through your hospice experience?

Social workers are a great bunch of individuals. They really help start the process of healing or end of life

Why I Give

## DONOR SPOTLIGHT WITH MICHAEL RICKEY

# Telling the stories of people that make hospice care possible.

realization. Social workers are the folks you open up to and shed a tear with, of which there could be many. If something just does not seem right, contact your social worker. Also, can't forget the nurses. Wonderful caring people along with the home health aides.

## What do you wish everyone knew about Gulfside Hospice's care?

Hospice is in this community and ready to help. Get a brochure, read it and do not be afraid to ask questions. They are here for the long and short term and you can lean on their shoulder. From a band aide, ham sandwich and counseling, Hospice gets an A+ for attention to family and their needs.



#### Gulfside Receives Grant for Purchase of PPE

Thanks to a grant from the Pasco Aging Network (PAN), the team at Gulfside Hospice is able to provide additional Personal Protective Equipment for staff on the frontlines caring for patients.

The \$750 grant was awarded to the nonprofit through PAN's Annual Grant Program, which awards funds to organizations or projects that are focused on the needs or services for senior citizens in Pasco County. At Gulfside Hospice, the funds were used to purchase PPE, including gloves, thermometers and disposable stethoscopes, in an effort to continue protecting nursing staff during the current pandemic.

"Our team is on the frontlines caring for the most vulnerable during this pandemic," said Tara Still, Fundraising Communications Coordinator for Gulfside. "These funds will go a long way in purchasing much needed supplies to help protect them while they are bravely caring for patients." Gulfside in the Community

Staying Connected:

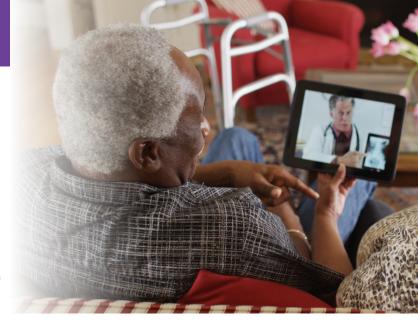
# Innovating in the Coronavirus Crisis

It's safe to say COVID-19 completely changed the world as we know it. For many, this was the first time living through a global health event such as this, and we all had to make adjustments to keep ourselves, and those we love, safe.

When the pandemic hit, Gulfside's team quickly adjusted and used technology to continue serving the residents of Pasco County with patient-centered care. Because of generous donors like you, Gulfside was able to overcome the barriers of social distancing and meet people where they needed help most.

#### "Our medical team jumped into action."

Our medical team jumped into action and took advantage of a new mandate that allowed hospice to provide care through telehealth. Dr. Lisa Barker and Virginia Norton, APRN



Service Manager, shared how their department adjusted to the "new normal:"

Dr. Barker: "Gulfside has eight nurse practitioners that cover the entire county of Pasco. By using telehealth options, our Nurse Practitioners were able to FaceTime with nurses and be 'right there' with patients without traveling miles and using time to commute. With this new tool in place, care has improved for many patients due to quicker response times. Of course, this also helps our team provide compassionate service as safely as possible by eliminating in person contact with extra care team members."

Virginia Norton, APRN: "We've received great feedback that the families of patients very much enjoy the new technology and are experiencing a new kind of care with innovative possibilities."

When the pandemic hit, Gulfside's team quickly adjusted and used technology to continue serving the residents of Pasco County.

Gulfside's Medical Services team made the best of working remotely by staying connected over Zoom, and even having themed meetings, like this patriotic one.





#### "Zoom meetings were not just reserved for internal teams."

Dr. Barker: "As the Gulfside team transitioned to a work from home structure, we were able to keep a sense of camaraderie and mission with Zoom team meetings. The medical team leaders met safely from their home offices and kept spirits lifted with themed meetings while charting the course of patient care in this new landscape of COVID-19."

Zoom meetings were not just reserved for internal teams. They also allowed Gulfside to reach family members and loved ones in need of bereavement services.

We spoke with Charlie Lowry, Director of Caregiver Support Services who shared some of the benefits of going virtual:

#### "We are able to stay connected... and even reach new people who would not normally be able to attend."

"By moving to virtual groups, we are able to stay connected to those in need of bereavement care and even reach new people who would not normally be able to attend. When the Coronavirus crisis began, we moved completely to phone calls but adding the video aspect provided another level of personal connection. We began Zoom calls with one-on-one sessions and quickly saw how this would be a great asset to our group meetings.

Through these video meetings, our team has been able to stay in touch with people who are staying home and

### Gulfside in the Community

even some of our snowbirds who have traveled north but still want to remain connected to the group. These new technologies are allowing us to transcend state borders and reach people right where they are. There was a small adjustment period, but our participants have found it pretty easy to learn."

Charlie on how virtual meetings have helped to create a haven in caregivers' homes:

"This format also helps with our new caregiver support group. Many times caregivers do not have the freedom to leave home for too long. This new virtual setup allows full time caregivers a short getaway without leaving home, even if it is just in another room. Having a safe space to unload their feelings and talk about the challenges of the day can be such a relief when a person is responsible for 24/7 care of a loved one."

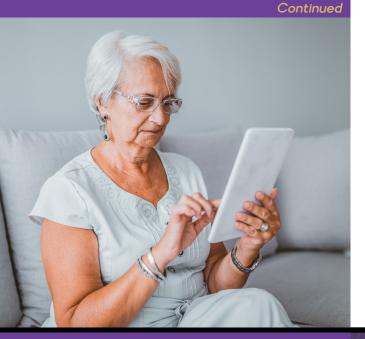
#### "This new virtual setup allows full time caregivers a short getaway without leaving home."

Gulfside's bereavement team has always been there for the families and loved ones of Pasco County. Now, we are using this unfortunate event to improve that support and provide more to our community.

Continued >



### Gulfside in the Community



#### Giving Back to Gulfside

How Gulfside is keeping care first throughout COVID-19:

Gulfside's nurses, aides, chaplains and social workers are still out in the field providing compassionate care to patients throughout Pasco County as front-line healthcare workers. Additionally, Gulfside's Hospice Care Centers remain open for safe family visits so they can cherish precious time with their loved ones. Although COVID-19 has changed the world we live in, it has not changed Gulfside's commitment to excellent care and devoted support.

All of this is only possible with the help of donors like you. Your gifts strengthen our mission, our team and our service. Without your support, emergencies like COVID-19 could completely disrupt the care we provide to those in need.

Thank you for helping to make this, and so much more, possible.

# Looking for a way to remember your loved one and pay it forward?

# In Grateful Appreciation

For many families that experience hospice care, there is a desire to say "thank you" and also honor the person's memory that meant so much to them. Gulfside has two ways to leave a lasting legacy for your loved one.

#### Wall of Caring Tribute Plaques

Wall of Caring celebrates the life of your loved one for all to remember. A dedicated plaque with your chosen inscription commemorates their journey and shows the legacy they left behind.

#### Butterfly Garden Brick Pavers

The Butterfly Garden features a beautifully designed path of engraved bricks, donated by friends and family members and filled with inspirational messages.

To make a Wall of Caring or Butterfly Garden tribute gift, visit www.gulfside.org or contact Elicia Hinson at elicia.hinson@gulfside.org or 727-845-5707. Every tribute gift makes hospice care possible for a hospice patient in need.



George Constantine

Elizabeth Convey

Richard Cox

Ruby Cyrus

Walls of Caring: Robert Geiger Richard B. Goodall

#### Memorial & Honor Gifts:

Donald Aboussleman James Albaugh Martha Albert Peter J. Alexander Genevieve Ammiano Armando Arodgeni Leonarda Barbara Jean A. Barron William Bartel Phyllis A. Barth Thomas Beausoliel Luella Bellinger Rita Beltran Joann Bennett Lowell W. Bennett Austin P. Bondi Gloria E. Boothby Gloria B. Bostaph Russel B. Bower Douglas Brandt Pete H. Brock Jeanette M. Brown George Brown Clara M. Burblies Rita Burnstein Jose Calabria Joan Caldwell Delores Call Gilberto O. Cardona Perez Jaime Caro Lawrence G. Carpenter Edith Caster John E. Celia Eileen M. Chagnon Patricia Chumas

Ada Dal Cerro Richard D. Davis Vivian H. Davis William Dean Ira D. Decker Ruth Desjardins Aneta Desterre Polly A. Dickie Thomas J. Dominski Joseph D. Duggan James Dunk James L. Dupree Marlow A. Dustin Delores Eberts Nanci El Reedv Afton L. Elhage John Ennis Billy F. Enzor Theresa Evans Edwin Faust Francis D. Finneran Cora Flaugher James E. Foulkes Judith A. Fox Ruth Fryer John J. Fryza Lois Gainer Evelyn Geertgens Frances L. Gerhardt Georges M. Ghezzi Abdel Ghuneim Lois Gilley Candace B. Glewen John Golden Marvin E. Goward Russell A. Gugino

Anthony Gullo Violet Hart Eugene Heiter Kingdon Helie Dale Hellemn Mary Hendrickson Helen I. Herman Karen L. Hile Gladys K. Hill Leroy Hines Paula G. Holcombe Barbara Hoover Ada Horan Earl Howell Raymond Hubert Joanna Gallo Importuna Otis Jackson Frank Juranek Juanita T. Kellas Connie B. Kiefer John A. Kline William S. Klinger David L. Knapp Ann T. Kolebar Margaret Kubis Lisa Kutz Nola J. Lago Kenneth C. Lamb Frank Law Thomas Lawson Michael Leblanc Wilma E. Lenardson Judith A. Leriger Keith L. Lewis Marjorie S. Lewis Jeffrey Lipkes Warren F. Littlefield Michael Lonetto Charlie Love Bernard P. Magrino

#### In Loving Memory

Gulfside offers a variety of ways to remember loved ones on our Walls of Caring, in our Butterfly Gardens and with memorial gifts.

From May through July 2020, generous donations were given to Gulfside Hospice from families and friends in honor or memory of the following loved ones, who will remain in their hearts forever:

> Robert Malanga Mary Malat James Marcellino Mildred Maresca Raymond L. Marshall Dorothy Mauger Amy L. Mayville Maryann Merle Marjorie Miller Betty Miller Betty Mindlin Deanna F. Mitchell-Hartman Charles Morant Edith Mormolstein Joseph A. Murabito Thelma Murphy Jean Musto Robert J. North William R. Palmer Joseph C. Passero Charlotte L. Pelton Grace E. Penny Laurette E. Penton Ann Poleo Robert Povolny Leon A. Powell **Ghislaine** Powers Zoia A. Prosnikova Maria Ptyza Gerald K. Radick Frank G. Raudonis Leo H. Riding Marilyn Rola Gilda Romeika Hilda M. Rosen Friedman Estel M. Sams Josephine Santoro Robert L. Savage Ronald S. Scaife Jeffrey H. Scharfeld

Bonnie Scussel Thelma Seabury Patricia Sims Zbianiew T. Skik Carl F. Sletten **Richard Smolk** Harold Starr Joseph F. Sternal Kathy Stoner Mattie Strait Beverly Strout George J. Suarez Rachael B. Surratt Russell G. Swart Patricia Szczepanski Eulalee E. Thompson Francis F. Tolson Vern E. Torkelson Kwang Townsend Cora Traficante Frank E. Tunget Benjamin M. Turnbull Carl Ulrich Peggy E. Ulzynski Eloisa Valdivia Nicholas Valiante Velma Van Dine Lee H. Vanocker Arlene J. Ventura Margaret Veverka Virginia Viccari Charles C. Villwock Martha Wagner Thomas Walsh Emily Waz Paul N. Weegar Pauline Wyskiel Charles Youngster Francis T. Zuilkowski



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