

Micro-credential Maturity Model

The Micro-credential Maturity Model is intended to help organisations explore, assess and target various aspects of microcredential deployments. The two axes of the model are Stages and Facets.

Learn more at credentialate.com		EXPLORATORY Small, manual pilot/s	FOCUSED LAUNCH More robust & targetted	EXPANSION Expanded cohort, increasing evidence	ENTERPRISE Integrated solution across multiple sub-organisations	IMMERSIVE Evidence-rich, seamless pathways, supporting entire organisation
PURPOSE	Purpose/Business model	Preliminary research or investigation	1 of: reputation, promotion, revenue or pathway	1+ of: reputation, promotion, revenue or pathway	1+ of: reputation, promotion, revenue or pathway	Multiple of: reputation, promotion, revenue, and/or pathway
SCOPE	Target audience	One of: - Skills - RPL - Certificate/ diploma/degree - Post-graduate - CPD - Staff PD	One of: - Skills - RPL - Certificate/ diploma/degree - Post-graduate - CPD - Staff PD	1 or more of: - Skills - RPL - Certificate/ diploma/degree - Post-graduate - CPD - Staff PD	1 or more of: - Skills - RPL - Certificate/ diploma/degree - Post-graduate - CPD - Staff PD	Multiple of: - Skills - RPL - Certificate/ diploma/degree - Post-graduate - CPD - Staff PD
	Cohort size	Small	Targeted	Faculty/school /study area	1+ Faculty/ school/study area	Institution-wide
DELIVERY	Delivery mode	Face-to-face or online	Variable	Hybrid	Hybrid	Hybrid
	Instructor engagement	Limited	Variable	Variable	Integrated	Integrated
SYSTEMS & ANALYTICS	Integration	Badge issuer, LMS	Badge issuer, LMS	Credential evidence platform, badge issuer, LMS, SMS	Credential evidence platform, badge issuer, LMS, SMS	Credential evidence platform, badge issuer, LMS, SMS, analytics
	Analytics	None	Limited	Basic	Reporting and visualisation	Integrated reporting and visualisations
CURRICULUM	Approval process	Ad hoc	Ad hoc	Structured	Structured	Structured, strategic, with industry & student input
	Micro-credential stackability	Standalone	Standalone	Some stackability	Structured pathways	Flexible pathways & proactive learner guidance
	Instructional content	Re-use of existing content	Re-use of existing content	Some re-use, some bespoke	Some re-use, some bespoke	Some re-use (with ID), some bespoke
	Systematic quality assurance	None	None	Periodic review of curriculum	Regular curriculum review	Integrated & systematic academic governance

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ASSESSMENT	Assessment	None or limited	Limited, quantitative	Variable	Authentic assessment	Authentic assessment
	Learner evidence	None or limited	Limited, quantitative	Quantitative and qualitative	Quantitative and qualitative	Quantitative and qualitative
LEARNER LIFECYCLE	Discovery by learner	Manual, request for participation	Direct contact, limited online	Online	Online	Online, with targeted promotion
	Enrolment	Manual	Manual or partially online	Online	Streamlined	Streamlined
	Learner support	Limited	Limited	Specific support	Integrated with institution support	Integrated with institution support
	Learner achievement approval	Manual	Manual	Systematised, with bulk processing	Automated with manual checks	Automated, including alerts
	Feedback mechanism	None	Informal	Survey	Survey, some integration	Integrated into program
	Micro-credential attainment promotion	None or LMS	LMS, LinkedIn	LMS, LinkedIn	LMS, Linkedln, other social media	LMS, LinkedIn, other social media
	Post-completion engagement	None	None or limited	Limited	Aligned with institution processes	Integrated with pathways

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