## Focus on the Critical Number™ - Communication Tool

**Objective** - What do you want to achieve?

**Goal** - How will you measure success? *Put a number on it (x to y by when):* 

#### The C.R.I.T.I.C.A.L. Test

#### **C**ritical to success

Why is the Critical Number important to the company's success? Your people's success?

## Indisputable priority

Where does the Critical Number rank on the company's list of priorities?

## Increasingly important

If you do nothing with the Critical Number, what would be the impact to the company?

#### **A**ttainable

Is the achievement of the Critical Number reasonable & achievable?

## **R**eality based

What issues discussed in the business review process supports the selection of the Critical Number?

# **T**eam Supported

How has the team been included in the selection of the Critical Number?

## Common goal

Who can directly or indirectly impact the Critical Number?

# Learning opportunity

What business literacy can be realized by focusing on the Critical Number?

**TIP:** 'People support what they help create.' Broad participation and diversity will provide more immediate, practical and valuable ideas; every time!