## THE IRWIN'S ADVANTAGE™



EFFICIENCY

Go Paperless with our

SITEL JOCS

Rapid Roll-Out Plan

The IRWIN'S ADVANTAGE<sup>™</sup> is a comprehensive client-driven methodology we deploy on every project. Our clients leverage these field-proven methods to achieve improved levels of site safety, quality, and efficiency and to reach new levels of operational excellence.

# QUALITY

#### THE IRWIN'S Advantage"

SAFETY

#### Safety:

Every day, we are driven to achieve "Goal Zero"; zero incidents, zero injuries, and zero work stoppages. Irwin's highly trained team strive to <u>exceed</u> federal and provincial safety training standards at every level and at every opportunity. These efforts are working. Today, our many partner companies, including Atco, Enmax, and BC Hydro, are viewed by industry peers as top safety performers. We believe if you ask their employees, they would agree with this view. Perhaps most importantly, we believe they would tell you they truly feel safe when they go to work.

### **Quality:**

Quality forms the foundation of our business model. Strengthening this foundation is our project management approach. It is in-line with the **Continuous Improvement Model** and mirrors the standards set out in ISO:9001. Intentionally, our programming promotes a **Culture of Quality** in your organization. This culture is enriched using a **Circular Hierarchy** that generates increased staff participation and facilitates open communication. In concert, these quality-driven initiatives uncover new **Innovations** and fuel operational excellence.

### **Efficiency:**

Irwin's deploys a client-specific suite of tools for smarter planning, increased cost saving, higher return on training investment, and ultimately, getting more work done in less time. Our efficiency tools include Service Integration, Efficiency Evaluations, our Industrial Analytics Program, and Customized Training Initiatives.