



How We Deliver

IRWIN'S Safety is a corporation with 30 full-time administrative staff to support periods of up to 300 project workers. The corporate staff includes Executive Director, Resources Director, Indigenous Relations Director, Smarketing Director (Sales and Marketing), Service Director, Resource Director, Finance Director, and their respective teams.

IRWIN'S Safety is an organization built around meeting the needs of our industrial clients specifically in the Power Generation and Distribution sector. Our project execution team is always available to our clients to respond to requests for services, providing necessary support to the client when considering potential scopes of work. Our team is built to deliver project excellence on projects and operations and is measured via a Quality Management System and project management process.

An Area Manager is assigned to our clients out of this team to act as an Account Manager. Initial requests or requests for new services or scopes are sent through Area Manager, who guide the process until the point of contract award.

Our Project Execution Team provides the necessary recruitment, training, evaluation and performance management of staffing on projects to support ongoing operations multiple locations across Canada. The accounting team ensures that projects stay on-budget and financial administration is timely and accurate.

The Project Execution Team:

- Assesses job-specific human resource requirements
- Recruits employees to meet these requirements
- Orients and Trains employees to outline expectations and ensures relevant certification
- Dispatches the highest-evaluated employees to each job • Reviews and re-evaluates suitability regularly based on employee and customer satisfaction surveys

The Project Management Team provides the project planning, execution, and closing required to deliver the safest and most efficient projects. We assign a Project Manager and a project (on-site) lead to each project, prepare project planning documents, engage the rest of the corporate team as appropriate, and be your main point of contact for every ongoing project.

The Quality Manager implements the Quality Management System using the plan-do-check-act cycle. A quality representative will be appointed to each ongoing project and will be responsible for building a Quality Management Plan in line with the project management planning quality to ensure that, above all, customer satisfaction is attained.

The Indigenous Relations Team is responsible for building and maintaining strong relationships with First Nation communities in the areas we serve. This team provides opportunities for partnerships with First Nations, as well as introducing the rest of the corporate team First Nations Candidates who have strong potential to succeed at the positions, we have available.

The Finance Team approves and enforces budgets and purchases. In addition, the accounting team ensures financial administration is provided in an accurate and timely matter.