

ORECX PRODUCT COMPARISON



★ HIGHEST RATED			
<p>NICE CXone</p>	<p>CallCabinet</p>	<p>Monet Live WFO</p>	<p>Oreka TR</p>
	8/8	2/8	7/8
<ul style="list-style-type: none"> ✓ Archiving & Retention ✓ Call Recording ✓ Call Tagging ✓ Event Triggered Actions ✓ File Transfer ✓ On-Demand Recording ✓ Recording ✓ Scheduled Recording 	<ul style="list-style-type: none"> ✓ Archiving & Retention ✓ Call Recording ✓ Call Tagging ✓ Event Triggered Actions ✓ File Transfer ✓ On-Demand Recording ✓ Recording ✓ Scheduled Recording 	<ul style="list-style-type: none"> ✗ Archiving & Retention ✓ Call Recording ✗ Call Tagging ✗ Event Triggered Actions ✗ File Transfer ✓ On-Demand Recording ✗ Recording ✗ Scheduled Recording 	<ul style="list-style-type: none"> ✓ Archiving & Retention ✓ Call Recording ✓ Call Tagging ✓ Event Triggered Actions ✓ File Transfer ✓ On-Demand Recording ✓ Recording ✗ Scheduled Recording
<p>Overall ★★★★★ 4.2 (510)</p> <p>Ease of Use ★ 4.2</p> <p>Customer Service ★ 4.0</p> <p>Features ★ 4.1</p> <p>Value for Money ★ 4.0</p> <p>Likelihood to Recommend ⓘ 64.0%</p>	<p>Overall ★★★★★ 4.6 (13)</p> <p>Ease of Use ★ 4.7</p> <p>Customer Service ★ 4.5</p> <p>Features ★ 4.8</p> <p>Value for Money ★ 4.6</p> <p>Likelihood to Recommend ⓘ 90.0%</p>	<p>Overall ★★★★★ 4.4 (17)</p> <p>Ease of Use ★ 4.3</p> <p>Customer Service ★ 4.1</p> <p>Features ★ 4.4</p> <p>Value for Money ★ 4.4</p> <p>Likelihood to Recommend ⓘ 76.5%</p>	<p>★ HIGHEST RATED</p> <p>Overall ★★★★★ 4.7 (34)</p> <p>Ease of Use ★ 4.5</p> <p>Customer Service ★ 4.6</p> <p>Features ★ 4.4</p> <p>Value for Money ★ 4.6</p> <p>Likelihood to Recommend ⓘ 93.5%</p>
<p>Deployment</p> <ul style="list-style-type: none"> ✓ Cloud, SaaS, Web-Based ✗ Desktop - Mac ✗ Desktop - Windows ✗ Desktop - Linux ✗ Desktop - Chromebook ✓ On-Premise - Windows ✓ On-Premise - Linux ✗ Mobile - Android ✗ Mobile - iPhone ✗ Mobile - iPad 	<p>Deployment</p> <ul style="list-style-type: none"> ✓ Cloud, SaaS, Web-Based ✓ Desktop - Mac ✓ Desktop - Windows ✗ Desktop - Linux ✗ Desktop - Chromebook ✗ On-Premise - Windows ✗ On-Premise - Linux ✓ Mobile - Android ✓ Mobile - iPhone ✓ Mobile - iPad 	<p>Deployment</p> <ul style="list-style-type: none"> ✓ Cloud, SaaS, Web-Based ✗ Desktop - Mac ✗ Desktop - Windows ✗ Desktop - Linux ✗ Desktop - Chromebook ✗ On-Premise - Windows ✗ On-Premise - Linux ✗ Mobile - Android ✗ Mobile - iPhone ✗ Mobile - iPad 	<p>Deployment</p> <ul style="list-style-type: none"> ✓ Cloud, SaaS, Web-Based ✗ Desktop - Mac ✓ Desktop - Windows ✓ Desktop - Linux ✗ Desktop - Chromebook ✓ On-Premise - Windows ✓ On-Premise - Linux ✗ Mobile - Android ✗ Mobile - iPhone ✗ Mobile - iPad