

- 1. Visit the IHI Education Platform.
- 2. Sign in with your MyIHI username and password.
- 3. From the homepage, select Go to your Learning Center.

Institute for Healthcare		ntly asked questions. My IHI Education Resources
Katherine Rowbotham		KR
Welcome t and Educa	earning	Dav

4. Under the default "Current" tab, you will have Africa Forum Days 1, 2, and 3 listed separately. Select "Launch" next to the day that you would like to claim.

	Welcome	to our new Education Platfo	orm. Need help? We'v	e created a <u>guide with li</u>	inks and instructions for frequently	<u>asked questions</u> .	
-	Institute <i>for</i> Healthcare Improvement					My IHI Education R	esources
Katherir	ne Rowbotham						KR
L	_earning (Center				¢	_
	Current	Completed	Submissions				
	Search Learning Items	C	k	8	Search Catalog	٩	
-	1 Learning Item	Africa Famme David		0.5	Messages		
		Africa Forum: Day 1 Not Started	(!)	Open From 05/02/2021 until 08/06/2021	Latest received	\$	
				Launch -		jes will appear ere	



5. Click the folder icon as shown below so that it expands.

😣 CONTENTS	(i) INFO	Learning > Africa Forum: Day 1 > Africa Forum Post Program Evaluation: Day 1
Africa Foru Evaluation:	m Post Program Day 1	Africa Forum Post Program Evaluation: Day 1

6. Click "Africa Forum Post Program Evaluation: Day (1, 2, or 3)" and select "Start."

S CONTENTS (1) INFO	Learning > Africa Forum: Day 1 > Africa Forum Post Program Evaluation: Day 1 / > Africa Forum Post Program Evaluation: Day 1
Africa Forum Post Program Evaluation: Day 1	Africa Forum Post Program Evaluation: Day 1
Instructions Africa Forum Post Program Evaluation: Day 1	Start

7. Provide your feedback for each question and click "Submit Test" once you are complete.

	(i) INFO	Learning > Africa Forum: Day 1 > Africa Forum Post Program Evaluation: Day 1 / > Africa Forum Post Program Evaluation: Day 1
Africa Forum Post Evaluation: Day 1	t Program	Africa Forum Post Program Evaluation: Day 1
Instructions Africa Forum Post P Evaluation: Day 1	Program	1 of 19 After attending this session, please rate your ability to understand how to strengthen both individual and organisational capacity and capability for QI.
		Excellent Very Good Good Fair Poor
		2 of 19 After attending this session, please rate your ability to discuss recommendations on how to frame and plan the development of a system-wide strategy to build improvement capacity and capability.
		Excellent Very Good Good Fair Poor
		You are currently taking a test. Click 🐼 to navigate Course Contents instead.
		Submit Test

8. Click "OK" on the pop up.

Instructions Africa Forum Post Program Evaluation: Day 1	Congratulations You have successfully completed activity Africa Forum: Day 1. ***** V Write a review	You achieved 0 out of 0 iew your test results below
	Return to Learning Center	both individual and



Instructions for Claiming Continuing Education/Attendance Certificate

9. Select "Return to Learning Center."

😣 CONTENTS	(i) INFO	Learning > Africa Forum: Day 1 > Africa F	orum Post Program Evaluation: Day 1 / >Africa Forum Post Program Evaluation: Day 1
Africa Foru Evaluation	um Post Program 1: Day 1	Africa Forum Post Program I	Evaluation: Day 1
- Instruction	ns um Post Program h: Day 1		Results
Evaluation	, bay i	0	You achieved 0 out of 0 Review your test results below
			🖻 Return to Learning Center 🛛 🔤 Rank Me!
		1 After attending this session, pl organisational capacity and ca	ease rate your ability to understand how to strengthen both individual and pability for QI.

10. Under the "Completed" tab, select "Claim Credits."

Current Completed	Submissions	
Print certificates, view your course history	and claimed credits in My IHI.	Search Catalog
Search Learning Items Q]	
1 Learning Item		Messages
Africa Forum: Day 1	Satisfied and	Latest received
Online	Completed on 2021/05/03 15:52	

11. Make your selection(s) and click "Submit."

	ŀ	Institute for Healthcare Improvement					My IHI Education Res			
\equiv	Katherine Rowbotham									
▲ ୦, ଅ		Claim Credits IHI - Institute fo	r Healthcare	e Improvement			_			
Ø		Credit Type South Africa Medical Association General Attendance International General	Credit Value 2.00 2.25 2.25 2.25	Claim						
							Back Submit			



12. Confirm your credit selection.

\equiv	Katherine Rowbotham		KR
أأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأأ1111111111111111<	Claim Credits IHI - Institute fo	or Healthcare Improvement	
		Please confirm your credit selection	
	Credit Type South Africa Medical Association General Attendance International General	Credit V 2.00 2.25 2.25	

13. Select the link titled "Print certificates, view your course history and claimed credits in My IHI."

	i	Institute <i>for</i> Healthcare Improvement					My IHI Educat	ion Re	sources
	Kather	ine Rowbotham							KR
۲									
۹		Learning C	Center					\$	
ø		Current	Completed	Submissions					
		Print certificates	<u>s, view your course history a</u>	and claimed credi	ts in My IHI.	talog	٩		
		Search Learning Items 1 Learning Item	Q		:	Messages			
			Africa Forum: Day 1		Satisfied and Completed on	Latest received		\$	
			Online View Submissions View Course		2021/05/03 15:52				
		* * * * (1)	🔴 View credits awarded			Your Messag	es will appe	ar	

14. Click the linked credit type beside your selection. Please note that it can take up to 24 hours for the certificate to populate.

Katherine Rowbotham	ABOUT ME	SUPPORT M	PARTICIPATION	PREFERENCES	MY MATERIALS	CREDITS
IHI	Continuin	g Education	Credits			
	this right now.	Thank you for you	cing a delay with our r patience and under (nowledge Base with	rstanding! If you a	re experiencing othe	er issues,
IHI ID 2505095			g and interest in IHI.			
Status	Continuir	ng Education	n			
Active	Date	ProductCode	Program	Cred	t Type	Credits
Membership(s)	5/2/2021	AF1	Africa Forum: Day	1 <u>Gene</u>	ral Attendance	
There are no records.	5/2/2021	AF1	Africa Forum: Day	1 Inter	national General	2.25
Join Now	5/2/2021	AF1	Africa Forum: Day	1	n Africa Medical ciation	2.00



15. The certificate will display on a new page. A PDF copy can be downloaded by selecting the small red PDF icon as shown below.

Institute for Healthcare Improvement	Your IH	II Portal			Sign In/Sig
	MY ACCOUNT	KNOWLEDGE BASE	MEMBERSHIP	EDUCATION	CONTACT
Image: Prod product Image: Prod prod product Image: Prod prod product					

Any questions can be directed to info@ihi.org. Thank you!