Institute for Healthcare Improvement

Continuing Education Credits by Session

Please note that keynotes do not offer any type of continuing education credit

Title	Session Code	Physician	Nursing	CPPS	Pharmacist	Healthcare Executive (FACHE)	Quality Professional (CPHQ)
The Value of Sprinting in a Pandemic	A01	1	0	1	0	1	1
Using the Dosing Approach to Build Improvement	A02	0	0	1	0	1	1
From Theory to Impact: Ingraining Health Equity Into Quality/Safety at NYC Health + Hospitals	A03	1	0	1	1	1	1
Smoothing the Course: Using Improvement Science to Redesign Neonatal Abstinence Syndrome Care	A04	1	1	1	1	1	1
Fostering Joy and Wellbeing While Combating Burnout: Lessons from IHI and the Field	A05	0	0	1	1	1	1
Governance and Leadership: How Top Performing Healthcare Systems Drive Quality Results	A06	0	0	1	1	1	1
I Just Want to Go Home: Partnering Hospitalists, Community Paramedics, and RNs in Hospital at Home	A07	1	0	1	0	1	1
Motivating Organizational Culture Change to Destigmatize and Humanize Substance Use	A08	1	0	1	1	1	1
QI and Implementation Science Methodologies Improve Compliance with Evidence-Based Practices	A09	1	1	1	0	1	1
Practical Simulation of a Kaizen Event to Reduce ED Boarding in Two Massachusetts Hospital Systems	A10	0	0	1	0	1	1
Cultural Humility Meets Anti-Racism: Systems-Level Capacity for Health Equity	A11	0	1	1	1	1	1
All Care Management is Local: Addressing Social Determinants With Community-Health Home Partnerships	A12	0	0	1	0	1	1
Shifting the Paradigm: Healthcare Has a Role in Firearm Injury Prevention	B01	0	0	0	0	0	0
Behind the Scenes with Ariadne Labs and The Conversation Project: Creating the What Matters Workbook	B02	1	0	1	1	1	1
Healthy Living Program Participation Decreases Healthcare Costs and Improves Outcomes for Seniors	B03	0	0	0	0	1	1
Reimagining Post-Discharge Care: Leveraging a Key Tool for Value-Based Care in the Telehealth Era	B04	1	0	1	0	1	1
What Have We Learned about Using Virtual Methods to Drive Improvement at Scale?	B05	1	0	1	0	1	1
Listening to and Providing a Positive Experience for AAPI Patients at Mass General	B06	0	0	1	0	1	1
Improving the Management of Diabetes for Patients in an Acute Care Setting	B07	1	0	1	1	1	1
Engaging Boards in Quality: An Experience at a Large Safety-Net Healthcare System	B08	1	0	1	0	1	1

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Rowing in One Direction: Consult Coordination for High-Quality Care	B09	1	0	1	0	1	1
Closing the Loop: A Learning System for Improvement at NHS Nightingale Hospital London and Beyond	B10	0	0	1	0	0	1
Suicide Prevention Models for Health Care Professionals: Reducing Stigma, Providing Services, Building Hope	B11	1	0	1	0	1	1
Top Strategies for Leading Quality at a System Level	B12	1	0	1	1	1	1
Improving Medication Safety at Transitions to Skilled Nursing Facilities	B13	1	0	1	1	1	1
Implementation of a Comprehensive COVID Response Plan in New York City's Home Care Setting	C01	0	1	1	1	1	1
Right Care, Right Time, Right Place: Case Studies in Team-based, Interprofessional Approaches to Improving Outcomes and Experience for People with Complex Health and Social Needs	C02	1	0	0	1	1	1
Propelling the Transition to Value-based Care with Provider-led Bundled Care Programs	C03	1	1	1	0	1	1
Simple and Doable Reliable Process Design Concepts to Enhance the Sustainable Improvement Efforts	C04	1	0	1	1	1	1
Bringing Light & Heat: A Health Equity Guide for Healthcare Transformation and Accountability	C05	0	0	0	1	1	1
Yukon Kuskokwim Health: A Lean Transformation Journey from Strategy Deployment to Process Alignment	C06	0	0	1	1	1	1
Leading for Equity in Health Care	C08	1	0	0	0	1	1
Clinical Debriefing: A Crucial Link for Safety, Quality, and Wellness	C09	1	0	1	1	1	1
Leverage Model for Improvement, Co-design, and Scale-up to Preserve Patient and Family Engagement	C10	1	0	1	1	1	1
Tools for Building a Resilient Workforce for Effective Crisis Response	C11	0	0	1	1	1	1
Whole System Quality: A Unified Approach to Building a Responsive and Resilient Organization	C12	1	0	1	1	1	1
Understanding and Applying Qualitative Measurement in Improvement	D01	0	0	1	0	1	1
Addressing Disparities to Create Equity: Experiences from the end+disparities ECHO Collaborative	D02	1	0	0	1	1	1
Data Pantries: Powerful Tools for Individual Care and Systemic Improvement	D03	1	0	0	0	1	1
Peer Support: Building a Program That Actually Gets Emotional Support to Health Care Team Members	D04	1	0	1	1	1	1
Leveraging the Triad Leadership Model to Drive Teamwork and a Culture of Excellence	D05	1	0	1	0	1	1
SafeCare4Covid: Digital Real-time Data for Epidemic Preparedness and Health System Strengthening	D06	0	0	1	0	1	1
Vulnerable Patients' VIP Care: The Journey of a Large Health System with Individualized Care Plans	D07	0	1	1	0	1	1
Advancing Population Health: Leveraging Community Partnerships to Address Food Security & Loneliness	D08	1	0	0	0	1	1

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Anatomy and Physiology of a Tweet Chat	D09	0	0	0	1	0	1
Leading for Workforce Safety	D10	1	0	1	1	1	1
Closing the Last Mile: Hyper-Local Strategies to Achieving Local Population Immunity	D11	1	0	0	1	1	1
Measurement 101	D12	1	0	1	1	1	1
Sprint to Eliminate Disparities in Covid-19 Vaccinations	D13	1	0	0	1	1	1
Helping Healers Heal: Evolving to Holistic Wellness Support through the COVID-19 Pandemic	D14	1	0	1	1	1	1
An Improvement Journey Toolkit: Continuity in Primary Care	E01	0	1	0	0	1	1
Declaration of Independence from Healthcare 1.0 - The Phoenix Rising	E02	1	1	0	0	1	1
Leverage Existing Initiatives to Become an Integrated Age Friendly Health System	E03	0	1	1	1	1	1
Age-Friendly Care: Outcomes that Matter to People and Health Systems	E04	1	1	1	1	1	1
Executing an Early Childhood Learning System in the Community	E05	1	0	0	0	1	1
Engaging Physicians in Quality Improvement	E06	1	0	1	0	1	1
Empowering Pharmacists and Physicians to Investigate High Cost Drug Prescribing	E07	0	0	0	1	0	1
Building Essential Quality Improvement Skills	E08	1	0	1	1	1	1
Getting WISE - Wellbeing in Stressful Events: Learnings from COVID and Beyond	E09	1	1	1	1	1	1
The Office Visit is a Dinosaur: Radical Redesign Starts with Unbundling Traditional Care Models	E10	1	1	1	0	1	1
Patient and Workforce Safety Accomplished Through an Interdisciplinary Patient Ambulation Program	E11	0	1	1	0	1	1
Healthcare + Homelessness: A Catalytic Role for Health Systems	E12	0	0	0	1	1	1
Transitioning Qatar's National Value Improvement Collaborative to Virtual During the COVID-19 Pandemic	E13	0	0	1	0	1	1
Adapting and Operationalizing Principles of High Reliability Across Contexts and Cultures	E14	0	1	1	1	1	1
Innovating Improvement Science in the Post-COVID Era	MH02	2	2	2	2	2	2
Simplifying the Selection and Use of Shewhart (Control) Charts	MH03	2	0	2	0	2	2
Navigating the Social Ecosystem: Equitable Practices to Address Racial Equity & Violence Prevention	MH04	0	0	2	2	0	2

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Unexpected Benefits – Learning from Waste Reduction Efforts and Experiences Before, During and After Covid	MH05	2	0	2	0	2	2
Designing Your QI Project to Ensure it Improves Joy in Work	MH06	0	0	2	2	2	2
Leadership for Continuous Improvement: Evidence and Experience — What to Do and What Not to Do!	MH07	2	0	2	2	2	2
Partnering with Patients, Families and Systems to Improve Perioperative Care in Total Joint Surgery	MH09	2	2	2	0	2	2
Affordability Accelerator and Focusing on Patient Out-of-Pocket Costs: The Next Frontier in Value Improvement	MH10	0	2	2	2	2	2
Developing Home-Based Acute Care Models for Seniors	MH11	2	2	2	0	2	2
Did Covid Kill the Model for Improvement?	MH12	2	0	2	2	2	2
Systematizing Equity into an Improvement Culture	MH13	2	0	2	2	2	2
Psychology of Change	MH14	2	0	2	2	2	2
Integrating Patient Safety and Equity: Exploring Health Care Disparities, Social Determinants of Health and Other Contributing Factors that Impact Patient Safety and Drive Health Inequities	MH15	2	0	2	2	2	2
Interprofessional Roadmap to Safety: Aligning the National Action Plan to Advance Patient Safety	N04	1	1	1	0	0	0
Promoting Equity in Pay-for-Performance: Finding the Right Recipe	N08	0.75	0	0	0	0	0
CPPS Review Course	SH01 MH01	6	6	6	6	6	6
Energize your Leadership Skills Using the Baldrige Framework	SH02	0	2	2	0	2	2
Learning Health Networks from CCRMC Work	SH03	2	0	0	0	2	2
Enhancing Well-being and Joy in Work Across Large Complex Organizations	SH05	2	0	2	2	2	2
Redesigning Systems with Black Women: Doula-Hospital Partnerships and Patient-Centered Simulators	SH06	0	2	2	0	2	2
Thriving Together: Springing Forward with Health Systems	SH07	0	0	2	2	0	2
Achieving Hospital-wide Patient Flow: Right Care, Right Place, Right Time	SH08 MH08	4	4	4	0	4	4
A Tale of Two Cities: Population Health Frameworks from London and Green Bay	SH09	2	0	2	0	2	2
Better Quality Through Better Measurement	SH10	0	0	2	0	2	2
There's No "I" in Team: Highly Effective Clinicians and Improvers — What's the Difference?	SH11	2	2	2	0	2	2
Rest & Recovery Post-Covid: A Necessary Step for Quality	SH12	0	0	2	2	0	2
Lessons from the Field: Addressing Racism Head-On to Eliminate Health Inequities	SH13	0	2	2	2	2	2
Designing for Work-As-Done: Human-centered Design to Enhance Patient Safety and Workforce Well-being	SH14	2	0	2	2	0	2

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Leadership Lessons from the Pandemic: New Skills, Behaviors, and Culture	SP1	1.5	0	1.5	1.5	1.5	1.5
Improving Safety: Everywhere, All the Time, Involving Everyone	Z01	0.5	0	0.5	0	0.5	0.5
Strategies for Future Health Care: Rekindling and Inspiring Today's Work	Z02	0.5	0	0.5	0	0	0.5
The Role of Leadership in Addressing Frontline Burnout Through Culture and a Systems Approach	Z03	0.5	0	0.5	0.5	0.5	0.5
Calling Women to Healthcare Leadership	Z04	0.5	0	0.5	0.5	0	0.5
Delivering Safe, Equitable Maternity Care in Rural Communities	Z05	0.5	0	0.5	0	0.5	0.5
COVID-19: Light at the End of the Tunnel	Z06	0.5	0	0.5	0.5	0	0.5
Use What Matters to Connect Work with Values and Prioritize Employee Well-being	Z07	0.5	0.5	0.5	0.5	0	0.5
Game of Phones: The Impact of Phone Messaging in a High-Volume Academic Primary Care Practice	Z08	0.5	0.5	0.5	0	0	0.5
Engaging PFAs	Z09	0.5	0	0.5	0	0	0.5
Closing the Gap - Alternative Strategies for Addressing Health Disparities	Z10	0.5	0	0.5	0.5	0	0.5
K-card Rounds to Improve Harm Prevention Bundle Reliability: A Roadmap for Success and Sustainability	Z11	0	0	0.5	0	0.5	0.5
Creating a Learning Organization: Developing Leaders to Create Reliability and Inspire Innovation	Z12	0.5	0	0.5	0.5	0.5	0.5
Safely Fast-Track the COVID-19 Antibody Infusion Process for Our Most Vulnerable Populations	Z13	0.5	0.5	0.5	0	0.5	0.5
An Agile and Integrative High Reliability Approach to Leader Coaching for Hospital Executive Teams	Z14	0.5	0.5	0.5	0	0.5	0.5
Facing Your Worst Fears: Leading with Confidence in a Crisis from Any Chair	Z15	0.5	0.5	0.5	0.5	0.5	0.5
The Role of Anchor Institutions in Improving Equity in Their Communities	Z16	0.5	0	0.5	0.5	0	0.5
Engaging Physicians in a Clinically Integrated Network Model to Drive Quality and Value	Z17	0.5	0.5	0.5	0	0.5	0.5
Data Driven Approach to Care Coordination by Combining Population Health Informatics and Social Work	Z18	0	0	0.5	0	0.5	0.5
My Radical Ideas and Hopes for an Improved Experience of Care	Z19	0.5	0.5	0.5	0.5	0	0.5
Maintaining Virtual Capacity and Capability Building During the COVID-19 Pandemic: Successes and Lessons Learned	Z20	0.5	0.5	0.5	0.5	0.5	0.5
Beyond Hesitancy: Framework for Engaging BIPOC Community in COVID Treatments and Vaccination	Z21	0	0.5	0.5	0.5	0	0.5
Advancing Racial Justice and Equity through Quality and Safety: 5 Key Drivers	Z22	0.5	0	0.5	0.5	0	0.5
Healthy Living Program Participation Decreases Healthcare Costs and Improves Outcomes for Seniors	Z23	0	0	0	0	0	0
Scientific Symposium - Flow Presentations	SS01	0.75	0.75	0.75	0	0	0

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Scientific Symposium - Quality Improvement in the Time of COVID Presentations	SS02	0	0	0	0	0	0
Scientific Symposium - Person-Centered Design & Engagement Presentations	SS03	0.75	0.75	0.75	0	0	0
Applying Principles of Equity and Antiracism in Improvement	SS04	0.75	0	0	0	0	0
Rapid Evaluation of Emerging Evidence for Improvement	SS05	0.75	0	0	0	0	0
Scientific Symposium - Patient Safety Presentations	SS06	0.75	0.75	0.75	0.75	0	0
Scientific Symposium - Children & Youth at Population Level Presentations	SS07	0.75	0.75	0.75	0.75	0	0
Scientific Symposium - Implementation & Improvement Science Strategies in the Clinic Presentations	SS08	0.75	0.75	0.75	0	0	0

Total Credits by Profession	Physician	Nursing	CPPS	Pharmacist	Healthcare Executive	Quality Professional (CPHQ)
	97	49.25	121.25	77	117	133.5