February 14, 2022

Programming Sunoco Tobacco Loyalty for Gilbarco Passport POS

Revision 1.05.03

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Summary

This technical scope of work describes the steps to program Tobacco loyalty on the Passport POS, and it assumes the following:

- a. Back office is hooked up correctly to the network and able to access Passport network share
- b. PDI C-Store Essential is installed and configured on the back office
- c. Site is scan data certified
- d. Site has the required Mobile Payment & Multiple Loyalty Interface bundles purchased and activated
- e. Tobacco ID has been provided

Please refer to Appendix section to program Mobile pay and Go Rewards if needed.

Programming Tobacco loyalty

- a. Go into the Manager Workstation > Set Up > Store > Loyalty Interface
- b. Click Add
- c. Program the following settings:

General Tab

- a. Loyalty Provider Name: TobaccoAltria
- b. Loyalty Provider Type: Generic
- c. Enabled: Yes
- d. Site Identifier: < ID provided by Sunoco>
- e. Host IP Address: 146.20.165.126
- f. Port Number: 9221
- g. Allow manual entry outside: No
- h. Allow instant rewards outside: No
- i. Send all transactions to loyalty provider: No
- j. Loyalty Interface Version: 1.0
- k. 24hr Loyalty period cut time: 00:00
- I. Allow transponder as loyalty ID: Yes
- m. Loyalty Vendor: Excentus
- n. Use Payment Cards: No
- o. Loyalty After Fueling enable: No

	Loyalty Configuration
General Receipts	Prompts / Loyalty Card Mask
Page 1 Page 2	
Loyalty Provider Name	TobaccoAltria
Loyalty Provider Type	Generic
Enabled	Yes •
Site Identifier	
Host IP Address	146.20.165.126
Port Number	9221
Allow manual entry outside	No
Allow cashier to auth prepay only pump	No
Allow instant rewards outside	No
Send all transactions to loyalty provider	No
Loyalty Interface Version	Gilbarco v1.0
24hr Loyalty period cut time	00:00
Allow transponder as loyalty ID	Yes
Loyalty Vendor	Excentus

Loyalty Configuration – General

Receipts Tab

- a. Always print inside loyalty receipt: Yes
- b. Always print outside loyalty receipt: Yes

TLS Parameters				
General	Receipts	Prompts	Loyalty Card Mask	
ways print inside lovalt	vireceint Yes	-		
andyo plant moldo loycat	, 1000 pt 1103	and the second states		

Prompts Tab

- a. POS prompt at tender: Always
- b. Prompt for Loyalty Offline Inside: Yes
- c. Prompt for Loyalty Offline Outside: No
- d. Prompt customer to Insert Card Outside: No
- e. Prompt After Mobile Payment Outside: No

5. 22		Loyalty Configuration
	TLS Parameters	
	General Receipts	Prompts Loyalty Card Mask
	POS prompt at tender	Always
	Prompt for Loyalty Offline Inside	Yes
	Prompt for Loyalty Offline Outside	No
	Prompt customer to Insert Card Outside	No
	Prompt After Mobile Payment Outside	No

Loyalty Card Mask Tab

a. <LEAVE EMPTY>



a. Click Save > Exit

Verifying Connection to Loyalty Host

- a. Click the POS button on the top-right from the Manager Workstation. This will load the POS menu
- b. Once loaded, click **Network** or **More > Network Status**
- c. In the Network Status, scroll down until you see **TobaccoAltria** and ensure that it shows a status of **Online**.



Network Status: Passport Version V12 or lower

Network S	Status	\$ 1 C Nov 19 12:49 PM
NOLD OTON	Concord Auxiliary Network InComm Mobile Pay FDC GS1 Coupon Network Sunoco Mobile Pay Go Rewards TobaccoAltria	Online

Network Status: Passport Version V20 or higher

Testing Tobacco Loyalty

- a. Ring up or scan two eligible tobacco products
- b. Enter the age verification if prompted
- c. Select **Pay or Tender** button depending on your Passport version.
- d. When prompted for TobaccoAltria Loyalty, select Yes
- e. Select the Manual button to allow customer to input their phone number
- f. Have the customer input **1**+phone number (e.g. **1**2145551234) on the Pin pad and then press Enter
- g. Acknowledge the prompt on the POS
- h. You should see additional discount from loyalty.
 - a. For example, \$1.00 discount shown below on the receipt section
- i. Tender the transaction



End of the Document for Tobacco Loyalty Setup

Please follow on to appendixes to setup Mobile payment and Go Rewards.

Appendixes

A. Checking Mobile Loyalty Bundles

To verify that Passport have the Mobile Loyalty bundle using the steps below

- a. Go to the Manager Workstation > Set Up > Feature Activation
- b. Check to make sure that **Mobile Payment and Multiple Loyalty Interface** is checked as shown below.

	Passport Activation A	pplication
Site Key	0000 - 04CF - 7520	
Site Code	ə 🔽 - 🔽 - 🔽 -	
		ACTIVATE
		or suffrance in the second s
Active	Description	Activation Date
Active	Description Advanced Merchandising	Activation Date
Active	Description Advanced Merchandising Employee Management	Activation Date 08/24/2017 9:56:20 . 08/24/2017 9:56:20 .
Active	Description Advanced Merchandising Employee Management Enhanced Card Services	Activation Date 08/24/2017 9:56:20 08/24/2017 9:56:20 08/24/2017 9:56:21
Active	Description Advanced Merchandising Employee Management Enhanced Card Services Enhanced Loyalty Interface	Activation Date 08/24/2017 9:56:20 08/24/2017 9:56:20 08/24/2017 9:56:21 08/24/2017 9:56:21
Active	Description Advanced Merchandising Employee Management Enhanced Card Services Enhanced Loyalty Interface Multiple Loyalty Interface	Activation Date 08/24/2017 9:56:20 08/24/2017 9:56:20 08/24/2017 9:56:21 08/24/2017 9:56:21 08/24/2017 9:56:21 08/24/2017 9:56:21
Active	Description Advanced Merchandising Employee Management Enhanced Card Services Enhanced Loyalty Interface Multiple Loyalty Interface Play at the Pump	Activation Date 08/24/2017 9:56:20 08/24/2017 9:56:20 08/24/2017 9:56:21 08/24/2017 9:56:21 08/24/2017 9:56:21 08/24/2017 9:56:21 08/24/2017 9:56:21

c. If the Passport does not have these 2 features checked, site cannot participate in the Tobacco and Go Rewards programs yet. The manager/owner will need to contact their Gilbarco Authorized Service Contractor to order and activate these Mobile Loyalty bundles.

B. Programming Mobile Payments

Go to Setup > Network Menu > Mobile Payment > Mobile Payment Configuration

General Tab

- a. Mobile Provider Name: Mobile Payment *(This setting may not be available depending on version of Passport)
- b. Enabled: Yes
- c. Merchant ID: <10 digit ID provided by Sunoco>
- d. Site ID: SUNOCO_GVR *(TEXT IS IN ALL CAPS WITH AN UNDERSCORE)
- e. Host IP Address: 204.194.130.139
- f. Port Number: 9060
- g. Settlement Software Version: 00000001 *(7 0's and a 1)
- h. Settlement Passcode: 123456
- i. Settlement Employee: 1234
- j. Schema Version: 1.0
- k. Use TLS: No
- I. OCSP Mode: None
- m. TLS Certification Name: <Leave Empty>

	Mobile Payment Configuration
Default Local Fuel Discount	Local Fuel Discounts
General	Conexxus QR Code Prefixes EMVCo QR Codes
Mobile Provider Name	Mobile Payment
Enabled	Yes •
Merchant ID	[10 digit ID provided by Sunoco]
Site ID	SUNOCO_GVR
Host Address	204.194.130.139
PortNumber	9060
Settlement Software Version	00000001
Settlement Passcode	123456
Settlement Employee	1234
Schema Version	1.0
Use TLS	No •
OCSP Mode	None
TLS Certificate Name	

QR Code Prefix Tab

- a. Click Add
- b. Type in **UCOM**
- c. Click Add
- d. Click Save

	Mobile Payment Confi	guration
Default Local Fuel Discou	Int Local Fuel Discounts	
General	Conexxus QR Code Prefixes	EMVCo QR Codes
UCOM	Conexcus QR Code Prefixes	ICOM

Verifying Mobile Communication to the Host

- a. Click the POS button on the top-right from the Manager Workstation. This will load the POS menu
- b. Once loaded, click **Network** or **More > Network Status**
- c. In the Network Status, scroll down until you see **Mobile Payment** and ensure that it shows a status of **Online. DO NOT SELECT "MOBILE PAY FDC"**

Network Stat	us
Mobile Payment:	
Online	
Go Rewards:	
Online	

Network Status: Passport Version V12 or lower

C. Programming Go Rewards Loyalty

- a. Go into the Manager Workstation > Set Up > Store > Loyalty Interface
- b. Click Add
- c. Program the following settings:

General Tab

- a. Loyalty Provider Name: Go Rewards
- b. Loyalty Provider Type: Generic
- c. Enabled: Yes
- d. Site Identifier: < ID provided by Sunoco>
- e. Host IP Address: 146.20.165.126
- f. Port Number: 9221
- g. Allow manual entry outside: No
- h. Allow instant rewards outside: No
- i. Send all transactions to loyalty provider: No
- j. Loyalty Interface Version: 1.0
- k. 24hr Loyalty period cut time: 00:00
- I. Allow transponder as loyalty ID: Yes
- m. Loyalty Vendor: Excentus
- n. Use Payment Cards: No
- o. Loyalty After Fueling enable: No

	_oyalty Configuration
TLS Parameters	
General Receipts	Prompts V Loyalty Card Mask
Page I V Page 2 V	
Loyalty Provider Name	Go Rewards
Loyalty Provider Type	Generic
Enabled	Yes 💌
Site Identifier	Desident States
Host IP Address	146.20.165.126
Port Number	9221
Allow manual entry outside	No
Allow cashier to auth prepay only pump	No
Allow instant rewards outside	No
Send all transactions to loyalty provider	No
Loyalty Interface Version	Gilbarco v1.0
24hr Loyalty period cut time	00:00
Allow transponder as loyalty ID	No
Loyalty Vendor	Excentus

Loyalty Configuration – General

Receipts Tab

- a. Always print inside loyalty receipt: Yes
- b. Always print outside loyalty receipt: Yes

General Receipts	Prompts	Loyalty Card Mask	
	アンロートレア		
vs print inside lovalty receipt Yes	-		
ys print inside loyalty receipt Yes	15-20		

Prompts Tab

- f. POS prompt at tender: Never
- g. Prompt for Loyalty Offline Inside: No
- h. Prompt for Loyalty Offline Outside: No
- i. Prompt customer to Insert Card Outside: No
- j. Prompt After Mobile Payment Outside: No

	Loyalty	Configurat	tion		
General Receipts	V	Prompts		Loyalty Card Mask	
POS prompt at tender	Never			•	
Prompt for Loyalty Offline Inside	No	•			
Prompt for Loyalty Offline Outside	No	•			
Prompt customer to Insert Card Outside	No	-			
Prompt After Mobile Payment Outside	No	•			

Loyalty Card Mask Tab

a. 777



• Click Save > Exit

D. Verifying Connection to Loyalty Host

- 1. Click the POS button on the top-right from the Manager Workstation. This will load the POS menu
- 2. Once loaded, click Network or More > Network Status
- 3. In the Network Status, scroll down until you see **Go Rewards** and ensure that it shows a status of **Online.**

Network Status	
Mobile Payment: Online	7
Go Rewards: Online	

Network Status: Passport Version V12 or lower

Network	Status	L i G Nov 19 12:37 PM
NOTOFON	Concord Auxiliary Network InComm Mobile Pay FDC GS1 Coupon Network Sunoco Mobile Pay Go Rewards TobaccoAltria	Online

Network Status: Passport Version V20 or higher

E. Go Rewards Testing

Before Testing

- Download/Update to **the latest version of Sunoco Mobile App** on your Mobile phone from Google Play or Apple store.
- Mobile Phone must have location enabled and permission given for the Sunoco app to work.
- Setup the Sunoco Mobile App with required information including a payment method before testing
 - a. Sunoco Gift Card
 - b. Credit Card or other method of payments.
 - c. Apple Pay on iPhone or Google Pay on Android devices
- Verify site is showing up in the App and has Mobile Pay and Go Rewards icons under the site address.



- Call Sunoco Helpdesk to get the site Mobile or Go Rewards activated in the Sunoco app.
- New users get \$0.03 go Rewards discount to start
 - a. Verify Your Discount



- b. To maintain \$0.03 discount after first month consumers will need to fill in minimum 2 times in a month with at least 5 gallon each time.
- **c.** To get the \$0.03 discount consumers will need to fill in minimum 2 times in any month with at least 5 gallon each time.

For testing Go Rewards

• Verify App shows you at the store location your testing and Station is enabled for Mobile Pay and Go Rewards both



- Select Pay at Pump option and follow the instruction
 - Select the pump from the app
 - Select the payment method one of the credit card or Apple pay or Google Pay
 - If there is \$0.03 discount in the App, verify the price rolled down by \$0.03 on the pump.
 - Pump the at least 1 gallon of fuel and Complete transaction
 - Check the receipt to verify it shows Go Rewards details in the app and/or paper copy

	BeginRwds \$0.00/Gal
	Rwds Bal O pts
Mbr Rwds \$0.03/Gal	Every 0 points = \$0.00
Rwds Used \$0.03/Gal	Next Svgs \$0.00
Thank You For Using	Thank You For Using
Sunoco GO Rewards	Sunoco GO Rewards

- Go inside and do a Pay inside transaction using Mobile app (site must have a 2D scanner)
 - Select Pay Inside
 - Select Prepay \$5.00 of Fuel on pump
 - A QR Code will be generated to pay for fuel
 - o Select the Mobile Pay button the POS on Commander or Credit button on Passport POS
 - Cashier will Scan the QR Code and complete the transaction
 - For \$0.03 discount in the App, verify the price on the Pump rolled down by \$0.03
 - Pump the at least 1 gallon of fuel and Complete transaction
 - Check the receipt to verify it shows Go Rewards details in the app and/or paper copy

Image: Sunoco GO RewardsImage: Sunoco GO Rewards