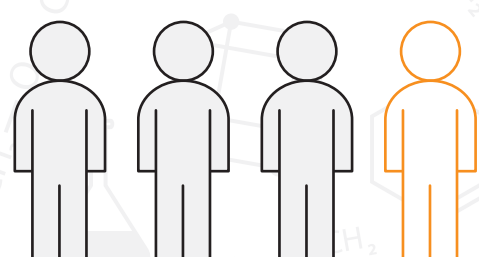


TOXIC WORKPLACE

2019 REPORT



nearly 3 in 4
 wish their organizations were less
 tolerant of toxic employees.

worst trait
 of a toxic employee



**NEGATIVE
 ATTITUDE**



**coping WITH
 toxic employees**



44%
IGNORE THEM

**how does leadership
 handle toxic employees?**

RESPONDENTS SAY:

- #1** Confronts broader issue at a team meeting.
- #2** Does nothing.
- #3** Confronts employee directly.

**do toxic employees change
 their behavior when addressed?**

72% SAY NEVER OR INFREQUENTLY

top effects of toxic employees



INCREASE
 stress at work



DECREASE
 overall job satisfaction

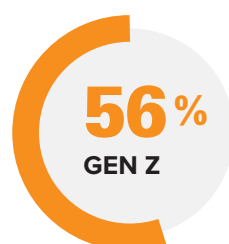


DECREASE
 team morale



INCREASE
 wanting to leave their job

**LIKELIHOOD A TOXIC EMPLOYEE
 WILL MAKE EMPLOYEES QUIT**



56%
GEN Z



28%
BOOMERS

**Gen Z much less tolerant of
 toxic employees than Boomers.**

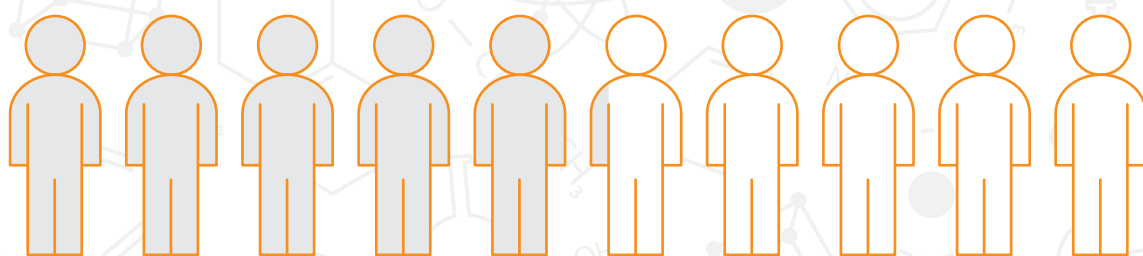
**do you wish your employer were
 less tolerant of toxic employees?**

72% OF EMPLOYEES SAY YES

**should a toxic
 employee be fired?**



Most employees (53%) believe men and women toxic employees
 are treated the same on average.



34%

**Women say men
 are more tolerated.**

33%

**Men say women
 are more tolerated.**

Source:
 Fierce Conversations "Toxic Employees" Survey of 1,008 respondents classified as full-time worker in the U.S. (September 24-26, 2019).

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Contact
 info@fierceinc.com
 206.787.1100

About Fierce

Fierce Conversations is a training company that teaches you how to have effective conversations. Fierce has trained hundreds of thousands to become expert conversationalists who save their organizations time and money by knowing what to talk about, how to talk about it and why it matters for the bottom line. Fierce programs have been successfully implemented at blue chip companies, nonprofits and educational organizations worldwide, including Capital One, Wal-Mart, CHRISTUS Health, Coca-Cola, CARE and Verizon. The company has been honored as an Inc. 500/5000 company eight times, named to TrainingIndustry.com's "Companies to Watch" list twice, and has won numerous awards for top companies to work for in the state of Washington. Learn how to have conversations that matter at www.fierceinc.com.