WELL SCREEN

3 STEPS TO AUTOMATING VACCINATION VERIFICATION AT THE FRONT DOOR



COVID-19 WAS HEALTHCARE'S 9/11 MOMENT.



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INTRODUCTION



Providing the safest possible sustainable environment for everyone entering healthcare buildings is clearly a key consideration for healthcare leadership. Aside from any regulatory requirements, many see this as a moral responsibility.

After 9/11 we saw a dramatic change in how we board airplanes. The current pandemic has demonstrated that we must make a similar shift in healthcare building entrances.

Use this guide as a model to incorporate the rapid changes we are seeing in vaccination verification and create an effective sustainable process to ensure you have the safest possible environment in your buildings.

STEP ONE:

DESIGN

POLICY

Given the immediacy of the need and a constantly changing landscape, establishing and maintaining an organization-wide policy will be a challenge.

There is a lot of information online.

Trade magazines and association
sources are strong resources.

Expect your own facility policy to be impacted by federal and state mandates.



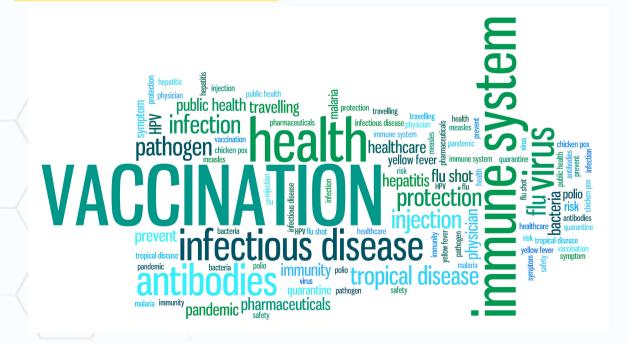
POLICY SUMMARY

The purpose of this policy is to facilitate protection of the health and safety of our community, including our patients, personnel, students, vendors, and all others who work, live, and/or learn in any of our locations or otherwise work in-person in our facilities. We strongly recommend that all members of the community obtain the COVID-19 vaccine as soon as they are eligible.

In addition, this policy provides for a COVID-19 Vaccination Program under which any individual is required, subject to limited deferrals or exceptions, to be fully vaccinated against COVID-19 before physically accessing our locations and programs.

This policy further provides that locations must begin collecting proof of vaccination and processing requests for exceptions and deferrals for all individuals no later than <insert date>.

DOWNLOAD EXAMPLE POLICY



STAFFING IMPACT

IWhether you are drafting initial policies or updating/amending new ones, ensure that the staffing impact is considered and becomes a *significant part of the decision making.*

The initial design will determine **ongoing operating costs**, similar to a new building where the initial cost of the building will likely be exceeded by the cost of maintaining and updating it over time.

Careful design of process and workflows will determine any staffing requirements and workload distribution.

Beyond initial deployment, there should be little <u>or no</u> incremental staffing requirements in a **well-integrated process**.



PEER INTO THE FUTURE

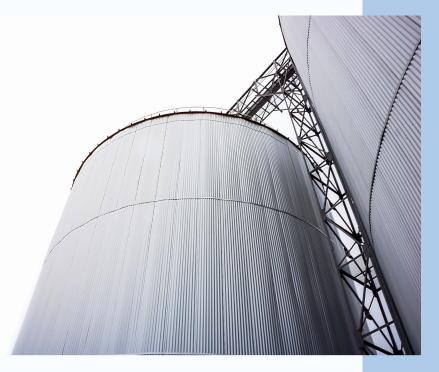
It is no secret that one of the constants since the beginning of the pandemic is change, and that won't change.

In June 2020, no one in healthcare had given any thought to managing vaccination status. In June 2022, we will be considering things that are not on our to-do lists today.



CONSIDER

- Is this approach sustainable?
- Do we have a reasonable chance of meeting future needs?
- What is the impact on the known decline in efficacy?
- Will we need to monitor boosters?
- Can I improve / mandate flu vaccination with minimum effort?
- What national and state systems are we likely to see?



BREAKING DOWN
ORGANIZATIONAL SILOS

NO CHIMNEYS

As you select a vaccination verification approach and solution, look for ways to integrate it into existing processes.

If you build an independent process, it will almost certainly fail.

The fundamental shift here is that the process must activate and record on entry. This is not HR.

This is not security.

This is not infection prevention.

This is not patient experience.

This is integrating all aspects into a single streamlined process.



FUNDING

Look beyond typical internal capital allocations. COVID funding is a very specialized area and constantly changing. There are significant funding opportunities available to "prevent, prepare or respond to COVID-19."

Engage your internal or external resources as they may fund this type of protection with no direct cost.

U.S. Department of Agriculture (USDA) Emergency Rural Health Care

USDA Rural Development

Up to \$500 million to help rural providers recover from the pandemic

American Rescue Plan Act 2021

American Hospital Association Advisory

Skilled Nursing Facilities (SNFs) The Small Rural Hospital Improvement Program (SHIP)

Provider Relief Fund (PRF)

Provider Relief Fund

HHS distributing \$178 billion to hospitals and healthcare providers

STEP TWO:

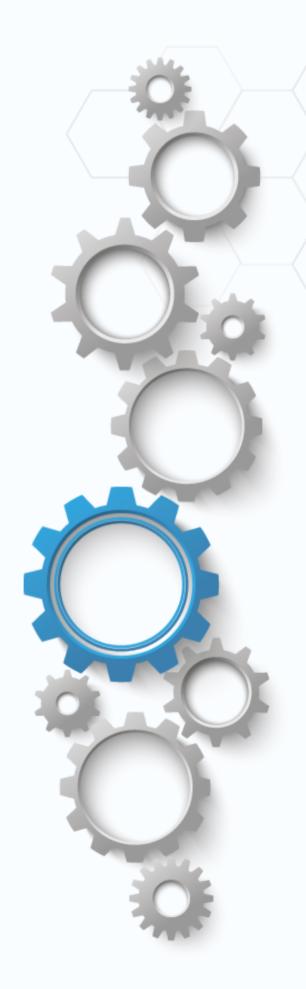
BUILD

AUTOMATION

Solve for sustainability. Without automation, the integrity of the system will deteriorate as immediate pandemic concerns fade.

THERE IS NO LET UP AT AIRPORTS 20
YEARS LATER, YET AUTOMATION IS KEY.

Next time you go through TSA note increasing automation examples, e.g. drivers' licenses.





REAL-TIME

The ability to have a real-time solution in place is fundamental to an effective sustainable system.

As an example; an absolute requirement is real-time notifications of any employees flagged upon entrance for an immediate response.

MANAGED AT ENTRANCE IN REAL-TIME

VACCINATION STATUS

MANAGE
EXEMPTIONS &
TESTING
REQUIREMENTS

REGULATORY COMPLIANCE

OR DENIAL BASED ON ATTESTATION

VISITOR SATISFACTION

STAFF EFFORT

EXEMPTIONS

There will be exemptions. You must be able to cope seamlessly with them.

Known exemptions today:

- **←** Medical
- (Religious
- Current Negative Test

Tomorrow:

This will continue to evolve and change. Make sure your process is robust enough to quickly adapt to these changes.



NEGATIVE TEST MANAGEMENT

When admission is contingent on producing a negative test result, ensure this is hardwired into your standard process.

This applies to employees who have been granted exemptions, along with deploying a process for non-employees entering buildings based on any exemption policy you may have in place.

HAVE YOU COMPLETED COVID TESTING AND TESTED NEGATIVE?





WORKFLOWS

Design your process so that workflows for different categories of people entering the building are identical.

There are two major categories to consider:



EMPLOYEES

PHYSICIANS

The only difference in process is likely to be that for the Employee /
Physician group.

The ability to easily upload vaccination status into an existing HR / Employee system will be a likely requirement.

STEP THREE:

IMPLEMENT

VISITOR SATISFACTION

Stating the obvious, most visitors arriving at your front door have a significantly elevated stress level.

Providing them with a seamless process is important in reducing tension and increasing entry requirements.

Avoid putting visitors through multiple checks to gain admittance.





REPORTING

DO



The Story: Make sure the story is easy to see.

Layer: Summarize then drill down for detail.

Trends: Watch data trends daily.

Automate: The frequency and distribution.

Steal: Steal shamelessly. It is unlikely you are producing an original look.

DON'T



Build: Build your own reports. It's unsustainable and time consuming.

Time: Invest more than 5 minutes daily understanding data.

Overdesign: Simplicity is your friend.

REGULATORY COMPLIANCE

WE ALL KNOW THE REGULATORY RULE BOOK WILL CONTINUE TO CHANGE AND ADDITIONAL SCRUTINY WILL BE NECESSARY.

ENSURE THAT YOU HAVE DOCUMENTATION IMMEDIATELY AVAILABLE FOR ANY REGULATORY BODY TO CONFIRM COMPLIANCE.

ACCREDITATIONS:









To the degree practical, adopt an approach that can adjust to change over the coming months and years.

THINGS TO CONSIDER

APPLE WALLET UPLOAD OF CDC CARD (IN DESIGN/RELEASE)

STATE-MANDATED CHANGES

ABILITY TO TRACK VACCINATION SUPPLIER & DATE

BOOSTER TRACKING NEEDED BASED ON INDIVIDUAL EFFICACY

DIFFERING EFFICACY
RATES CREATING
MULTIPLE SCENARIOS

STATE AND OR NATIONAL DATA REPOSITORIES

WELL SCREEN

DESIGN

OVERVIEW

Well Screen processes over

10 million people entering
healthcare facilities annually. It
has been built on a proprietary,
high-reliability platform to provide
the safest environment possible
for anyone entering a
healthcare facility.

Well Screen includes all the features discussed in this guide.

EXEMPTIONS VISITORS EMPL OYEES OUTPATIEN1 HYSICIANS VENIDORS VACCINATION VERIFICATION NEGATIVE REAL TIME **SCRUBS** TOUCHLESS **ALL-INCLUSIVE** TEMPERA WELLNESS CRITICAL MASK TURE **AUTOMATED SUPPLIES SCREENING** CHECK-OUT SCREENING **SYSTEM** HIGH WELLNESS/ VOLUME SYMPTOM **SUPPLIES** SCREENING HOURS MANAGEMEN TFXT CHECK OUT VISITOR/ VENDOR MANAGEMENT VARIABLE DESIGNATED **VISITOR** VOLUMES VISITOR NOTES

WELL SCREEN MOBILE

KEEP TRACK OF REMOTE EMPLOYEES:

- VACCINATION STATUS
- ATTEST TO MANUAL TEMPERATURE
- ATTEST TO SYMPTOMS



NOW IS THE TIME TO TAKE ACTION

Contact Us

If you would like help developing a vaccination verification strategy, Well Screen can help.

LEARN MORE

(800) 705-3401 **WELLSCREENUS.COM**

