



#### **DISCLAIMER**

The  $ORA^{TM}$  Power Rankings is an independent assessment; a property or management company is not required to be a J Turner Research client to qualify for it.

These rankings are dynamic and may change month to month. The properties and companies included in the year-end summary are as published in Multifamily Executive in the year 2020. For any questions or comments, please contact **ora@iturnerresearch.com**.

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# **EXECUTIVE**

### SUMMARY

J Turner Research is the leader in online reputation research in the multifamily industry. In 2015, we introduced the  $ORA^{TM}$  Power Rankings – a monthly ranking of apartment properties and management companies based on their Online Reputation Assessment or  $ORA^{TM}$  score. The  $ORA^{TM}$  score is an aggregate compilation of a property's ratings and reviews across various review sites and Internet Listing Services (ILSs). Multifamily Executive (MFE), our media partner, publishes these rankings each month. The 2020 Year-End Summary is a compilation of the flagship rankings featured this year. To view a complete list of 2020 rankings, visit *https://www.jturnerresearch.com/ora-power-rankings.* 

Five years ago, we began tracking the online reputation of more than 48,000+ properties. This year, our footprint has grown to more than 122,000 properties nationwide.

For a comprehensive quantitative analysis on the growth of online reviews, changes in review sentiment, and market share of review sites, please download the editions of <u>The Mechanics of Online Review Sites and ILSs published in 2020</u>.

Visit <a href="https://www.jturnerresearch.com/research">https://www.jturnerresearch.com/research.</a>





# ABOUT ORATM

To simplify online reputation management for multifamily companies, J Turner Research pioneered a statistical model to quantify online reputation of individual properties. This model measures a property's online reputation across various review sites and ILSs by establishing a single ORA™ score on a scale of 0-100. The ORA™ score serves as the industry standard to measure and benchmark a property/company's online reputation locally, regionally, nationally and with competition. To learn more about how ORA™ is calculated and to request your score, please visit *https://jturner.us/ora.* 



#### ORA™ PERCENTILE TABLE FOR DECEMBER 2020

PERCENTILE	ORA™
99%	91
90%	82
80%	76
70%	73
60%	70
50%	67
NATIONAL AVERAGE	65.61
40%	63
30%	59
20%	55
10%	49



# **ELITE 1%**PROPERTIES FOR 2019







The sixth annual Elite 1% ranking published in January was based on an exhaustive research of more than 116,000 properties across relevant review sites and ILSs. A total of 1,290 properties earned the Elite 1% distinction with a minimum  $ORA^{TM}$  score of 90 for the year 2019.





#### **TOP 100 OF ELITE 1% FOR 2019**

To find out if your property ranked among the Elite 1% for 2019, please visit <a href="https://www.jturnerresearch.com/ora-elite-2019">https://www.jturnerresearch.com/ora-elite-2019</a>

ANK	NAME	LOCATIO	N	MANAGEMENT COMPANY	ORATM
1	The Wire	Omaha	NE	NuStyle Development	99
2	The Courts Of Devon	Gaithersburg	MD	Bozzuto	98
3	The Retreat At Trinity Apartments	Trinity	FL	Greystar	98
4	Pohlig Box Factory	Richmond	VA	Privately Managed	98
5	Hanover Dr. Phillips	Orlando	FL	The Hanover Company	98
6	Alta Warp + Weft	Charlotte	NC	Wood Partners	98
7	Park Place One Apartments	Philadelphia	PA	Fidelity Management	97
8	Greystone Summit Knoxville	Knoxville	TN	RAM Partners, LLC	97
9	Morningside Of Gallatin	Gallatin	TN	Five Star Senior Living	97
10	Odin Apartments	Seattle	WA	Equity Residential	97
11	The Slate	Omaha	NE	NuStyle Development	97
12	Blu On Farrington	Chapel Hill	NC	Zaremba Management Company	97
13	1515 Flats	Denver	СО	Cardinal Group	97
14	Stewart Village Apartment Homes	Sunnyvale	CA	Irvine	97
15	Elevate At Pena Station	Denver	СО	Cardinal Group	97
16	Woodfall Greens	Baltimore	MD	Bozzuto	97
17	The Kensington	Boston	MA	Bozzuto	96
18	Tiptop	Omaha	NE	NuStyle Development	96
19	465 North Park	Chicago	IL	Bozzuto	96
20	7Seventy7	Milwaukee	WI	Bozzuto	96
21	The Hamilton Luxury Apartment Homes	Fishers	IN	JC Hart	96
22	500 Crawford Downtown Houston Apartments	Houston	TX	Finger Companies	96
23	Elevate At Brighton Park	Summerville	SC	American Landmark	96
24	The Enclave	Dayton	ОН	Towne Properties	96
25	Myrtle Landing Townhomes	Wilmington	NC	Hawthorne Residential Partners	96
26	Rincon Green	San Francisco	CA	Emerald Fund	96
27	Stafford House	Columbus	ОН	The Champion Companies	96
28	Paxton Point Hope	Charleston	SC	VTT Properties	96
29	Millennium Music Row	Nashville	TN	Dinerstein	96
30	Riverside Villas	Euless	TX	Magnolia Property Company	96
31	Rivulet Apartments	American Fork	UT	Wasatch Property Management	96
32	Peyton Ridge	Jacksonville	FL	WRH Realty Services, Inc.	96
33	Bethesda Place	Bethesda	MD	Polinger Company	96
34	Novel Research Park	Charlotte	NC	Crescent Communities	96
35	Mt. Vernon Apartments	Baltimore	MD	Thornhill Properties	96
36	Legacy Apartments	Verona	WI	Mckenzie Apartment Company	96
37	Mesa Pines	Costa Mesa	CA	Pan American Properties	96
38	Eskaton Village Grass Valley	Grass Valley	CA	Eskaton Properties	96
39	Eskaton Lincoln Manor	Placerville	CA	Eskaton Properties	96
40	The Aquatic	Berkeley	CA	Privately Managed	96
41	The Bowery At Southside	Fort Worth	TX	Greystar	96



RANK	NAME	LOCATION		MANAGEMENT COMPANY	ORA™
42	2800 Ontario	Washington	DC	WC Smith	96
43	Cameron Hall Of Ellijay	Ellijay	GA	Five Star Senior Living	96
44	Greystone Creekwood	Leesburg	GA	Greystone	96
45	The Grand	Kansas City	МО	Block Multifamily Group	96
46	Park 20	San Mateo	CA	Essex Property Trust	96
47	The Eddy Apartments	East Boston	MA	Greystar	96
48	Coventry Village	Madison	WI	Five Star Senior Living	96
49	The Links Rea Farms	Charlotte	NC	Simpson Property Group	96
50	The Bank	Omaha	NE	NuStyle Development	96
51	The Equitable Building	Des Moines	IA	Block Multifamily Group	96
52	Somerford Place Of Northridge	Northridge	CA	Five Star Senior Living	96
53	301 Riverwalk Place	Buffalo Grove	IL	Ludwig & Company	96
54	St Paul Collection	Denver	СО	BLDG Management	96
55	The Perry	Seattle	WA	Daydream Apartments	96
56	Elan Inwood	Dallas	TX	Greystar	96
57	One41 Wellington	Cincinnati	ОН	Uptown Rental Properties, LLC	96
58	Ava Hollywood At La Pietra Place	Los Angeles	CA	AvalonBay Communities, Inc.	96
59	Lake House	Hialeah	FL	PMI Professional Management	96
60	Cortland Preston North	Frisco	TX	Cortland	95
61	Park At Deerbrook	Humble	TX	Rockstar Capital	95
62	Hawthorne Riverside	New Braunfels	TX	Hawthorne Residential Partners	95
63	Denizen	Denver	CO	Cardinal Group	95
64	Hawthorne At The Peak	Asheville	NC	Hawthorne Residential Partners	95
65	Alexan Summit	Fort Worth	TX	Trammell Crow Residential	95
66	Eskaton Village Placerville	Placerville	CA	Eskaton Properties	95
67	The Sinclair	Chicago Fort Mill	IL SC	Bozzuto Charter Properties, Inc.	95
68 69	Kingsley Apartments  Bay Vista	Corpus Christi	SC TX	Mosaic Residential, Inc	95 95
70	Solis Suwanee Town Center	Suwanee	GA	RAM Partners, LLC	95
71	Rock Island Ridges At Riverchase	Phenix City	AL	Flournoy	95
72	Abigail Court	Port Richey	FL	WRH Realty Services, Inc	95
73	222 Hennepin Apartment Homes	Minneapolis	MN	Weidner Apartment Homes	95
74	Novel Bishop Arts	Dallas	TX	Greystar	95
75	Willis Apartments	Decatur	GA	Lincoln Property Company	95
76	Rafael Town Center	San Rafael	CA	Bell Apartment Living	95
77	Alexan Ctr City	Anaheim	CA	Trammell Crow Residential	95
78	Third North Apartments	Minneapolis	MN	StevenScott Management	95
79	Essex On The Park	Chicago	IL	Bozzuto	95
80	Avalon At Assembly Row	Somerville	MA	AvalonBay Communities, Inc.	95
81	Katie Manor	Crestview	FL	WRH Realty Services, Inc.	95
82	Treviso Grand	North Venice	FL	Lincoln Property Company	95
83	Icon At Hewitt	Hewitt	TX	Case and Associates	95
84	Radiant Apartments	Denver	СО	LMC (Lennar)	95
85	The Union At River East	Fort Worth	TX	Gables Residential	95
86	1600 East Avenue Apartments	Rochester	NY	Tri-City Rental	95
87	Lakeview Estates	Birmingham	AL	Five Star Senior Living	95



RANK	NAME	LOCATION	l	MANAGEMENT COMPANY	<b>ORA</b> <sup>TM</sup>
88	Camden Southline	Charlotte	NC	Camden Property Trust	95
89	Shadetree Apartments	Ruskin	FL	Gables Residential	95
90	Avalon Sudbury	Sudbury	MA	AvalonBay Communities, Inc.	95
91	Solis Decatur	Decatur	GA	RAM Partners, LLC	95
92	Clear Creek Commons	Golden	CO	Avenue5	95
93	The Grove At Carolina Park	Mount Pleasant	SC	RAM Partners, LLC	95
94	Siena Apartment Homes	St. Louis Park	MN	Weidner Apartment Homes	95
95	Audubon Easterly	East Walpole	MA	Audubon Capital Partners	95
96	Cobalt Apartments	Santa Clara	CA	Prometheus	95
97	7770 Norfolk Apartments	Bethesda	MD	CIM Group	95
98	Stonegate Of Clarence	Williamsville	NY	BMW Management	95
99	Avalon Exeter	Boston	MA	AvalonBay Communities, Inc.	95
100	The Berkleigh	Baltimore	MD	Bozzuto	95

Eligibility: A property had to register a minimum ORA™ score of 90 and have at least 20 online reviews to be eligible for this ranking. For properties with the same ORATM score, the property with the higher number of reviews ranked higher.

#### **MANAGEMENT COMPANY TALLY FOR ELITE 1% 2019**

With regard to management companies, 41 of the 1,290 Elite properties are privately managed. The top five management companies to manage the most Elite 1% properties are:

MANAGEMENT COMPANY	NUMBER OF PROPERTIES
<u>Greystar</u>	106
<b>▲</b> BOZZUTO	51
FIVE STAR SENIOR LIVING	40
PARTNERS, LLC Smart MOVE, Smart LIFE.	38
LINCOLN PROPERTY COMPANY	38





NO. 1 STUDENT HOUSING PROPERTY FOR 2019 RETREAT AT DENTON (DENTON, TEXAS), MANAGED BY LANDMARK PROPERTIES, WITH A 97 ORA™.



### **TOP 100 STUDENT HOUSING PROPERTIES FOR 2019**

RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORATM	2018 RANK
1	Retreat at Denton	Landmark Properties	Denton	TX	97	
2	Skygarden	Alpha Management Partners	Charleston	SC	96	2
3	Sterling Heights	Dinerstein	San Antonio	TX	94	
4	Sova	GMH University Housing	Marietta	GA	94	
5	The Cove - BYU-I Approved Housing	Rexburg Housing	Rexburg	ID	94	
6	Hayes Student Living	Privately Managed	Vestal	NY	94	
7	Echo 1055	Pinnacle Campus Living	Las Vegas	NV	93	
8	College Park Apartments	Rouse Management	Madison	WI	93	
9	The Patterson Social	Cardinal Group	Eugene	OR	92	10
10	Two 21 Armstrong	RAM Partners, LLC	Auburn	AL	91	
11	Haven46	Pinnacle Campus Living	Tampa	FL	91	15
12	Fisher Commons	Edwards Student Housing	Columbus	ОН	91	91
13	Bridge on Forbes	Cardinal Group	Pittburgh	PA	91	12
14	The Standard at Auburn	Landmark Properties	Auburn	AL	91	
15	Greyhound Village	Privately Managed	Indianapolis	IN	91	
16	Hillcrest Park Apartments	North Lakes Property Management	Cedar Falls	IA	90	
17	507 Second	Cardinal Group	Champaign	IL	90	
18	191 College	American Campus Communities	Auburn	AL	90	
19	Villas on 26th	Campus Advantage	Austin	TX	90	
20	Retreat at State College	Greystar Student	State College	PA	89	 5
21	Lennox Flats	Dinerstein	Columbus	ОН	89	
22	Seven07	Asset Living - Student	Champaign	IL	89	
23	Enclave	Peak Campus	Edwardsville	IL	89	35
24	Lakeside Commons	Varsity Campus	Oswego	NY	89	16
25	The Lyfe at Missouri	TwinRock Partners	Columbia	МО	89	
26	Kensington Manor Apartments	Privately Managed	Rexburg	ID	89	
27	Honeysuckle	Greystar Student	Bloomsburg	PA	89	
28	The Residences at University Village	Asset Living - Student	Fort Myers	FL	88	
29	Axis 360	Peak Campus	Buffalo	NY	88	67
30	The Printing House	Peak Campus	Binghamton	NY	88	13
31	Bradford Oaks	Asset Living - Student	Tallahassee	FL	88	27
32	Eagles West Apartments	Capstone Real Estate Investments	Auburn	AL	88	
33	Vue on Walnut	Peak Campus	Springfield	MO	88	
34	David Blackwell Hall	American Campus Communities	Berkeley	CA	88	
35	Meadowbrook Gardens	Peak Campus	Mansfield Center	СТ	88	
36	959 Franklin	American Campus Communities	Eugene	OR	88	
37	OLIV Tucson	Core Campus Management	Tucson	AZ	88	
38	Twin River Commons	Varsity Campus	Binghamton	NY	87	40
39	Hillside Commons	Varsity Campus	Oneonta	NY	87	46
40	Calder Commons	Mckinney Properties Inc.	State College	PA	87	
41	Uncommon Athens	CA Management Services	Athens	GA	87	21
42	14 Fifty-One Student Living	Tonti Properties	Denton	TX	87	
43	Urbane	Greystar Student	Tucson	AZ	87	6
44	University Village at Prairie View	American Campus Communities	Prairie View	TX	87	-



RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™	2018 RANK
45	The Nest	Trinitas Ventures	Lawrence	KS	87	
46	The Hills on Grand	Trinitas Ventures	Pullman	WA	87	
47	Quantum on West Call	Capstone Real Estate Investments	Tallahassee	FL	87	
48	The Charleston	Duling-Warnock Residential	Findlay	ОН	87	
49	State on Campus Tuscaloosa	Core Campus Management	Tuscaloosa	AL	87	62
50	Annex of Marion	Landmark Properties	Marion	ОН	87	37
51	The Suites at Third	American Campus Communities	Champaign	IL	87	
52	ZUMA Student Housing	Privately Managed	San Diego	CA	87	
53	Hub on Campus East Lansing	Core Campus Management	East Lansing	MI	86	
54	Evolve SIU	CA Management Services	Carbondale	IL	86	32
55	Lakeside Student Living	Tonti Properties	Starkville	MS	86	
56	Shortbread Lofts	GMH University Housing	Chapel Hill	NC	86	19
57	Union Tempe	Greystar Student	Tempe	AZ	86	24
58	Bellamy Dahlonega	Caliber Student Living	Dahlonega	GA	86	
59	257 Thayer	Asset Living - Student	Providence	RI	86	55
60	The Lyndon at Springtown	Asset Living - Student	San Marcos	TX	86	
61	Arena District	Cardinal Group	Eugene	OR	86	
62	Carrollton Crossing	CLS Properties	Carrollton	GA	86	
63	Rittenhouse Station	Peak Campus	Newark	DE	86	25
64	319 Bragg	Greystar Student	Auburn	AL	86	59
65	Bellarmine Hall	Newman Student Housing Fund	Temple Terrace	FL	86	
66	The Junction at College Station	Capstone Collegiate Communities	College Station	TX	86	
67	Midtown Urban Student Housing	Pinnacle Campus Living	Arlington	TX	86	
68	The Edge Merrimack	Vision Properties	Lowell	MA	86	36
69	Union on Plum	Greystar Student	Fort Collins	СО	86	4
70	The Rixey	American Campus Communities	Arlington	VA	86	
71	Tooker House	American Campus Communities	Tempe	AZ	86	
72	901 Western	Cardinal Group	Urbana	IL	86	
73	Brittany Apartments	Privately Managed	Provo	UT	86	
74	East Edge	Greystar Student	Tuscaloosa	AL	85	53
75	SkyVue	Greystar Student	Lansing	MI	85	31
76	Campus Village (EL)	Greystar Student	East Lansing	MI	85	41
77	Rise at Riverfront Crossings	CA Management Services	Iowa City	IA	85	
78	Arcadia on the River	Campus Advantage	Milledgeville	GA	85	22
79	Collegiate Commons	Preiss Company	Greensboro	NC	85	42
80	Rise at State College	CA Management Services	State College	PA	85	23
81	Avalon Apartments	Blue Ridge Companies	Wilmington	NC	85	
82	University Village Apartments on Colvin	Greystar Student	Syracuse	NY	85	33
83	The Station At Raleigh	Landmark Properties	Raleigh	NC	85	
84	West Pine Lofts	Peak Campus	St. Louis	MO	85	60
85	61 VANDY	Preiss Company	Charleston	SC	85	88
86	Crowne On 10th	Crowne Partners, Inc.	Birmingham	AL	85	
87	Museum Walk	Collier Companies	Gainesville	FL	85	69
88	The Mark Tucson	Landmark Properties	Tucson	AZ	85	
89	75 Armory	Cardinal Group	Champaign	IL	85	
03	73 AITHOLY	Carullial Group	Champaign	IL	00	



RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORATM	2018 RANK
90	The Hive At 9Seventy	M&A Real Estate Partners	Boulder	CO	85	
91	The Lookout on Cragmor	Caliber Student Living	Colorado Springs	CO	85	
92	Flats at the Oval	Cardinal Group	Fort Collins	CO	85	
93	Bowles Hall	Greystar Student	Berkeley	CA	85	
94	Blackburn House	Ohio State University Housing	Columbus	ОН	85	
95	Copper Beech at Auburn	Asset Living - Student	Auburn	AL	84	52
96	River Gate	Homestead U	Athens	ОН	84	43
97	Campus West	Greystar Student	Syracuse	NY	84	44
98	Campus Pointe Apartments	StoneCreek Communities	Greenville	NC	84	
99	Frassati Hall	Newman Student Housing Fund	Jacksonville	FL	84	
100	3949 - St Louis	Greystar Student	St. Louis	МО	84	

Eligibility: A property had to register a minimum ORA™ score of 85 and have at least 10 online reviews. For properties with the same ORA™ scores, the property with the greater number of reviews ranks higher.

# MANAGEMENT COMPANY TALLY FOR TOP 100 STUDENT HOUSING PROPERTIES

The top companies to manage the most top 100 student housing properties for 2019 are:

	MANAGEMENT COMPANY	NUMBER OF PROPERTIES
1	<u>Greystar</u> ™	10
2	AMERICAN C A M P U S COMMUNITIES	8
3	MANAGEMENT PEAKCAMPUS	6 each
4	Cardinal Group CORE	5 each



# TOP MULTIFAMILY REITS

### FOR 2019

# https://jturner.us/cthj

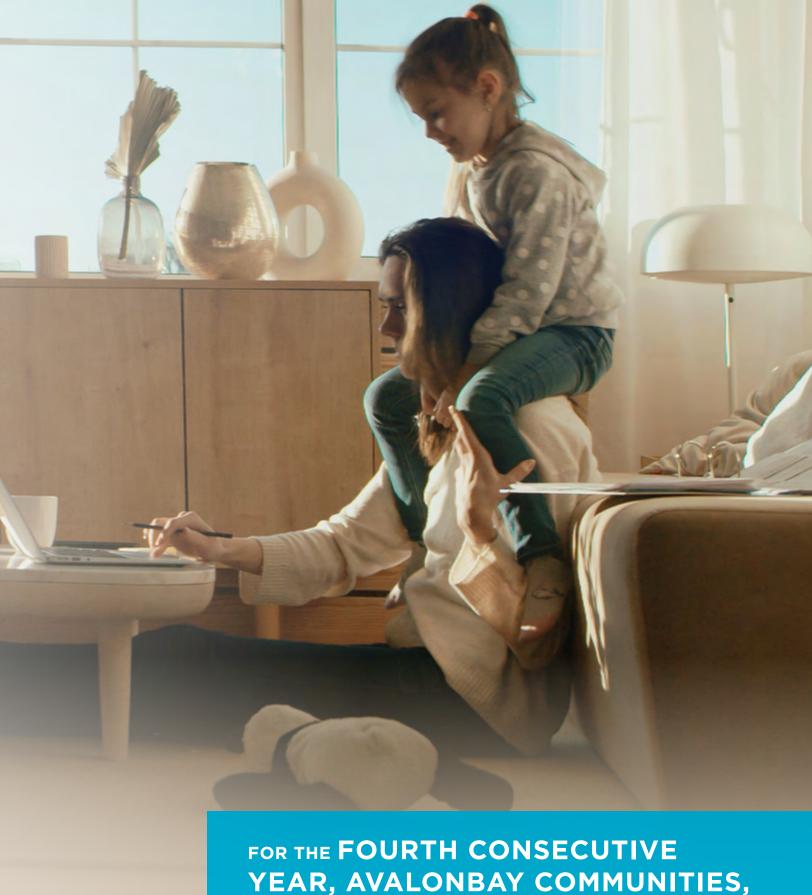
Published in March, the top REITs for 2019 ranking was based on the residential REIT list published by *Nareit*. This is the first time we have used this source.

RANK	REIT	ORA™ (2020)
1	AvalonBay	79.13
2	PAIC - PRITERED ARABIMENT COMMUNITIES	78.95
3	<b>♦</b> MAA	77.95
4	CAMDEN.	77.71
5	E:R	76.82
6	Aimco	76.44
7	BLUEROCK * Residential	71.74
8	NEXPOINT ** REAL ESTATE CAPITAL	69.75
9	Independence Really Trust	67.09
10	Equity Residential	65.91
11	iret	65.30
12	UDR	62.91
13	ESSEX PROPERTY TRUST, INC.	57.53

<sup>\*</sup> Assets Managed by Various Companies

<sup>\*\*</sup> Assets Managed by BH Management





YEAR, AVALONBAY COMMUNITIES, INC. TOOK THE NUMBER ONE SPOT WITH AN ORATM OF 79.13.



TOP PROPERTIES

BY ONLINE REPUTATION IN 50 STATES AND D.C.

https://jturner.us/g08k



Annually, J Turner Research uses the ORA™ score metric to evaluate the performance of the 50 states and the District of Columbia and rank the top properties in each. In 2020, we featured the state-wide ranking in April.

#### **HIGHLIGHTS**

NUMBER ONE "STATE" FOR THE 6TH CONSECUTIVE YEAR -WASHINGTON, D.C., ORA™ 67.96.

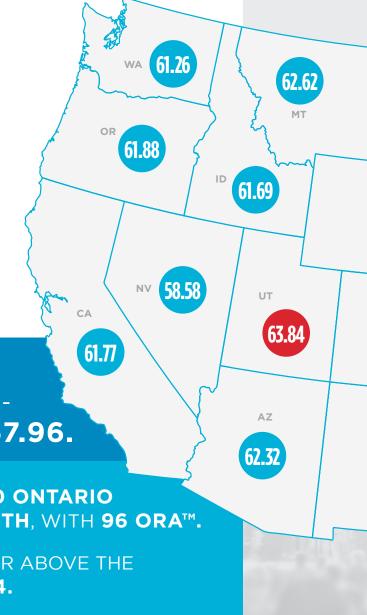
NUMBER 1 PROPERTY IN D.C. - 2800 ONTARIO
(WASHINGTON), MANAGED BY WC SMITH, WITH 96 ORA™.

TWENTY-FIVE STATES SCORED AT OR ABOVE THE NATIONAL AVERAGE ORA™ OF 63.54.

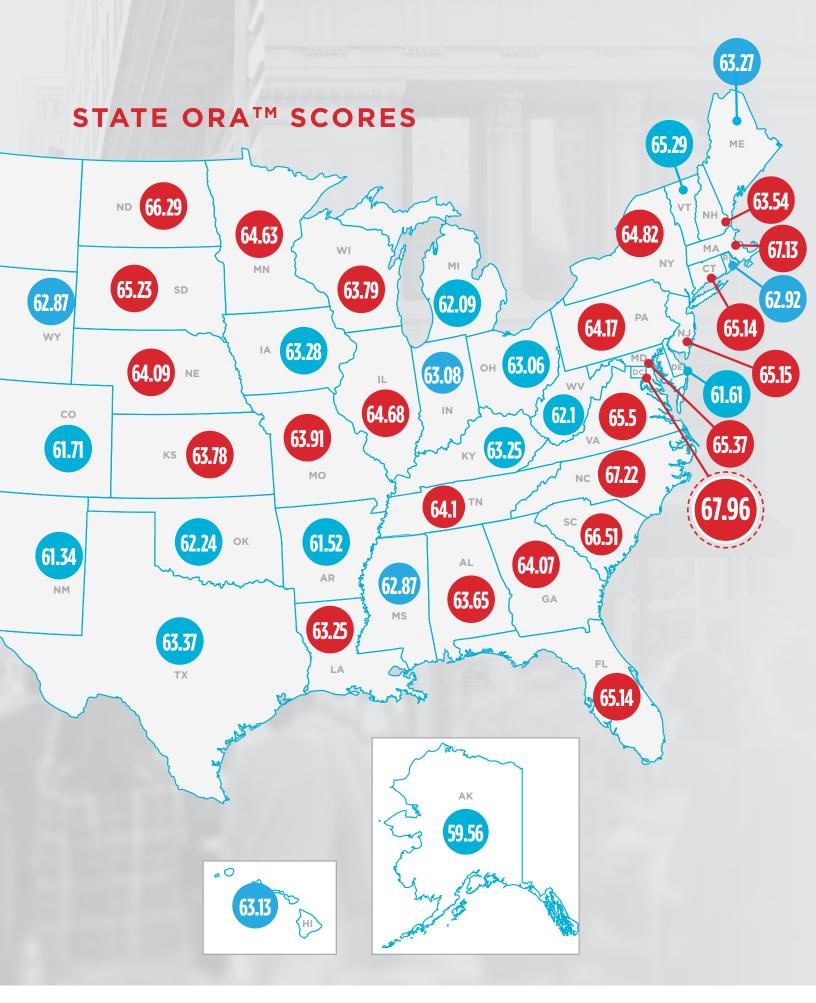
AMONG THE 494 PROPERTIES LISTED IN THIS RANKING, 367 SCORED AT OR ABOVE AN ORA™ SCORE OF 90.



#1 STATE









# TOP PROPERTIES

## IN EACH STATE

A STATE OF THE STA	_
AK	
59.56	
A Maria	

PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Athenian Village Apartments	Anchorage	93	Privately Managed
Century Plaza Apartment Homes	Anchorage	88	Weidner Apartment Homes
Admirals Cove Apartment Homes	Anchorage	87	Weidner Apartment Homes
Susitna Ridge Apartment Homes	Anchorage	78	Weidner Apartment Homes
Four Seasons	Anchorage	78	Weidner Apartment Homes



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Lakeview Estates	Birmingham	95	Five Star Senior Living
Morningside Of Riverchase	Hoover	95	Five Star Senior Living
Danberry At Inverness	Birmingham	94	Lifecare Services
20 Midtown	Birmingham	94	Privately Managed
The Bridges in Research Park	Huntsville	94	Eagles Management
Magnolia Preserve	Dothan	93	Henssler Property Management, LLC
Rock Island Ridges at Riverchase	Phenix City	93	Flournoy
Legends At Taylor Lakes	Montgomery	93	<b>United Residential Properties</b>
Cypress Village	Orange Beach	93	MAA
The Park at Ashburn Apartments	Dothan	93	Blue Magma Residential

61.52

PROPERTY	CITY	ORATM	COMPANY
Bowman Pointe	Little Rock	95	Richardson Properties, LLC
Carriage House	Paragould	94	Alexander Forrest Investments, LLC
Ridge at Chenal Valley	Little Rock	93	Privately Managed
Capri Apartments	Blytheville	92	BSR
Wimbledon Green	Little Rock	91	BSR
Riverside At Rockwater Apartments	North Little Rock	90	Topaz Asset Management
Uptown Fayetteville Apartments	Fayetteville	90	Sync Residential, LLC
Ridgewood Apartments	Hot Springs	90	BSR Real Estate Investment Trust
Parc at Bentonville	Bentonville	90	Sunchase American
Willow Creek	Jonesboro	89	RAM Partners, LLC



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Angela	Phoenix	94	Streetlights Residential
Liv Avenida Apartments	Chandler	93	Liv Communities
Peak 16	Phoenix	93	Virtu Property Management
Aria on Cave Creek	Phoenix	93	Thompson Michie Associates
The Standard Apartments	Scottsdale	93	Greystar
Parc South Mountain	Phoenix	92	Greystar
Butterfield Apartment Homes	Flagstaff	92	Bella Investment Group, LLC
Enclave at Arrowhead	Peoria	91	Avenue5
CityScape Residences	Phoenix	91	Alliance Residential
Montesa At Gold Canyon	Canyon	91	Cal-Am Communities





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Stewart Village Apartment Homes	Sunnyvale	98	Irvine
Park 20	San Mateo	97	Essex Property Trust
AVA Hollywood at La Pietra Place	Los Angeles	97	AvalonBay Communities, Inc.
Rincon Green	San Francisco	96	Emerald Fund
The Aquatic	Berkeley	96	Privately Managed
Lyric	Walnut Creek	96	Berkshire Communities
Park Fifth	Los Angeles	96	Greystar
Rosemary Family	San Jose	96	FPI Management
Eskaton Village Placerville	Placerville	95	Eskaton Properties
Cobalt Apartments	Santa Clara	95	Prometheus

61.71

PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Elevate at Pena Station	Denver	98	Cardinal Group
1515 Flats	Denver	98	Cardinal Group
St Paul Collection	Denver	97	BLDG Management
Clear Creek Commons	Golden	96	Avenue5
Parq on Speer	Denver	96	Greystar
Alta Green Mountain	Lakewood	96	Wood Partners
Denizen	Denver	95	Cardinal Group
2828 Zuni	Denver	95	Cardinal Group
Radiant Apartments	Denver	94	LMC (Lennar)



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Towne Brooke Commons Apartments	Brookfield	93	Silverman Group
Avalon Wilton on River	Wilton	93	AvalonBay Communities, Inc.
Cambridge Oxford Apartments	New Haven	92	Paredim Communities
The Tannery	Glastonbury	91	Bozzuto
Baypointe	Stamford	90	Greystar
Spring Meadows Trumbull	Trumbull	90	Capital Senior Living
Merion Riverwalk	Shelton	89	AvalonBay Communities, Inc.
Greenwich Oaks	Greenwich	89	LCOR
Stoneridge	Stonington	89	Bridge Investment Group Partners
Avalon New Canaan	New Canaan	88	AvalonBay Communities, Inc.



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
2800 Ontario	Washington	96	WC Smith
2701 Conn	Washington	95	WC Smith
AVA NoMa	Washington	93	AvalonBay Communities, Inc.
Park Vista	Washington	93	WC Smith
Ora	Washington	93	Gables Residential
Camden Noma	Washington	92	Camden Property Trust
The Lansburgh Apartments	Washington	92	Horning Brothers
Camden South Capitol	Washington	92	Camden Property Trust
2800 Woodley Rd	Washington	92	WC Smith
West End Residences	Washington	92	Bernstein Management Corporation





PROPERTY	CITY	ORA™	COMPANY
Brandywine Senior Living At Fenwick Island	Selbyville	91	Brandywine Senior Living
School Bell Apartments	Bear	88	Switzenbaum & Associates
Brandywine Senior Living At Seaside Pointe F	Rehoboth Beach	88	Brandywine Senior Living
Top Of The Hill Apartment	Wilmington	86	Panco Management
Apartments at Pine Brook	Newark	83	Amerimar Enterprises, Inc.
Chestnut Run Village	Wilmington	83	Berger Rental
Lake Club Apartments	Dover	82	Westover Companies
Shipley Manor	Wilmington	82	Five Star Senior Living
Sunrise Of Wilmington	Wilmington	82	Sunrise Senior Management
Luther Towers of Dover	Dover	81	Privately Managed



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Retreat at Trinity Apartments	Trinity	98	Greystar
Hanover Dr. Phillips	Orlando	98	Hanover Company
Peyton Ridge	Jacksonville	96	WRH Realty Services, Inc.
Ludlam Plaza	Miami	96	PMI Professional Management
23West	Gainesville	96	CMC, LLP
Lake House	Hialeah	96	PMI Professional Management
Katie Manor	Crestview	95	WRH Realty Services, Inc.
Sanibel Straits	Fort Myers	95	Preferred Apartment Communities
Sentosa Beachwalk	St. Johns	95	Pegasus Residential
Flagler Park	Miami	95	PMI Professional Management



CITY	ORA™	MANAGEMENT COMPANY
Decatur	96	RAM Partners, LLC
Chamblee	96	RAM Partners, LLC
Leesburg	96	Greystone
Ellijay	96	Five Star Senior Living
Columbus	95	RAM Partners, LLC
Suwanee	95	BH Management Services
Suwanee	95	RAM Partners, LLC
Decatur	95	Coastal Ridge Real Estate
LaGrange	93	RAM Partners, LLC
Leesburg	93	RAM Partners, LLC
	Decatur Chamblee Leesburg Ellijay Columbus Suwanee Suwanee Decatur LaGrange	Decatur 96 Chamblee 96 Leesburg 96 Ellijay 96 Columbus 95 Suwanee 95 Suwanee 95 Decatur 95 LaGrange 93



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Good Samaritan Society - Pohai Nani	Kaneohe	86	Good Samaritan Society
Ilima At Leihano	Kapolei	84	Kisco Senior Living
Ko'olani	Honolulu	83	Crescent Heights
Symphony Honolulu	Honolulu	82	OliverMcMillan
Catlin Park	Honolulu	82	Hunt Companies
Kalama Heights	Kihei	80	Holiday Retirement
Discovery Bay	Honolulu	79	Petwin Properties
One Waterfront Towers	Honolulu	77	Privately Managed
1350 Ala Moana	Honolulu	76	Privately Managed
Kapolei Lofts	Kapolei	75	Greystar



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PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
The Equitable Building	Des Moines	97	Block Multifamily Group
Verve	Des Moines	94	Hubbell Apartment Living
Granite Valley Apartments	Cedar Rapids	92	Monarch Investment & Management Group
Flux	Des Moines	91	Core Living
Cadence Apartments	Johnston	90	Hubbell Apartment Living
The Quarters at Ames	Ames	90	Tailwind Group
Cityville on 9th	Des Moine	89	Hubbell Apartment Living
Grand Ridge	Cedar Rapids	89	Timberland Partners
The Waterford At Ames	Ames	89	Capital Senior Living
Briarwood Apartments	Rapids	89	Timberland Partners



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Arboretum at Barber Station	Boise	92	Capstone Lifestyle
Arrive Skyline	Boise	91	FPA/Trinity Property Consultants
Fairwinds - Sand Creek	Idaho Falls	88	Leisure Care Management
Garden Plaza Of Post Falls	Post Falls	88	Century Park Associates
Hillcrest Apartments	Rexburg	87	Privately Managed
Overland Court	Boise	85	Integral Senior Living
Woodbine At Lakewood	Boise	84	Tomlinson & Associates
River Quarry Apartments	Boise	83	Rafanelli & Nahas, L.P.
Eagles Landing	Ammon	82	Avenue5
Collegiate Inn Apartments	Pocatello	82	Privately Managed



CITY	ORA™	MANAGEMENT COMPANY
Chicago	96	Bozzuto
Buffalo Grove	96	Ludwig & Company
Lincolnshire	95	ECD Company
Downers Grove	95	Holladay Properties
Oswego	95	Continental Properties
Chicago	94	Bozzuto
Chicago	94	Lincoln Property Company
Chicago	94	Lincoln Property Company
Chicago	94	Bozzuto
Chicago	94	Bozzuto
	Chicago Buffalo Grove Lincolnshire Downers Grove Oswego Chicago Chicago Chicago Chicago	Chicago 96 Buffalo Grove 96 Lincolnshire 95 Downers Grove 95 Oswego 95 Chicago 94 Chicago 94 Chicago 94 Chicago 94 Chicago 94



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
The Hamilton Luxury Apartment Homes	Fishers	96	JC Hart
Lakeside Apartments of Carmel	Carmel	94	JC Hart
Highpointe On Meridian Apartments	Carmel	94	JC Hart
Park 66 Flats	Indianapolis	94	JC Hart
Woodland Terrace of Carmel	Carmel	94	Justus Rental Properties
Axis	Indianapolis	93	Flaherty Collins
Redwood Westfield Hamilton Way	Westfield	93	Redwood Apartment Neighborhoods
Meadowood	Bloomington	93	Five Star Senior Living
Sunrise on the Monon Apartments	Indianapolis	92	Hunt Pacific Management
Wilshaw	Speedway	92	Barrett and Stokely



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Sorrento	Overland Park	93	Price Brothers Management
The Kessler	Prairie Village	93	Pinnacle Properties
Proxi Lawrence	Lawrence	93	Asset Living - Student
Brookdale Liberal Springs	Liberal	93	Brookdale
Flats 324	Wichita	92	Perry Reid Properties
The Sovereign at Overland Park	Overland Park	91	Sherman Residential
Brookdale College Square	Overland Park	91	Brookdale
Adara Overland Park Apartments	Overland Park	90	Preferred Apartment Communities
Nieman Square	Shawnee	90	At Home Apartments
Prairie Creek Apartments	Lenexa	90	Price Brothers Management



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Monmouth Row	Newport	95	Towne Properties
Springs At Hamburg Apartments	Lexington	95	Continental Properties
Magnolia Springs Lexington	Lexington	94	Lifecare Services
Roebling Row	Covington	93	Towne Properties
Morningside Of Mayfield	Mayfield	93	Five Star Senior Living
Highland Station	Louisville	92	Connor Group
Main & Clay Apartments	Louisville	91	Greystar
The Terraces at Forest Springs	Louisville	91	The Michelson Organization
Bristol Bluffs	Louisville	91	Winterwood Management
Atria Elizabethtown	Elizabethtown	91	Atria



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Reserve At River Place	Youngsville	95	Pegasus Residential
Maison Bocage Apartments	Baton Rouge	93	Aronov
Eagle Run Apartments	Lafayette	92	Cagan Management Group
The Verandah Retirement Living	Lake Charles	92	Sunshine Retirement Living
Springs at Juban Crossing	Denham Springs	91	Continental Properties
Legacy at Lake Charles	Lake Charles	91	Hawthorne Residential Partners
Watervue	Lake Charles	90	Greystar
Forestwood	Slidell	90	Alexander Forrest Investments, LLC
Jamestown Place Apartment Homes	Bossier City	90	Fairfield Property Management
Reflections of Island Park	Shreveport	89	Maxus Properties



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Kensington	Boston	96	Bozzuto
Avalon Sudbury	Sudbury	95	AvalonBay Communities, Inc.
The Eddy Apartments	East Boston	95	Greystar
AVA Somerville	Somerville	94	AvalonBay Communities, Inc.
Avalon Easton	South Easton	94	AvalonBay Communities, Inc.
Audubon Easterly	East Walpole	94	Audubon Capital Partners
Avalon Exeter	Boston	94	AvalonBay Communities, Inc.
Village at Willow Crossings	Mansfield	94	Benchmark Senior Living
Hub 50 House	Boston	94	Bozzuto
One Canal Apartment Homes	Boston	93	AIMCO



PROPERTY	CITY	ORA™	COMPANY
Courts of Devon	Gaithersburg	98	Bozzuto
7770 Norfolk Apartments	Bethesda	95	Windsor Communities
Woodfall Greens	Brooklyn Park	95	Bozzuto
The Berkleigh	Baltimore	94	Bozzuto
Bethesda Place	Bethesda	94	Polinger Company
414 Light Street Apartments	Baltimore	94	Questar Properties
Residences of Summerlin	Aberdeen	94	Garden Homes Management Corp.
Flats at Bethesda Avenue	Bethesda	93	Bozzuto
1305 Dock Street	Baltimore	93	Bozzuto
Oella Mill	Oella	93	Southern Management Corporation



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Back Bay Tower	Portland	89	Reliant Property Management
Atria Kennebunk	Kennebunk	88	Atria
Princeton On Back Cove	Portland	87	Princeton Properties
Foreside Estates	Falmouth	87	Princeton Properties
Bay Square at Yarmouth	Yarmouth	87	Benchmark Senior Living
Princeton Village Apartments	Portland	85	Princeton Properties
Princeton Ridge Apartments	Portland	82	Princeton Properties
Kittery Estates	Kittery	81	Holiday Retirement
Huntington Common	Kennebunk	79	Sunrise Senior Management
Solstice Senior Living At Bangor	Bangor	78	Integral Senior Living



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Meadows Crossing	Allendale	95	Silveri Management Company
Boulevard Apartments	Auburn Hills	95	DHS Management Company
Redwood Superior Township	Superior Charter Twp	95	Redwood Apartment Homes
618 South Main	Ann Arbor	93	The Habitat Company
Parkcrest	Wyoming	92	Land & Company
Redwood Brownstown Redwood Blvd	Brownstown Charter Twp	92	Redwood Apartment Homes
Redwood Brownstown Oriole Drive	Brownstown Charter Twp	92	Redwood Apartment Homes
Arena Place Apartments	Grand Rapids	91	DTN Management
Oliver Apartments	Temperance	90	Management Resources Development
Kirkway Apartments	Washington	89	Lombardo Property Management



Weidner Apartment Homes StevenScott Management
Augustia Managarant Cusum Inc
Arcadia Management Group Inc.
StevenScott Management
Arcadia Management Group Inc.
Weidner Apartment Homes
Highland Management Group, Inc.
Ebenezer
StevenScott Management
Bigos Management



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PROPERTY	CITY	ORA™	COMPANY
The Grand	Kansas City	97	Block Multifamily Group
Arterra	Kansas City	95	Asset Living - Multifamily
Citizen Park	St. Louis	94	Asset Living - Multifamily
College View Manor	Joplin	94	Five Star Senior Living
Chroma STL	St. Louis	94	Koman Group
Quail Ridge Group Apartments & Townhomes	Springfield	93	Wooten Property Management
Embassy-Ozark	Ozark	93	Wooten Property Management
Towne House	St Louis	93	Berkshire Communities
Encore at Forest Park	St. Louis	93	2B Residential
Sunnen Station	Maplewood	92	Greystar



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
Meridian at Fondren	Jackson	93	State Street Properties
Bowmanor Garden Apartments	Greenville	92	Privately Managed
Cottonwood Apartments	Greenville	92	Haley Residential
The Waterford On Highland Colony	Ridgeland	91	Capital Senior Living
The Park at Brighton Apartments	Robinsonville	90	Blue Magma Residential
Pointe	Gautier	89	Heritage Properties Incorporated
Breckenridge Park	Hattiesburg	88	Blue Ridge Companies
Arbor Place Apartments	Biloxi	88	Arbor Properties-Florida
Savannah Creek	Southaven	87	Timberland Partners
Northwood Place Apartments	Meridian	87	Haley Residential

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CITY	ORA™	MANAGEMENT COMPANY
Bozeman	87	Koelsch Communities
Missoula	81	Holiday Retirement
Billings	80	Pacific Living Properties
Missoula	80	Brookdale
Billings	79	Tamarack Property Management (Northwest REC)
Bozeman	78	Rockworth Companies
Helena	77	Rockworth Companies
Omaha	76	Holiday Retirement
Billings	76	Holiday Retirement
Bozeman	75	Merrill Gardens, LLC
	Bozeman Missoula Billings Missoula Billings Bozeman Helena Omaha Billings	Bozeman         87           Missoula         81           Billings         80           Missoula         80           Billings         79           Bozeman         78           Helena         77           Omaha         76           Billings         76



PROPERTY	CITY	ORA™	COMPANY
Blu on Farrington	Chapel Hill	98	Zaremba Management Company
Hawthorne at the Peak	Asheville	96	Hawthorne Residential Partners
Myrtle Landing Townhomes	Wilmington	96	Hawthorne Residential Partners
ALTA WARP + WEFT	Charlotte	96	Wood Partners
Andorra Apartments	Holly Springs	96	Forty2, LLC
Cottages at Knightdale Station	Knightdale	96	Hawthorne Residential Partners
Wayford at Concord	Concord	96	Greystar
Hawthorne at Horse Pen Creek	Greensboro	95	Hawthorne Residential Partners
Camden Southline	Charlotte	95	Camden Property Trust
Novel Montford Park	Charlotte	95	Greystar



66.29

PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Sundance Apartments	Bismarck	91	Timberland Partners
Fair Hills Apartments	Williston	88	Greystar
Dakota Ridge	Williston	88	Weidner Apartment Homes
Southwood Apartments	Minot	88	Investors Management Marketing
Regency Apartments	Williston	86	Greystar
Creekstone	Williston	86	Greystar
Eagles Landing	Williston	86	Greystar
Silver Waters 55+ Community	Grand Forks	85	Lux Communities
Minot Place Apartments	Minot	85	Investors Management Marketing
Stonebridge	Fargo	84	Goldmark Property Management

64.09

PROPERTY	CITY	ORA™	COMPANY
The Wire	Omaha	99	NuStyle Development
The Slate	Omaha	97	NuStyle Development
Tiptop	Omaha	96	NuStyle Development
The Bank	Omaha	96	NuStyle Development
ZAG Apartments	Omaha	95	Bluestone Properties
Highline	Omaha	94	NuStyle Development
The Atlas Apartments	Omaha	92	NuStyle Development
Bentley by Broadmoor	Omaha	92	Broadmoor
Holmes Lake Apartments	Lincoln	92	Broadmoor
The Conrad	Omaha	92	Commercial Investment Properties



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
Princeton Westwood	Keene	94	Princeton Properties
Princeton Arbors	Keene	91	Princeton Properties
Princeton At Mill Pond	Keene	90	Princeton Properties
Sagamore Court	Portsmouth	88	Forest Properties Management
Centerstone Residence	Concord	88	The Hodges Companies
Pheasant Run Apartments	Nashua	87	Princeton Properties
Timberwood Commons	Lebanon	87	Merion Realty, LLC
Eastgate Apartments	Manchester	87	JCM Management Company
Princeton Dover Apartments	Dover	86	Princeton Properties
Salisbury Green	Concord	86	The Hodges Companies



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
7 Seventy House	Hoboken	96	Greystar
Windsor at Mariners	Edgewater	94	Windsor Communities
Juniper Village At Williamstown	Williamstown	94	Juniper Communities
The Highlands At Hilltop	Verona	93	RHO Management
Signature Place Morris Plains	Morris Plains	93	Roseland Residential Trust (Mack-Cali)
The Metropolitan At 40 Park	Morristown	93	Roseland Residential Trust (Mack-Cali)
Park + Garden	Hoboken	93	Bozzuto
The Edge at Main	Somerville	93	Edgewood Properties
Brandywine Senior Living at Pennington	Pennington	93	Brandywine Senior Living
Juniper Village At Chatham	Chatham Township	93	Juniper Communities



61.34

PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Cibola Village	Albuquerque	93	FPI Management
Sierra Vista Village	Roswell	93	Privately Managed
Markana	Albuquerque	89	Greystar
Sonoma Palms	Las Cruces	87	Merge Management
Railyard Flats	Santa Fe	87	Greystar
Overlook Apartments	Albuquerque	85	Living Well Homes
Cuestas Apartment Homes	Las Cruces	85	Haley Residential
The Ridge at Organ Vista	Las Cruces	85	Crestline Building Corp.
High Range Village	Las Cruces	84	Accolade Property Management
The Resort at Sandia Village	Albuquerque	84	Alliance Residential



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Fallon	Fallon	93	Privately Managed
Shenandoah Villas	Carson City	92	Vertus Properties, Inc.
Copperwood	Elko	91	Rockworth Companies
Country Club At Valley View	Las Vegas	90	Gaines
Five Star Premier Residences Of Reno	Reno	90	Five Star Senior Living
Country Club At The Meadows	Las Vegas	89	Gaines
Waterfront at the Marina	Sparks	89	FPI Management
Otto Merida Desert Villas	Las Vegas	89	Cornerstone Residential Management
Constellation	Las Vegas	88	Pinnacle Properties
The Mercer	Las Vegas	88	Pinnacle Properties



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
1600 East Avenue Apartments	Rochester	95	Tri City Rentals
312 College Avenue	Ithaca	95	Integrated Aquisition & Development
Stonegate of Clarence	Williamsville	95	BMW Management
300 East 39th Apartments	Manhattan	95	Equity Residential
360 Huguenot	New Rochelle	93	Alliance Residential
Hampshire Apartments	Schenectady	92	Tri City Rentals
The Dylan on Fifth	New York	92	Bozzuto
Saratoga Garden Apartments	Saratoga Springs	92	Burns Management
Whitmore Court	Saratoga Springs	92	Burns Management
Atelier Apartments	Brooklyn	92	Equity Residential



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Enclave	Dayton	96	Towne Properties
Marina Lofts	Toledo	96	Coastal Ridge Real Estate
Stafford House	Columbus	95	The Champion Companies
Cumberland Links	Pataskala	95	Oakwood Management Company
Copley Park	Worthington	95	The Champion Companies
Albany Corners	Westerville	95	Oakwood Management Company
Hudson Danbury	Hudson	95	Brookwood Management Company
Millcroft Apartments and Townhomes	Milford	94	Towne Properties
AT580 Downtown Apartments	Cincinnati	94	Denizen Management
River & Rich	Columbus	94	Oakwood Management Company

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PROPERTY	CITY	ORA™	COMPANY
West Village	Oklahoma City	95	Greystar
Hayden's Landing Apartments	Moore	92	Nova Property Network
Stonehorse Crossing Apartments	Oklahoma City	92	Case and Associates
Residences at Boardwalk	Bixby	91	Greystar
Park At Tuscany	Oklahoma City	90	Case and Associates
Park Harvey Apartments	Oklahoma City	90	Greenleaf Management
The Park Harvey	Oklahoma City	90	Gardner Tanenbaum Holdings
Brookdale Oklahoma City Southwest	Oklahoma City	90	Brookdale
Creekside Apartments	Broken Arrow	89	RAM Partners, LLC
Encore Memorial Apartments	Bixby	89	Timberland Partners

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CITY	ORA™	MANAGEMENT COMPANY
Corvallis	95	Landmark Properties
Portland	94	Mill Creek Residential Trust
Hillsboro	94	CTL Management, Inc.
Portland	93	Alliance Residential
Portland	93	Sequoia Equities
Portland	92	Alliance Residential
Portland	92	KBC Management Inc.
Eugene	92	Greystar
Corvallis	91	Greystar
Corvallis	90	Greystar
	Corvallis Portland Hillsboro Portland Portland Portland Portland Corvallis	Corvallis 95 Portland 94 Hillsboro 94 Portland 93 Portland 93 Portland 92 Portland 92 Eugene 92 Corvallis 91



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
Park Place One Apartments	Philadelphia	97	Fidelity Management
Dublin Terrace	Dresher	96	Bet Investments
The Haven at Cranberry Woods	Township	94	Lincoln Property Company
Dalian on the Park	Philadelphia	94	Bozzuto
Meridian at Eagleview	Exton	94	Hankin
The Pendleton at Cranberry Woods	Cranberry Twp	94	GMH University Housing
The Overlook	Camp Hill	93	Lincoln Property Company
Union Flats	Mechanicsburg	93	WPM Real Estate
East Mountain Apartments	Wilkes-Barre	93	The Manor Group
The Residences at the Street	Washington	93	Privately Managed



PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
Westminster Lofts	Providence	94	Cornish Associates
Lofts at Lyman Mill	North Providence	90	Barkan Company
River House	Providence	89	GMH University Housing
Brookdale West Bay	Warwick	89	Brookdale
Avalon at Center Place	Providence	87	AvalonBay Communities, Inc.
Beneficent House	Providence	87	First Realty Management
Greenwich Farms at Warwick	Warwick	87	Benchmark Senior Living
Greenwich Place	West Warwick	85	Dolben
Blenheim-Newport	Middletown	84	Benchmark Senior Living
Parkview Exchange	Pawtucket	82	Forest Properties Management





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Paxton Point Hope	Charleston	96	VTT Properties
Elevate at Brighton Park	Summerville	95	American Landmark
Kingsley Apartments	Fort Mill	95	Charter Properties, Inc.
The Grove at Carolina Park	Mount Pleasant	95	RAM Partners, LLC
The Mason	Ladson	95	Greystar
Morningside Of Lancaster	Lancaster	94	Five Star Senior Living
The Pointe at Myrtle Beach	Myrtle Beach	93	Village Green
Legends At Azalea	Summerville	93	United Residential Properties
Sweetgrass Village	Mt. Pleasant	93	Five Star Senior Living
Lake Keowee	Seneca	93	Crescent Communities



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Copper Ridge Apartments	Rapid City	93	Samuelson Development
Villas At Canyon Creek	Sioux Falls	92	Bender Midwest Properties
Sh - Stonehedge Apartments	Sioux Falls	92	Samuelson Development
The Heights	Vermillion	91	My Heights Living
Foxmoor Apartments	Sioux Falls	89	Samuelson Development
Mountain View Village Apartments	Box Elder	87	Vertex Property Management
The Commons	Sioux Falls	83	Lloyd Companies
Phillips Avenue Lofts	Sioux Falls	83	Lloyd Companies
Candlewood Apartments	Rapid City	82	CSM
Prairies Edge Commons	Sioux Falls	82	Lloyd Companies



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Greystone Summit Knoxville	Knoxville	97	RAM Partners, LLC
Millennium Music Row	Nashville	97	Dinerstein
Morningside Of Gallatin	Gallatin	97	Five Star Senior Living
5 Points North Shore	Chattanooga	95	Bell Apartment Living
Foxland Crossing	Gallatin	94	RAM Partners, LLC
Greystone Vista Apartments	Knoxville	94	RAM Partners, LLC
Greystone Pointe	Knoxville	94	RAM Partners, LLC
The Citizen	Memphis	94	RAM Partners, LLC
Williamsburg Villas	Knoxville	94	Five Star Senior Living
Village at Westland Cove	Knoxville	94	Stoneriver Property Management



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
500 Crawford Downtown Houston Apartments	Houston	96	Finger Companies
Riverside Villas	Euless	96	Magnolia Property Company
Elan Inwood	Dallas	96	Greystar
Park At Deerbrook	Humble	95	Rockstar Capital
Hawthorne Riverside	New Braunfels	95	Hawthorne Residential Partners
Novel Bishop Arts	Dallas	95	Greystar
Bay Vista	Corpus Christi	95	Mosaic Residential, Inc.
Icon At Hewitt	Hewitt	95	Case and Associates
East Vue Ranch	Austin	95	Highmark Residential
Southline Residences	San Antonio	95	Embrey Partners Ltd.



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Rivulet Apartments	American Fork	94	Wasatch Property Management
ICO Ridge	Lehi	94	ICO Management
Siena Villas	Orem	94	Vertex Property Management
Dixie South Apartments	St. George	93	Dixie State University Housing
Hardware Village	Salt Lake City	92	Greystar
Meadows at Park Avenue	Riverton	92	Apartment Management Consultants
Grovecrest Villas	Pleasant Grove	92	Apartment Management Consultants
200 Cityview Apartments	Provo	92	Vertex Property Management
Charleston at Cedar Hills	Cedar Hills	91	MBK Senior Living
Pacifica Senior Living Millcreek	Salt Lake City	91	Pacifica Senior Living



CITY	ORA™	MANAGEMENT COMPANY
Richmond	96	ROSS Companies
Fredricksburg	96	Pegasus Residential
Virginia Beach	94	Drucker & Falk Real Estate
Virginia Beach	94	Drucker & Falk Real Estate
Springfield	94	Van Metre Management Company
Fredericksburg	94	Gates Hudson
Newport News	94	Perrel Management
Newport News	94	Wood Partners
Hampton	94	Palms Associates, LLC
Williamsburg	94	Greystar
	Richmond Fredricksburg Virginia Beach Virginia Beach Springfield Fredericksburg Newport News Newport News Hampton	Richmond 96 Fredricksburg 96 Virginia Beach 94 Virginia Beach 94 Springfield 94 Fredericksburg 94 Newport News 94 Newport News 94 Hampton 94



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Jackson Terrace Apartments	Burlington	71	Privately Managed



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Perry	Seattle	96	Daydream Apartments
Odin Apartments	Seattle	95	Equity Residential
Ling Lofts + Flats	Kenmore	95	Mainstreet Property Group, LLC
Upton Flats	Seattle	94	Pinnacle Properties
Central Park	Ellensburg	93	Greystar
The Firs Retirement Living	Olympia	93	MBK Senior Living
Woodland Terrace	Bothell	93	Leisure Care Management
The Luke Apartments	Redmond	92	Greystar
Junction 47 Apartments	Seattle	92	Equity Residential
Glennbrook Apartment Homes	Lynnwood	92	Weidner Apartment Homes





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Legacy Apartments	Verona	96	Mckenzie Apartment Company
7Seventy7	Milwaukee	95	Bozzuto
Boston Lofts	Milwaukee	94	Mandel Group
LightHorse 4041	Shorewood	94	Mandel Group
Coventry Village	Madison	94	Five Star Senior Living
The Reef	Wauwatosa	93	Wangard Properties
Enclave	Wauwatosa	93	Fiduciary
Timber Valley	Verona	93	Mckenzie Apartment Company
RiverWalk on the Falls	Menomonee Falls	93	Wimmer Communities
Blackhawk Trails	Madison	92	Mckenzie Apartment Company



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Chalfant Grove	Vienna	97	Pope Properties
Lee Trace	Martinsburg	92	Gates Hudson
Country Club Apartments	Huntington	90	The Manor Group
Pikeview Manor Apartments	Beckley	90	The Manor Group
Elmtree North Townhouse Apartments	Martinsburg	89	Privately Managed
Residences at Jefferson Crossing	Charles Town	86	Gates Hudson
Eagle View Luxury Apartments and Townhomes	Charleston	85	AB Contracting, Inc.
Cranes Meadow Apartments	Ranson	84	Burlington Capital
Lakeview Estates Apartments	Parkersburg	83	RPG Management
Boury Lofts	Wheeling	82	Woda Cooper

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PROPERTY	CITY	ORATM	MANAGEMENT COMPANY
Mountain View Apartments	Gillette	88	CSM
Timbers	Jackson	81	Alliance Residential
Whispering Chase	Cheyenne	78	Holiday Retirement
Sundance Apartments	Cheyenne	76	Rockworth Companies
Preserve at Rock Springs	Rock Springs	72	Legacy Partners
Aspen Meadows	Jackson Hole	72	UV Residential
The Preserve at Greenway Park	Casper	71	Legacy Partners
Westgate Village Apartments	Cheyenne	70	Elkco Properties

Eligibility - A property had to have a minimum of 10 reviews on various review sites and ILSs.

#### MANAGEMENT COMPANY TALLY FOR 2020 STATE RANKING

The leading management companies to manage the most top properties state-wide are:

MANAGEMENT COMPANY	NUMBER OF PROPERTIES
<u>Greystar</u>	33
<b>▲</b> BOZZUTO	16
PARTNERS, LLC Smart MOVE. Smart UFE.	14
FIVE STAR SENIOR LIVING	13
AvalonBay	10
PRINCETON PROPERTIES	9
WEIDNER APARTMENT HOMES	8



# **DIVISION I-TOP 10**

OF THE 2020 NMHC 50 MANAGERS





In May, we published one of the most anticipated annual ORA™ Power Rankings, the Top 10 of the 2020 NMHC 50 Largest Apartment Managers, with regards to their online reputation. These top 10 companies constitute the ORA™ Division I winners.



YEAR, THE **BOZZUTO GROUP SCORED 81.93** 

COMPANYWIDE ORA™.

### **TOP 10 MANAGERS OF THE 2020 NMHC 50 MANAGERS**

COMPANY	2020 ORA™	ORA™ RANK	2019 ORA™ RANK	CHANGE	2019 NMHC 50 RANK
<b>▲</b> BOZZUTO	81.93	1	1	0	13
AvalonBay	80.73	2	2	0	11
PARTNERS, LLC Smort MOVE, Smort UFE.	79.98	3	4	1	33
cortland	79.98	3	3	0	21
CAMDEN.	77.91	4	5	1	26
<b>₩</b> AA	77.73	5	6	1	7
Aimco	77.43	6	7	1	48
<u>Greystar</u>	77.40	7	8	1	1
LINCOLN PROPERTY COMPANY	76.90	8	N/A	N/A	2
RANGEWATER	75.86	9	N/A	N/A	35
PEGASUS RESIDENTIAL	75.51	10	10	0	45



### TOP 10 MANAGEMENT COMPANIES IN

# **DIVISIONS II, III, AND IV**



In July, we announced the second annual Division ORA<sup>™</sup> Power Ranking of multifamily managers in Division II, III, and IV by online reputation. The unit cut-off for each division was determined based on the portfolio data obtained from *ALN Apartment Data* in June 2020.

In 2019, we introduced the Division ranking to expand the ORA<sup>™</sup> award recognition to include management companies that manage over 2,000 units. We inaugurated the Division ranking by featuring the top 10 companies in Division II, III, and IV. In 2020, we expanded this recognition to include the top 25 companies in each division.

DIVISION	DESCRIPTION	NUMBER ONE MANAGEMENT COMPANY	ORA™
ı	Top 10 of the Top 50 NMHC 50 Managers (cut-off: 30,670 Units)	The Bozzuto Group	81.93
п	20,000 - 30,669 Units	Hawthorne Residential Partners	81.53
Ш	10,000 to 19,999 units	Wood Partners	81.86
IV	2,000 to 9,999 units	NuStyle Development	90.54









#### **DIVISION II (20,000 TO 30,669 UNITS)**

THE AVERAGE ORA™ SCORE OF ALL COMPANIES IN THIS GROUP IS 66.24.

RANK	COMPANY	ORA™
1	Hawthorne Residential Partners	81.53
2	Mill Creek Residential	80.58
3	Gables Residential	80.37
4	AMLI	77.99
5	Windsor Communities	76.97
6	Berkshire Communities	76.69
7	Case and Associates	75.12
8	Fogelman Properties	74.75
9	CWS Apartment Homes, LLC	72.29
10	Gates Hudson	72.00
11	Kettler Management	71.33
12	Southern Management Corporation	71.28
13	Cardinal Group	71.10
14	Weller Management	69.82
15	Steadfast Companies	69.49
16	Waterton Residential	69.45
17	S.L. Nusbaum Realty Co.	68.55
18	FirstService Residential	67.77
19	American Landmark	67.12
20	Garden Communities	66.35
21	Knightvest Residential	65.49
22	Northland Investment Corporation	65.49
23	NRP Management, LLC	65.47
24	Harbor Group Management	65.29
25	Allied Orion Group	65.07





### **DIVISION III (10,000 TO 19,999 UNITS)**

THE AVERAGE ORA™ OF ALL COMPANIES IN THIS GROUP IS 65.87.

RANK	COMPANY	ORA™
1	Wood Partners	81.86
2	Blue Ridge Companies	80.76
3	Panco Management Corporation	80.19
4	LMC (Lennar)	79.61
5	WRH Realty Services, Inc.	79.41
6	Towne Properties	79.06
7	Maxus Properties	78.62
8	Connor Group	78.36
9	Bainbridge Companies	78.00
10	Carter-Haston	77.63
11	Preferred Apartment Communities	77.58
12	RKW Residential	77.16
13	Continental Properties	76.91
14	Heritage Properties Incorporated	76.55
15	Weinstein Properties	76.46
16	Simpson Property Group	76.24
17	The Finger Companies	75.79
18	Freeman Webb	75.53
19	Draper & Kramer	75.33
20	Venterra Realty	75.00
21	NALS Apartment Homes	74.93
22	Grady Management	74.91
23	IMT Residential	74.11
24	Holland Residential	73.94
25	Westover Companies	73.65





### **DIVISION IV (2,000 TO 9,999 UNITS)**

THE AVERAGE ORA™ OF ALL COMPANIES IN THIS GROUP IS 65.10.

RANK	COMPANY	ORA™
1	NuStyle Development	90.54
2	Regency Windsor Management	87.80
3	JC Hart	87.36
4	The Manor Group	86.60
5	The Champion Companies	86.21
6	ICO Management	85.83
7	Hanover Company	85.76
8	Legend Property Management	85.67
9	Panther Residential Management	85.63
10	Kane Residential	84.73
11	Redwood Apartment Homes	83.73
12	Dinerstein	83.55
13	Liv Communities	83.27
14	Embrey Partners	83.21
15	Grubb Properties	83.12
16	Northwood Ravin	82.59
17	National Development	82.38
18	NTS Communities	82.35
19	JVM Realty	82.21
20	North American Properties	82.00
21	Banner Property Management	81.50
22	W3 Luxury Living	81.17
23	Walton Communities	80.85
24	High Associates	80.78
25	Ardmore Residential	80.60







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