

ORaTM POWER RANKINGS

POWERED BY J TURNER RESEARCH



2019 YEAR-END SUMMARY



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DISCLAIMER

The ORA™ Power Rankings is an independent assessment; a property or management company is not required to be a J Turner Research client to qualify for it.

These rankings are dynamic and may change month to month. The properties and companies included in the year-end summary are as published by Multifamily Executive for 2019.

For any questions or comments, please contact ora@jturnerresearch.com.

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ABOUT

J TURNER RESEARCH

J Turner Research is the leading full-circle online reputation management firm empowering multifamily companies with data to drive revenue. With our unique 360-degree process encompassing resident and prospect surveys and reputation management, we enable clients to enhance resident satisfaction, increase closing ratios, and improve online reputation. We are the pioneers of the Online Reputation Assessment (ORA™) Score which is the industry standard to measure and benchmark a property's online reputation.

We have produced more than 25 national research studies that highlight emerging trends, shifting demographics, industry best practices, and new market opportunities. To download our research studies, please visit [https://www.jturnerresearch.com/research.](https://www.jturnerresearch.com/research)





EXECUTIVE SUMMARY

J Turner Research is the leader in online reputation research in the multifamily industry. In 2015, we introduced the ORA™ Power Rankings – a monthly ranking of apartment properties and management companies based on their Online Reputation Assessment or ORA™ scores. The ORA™ score is an aggregate compilation of a property's ratings across 21+ review sites and Internet Listing Services (ILSs). Multifamily Executive (MFE), our media partner publishes these rankings each month. The 2019 Year-End Summary is a compilation of the key rankings featured this year. For a complete list of rankings, visit <https://www.jturnerresearch.com/ora-power-rankings>.



MILESTONES IN 2019

CROSSED 100,000 PROPERTIES

Five years ago we began tracking the online reputation of more than 48,000+ properties.

This year, we grew our footprint to more than 110,000 properties nationwide.

INTRODUCED DIVISION ORA™ POWER RANKING

We introduced the top management companies in Division II, III, and IV in June 2019 to expand the ORA™ awards recognition to include management companies that manage over 2,000 units. The divisions were determined based on the management companies and unit count obtained from [ALN Data Services](#) in May.

For the past five years, this recognition was limited to the NMHC Top 50 management companies, where we ranked the Top 10 of this group by online reputation. The Top 10 of NMHC Top 50 are grouped under Division I.

INTRODUCED ORA™ APP

In 2019, we debuted the ORA™ App, which properties can use to readily access their and their competitor's ORA™ scores on their mobile phone. Eventually, prospects will use the ORA™ app to filter the apartment communities they'd like to consider.

ABOUT ORA™

To simplify online reputation management for multifamily companies, J Turner Research pioneered a statistical model to quantify online reputation of individual properties. This model measures a property's online reputation across 21+ review sites and ILs by establishing a single ORA™ score on a scale of 0-100. The ORA™ score serves as the industry standard to measure and benchmark a property/company's online reputation locally, regionally, nationally and with competition. To learn more about how ORA™ is calculated and to request your score, please visit <https://www.jturnerresearch.com/about/what-is-ora-score>.



ORA™ PERCENTILE TABLE FOR NOVEMBER 2019

99%	90
90%	80
80%	75
70%	71
60%	67
50%	64
NATIONAL AVERAGE	62.52
40%	60
30%	55
20%	50
10%	43



ELITE 1%

PROPERTIES FOR 2018



<https://jturner.us/x64z>

The fifth annual Elite 1% ranking, published in January, was based on exhaustive research of more than 101,000 properties across relevant review sites and ILSs. A total of 1,234 properties earned the Elite 1% status.

NO. 1 PROPERTY FOR 2018
THE COURTS OF DEVON (GAITHERSBURG, MD)
MANAGED BY THE BOZZUTO GROUP, 98 ORA™.



TOP 100 OF ELITE 1% FOR 2018

To find out if your property ranked among the Elite 1% for 2018, please visit <https://www.jturnerresearch.com/ora-elite-2018>

RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™
1	The Courts of Devon	Bozzuto	Gaithersburg	MD	98
2	Park Place One Apartments	Fidelity Management	Philadelphia	PA	98
3	500 Crawford	Finger Companies	Houston	TX	98
4	Pohlig Box Factory	Privately Managed	Richmond	VA	98
5	The Wire	Nu Style Development	Omaha	NE	98
6	The Retreat at Trinity Apartments	Greystar	New Port Richey	FL	98
7	Coventry Village	Five Star Senior Living	Madison	WI	98
8	Skygarden	Cardinal Group	Charleston	SC	98
9	Amaranth Apartments	Cardinal Group	Denver	CO	97
10	Morningside Of Gallatin	Five Star Senior Living	Gallatin	TN	97
11	Odin Apartments	Equity Residential	Seattle	WA	97
12	Wren Apartments	Mack Urban Communities LLC	Los Angeles	CA	97
13	Areum Apartments	Fairfield Residential LLC	Monrovia	CA	97
14	The Theo	Gables Residential	Denver	CO	97
15	The Pendleton	GMH University Housing	CRANBERRY TWP	PA	97
16	Stewart Village Apartment Homes	Irvine	Sunnyvale	CA	97
17	The Kensington	Bozzuto	Boston	MA	96
18	Meadows Crossing	Silveri Management Company	Allendale	MI	96
19	Tiptop	Nu Style Development	Omaha	NE	96
20	Old Donation Apartments	Drucker & Falk Real Estate	Virginia Beach	VA	96
21	Eskaton Village Placerville	ESKATON PROPERTIES	Placerville	CA	96
22	AMLI Arc	AMLI	Seattle	WA	96
23	The Haven at Cranberry Woods	Lincoln	Township	PA	96
24	Verve	UDR	Mountain View	CA	96
25	The Quarters at Ames	Tailwind Group	Ames	IA	96
26	Oella Mill	Southern Management Corporation	Ellicott City	MD	96
27	Monmouth Row	Towne Properties	Newport	KY	96
28	Amorance	Lincoln	Alpharetta	GA	96
29	ZAG Apartments	Bluestone Properties	Omaha	NE	96
30	Park 20	Essex Property Trust	San Mateo	CA	96
31	The Slate Omaha	Nu Style Development	Omaha	NE	96
32	The Bank	Nu Style Development	Omaha	NE	96
33	The Bridges in Research Park	Eagles management	Huntsville	AL	96
34	Millennium Music Row	Dinerstein	Nashville	TN	96
35	The Overlook	WPM Real Estate	Camp Hill	PA	95
36	The Crossings at Red Mill Apartments	Drucker & Falk Real Estate	Virginia Beach	VA	95
37	Sterling 920 Terrace	Dinerstein	Tempe	AZ	95
38	Sovereign Preston Road by Cortland	Cortland	Frisco	TX	95
39	Park At Deerbrook	Rockstar Capital	Humble	TX	95
40	Union Flats	WPM Real Estate	Mechanicsburg	PA	95
41	Silverdale Ridge Apartments	Greystar	Silverdale	WA	95
42	River House	RAM Partners	Nashville	TN	95



RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™
43	Stafford House	The Champion Companies	Columbus	OH	95
44	The Hamilton	JC Hart	Fishers	IN	95
45	Harrison Tower	Sequoia Equities	Portland	OR	95
46	The Enclave	Towne Properties	Beavercreek	OH	95
47	Novel NoDa	Greystar	Charlotte	NC	95
48	Niche 905	Lincoln	Chicago	IL	95
49	The Mansions of Wylie	Western Rim Property Service	Wylie	TX	95
50	Denizen	Cardinal Group	Denver	CO	95
51	JeffJack Apartments	Lincoln	Chicago	IL	95
52	Highpoint On Columbus Commons	Oakwood Management Company	Columbus	OH	95
53	State & Chestnut	Reside Living	Chicago	IL	95
54	Coralina Apartments	Greystar	Cape Coral	FL	95
55	Third North Apartments	StevenScott Management	Minneapolis	MN	95
56	Flats at Bethesda Avenue	Bozzuto	Bethesda	MD	95
57	Abigail Court	WRH Realty Services Inc	Port Richey	FL	95
58	Copper Ridge Apartments	Privately Managed	Rapid City	SD	95
59	Camden Southline	Camden Property Trust	Charlotte	NC	95
60	East Bay	Harbor Group Management	Norfolk	VA	95
61	Bethesda Place	Polinger Company	Bethesda	MD	95
62	Inspire SouthPark	Greystar	Charlotte	NC	95
63	SkyHouse Nashville	Simpson Property Group	Nashville	TN	95
64	Peyton Ridge	WRH Realty Services Inc	Jacksonville	FL	95
65	Eskaton Village Grass Valley	ESKATON PROPERTIES	Grass Valley	CA	95
66	Eskaton Lincoln Manor	ESKATON PROPERTIES	Placerville	CA	95
67	The Sinclair	Bozzuto	Chicago	IL	95
68	Flagler Park	PMI Proffesional Management	Miami	FL	95
69	300 East 39th Apartments	Equity Residential	New York	NY	95
70	Country Park at Tall Oaks	Blue Ridge Companies	Greensboro	NC	95
71	2701 Connecticut	WC Smith	Washington	DC	95
72	Creekwood Apartments	Greystone Properties	Leesburg	GA	95
73	The Brix at 26	Village Green	Pittsburgh	PA	95
74	Lake House	PMI Proffesional Management	Hialeah	FL	95
75	5800 Harold	Lincoln	Los Angeles	CA	95
76	Icon At Hewitt	Case and Associates	Hewitt	TX	95
77	The Berkleigh	Bozzuto	Baltimore	MD	95
78	Aura @ 4th	RAM Partners	St. Petersburg	FL	94
79	Bella Tess	Greystar	Spokane Valley	WA	94
80	Hawthorne Riverside	Hawthorne Residential Partners	New Braunfels	TX	94
81	The Parker	Bozzuto	Alexandria	VA	94
82	Blu at Northline Apartments	Greystar	Charlotte	NC	94
83	The Laurel Apartments	Greystar	St Louis	MO	94
84	Sorrel Morrison Plantation by Cortland	Cortland	Mooresville	NC	94
85	Hawthorne at the Peak	Hawthorne Residential Partners	Asheville	NC	94
86	Water's Bend	North American Properties	South Lebanon	OH	94
87	Hillstone at Wolf Ranch Apartments	Greystar	Georgetown	TX	94
88	AVA Somerville	AvalonBay Communities	Somerville	MA	94








RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™
89	Ascent Victory Park	Greystar	Dallas	TX	94
90	Saratoga Square	Van Metre Management Company	Springfield	VA	94
91	West Broad	Bozzuto	Falls Church	VA	94
92	Cityville on 9th	Hubbell	Des Moines	IA	94
93	Legends at Morganton Park	Hawthorne Residential Partners	Southern Pines	NC	94
94	Highpointe On Meridian Apartments	JC Hart	Carmel	IN	94
95	Rincon Green	Emerald Properties	San Francisco	CA	94
96	Terra House	RAM Partners	Nashville	TN	94
97	Millstone at Kingsview	Bozzuto	Germantown	MD	94
98	Park At Johns Creek Apartments	BH Management Services	Suwanee	GA	94
99	Alexan ALX	Trammell Crow Residential	San Diego	CA	94
100	Ridge At Perry Bend	RAM Partners	Easley	SC	94

Eligibility: A property had to register a minimum ORA™ score of 89 and have at least 12 online reviews across various review sites. For properties with the same ORA™ score, the property with the higher number of reviews ranked higher.

MANAGEMENT COMPANY TALLY FOR ELITE 1% 2018

With regards to management companies, 66 of the 1,234 Elite properties are privately managed. The top five management companies to manage the most Elite 1% properties are:

MANAGEMENT COMPANY	NUMBER OF PROPERTIES
	112
	53
	39
	30
	26



TOP 100

STUDENT HOUSING PROPERTIES FOR 2018



<https://jturner.us/pvzc>

The second annual top properties in student housing ORA™ Power Ranking was published in February. It was based on tracking the online reputation of more than 1,500 off-campus student housing properties nationwide across relevant review sites and ILSs.

NO. 1 STUDENT HOUSING PROPERTY FOR 2018

STERLING 920 TERRACE (TEMPE, AZ),
MANAGED BY THE DINERSTEIN COMPANIES,
98 ORA™. STERLING IS A NEW ENTRANT TO
THE LIST AS COMPARED TO 2017.



TOP 100 STUDENT HOUSING PROPERTIES FOR 2018

RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™
1	Sterling 920 Terrace	Dinerstein	Tempe	AZ	98
2	Skygarden	Cardinal Group	Charleston	SC	98
3	The Armory	Cardinal Group	Hunstville	TX	92
4	Union on Plum	Greystar Student	Fort Collins	CO	91
5	Retreat at State College	Greystar Student	State College	PA	90
6	Urbane	Greystar Student	Tucson	AZ	90
7	Residential Learning Community	American Campus Communities	Laredo	TX	90
8	Muze	Asset Campus	Austin	TX	90
9	College Place Uptown	Cardinal Group	Normal	IL	89
10	The Patterson	Cardinal Group	Eugene	OR	89
11	Aspire Tucson	Dinerstein	Tucson	AZ	89
12	Bridge on Forbes	Cardinal Group	Pittsburgh	PA	89
13	The Printing House	Peak Campus	Binghamton	NY	88
14	The Alpine	Asset Campus	Allendale	MI	88
15	Haven46	Pinnacle Campus Living	Tampa	FL	88
16	Lakeside Commons	Varsity Campus	Oswego	NY	88
17	Sierra Vista Village	Well Equities	Roswell	NM	88
18	The Flats at East West	Peak Campus	Chicago	IL	88
19	Shortbread Lofts	GMH University Housing	Chapel Hill	NC	87
20	Irish Row	Greystar Student	South bend	IN	87
21	Uncommon Athens	CA Management Services	Athens	GA	87
22	Arcadia on the River	Campus Advantage	Milledgeville	GA	87
23	Rise at State College	CA Management Services	State College	PA	87
24	Union Tempe	Greystar Student	Tempe	AZ	87
25	Rittenhouse Station	Peak Campus	Newark	DE	87
26	Theory Syracuse	Peak Campus	Syracuse	NY	87
27	Bradford Oaks	Asset Campus	Tallahassee	FL	87
28	Hale Mahana	Greystar Student	Honolulu	HI	87
29	U Centre on College	American Campus Communities	Clemson	SC	87
30	Gates at Rexburg	Asset Campus	Rexburg	ID	86
31	SkyVue	Greystar Student	Lansing	MI	86
32	Evolve SIU	CA Management Services	Carbondale	IL	86
33	University Village Apartments on Colvin	Greystar Student	Syracuse	NY	86
34	THE EASTERN ON 10TH	Preiss Company	Greenville	NC	86
35	Enclave	Peak Campus	Edwardsville	IL	86
36	The Edge Merrimack	Cardinal Group	Lowell	MA	86
37	Annex of Marion	Landmark Properties	Marion	OH	86
38	The View at Montgomery	Asset Campus	Philadelphia	PA	85
39	Southgate Campus Centre	Asset Campus	Tallahassee	FL	85
40	Twin River Commons	Varsity Campus	Binghamton	NY	85
41	Campus Village (EL)	Greystar Student	East Lansing	MI	85
42	Collegiate Commons	Preiss Company	Greensboro	NC	85
43	River Gate	Homestead U	Athens	OH	85
44	Campus West	Greystar Student	Syracuse	NY	85



RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™
45	The Villas at Riverbend	Campus Advantage	Baton Rouge	LA	85
46	Hillside Commons	Varsity Campus	Oneonta	NY	85
47	Uncommon Columbus	CA Management Services	Columbus	OH	85
48	Highland Quarters	Asset Campus	Terre Haute	IN	85
49	Progress405	Peak Campus	Stillwater	OK	85
50	Legends at Nacogdoches	Asset Campus	Nacogdoches	TX	84
51	The View on 10th	Asset Campus	Waco	TX	84
52	Copper Beech at Auburn	Asset Campus	Auburn	AL	84
53	East Edge	Greystar Student	Tuscaloosa	AL	84
54	NINE at Gainesville	Asset Campus	Gainesville	FL	84
55	257 Thayer	Asset Campus	Providence	RI	84
56	The Academy on Charles	GMH University Housing	Baltimore	MD	84
57	The Camber Villas on Nash	Greystar Student	Bryan	TX	84
58	University Edge Youngstown	Peak Campus	Youngstown	OH	84
59	319 Bragg	Greystar Student	Auburn	AL	84
60	West Pine Lofts	Peak Campus	St. Louis	MO	84
61	Overlook Apartments	Coastal Ridge Real Estate	SOUTH BEND	IN	84
62	State on Campus Tuscaloosa	Core Campus Management	Tuscaloosa	AL	84
63	Randolph Pointe	Corvias Campus Living	Fort Bragg	NC	84
64	Vista, The	Asset Campus	Turlock	CA	83
65	Lofts Nacogdoches	Asset Campus	Nacogdoches	TX	83
66	Aspire College Station	Dinerstein	College Station	TX	83
67	Axis 360	Campus Advantage	Buffalo	NY	83
68	Stadium View	Pinnacle Campus Living	College Station	TX	83
69	Museum Walk	Collier Companies	Gainesville	FL	83
70	Currie Hall	American Campus Communities	Los Angeles	CA	83
71	The Station State College	Landmark Properties	State College	PA	83
72	The Ruckus	Cardinal Group	Austin	TX	83
73	The Outpost San Marcos	Preiss Company	San Marcos	TX	82
74	The Domain at Town Centre	Greystar Student	Morgantown	WV	82
75	The Flats	Campus Advantage	Normal	IL	82
76	University Towers	Greystar Student	Raleigh	NC	82
77	ARC	CA Management Services	Chicago	IL	82
78	Suites on Paseo	Preiss Company	San Diego	CA	82
79	48 West	Asset Campus	Allendale	MI	82
80	Eleven25 at Pabst	Landmark Properties	Milwaukee	WI	82
81	The One Ten	Asset Campus	Mobile	AL	82
82	Gates at Valdosta	Asset Campus	Valdosta	GA	82
83	The Vista	Cardinal Group	Boise	ID	82
84	Miami Preserve	Asset Campus	Oxford	OH	82
85	Players Club Apartments	Greystar Student	Tallahassee	FL	82
86	Identity Boise	CA Management Services	Boise	ID	82
87	Clemson Campus View Apartments	Coastal Ridge Real Estate	Clemson	SC	82
88	61 VANDY	Preiss Company	Charleston	SC	82
89	One on Centre	Greystar Student	Pittsburgh	PA	82
90	1820 AT CENTENNIAL	Preiss Company	Raleigh	NC	82



RANK	NAME	MANAGEMENT COMPANY	CITY	STATE	ORA™
91	Fisher Commons	Edwards Student Housing	Columbus	OH	82
92	The Corner	Cardinal Group	Austin	TX	82
93	Mustang Ranch	Asset Campus	Stephenville	TX	81
94	Place at 117	Asset Campus	Savoy	IL	81
95	The Boundary At West End	Preiss Company	Greenville	NC	81
96	Seminole Trails	Asset Campus	Tallahassee	FL	81
97	Uncommon Oxford	CA Management Services	Oxford	MS	81
98	Lotus Lofts	Greystar Student	Boulder	CO	81
99	Hidden Village Apartments	ROCO Real Estate	Gainesville	FL	81
100	AH Springfield	Aspen Heights	Springfield	MO	81

Eligibility: A property had to register a minimum ORA™ score of 81 and have at least 15 online reviews. For properties with the same ORA™ scores, the property with the greater number of reviews ranks higher.

MANAGEMENT COMPANY TALLY FOR TOP 100 STUDENT HOUSING PROPERTIES

The top five companies to manage the most top 100 student housing properties for 2018 are:

	MANAGEMENT COMPANY	NUMBER OF PROPERTIES
1		21
2		18
3		9
4		8
5	 	7 Each



TOP MULTIFAMILY REITs


FOR 2018



<https://jturner.us/54p2>

We published the annual top Multifamily REITs by ORA™ in March 2019.

RANK	REIT	RANK IN 2018	ORA (2019)	ORA (2018)	CHANGE
1		1	80	80	0%
2		2	77	76	2%
2		3	77	74	3%
3		4	74	72	3%
4		5	64	61	4%
4		5	64	61	4%
5		7	63	60	5%
6		8	56	55	3%



**FOR THE THIRD CONSECUTIVE YEAR,
AVALONBAY COMMUNITIES, INC.
TOOK THE NUMBER ONE SPOT IN THE TOP
REITS RANKING. AVALONBAY SCORED
80 TO RETAIN ITS TOP POSITION.**



TOP PROPERTIES

BY ONLINE REPUTATION
IN 50 STATES AND D.C.



<https://jturner.us/9waw>

Each year we evaluate the 50 States and the District of Columbia with regards to their online reputation among apartment residents and rank them per their ORA™ scores. We also feature the top 10 properties by ORA™ in each state. In 2019, we published the state-wide ORA™ ranking in April.

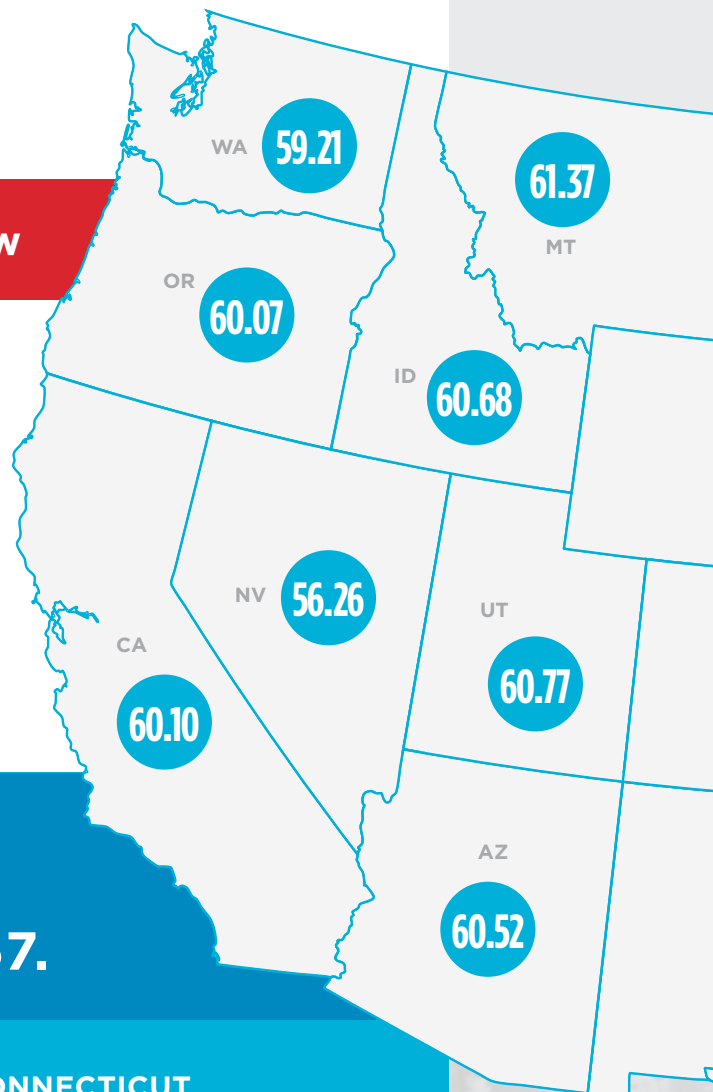
HIGHLIGHTS

**NUMBER ONE “STATE”
FOR THE 5TH CONSECUTIVE YEAR-
WASHINGTON, D.C., ORA™ 67.**

**NUMBER 1 PROPERTY IN D.C. - 2701 CONNECTICUT
(WASHINGTON), MANAGED BY WC SMITH, ORA™ 95.**

**TWENTY-EIGHT STATES SCORED AT OR
ABOVE THE NATIONAL AVERAGE ORA™ OF 61.80.**

**AMONG THE 497 PROPERTIES LISTED IN THIS RANKING,
342 SCORED AT OR ABOVE AN ORA™ SCORE OF 90.**

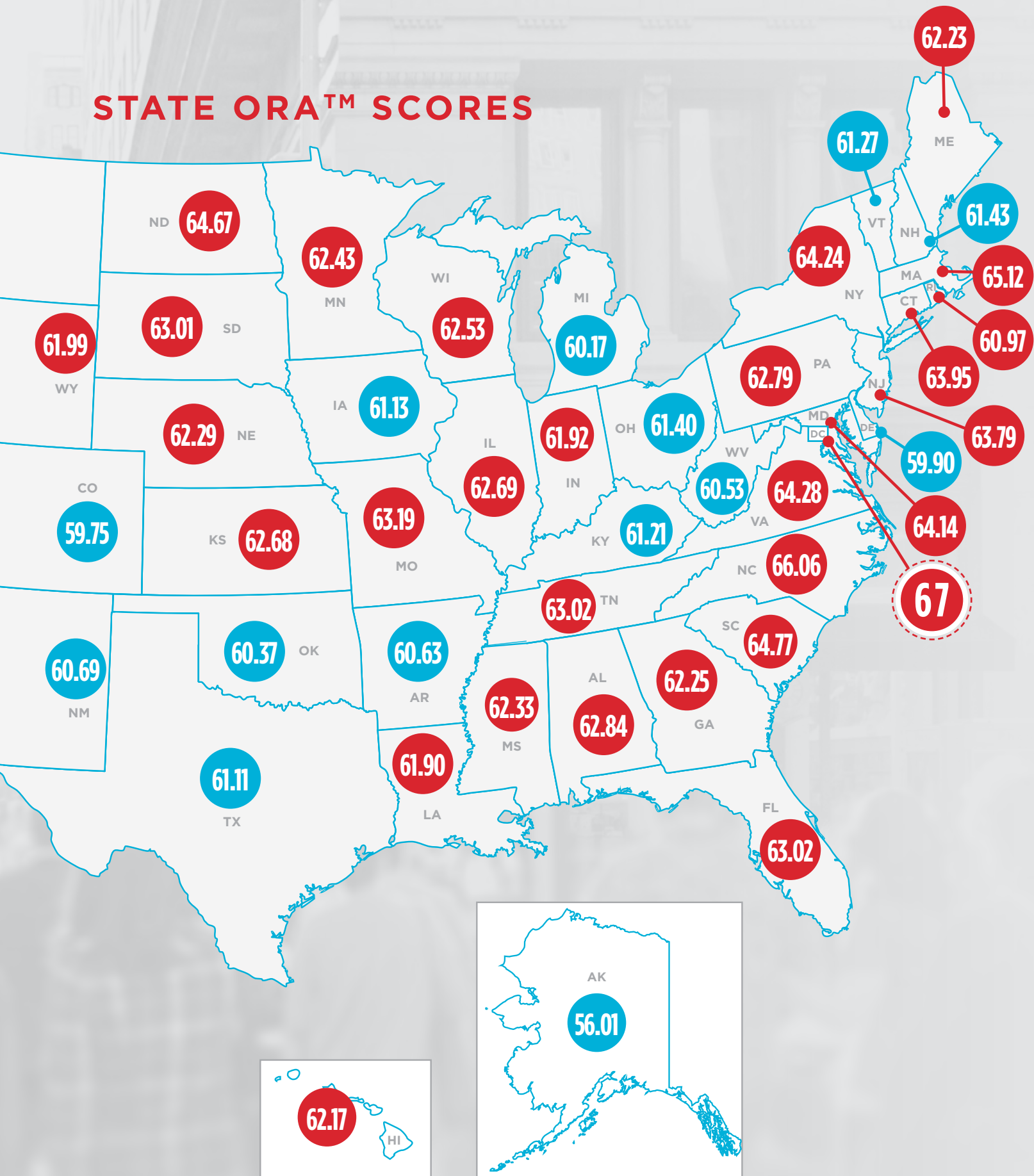


 STATES RANKING ABOVE THE NATIONAL AVERAGE ORA™ OF 61.80

 #1 STATE



STATE ORA™ SCORES



TOP PROPERTIES

IN EACH STATE



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Yak Estates Apartments	Fairbanks	73	
Susitna Ridge Apartments	Anchorage	71	Weidner Apartment Homes
Foxwood Condomiums	Anchorage	67	Continental Development
Admirals Cove Apartment Homes	Anchorage	65	Weidner Apartment Homes
McKinley Tower Apartments	Anchorage	63	



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Bridges in Research Park	Huntsville	96	Eagles management
Rock Island Ridges at Riverchase	Phenix City	94	Flournoy
20 Midtown	Birmingham	94	
Morningside Of Riverchase	Hoover	94	Five Star Senior Living
Danberry At Inverness	Hoover	93	Lifecare Services
The Arlington at Eastern Shore	Spanish Fort	92	Fogelman Properties
Legends At Taylor Lakes	Montgomery	92	United Residential Properties
The Terrace At Grove Park	Dothan	92	Five Star Senior Living
Belk Hudson Lofts	Huntsville	92	Sealy Management Co.
Magnolia Preserve	Dothan	91	Pegasus Residential



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Capri Apartments	Blytheville	94	BSR
Bowman Pointe	Little Rock	94	Richardson Properties, LLC
Ridge at Chenal Valley	Little Rock	93	MAA
Carriage House	Paragould	93	
Wimbledon Green	Little Rock	91	BSR
Promenade at Pinnacle Hills	Rogers	91	The Sterling Group
Willow Creek	Jonesboro	90	RAM Partners
Ridgewood Apartments	Hot Springs	90	BSR
Villages of Cross Creek	Rogers	89	TESCO Properties
Park at Riverdale	Little Rock	89	Winther Investment Inc



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Hub Tucson Speedway	Tucson	97	
Aspire Tucson	Tucson	96	Dinerstein
Sterling 920 Terrace	Tempe	94	Dinerstein
Enclave at Arrowhead	Peoria	93	Avenue5
Liv Avenida Apartments	Chandler	93	Liv Communities
Peak 16	Phoenix	93	Alliance Residential
Aviva	Mesa	93	Mark Taylor
Las Hadas Apartments	Scottsdale	92	
Alta Central	Phoenix	92	Wood Partners
Crescent Highland	PHOENIX	90	Greystar





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Alexan Millenia	Chula Vista	98	Trammell Crow Residential
Stewart Village Apartment Homes	Sunnyvale	97	Irvine
Eskaton Village Placerville	Placerville	96	ESKATON PROPERTIES
Verve	Mountain View	96	UDR
Park 20	San Mateo	96	Essex Property Trust
Alexan ALX	San Diego	95	Trammell Crow Residential
Mesa Pines	Costa Mesa	95	Pan American Properties
Eskaton Village Grass Valley	Grass Valley	95	ESKATON PROPERTIES
Eskaton Lincoln Manor	Placerville	95	ESKATON PROPERTIES
Vista Bonita	Bonita	95	Jensen Properties



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
1515 Flats	Denver	96	Cardinal Group
Denizen	Denver	95	Cardinal Group
Solera	Denver	94	Greystar
The Theo	Denver	94	Gables Residential
TENNYSON PLACE	Denver	94	BLDG Management
2828 Zuni	DENVER	93	Cardinal Group
1880 Little Raven	Denver	93	Holland Residential
St Paul Collection	Denver	93	BMC Investments
Amaranth Apartments	Denver	92	Cardinal Group
The Casey	Denver	92	Windsor



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Tannery	Glastonbury	92	Bozzuto
Atria Stratford	Stamford	91	Atria
Towne Brook Commons	Brookfield	91	Harbor Group Management
Vela On The Park	Stamford	90	Berkshire Communities
Avalon Shelton	Shelton	89	AvalonBay Communities
Avalon New Canaan	New Canaan	89	AvalonBay Communities
Cambridge Oxford Apartments	New Haven	89	TRIO Properties
Greenwich Oaks	Greenwich	89	LCOR
360 State Street	New Haven	88	Bozzuto
Rosewood Condominiums	North Haven	88	Franklin Communities



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
2701 Connecticut	Washington	95	WC Smith
Brunswick House	Washington	94	WC Smith
AVA NoMa	WASHINGTON	94	AvalonBay Communities
The Lexington at Market Square	Washington	93	Bozzuto
Camden NoMa Apartments	Washington	92	Camden Property Trust
2800 Ontario	Washington	92	WC Smith
Berkshire 15	Washington	92	Berkshire Communities
Wakefield Hall	Washington	92	WC Smith
West End Residences	Washington	92	Bernstein Management Corporation
Camden Noma	Washington	91	Camden Property Trust





PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Rittenhouse Station	Newark	89	Peak Campus
Christina Mill	Wilmington	85	Panco Management
The Reserve At Forest Gate	Newark	84	The Donaldson Group
Foulk Manor North	Newark	83	Capano Management Company
Apartments at Pine Brook	Wilmington	83	Five Star Senior Living
River Club	Newark	82	Amerimar Enterprises
Somerford House & Place Newark	Claymont	82	
School Bell Apartments	Newark	82	Five Star Senior Living
Korman Residential at Brandywine Hundred	Bear	81	Switzenbaum & Associates.

PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

The Retreat at Trinity Apartments	New Port Richey	98	Greystar
Park Aire Apartments	Royal Palm Beach	96	Highmark Residential
Abigail Court	Port Richey	95	WRH Realty Services Inc
Broadstone Winter Park	Winter Park	95	Alliance Residential
Peyton Ridge	Jacksonville	95	WRH Realty Services Inc
Flagler Park	Miami	95	PMI Professional Management
Ludlam Plaza	Miami	95	PMI Professional Management
Lake House	Hialeah	95	PMI Professional Management
Aura @ 4th	St. Petersburg	94	RAM Partners
Inspira	NAPLES	94	Greystar

PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Amorance	Alpharetta	98	Lincoln
Willis Apartments	Decatur	95	Lincoln
Solis Suwanee	Suwanee	95	RAM Partners
Cameron Hall Of Ellijay	Ellijay	95	Five Star Senior Living
Creekwood Apartments	Leesburg	95	Greystone Properties
Park At Johns Creek Apartments	Suwanee	94	BH Management Services
Residences of Chastain	Atlanta	94	RAM Partners
Greystone Summit Columbus	Columbus	93	RAM Partners
Atlantic House	Atlanta	93	Lincoln
Greystone Falls	Columbus	93	RAM Partners

PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Ilima At Leihano	Kapolei	89	Kisco Senior Living
Kapilina Waterfront Beach Apartments	Ewa Beach	85	Greystar
Good Samaritan Society - Pohai Nani	Kaneohe	85	Good Samaritan Society
Kapilina Beach Homes	Ewa Beach	84	Greystar
Kapilina Apartments	Ewa Beach	84	Greystar
Good Samaritan Society - Services@Home (Pohai Nani)	Kaneohe	83	Good Samaritan Society
Kapilina Common	Ewa Beach	82	Greystar
Symphony Honolulu	Honolulu	82	OliverMcMillan
Hale Mahana	Honolulu	81	Greystar Student
Hawaii Kai	Honolulu	79	Harvest





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Quarters at Ames	Ames	94	Tailwind Group
The Equitable Building	Des Moines	94	Block Multifamily Group
Cadence Apartments	Johnston	93	Hubbell
Cityville on 9th	Des Moines	93	Hubbell
Verve	Des Moines	93	Hubbell
FLUX	Des Moines	93	Core Living
Hillcrest Park Apartments	Cedar Falls	91	North Lakes Property Management
Confluence On 3Rd	Des Moines	89	Core Living
Thunder Ridge	Cedar Falls	89	Cedar Valley Living
The Palisades of Towson	Keokuk	88	Southern Management Corporation



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Kensington Manor Apartments	Rexburg	90	
Garden Plaza Of Post Falls	Post Falls	89	Century Park Associates
Georgetown Apartments	Rexburg	88	Rexburg Housing
La Jolla Apartments	Rexburg	87	Edge Creek Property Management
Arboretum at Barber Station	Boise	87	Capstone Lifestyle
Gates at Rexburg	Rexburg	86	Asset Living Student
Fairwinds - Sand Creek	Idaho Falls	86	Leisure Care Management
Hillcrest Apartments	Rexburg	85	
The Terraces Of Boise	Boise	82	Human Good
The Vista	Boise	82	Cardinal Group



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
465 North Park	Chicago	97	Bozzuto
JeffJack Apartments	Chicago	95	Lincoln
State & Chestnut	Chicago	95	Reside Living
The Sinclair	Chicago	95	Bozzuto
Niche 905	Chicago	94	Lincoln
500 Station Blvd	Aurora	93	Pioneer Property Management
The Madison	Chicago	93	Lincoln
Chateau Royale	Waukegan	93	Hughes Properties
North Water Apartments	Chicago	92	Lincoln
Parc Huron	Chicago	92	Bozzuto



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Hamilton Luxury Apartment Homes	Fishers	96	JC Hart
Highpointe On Meridian Apartments	Carmel	94	JC Hart
Lakeside Apartments of Carmel	Carmel	93	JC Hart
Sunrise on the Monon Apartments	Indianapolis	92	JC Hart
Park 66 Flats	Indianapolis	92	JC Hart
Meadowood	Bloomington	92	Five Star Senior Living
Northwood Manor	Marion	91	Five Star Senior Living
Sycamore Terrace	Terre Haute	90	Steadfast Companies
Ashton Pointe	Indianapolis	90	Gene B Glick
Mckay Manor	Shelbyville	90	Five Star Senior Living





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Sorrento	Overland Park	94	Price Brothers Management
Adara Overland Park Apartments	Overland Park	93	Preferred Apartment Communities
Brookdale College Square	Overland Park	93	Brookdale
Brookdale Liberal Springs	Liberal	93	Brookdale
Birchwood Garden Apartments	Lawrence	92	
Shawnee Hills Senior Living	Shawnee Hills	92	Spectrum Retirement Communities, LLC
Park Edge Apartments	Lenexa	91	Maxus Properties
Prairie Creek Apartments	Lenexa	91	Price Brothers Management
Fairlane Apartments	Topeka	91	
The Sovereign at Overland Park	Overland Park	90	JVM Realty



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Monmouth Row	Newport	96	Towne Properties
Hub on Campus Lexington	Lexington	94	Core Campus Management
Main & Clay Apartments	Louisville	92	Greystar
Morningside Of Mayfield	Mayfield	92	Five Star Senior Living
Amerson Orchard	Georgetown	91	Anderson Communities
Cardinal Village	Louisville	91	Schatten Properties
Gettysburg Square	Fort Thomas	90	North American Properties
Roebling Row	Covington	90	Towne Properties
Weaver Farm	Florence	89	Towne Properties
The Willows Apartments	Louisville	89	NTS Communities

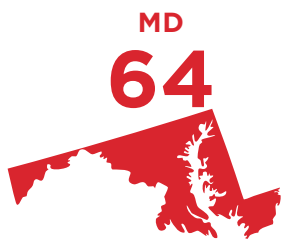


PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Springs at Juban Crossing	Denham Springs,	94	Continental Properties
Natchez Landing	Metairie	93	1st Lake Properties
Brewster Commons at River Chase	Covington	93	1st Lake Properties
Reflections of Island Park	Shreveport	92	Maxus Properties
The Verandah Retirement Living	LAKE CHARLES	92	Sunshine Retirement Living
The Palms At Juban Lakes	Denham Springs	91	Merge Management
Four Winds Apartments - New Orleans	New Orleans	91	Kailas Companies
Chateau Mirage	Lafayette	90	Element National Management
Maison Bocage Apartments	Baton Rouge	90	Aronov
Jamestown Place Apartment Homes	Bossier City	90	Fairfield Property Management



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Kensington	Boston	96	Bozzuto
Avalon Sudbury	SUDBURY	96	AvalonBay Communities
Talia Apartments	Marlborough	95	Fairfield Residential LLC
Avalon at Assembly Row	Somerville	94	AvalonBay Communities
Avalon Exeter	Boston	94	AvalonBay Communities
One Canal Apartment Homes	Boston	93	AIMCO
Village at Taylor Pond	Bedford	93	Bozzuto
AVA Somerville	Somerville	93	AvalonBay Communities
Lantera at Boston Landing	Boston	93	Greystar
Chroma	Cambridge	93	National Development





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Courts of Devon	Gaithersburg	98	Bozzuto
Flats at Bethesda Avenue	Bethesda	95	Bozzuto
Bethesda Place	Bethesda	95	Polinger Company
Bethesda Place Apartments	Bethesda	95	Polinger Company
Oella Mill	Ellicott City	95	Southern Management Corporation
Millstone at Kingsview	Germantown	94	Bozzuto
520 Park Ave	Baltimore	94	WPM Real Estate
7770 Norfolk Apartments	Bethesda	94	CIM Group
The Berkleigh	Baltimore	94	Bozzuto
Suburban Hill Apartments	Silver Spring	93	The Apartment House



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Back Bay Tower	Portland	91	The Reliant Group
Princeton On Back Cove	Portland	84	Princeton Properties
Foreside Estates	Falmouth	81	Princeton Properties
Princeton Village Apartments	Portland	80	Princeton Properties
Kittery Estates	Kittery	80	Holiday
Princeton Ridge Apartments	Portland	78	Princeton Properties
Solstice Senior Living At Bangor	Bangor	78	Solstice Senior Living
The Woods At Canco	Portland	77	Holiday
The Reserve at Orono	Orono	72	Asset Living Student
Princeton Pines Apartments	Portland	72	Princeton Properties



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Meadows Crossing	Allendale	96	Silveri Management Company
Boulevard Apartments	Auburn Hills	92	Dhs Management Communities
618 South Main	Ann Arbor	91	Habitat
North Pointe Apartments	Holland	91	Land & Company
Sterling Commons	Sterling Heights	90	Lombardo Property Management
Hub on Campus East Lansing	East Lansing	90	Core Campus Management
Arena Place Apartments	Grand Rapids	90	DTN Management
Liv Arbors	Traverse City	89	Liv Communities
The Alpine	Allendale	89	Asset Living Student
Deaconess Tower Senior Citizen	Southgate	89	National Church Residences



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Lakes Residences	Minneapolis	96	Greystar
RAY	St Paul	95	Arcadia Management Group Inc.
Custom House	St. Paul	94	StevenScott Management
Fair Oaks Apartment Homes	Minneapolis	94	Otness Management Company
Red 20 Apartments	Minneapolis	93	IRET Properties
222 Hennepin Apartment Homes	Minneapolis	93	Weidner Apartment Homes
Third North Apartments	Minneapolis	92	StevenScott Management
Maverick	Minneapolis	92	Greystar
Cornelia Place	Minneapolis	92	StevenScott Management
Coze Flats	Minneapolis	92	Arcadia Management Group Inc.





PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Towne House	St Louis	94	Berkshire Communities
Monogram	St. Louis	94	Greystar
Morningside Of Nevada	Nevada	94	Five Star Senior Living
Quail Ridge Apartments	Springfield	93	Wooten Property Management
The Laurel Apartments	St Louis	93	Balke Brown Transwestern
Sunnen Station	Maplewood	93	Greystar
Apex on Quality Hill	Kansas City	93	JVM Realty
College View Manor	Joplin	93	Five Star Senior Living
Ebt Lofts	Kansas City	93	KC Loft Central
Copper Ridge Apartments	Liberty	92	NorthPoint Development



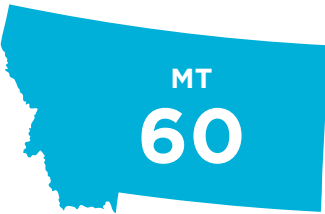
PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Meridian at Fondren	Jackson	94	
Cypress Pointe Apartments	Flowood	94	Landmark Management Group
Cottonwood Apartments	Greenville	91	Haley Associates Limited Partnership
Bowmanor Garden Apartments	Greenville	90	
Arbor Place Apartments	Biloxi	88	Arbor Properties-Florida
Arbor Village	Gulfport	88	Arbor Properties-Florida
The Waterford On Highland Colony	Ridgeland	88	Capital Senior Living
The Gables Apartments	Ridgeland	88	Heritage Properties
Grand at Pearl Apartments	Pearl	87	Maxus Properties
The Lakes At Turtle Creek Apartment Homes	Hattiesburg	87	Southgate Realty



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Grizzly Peak	Missoula	84	Holiday
Shiloh Glen Apartments	Billings	81	Pacific Living Properties
Brookdale Missoula Valley	Missoula	79	Brookdale
Aspen View	Billings	78	Holiday
Rolling Hills Ranch	Omaha	77	Holiday
Talus	Great Falls	76	Indigo Real Estate Services Inc.
Interpointe Apartments	Billings	76	Tamarack Property Management
Rock Creek	Billings	73	Pacific Living Properties
Country Meadows Apartment Homes	Billings	73	IRET Properties
Affinity At Billings	Billings	70	Affinity Living Communities



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Sycamore At Tyvola	Charlotte	96	Switzenbaum & Associates
Hawthorne at the Peak	Asheville	95	Hawthorne Residential Partners
Camden Southline	Charlotte	95	Camden Property Trust
The L	Raleigh	95	Kane Realty Corporation
Hawthorne at Lake Norman	Mooresville	94	Hawthorne Residential Partners
Novel NoDa	Charlotte	94	Greystar
Legends at Morganton Park	Southern Pines	94	Hawthorne Residential Partners
The Encore SouthPark	Charlotte	94	Simpson Property Group
Inspire SouthPark	Charlotte	94	RKW Residential
Camden Gallery	Charlotte	94	Camden Property Trust





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Dakota Ridge Apartments	williston	91	Weidner Apartment Homes
Sundance Apartments	Bismarck	91	Timberland Partners
Fair Hills Apartments	Williston	89	Greystar
University Commons Apartments	Williston	88	Greystar
Creekstone	Williston	87	Greystar
The Retreat	Williston	85	Greystar
Regency Apartments	Williston	85	Greystar
Bluffs of Williston	Williston	85	CORE LIVING
Auburn Ridge	Watford City	85	Simply Better Management
South Ridge	Williston	84	Greystar



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Wire	Omaha	99	Nu Style Development
The Bank	Omaha	98	Nu Style Development
Tiptop	Omaha	97	Nu Style Development
The Atlas Apartments	Omaha	97	Nu Style Development
The Slate Omaha	Omaha	97	Nu Style Development
ZAG Apartments	Omaha	96	Bluestone Properties
Highline Expansion	Omaha	94	Nu Style Development
The Villas at Wilderness Ridge	Lincoln	93	Commercial Investment Properties
Holmes Lake Apartments	Lincoln	93	Broadmoor
The Conrad	Omaha	92	Commercial Investment Properties



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Princeton Westwood	Keene	92	Princeton Properties
Centerstone Residence	Concord	91	The Hodges Companies
Timberwood Commons	Lebanon	88	Merion Realty LLC
Princeton At Mill Pond	Keene	88	Princeton Properties
Salisbury Green	Concord	87	The Hodges Companies
Princeton Arbors	Keene	86	Princeton Properties
Princeton Dover Apartments	Dover	84	Princeton Properties
Pheasant Run Apartments	Nashua	83	Princeton Properties
Prescott Place	Concord	83	
Hampshire Green	Bedford	82	Sentinel Real Estate Corporation



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
The Edge at Main	Somerville	96	Edgewood Properties
The Highlands At Hilltop	Verona	93	Roseland Residential Trust
Signature Place Morris Plains	Morris Plains	93	Roseland Residential Trust
Juniper Village At Williamstown	Williamstown	93	Juniper Communities
Juniper Village At Chatham	Chatham	93	Juniper Communities
The Highlands At Westwood	Westwood	92	Roseland Residential Trust
Avalon Hoboken	Hoboken	92	AvalonBay Communities
Mercer Arms	Jersey City	91	
The Metropolitan At 40 Park	Morristown	90	Roseland Management Company
Windsor at Mariners	Edgewater	90	Windsor Property Management Co





PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Cibola Village	Albuquerque	92	FPI Management
Markana	Albuquerque	90	Greystar
Sierra Vista Village	Roswell	90	
Cuestas Apartments	Las Cruces	86	
SONOMA PALMS	Las Cruces	86	Merge Management
Olympus Encantada Luxury Apartments	Albuquerque	83	Olympus properties
Vista Del Sol Apartments	Alamogordo	83	
Talavera Apartments	Santa Fe	82	NALS Apartment Homes
Overlook Apartments	Albuquerque	82	Greystar
Olympus Encantada Luxury Apartments	Albuquerque	82	Olympus properties



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Constellation	Las Vegas	94	Pinnacle Properties
Shenandoah Villas	Carson City	92	Vertus Properties, Inc.
Mercer, The	Las Vegas	90	Pinnacle Properties
Carson Plaza	Carson City	89	Holiday
Everett Apartment Homes	Las Vegas	88	FPI Management
Attiva Valley View	Las Vegas	87	Cortland
Five Star Premier Residences Of Reno	Reno	87	Five Star Senior Living
Acacia Springs	Las Vegas	86	Grace Management
The Lido	Henderson	86	Apartment Management Consultants
Brookdale Sparks	Sparks	86	Brookdale



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

300 East 39th Apartments	New York	96	Equity Residential
250N10	Brooklyn	95	Greystar
Hayes Student Living	Vestal	95	
Atelier Apartments	Brooklyn	95	Equity Residential
1600 East Avenue Apartments	Rochester	94	Tri-City Rental
Stonegate of Clarence	Williamsville	94	BMW Management
312 College Avenue	Ithaca	94	
South Park Tower	New York	93	Brodsky
Hampshire Apartments	Schenectady	92	Tri-City Rental
The Dylan on Fifth	New York	92	Bozzuto



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Stafford House	Columbus	96	The Champion Companies
The Enclave	Beavercreek	95	Towne Properties
Highpoint On Columbus Commons	Columbus	95	Oakwood Management Company
Water's Bend	South Lebanon	94	North American Properties
Galbraith Pointe Apartments	Cincinnati	94	Towne Properties
At 580	Cincinnati	94	Denizen Management
The Deacon	Cincinnati	94	Trinitas Ventures
The Pointe At Polaris	Columbus	94	Oakwood Management Company
One Lincoln Park	Kettering	94	Miller Valentine Group
Millcroft Apartments and Townhomes	Milford	93	Towne Properties





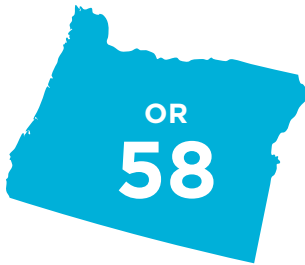
PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Encore Memorial Apartments	Bixby	90	Greystar
Creekside Apartments	Broken Arrow	90	RAM Partners
Charleston Crossing	Broken Arrow	90	BSR
Brittany Square Apartments	Tulsa	88	Capital Assets
Stonehorse Crossing Apartments	Oklahoma City	88	Case and Associates
Brookdale Claremore	Claremore	88	Brookdale
Avana Arts District	Oklahoma City	87	Greystar
93Twenty Apartments	Tulsa	87	BSR
Park At Tuscany	Oklahoma City	87	Case and Associates
Ridge Park Apartments	Tulsa	87	BSR



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Harrison Tower	Portland	95	Sequoia Equities
Modera Belmont	Portland	94	Mill Creek Residential Trust
Wyatt	Portland	93	Alliance Residential
Stillwater Apartments	Hillsboro	91	CTL Management,
Hub9	Hillsboro	91	Holland Residential
NV	Portland	90	Greystar
Woodview Apartments	Beaverton	90	C&R Real Estate Services Co
The Dianne	Multnomah	90	Greystar
The Patterson	Eugene	90	Cardinal Group
Victory Flats at Elmonica Station	Beaverton	89	Simpson Property Group



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Park Place One Apartments	Philadelphia	98	Fidelity Management
Union Flats	Mechanicsburg	96	WPM Real Estate
The Haven at Cranberry Woods	Township	96	Lincoln
The Overlook	Camp Hill	95	WPM Real Estate
The Brix at 26	Pittsburgh	95	Village Green
Bridge on Forbes	Pittsburgh	94	Cardinal Group
Park Square	King of Prussia	94	Bozzuto
Meridian at Eagleview	Exton	94	Hankin
Heathergate	Langhorne	93	LCOR Incorporated
Dalian on the Park	Philadelphia	92	Bozzuto



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Westminster Lofts	Providence	93	cornish associates
Beneficent House	Providence	87	First Realty Management
River Lofts at Ashton Mill	Cumberland	85	Brookfield Properties
257 Thayer	Providence	85	Asset Campus Housing
Greenwich Place	West Warwick	85	Dolben
Avalon at Center Place	Providence	84	AvalonBay Communities
Brookdale West Bay	Warwick	83	Brookdale
Grandville at Greenwich	Greenwich	79	
Atria Lincoln Place	Lincoln	78	Atria
Royal Crest Warwick Apartment Homes	Warwick	77	OP Property Management





PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Skygarden	Charleston	96	Cardinal Group
Paxton Point Hope	Charleston	96	Greystar
Alta Brighton Park	Summerville	94	Wood Partners
Kingsley Apartments	Fort Mill	94	Charter Properties, Inc.
One Hampton Lake	Bluffton	94	Greystar
Caroline	Charleston	94	Bell Partners
Waterside Greene Apartments	Greenville	93	Stonemark Management
Wharf 7	Charleston	93	Greystar
Morningside Of Lancaster	Lancaster	93	Five Star Senior Living
Ridge At Perry Bend	Easley	92	RAM Partners



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Copper Ridge Apartments	Rapid City	95	Samuelson Development
Candlewood Apartments	Rapid City	89	CSM
Villas At Canyon Creek	Sioux Falls	89	Bender Midwest Properties
Mountain View Village Apartments	Box Elder	89	Vertex Property Management
Prairies Edge Commons	Sioux Falls	84	Lloyd Companies
21 Fitzsimons Apartment Homes	Rapid City	80	
WEST POINTE COMMONS	Sioux Falls	80	Lloyd Companies
Steeplechase Apartments	Sioux Falls	79	Samuelson Development
Windsor Heights Apartments	Sioux Falls	77	Lloyd Companies
DUBLIN SQUARE	Sioux Falls	75	Lloyd Companies



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

Morningside Of Gallatin	Gallatin	97	Five Star Senior Living
Foxland Crossing	Gallatin	95	RAM Partners
Greystone Vista	Knoxville	95	Greystone Properties LLC
River House	Nashville	95	RAM Partners
Millennium Music Row	Nashville	95	Dinerstein
Solis North Gulch	Nashville	94	Greystar
Glen Hollow Apartments	Soddy Daisy	94	RAM Partners
Greystone Summit Knoxville	Knoxville	94	Greystone Properties
SkyHouse Nashville	Nashville	94	Simpson Property Group
Brookdale Rock Springs	Kingsport	94	Brookdale



PROPERTY

CITY

ORA™

MANAGEMENT COMPANY

500 Crawford	Houston	99	Finger Companies
Alexan Summit	Fort Worth	98	Trammell Crow Residential Company
Icon At Hewitt	Hewitt	96	Case and Associates
The Sound	Dallas	96	Billingsley Company
West 24th Street Apartments	Austin	96	
Camden Post Oak	Houston	95	Camden Property Trust
Sovereign Preston Road by Cortland	Frisco	95	Cortland
Park At Deerbrook	Humble	95	Rockstar Capital
Grand Mason at Waterside Estates Apartments	Richmond	95	Greystar
Sterling Heights	San Antonio	95	Dinerstein





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
ICO Ridge	Lehi	93	CO COMPANIES
RIVULET APARTMENTS	American Fork	93	Wasatch Property Management
Siena Villas	Orem	93	Vertex Property Management
Summit Pointe	St. George	93	Cornerstone Residential Management
Dixie South Apartments	St. George	92	
Meadows at Park Avenue	Riverton	91	Apartment Management Consultants
200 Cityview Apartments	Provo	91	Vertex Property Management
ICO Orchard Farms	Fruit Heights	90	ICO Management
Grovecrest Villas	Pleasant Grove	89	Apartment Management Consultants
Monaco Court Apartments	Provo	89	



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Pohlig Box Factory	Richmond	98	
West Broad	Falls Church	95	Bozzuto
East Bay	Norfolk	95	BayQuest Property Management
The Parker	Alexandria	94	Bozzuto
Old Donation Apartments	Virginia Beach	94	Drucker & Falk Real Estate
Exo	Reston	94	Greystar
St. Andrews Apartments	Newport News	94	Perrel Management
Saratoga Square	Springfield	94	Van Metre Management Company
West Broad	Falls Church	94	
Loren	Falls Church	94	Bozzuto



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Dorset Common Apartments	South Burlington	53	
Spinner Place	Winooski	52	American Campus Communities



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Odin Apartments	Seattle	97	Equity Residential
AMLi Arc	Seattle	96	AMLi Residential
Silverdale Ridge Apartments	Silverdale	95	Greystar
The Firs Retirement Living	Olympia	95	MBK Senior Living
Marq West Seattle	Seattle	94	CWS Apartment Homes LLC
Valdok	Seattle	94	LMC (Lennar)
The Hills on Grand	Pullman	93	Trinitas Ventures
Axle	Seattle	93	LMC (Lennar)
Helios Apartments	Seattle	93	Equity Residential
Heron Flats + Lofts	Redmond	93	Thrive Communities





PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Coventry Village	Madison	98	Five Star Senior Living
7Seventy7	Milwaukee	96	Bozzuto
Legacy Apartments	Verona	95	Mckenzie Apartment Company
Enclave	Wauwatosa	94	Fiduciary Real Estate Development
Boston Lofts	Downtown Milwaukee	94	Mandel
LightHorse 4041	Shorewood	93	Mandel
College Park & Springbrook Row	Madison	92	Rouse Management
Monticello Apartments	Madison	91	
Blackhawk Trails	Madison	91	Mckenzie Apartment Company
Hidden Ponds Apartment	Pewaukee	91	Morgenson Realty



PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
LEE TRACE	Martinsburg	89	Gates Hudson
Elmtree North Townhouse Apartments	Martinsburg	89	
Residences at Jefferson Crossing	Charles Town	86	Gates Hudson
Eagle View Luxury Apartments and Townhomes	Charleston	84	AB Contracting
Lakeview Estates Apartments	Parkersburg	84	
Boury Lofts	Wheeling	82	Woda Cooper
University Park	Morgantown	80	
Cranes Meadow Apartments	Ranson	80	Burlington Capital
Pikeview Manor Apartments	Beckley	80	The Manor Group
The Domain at Town Centre	Morgantown	78	Greystar Student




PROPERTY	CITY	ORA™	MANAGEMENT COMPANY
Mountain View Apartments	Gillette	89	CSM
Whispering Chase	Cheyenne	76	Holiday
The Preserve at Greenway Park	Casper	73	Legacy Partners
Aspen Meadows	Jackson Hole	72	Apartment Management Consultants
Granite 550	Casper	72	Echelon Property Group
Preserve at Rock Springs	Rock Springs	71	Legacy Partners
Classic Lodge Apartments	Evanston	70	
The Ridge at Blackmore	Casper	68	
Westgate Village Apartments	Cheyenne	67	Elkco Properties
Prairie View	Cheyenne	67	RAM Partners

Eligibility - A property had to have a minimum of 20 reviews on various review sites and ILSSs.



MANAGEMENT COMPANY TALLY FOR STATE RANKING

The 2019 state ranking features 228 management companies for all top properties across the states, excluding privately managed properties. The leading management companies to manage the most top properties state-wide are:

MANAGEMENT COMPANY	NUMBER OF PROPERTIES
	37
	19
	15
	12
	10



DIVISION I - TOP 10

OF THE 2019 NMHC 50 MANAGERS



<https://jturner.us/um2h>

In May, we published one of the most anticipated annual ***ORA™ Power Rankings***, the Top 10 of the ***2019 NMHC 50 Largest Apartment Managers***, with regards to their online reputation. These top 10 companies constitute the ORA™ Division I winners.

FOR THE **FIFTH CONSECUTIVE YEAR**,
THE BOZZUTO GROUP CLINCHED
THE **NO. 1 SPOT** AMONG THE NMHC TOP 50
MANAGERS FOR 2019. BOZZUTO HAS THE MOST
STELLAR ONLINE REPUTATION AMONG THE TOP 50
MANAGERS, WITH A COMPANY-WIDE SCORE OF 81.62.



TOP 10 MANAGERS OF THE 2019 NMHC 50 MANAGERS

ORA™ RANK	COMPANY	2019 ORA™	2018 ORA™	% CHANGE	2019 NMHC 50 RANK
1	 BOZZUTO	81.62	80.76	1%	12
2	 AvalonBay COMMUNITIES	79.74	80.17	-1%	11
3	 cortland partners	78.23	75.2	4%	26
4	 RAM PARTNERS, LLC Smart MOVE. Smart LIFE.	77.53	72.94	6%	34
5	 CAMDEN.	77.23	74.49	4%	21
6	 MAA	76.88	76.44	1%	7
7	 Aimco APARTMENT HOMES	76.85	72.49	6%	39
8	 GREYSTAR™	74.97	71.58	5%	1
9	 HIGHMARK RESIDENTIAL	73.38	68.99	6%	19
10	 PEGASUS RESIDENTIAL	73.27	72.58	1%	45

* Formerly Milestone Management



TOP 10 MANAGEMENT COMPANIES IN DIVISIONS II, III, AND IV



<https://jturner.us/80ux>

In June, we announced the inaugural Division ORA™ Power Ranking – Division II, III, and IV to mark the expansion of the ORA™ award recognition to include all management companies that manage over 2,000 units. The divisions were determined based on the management companies and unit count obtained from [***ALN Data Services***](#) in May.

DIVISION	DESCRIPTION	NUMBER ONE MANAGEMENT COMPANY
DIVISION I	Top 10 of the Top 50 NMHC 50 Managers	The Bozzuto Group 81.62 ORA™
DIVISION II	20,000 up to Division I	Gables Residential 79.04 ORA™
DIVISION III	10,000 to 19,999 units	Hanover Company 82.23 ORA™
DIVISION IV	2,000 to 9,999 units	Nu Style Development Corp. 89.13 ORA™





FOR THE PAST FIVE YEARS, WE RECOGNIZED ONLY THE **TOP OF THE NMHC TOP 50 MANAGEMENT COMPANIES** BY ONLINE REPUTATION. THESE DIVISION RANKINGS WILL BE ANNUAL. THE EXPANSION OF THE ORA™ AWARDS ALLOWS COMPANIES OF SIMILAR SIZE TO COMPARE THEIR ONLINE RANKINGS.



DIVISION II (20,000 UP TO DIVISION I)

THE AVERAGE ORA™ SCORE OF ALL COMPANIES IN THIS GROUP IS 65.16.

RANK	COMPANY	ORA™
1	Gables Residential	79.04
2	Mill Creek Residential	78.21
3	Hawthorne Residential Partners	77.07
4	Berkshire	76.81
5	Holiday Retirement	76.69
6	AMLI Residential	75.68
7	Windsor Property Management Company	75.07
8	IMT Residential	74.36
9	Brookdale Senior Living	73.30
10	Matrix Residential	73.23

DIVISION III (10,000 TO 19,999 UNITS)

THE AVERAGE ORA™ OF ALL COMPANIES IN THIS GROUP IS 63.30.

RANK	COMPANY	ORA™
1	Hanover Company	82.23
2	Preferred Residential Management	81.57
3	Wood Partners	80.83
4	Maxus Properties	80.56
5	Five Star Senior Living	80.23
6	Blue Ridge Companies	80.20
7	Towne Properties	79.21
8	W3 Luxury Living	78.76
9	Lennar Multifamily Communities	77.48
10	Continental Properties	77.39

DIVISION IV (2,000 TO 9,999 UNITS)

THE AVERAGE ORA™ OF ALL COMPANIES IN THIS GROUP IS 61.66.

RANK	COMPANY	ORA™
1	Nu Style Development Corporation	89.13
2	The Regency Windsor Companies	86.60
3	Liv Communities	84.92
4	Legend Management Group	84.47
5	Manor Group	84.10
6	NTS	83.94
7	The Dinerstein Companies	83.74
8	Brandywine Living	83.54
9	Panther Residential Management	83.30
10	Kisco Senior Living	83.00



THE TOP 10

STUDENT HOUSING MANAGERS FOR 2019



<https://jturner.us/eqla>

In November, we published the Top 10 Student Housing Managers for 2019. This ranking is based on **ALN Data Services** data of companies that manage over 2,000 student housing units.

FOR THE SECOND CONSECUTIVE YEAR, THE **DINERSTEIN COS.** IS THE NUMBER ONE STUDENT HOUSING MANAGER WITH AN ORA™ OF 80.90.

THERE ARE **FIVE NEW ENTRANTS** IN 2019 AS COMPARED WITH 2018—**LANDMARK PROPERTIES, TRINITY PROPERTY CONSULTANTS, PIERCE EDUCATION PROPERTIES, PEAK CAMPUS, AND CAMPUS ADVANTAGE.**



TOP 10 STUDENT HOUSING MANAGERS FOR 2019

RANK	COMPANY	2019 ORA™	2018 ORA	2018 RANK	CHANGE IN ORA™
1	 The Dinerstein Companies	80.90	80.33	1	1%
2	 CA MANAGEMENT SERVICES	74.28	70.81	3	5%
3	 GREYSTAR™	73.28	66.80	7	10%
4	 CORE SPACES	72.26	66.50	9	9%
5	LANDMARK PROPERTIES	69.65	63.10	N/A	10%
6	 Trinity PROPERTY CONSULTANTS	69.39	60.77	N/A	14%
7	 PIERCE EDUCATION PROPERTIES, L.P.	69.34	62.59	N/A	11%
8	 ASSET	68.93	65.41	10	5%
9	 PEAKCAMPUS™	68.92	63.33	N/A	9%
10	 CA CAMPUS	67.74	65.48	N/A	3%



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ORATM POWER RANKINGS

POWERED BY J TURNER RESEARCH 

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