

2020 - 2021

Annual Report

OEYC- Simcoe North, delivering EarlyON Child and Family Centre Programs and Services in Simcoe North.

356 King St, Midland, ON, L4R 3M8 80 Colborne St. W. Orillia, ON, L3V 2Y6



Table of Contents

- <u>3 Mission</u> Vision Values
- 4 Chair Report
- 5 ED Report
- Referrals
- 7 Treasurer's Report
- 🛭 PR Report

- **7** Virtual Programming
- / // Volunteer Services Report
- // 2020-2021 Programming
- /2 30th Anniversary
- /3 Staff & Board of Directors
- / 4 2020-2021 Highlights

Mission

Through nurturing relationships, high quality programming, and play-based environments, EarlyON Child and Family Centre - Simcoe North fosters and supports learning, developing, and connecting of children, parents, and caregivers within their community.

Vision

Better beginnings, Empowering relationships, Greater possibilities.



Families, Respect, Empathy, Inclusion, Excellence, Collaboration, Integrity





WORD FROM THE CHAIR

The annual report provides the opportunity to reflect on the past 12 months. What a challenging year it has been. Every person has been impacted by the pandemic. As we all strive to continue to live our lives and love those we cherish, the EarlyON staff and board members have continued to meet our goal of fostering relationships and optimizing the growth and development of our very young. They have remained steadfast in meeting the EarlyON's mission, goals and values even under adversity. I am very proud of the resilience and compassion they have demonstrated.

I would like to take this opportunity to thank three board members, Sue Gignac, Stephanie Vanier and Suzanne Woodrow, who have recently resigned for all their contributions to the excellent functioning of the board.

The strategic plan that was created in 2019 is nearing completion. The board has passed updated governance policies to increase efficiencies and provide clearer direction. The staff continue to offer programming virtually over the past few months as they follow provincial guidelines as they engage and support the families of North Simcoe.

The board will continue to offer guidance and will plan as needed to address the issues being faced because of the pandemic with the hope that we will soon be able to offer programming in person at some point in the the upcoming year.

REBECCA DUPUIS

(Kelpeur



ED REPORT

The 2020-2021 year was another successful and innovative year for our dedicated Board of Directors and motivated staff. I believe the key to our ongoing success is driven by the core belief that parents and caregivers play an important role in the success of a child's wellbeing, even more so during a worldwide pandemic. This past year our staff went above and beyond rethinking and adapting how to connect with families virtually.

Our Strategic Plan took a sharp turn during it's final stretch to the goal line, as we pivoted quickly from in-person supports to virtual connections in March of 2020. From online parenting programs to prerecorded circle times, our team continued to support families and children across Simcoe North.

Our staff reported a dramatic increase in referrals during the pandemic, with families reaching out to us asking for support with their parenting concerns. On page 6 we demonstrate visually the increase and identify our most referred to community partners. Families continue to bounce back and connect with services in the area hoping to find the answers they need.

We would like to thank the Ministry of Education along with the County of Simcoe, for the continued funding and leadership of Family Support Programs across the province. We appreciate the ongoing commitment to children and families.

Thank you everyone who had a hand in making this past year a truly successful journey. You continue to make a difference in the family's and children's lives we connect with.

Christine

CHRISTINE VANDERBYL, RECE

EXECUTIVE DIRECTOR



Top agency referrals:

April

20

0

New Path Youth and Family Services

May

CAPC/CPNP (MotherCare & Next Step Programs)

June

July

August

2020

Sept

Oct

- RVH Children's Development Services
- CSC Chigamik CHC

Top program referrals:

Nov

• Triple P Positive Parenting Program

Dec

Jan

Feb

2021

March

- Food Security Programs
- Perinatal Mood Disorder Support
- Dad's Central (website)



TREASURER REPORT

The EarlyON Child and Family Centre Simcoe North has managed a balanced budget for the 2020-2021 fiscal year with some creative balancing. Due to COVID-19 we had to return to the Ministry of Education \$34,450.20 which the Ministry called the Recovery 2020 Funding. The 2020-2021 year continued to be a challenge with the COVID-19 shutdown. Our incredible team was able to continue engaging with our families through creative and inventive ways with the help and guidance from Christine VanderByl, our Executive Director, the services we provided throughout the provincial shutdown were well received by our participants. Also, to Dave Anderson for his continued support with all the challenges COVID-19 had on our financial matters of the agency.

Our service contract with the County of Simcoe has been signed for the 2021 calendar year with the same budget as 2019. The agency received two funding grants, the Provincial Reinvestment Funding and the Federal Safe Restart Funding, both to support increased costs of operating during COVID-19. These funds were used to purchase additional personal protective equipment, enhanced cleaning costs, and minor capital expenses required in accordance with Ministry's reopening operational guidance or local public health requirements.

A balanced budget has been prepared and approved for the 2021-2022 fiscal year.

Other Costs
6.6%

Occupency Costs
21.5%

Program and Supplies
2.2%

Salaries, Wages & Benefits
69.8%

MICHELE MACDONALD

TREASURER

Midele



PR REPORT

Since 2016 the Public Relations
Committee has strived to increase
communications with participants
and the community of Simcoe North.
The committee consists of Katie
Heffernan (Committee Chair)
Christine VanderByl, Eran Devine
(staff), and Natallie West.

The Early Edition monthly newsletter evolved into bi-weekly newsletters to support pandemic changes and programming. It is emailed to families/community agencies with Mailchimp which allows much needed insight on the use of our newsletter. It is also posted on our website, Facebook and Instagram. The newsletter and calendars communicate with families and community partners what is happening at the Centres, and with online programming.

EarlyON Simcoe-North has expanded it's online presence to meet the needs of the community during COVID times.

The website continues to give families and community partners access to up-to-date information about what is happening at the centres and virtually. Facebook and Instagram (launched April 7, 2020) are also used to communicate program changes, COVID protocols, advertise programs and share parenting tips. They are used to share virtual programming.

To further virtual program delivery, a YouTube Channel was launched in February 2021. The website, Facebook, Instagram and YouTube pages continue to receive great feedback from parents/caregivers and community partners. Program evaluations, sent after every virtual program for feedback, continue to be positive.

The PR Committee thanks all staff for their commitment, hard work, and dedication to newsletters/calendars, social media, virtual delivery and their positive representation of the agency.

KATIE HEFFERNAN PR COMMITTEE CHAIR



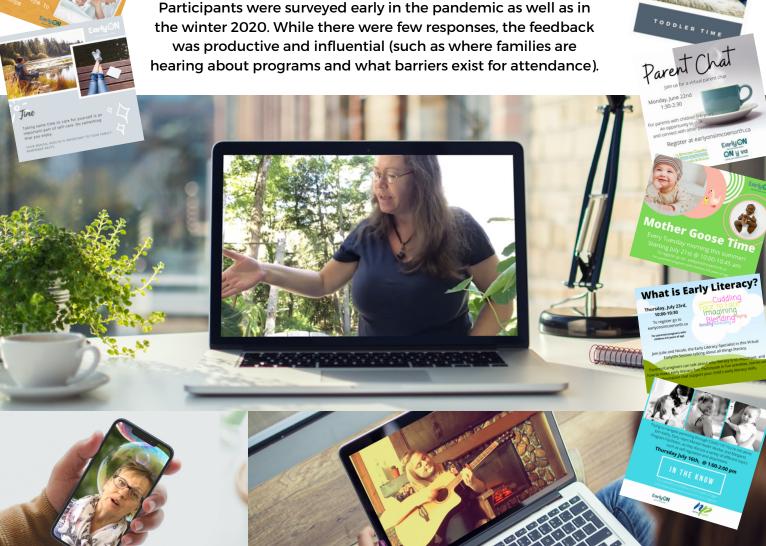
Virtual Connections

The virtual component continues to be part of our menu of services as we see the benefits for our families.

Virtual programs reduce barriers such as transportation, child minding and isolation, all while keeping families safe.

We strive to ensure that our online programs, services, resources, and information for children, parents and caregivers support early learning and development, engage parents and caregivers, and make connections for families.







VOLUNTEER SERVICES REPORT

From April 2020 to March 2021 the EarlyON Simcoe North was extremely lucky to have a dedicated board of volunteers assist our Executive Director as we navigated our way through a worldwide COVID-19 pandemic. They helped to provide us with extra energy and vitality; priceless expertise or new insights. They also helped to spread the word in their own circles about the resources and services we were able to continue to support the community with.

Once it is safe to welcome back volunteers we will provide information about volunteer opportunities in the following ways:

- EarlyON Child and Family Centre,
 Simcoe North newsletter
- Postings within the centres and satellite sites

- EarlyON Child and Family Centre,
 Simcoe North website and Facebook
 and Instagram pages
- 211 Information database
- Community Reach database
- Community meetings and networking opportunities

We look forward to partnering again with Georgian College "Early Childhood Education" program students. Students are made aware of the application process and the length of time it can take to complete (ie. getting a Criminal Reference Check). Directions within the "Screening and Intake Process" manual helps to ensure the success of staff involvement with the student application process. Thus, allowing the staff and student to gain knowledge of and become more acquainted prior to commencement of the placement.

Throughout the year, EarlyON Child and Family Centre, showed appreciation to our board volunteers in the following ways:

- Recognition on our Facebook page during National Volunteer Recognition Week
- Holiday cards

ALLISON WALKER, RECE

SENIOR ADMINISTRATIVE ASSISSTANT

2020-2021

Programming

Recognizing that service delivery methods may have shifted as a result of COVID-19, we continue to deliver programs and services that support early learning and development, engage parents and caregivers and make connections for families through a variety of methods that support the health, safety and well-being of children and families.

VIRTUAL INFANT PROGRAMMING

- Baby Signs online live
- Grow with Your Baby online live
- Wonderplay prerecorded
- Parent Child Mother Goose prerecorded

VIRTUAL PARENTING PROGRAMS

- Triple P online live
- Nobody's Perfect- online live
- In the Know online live
- Let's Talk Food online live
- From Words to Sentences online live

VIRTUAL EARLY YEARS PROGRAMMING

- Shake, Rattle and Roll online live
- Ready to Learn online live
- Rainbow, Music and Fun online live
- PJ Story Time online live
- Fun Kids Activities prerecorded
- Toddler Time prerecorded
- Circle and Story Time online live and prerecorded

IN-PERSON IN-CENTRE PRGRAMMING (SEPT - DEC)

- Midland and Orillia locations
- Pre-registered Stay, Play and Learn
- Program open from September 28, 2020 to December 11, 2020.





Engaging parents and caregivers



Making connections for families







The family support services at 356 King St. in Midland quietly celebrated 30 years in 2020.

In April 1990, a small group of dedicated volunteers were able secure funding to open the **North Simcoe Family & Play Resource Centre** in order to support and enhance the nurturing of children and reaffirm the value of parenting.

This small agency's journey to get us here today is portrayed below.

1990

2002

2011

2018

2020

PRESENT













Became the
North Simcoe
Family Resource
Program in the
spring of 1990
with paid staff
and local
volunteers
operating out of
356 King St,
Midland

Became the lead agency for the Ontario Early Years Centre in Simcoe North funded by the Ministry of Community and Social Services. Orillia location joins the agency.

Funding moves from Ministry of Children and Youth Services to the Ministry of Education. In 2018, funding flows to CMSM's and we continue as the Simcoe North service providers for EarlyON Child and Family Services. The agency quietly celebrates 30 years in April 2020 due to the world wide pandemic. Navigating the pandemic while offering virtual supports to families.

2020-2021

Christine VanderByl

Alex Cosford

Julie Watson

Allison Walker

Hélène Asselin-Thorne

Jennelle Giesbrecht

Jenna Haveman

Fran Devine

Desirée Watters

Margaret O'Leary

Maggie Leonard (contract)

Caitlin Hampton (contract)

Becky Richards

Paulette Wentzell

Marie McMenemy - Celebrating 10 years!

Marlene Barton

Carol Mallion (retired 2021)

Sue Thorburn (retired 2020)

Linda Seager (retired 2020)

Staff



BOARD OF

Directory

Rebecca Dupuis - Chair

Mellissa Marchand - Vice Chair

Katie Heffernan - Secretary

Michele MacDonald - Treasurer

Natallie West

Juliette Charlebois
Lyndsay Steele

Susan Gignac

Suzanne Woodrow

Stephanie Vainer





Our social media reach continues to grow every year.

211

INDIVIDUALS SUPPORTED WITH EMERGENCY BABY NEEDS

Some of our families counted on our centre for baby needs during the pandemic.

AND COUNTING...
PRERECORDED EARLY
YEARS VIDEOS

Program Facilitators were busy during the pandemic recording videos for families to view in the comforts of their home.

1,900+
FACEBOOK REACH ON THE

GETTING READY FOR K PROGRAM

Families were excited about the County wide offerings of Getting Ready for K programs, offered by EarlyON's across Simcoe in collaboration with CLH Developmental Services.

362
CHILDREN SERVED

428

PARENTS/CAREGIVERS SERVED

We've seen much higher numbers in the past, yet in a worldwide pandemic, we value every one of these connections. Thank you.