MILLIKEN OUTDOOR COLLECTION

FREQUENTLY ASKED QUESTIONS (FAQ)

Why did Milliken decide to enter the outdoor specialty market?

The outdoor specialty market is a natural extension of the indoor residential market and many of our existing customers have expressed the need for more options in the outdoor space. The Milliken Outdoor Collection allows us to leverage our ability to scale, our chemical and textile expertise as well as bring fresh fabric solutions to the outdoor market.

What makes these performance outdoor fabrics?

The Milliken Outdoor Collection fabrics are purposefully designed with durability and cleanability in mind. The fabrics are made from 100% solution-dyed acrylic fibers that are inherently mold and mildew resistant. The fabrics have a non-PFAS (per- and polyfluoroalkyl substances) performance finish that make them easier to clean and water-resistant. Solution-dyed acrylic fabrics have been used in the outdoor market for more than 50 years and have been known to perform well against unique outdoor conditions. The Milliken Outdoor fabrics meet the Joint Industry Standards (JIS).

Where are the fabrics manufactured?

The fabrics in the Milliken Outdoor Collection are currently manufactured through a partnership in Asia with plans to produce the fabrics at one of Milliken's 26 plants in North America.

Do these fabrics have any environmental concerns?

No. As a values-based company focused on sustainability efforts, our Milliken Outdoor Collection fabrics use a non-PFAS finish (per- and polyfluoroalkyl substances) and the fibers are manufactured with dimethylacetamide (DMAC), a more environmentally friendly solvent than dimethylformamide (DMF).

Are their any concerns with these fabrics regarding Prop 65 and REACH?

These laws are constantly being updated; therefore, up to date documentation is available upon request.

Does Milliken offer custom designs?

Yes! The Milliken Outdoor Collection has a solid foundation of 10 patterns and a total of 74 SKUs that will be continually updated with more unique patterns and designs. If you have a custom need, let's work together! There will be a longer lead time if your desired colors are outside of our current color palette.

What are the lead times, and where will the fabrics ship from?

The lead time for the 10 patterns we plan to stock in the South Carolina warehouse is two weeks. If it is an out-of-stock fabric or a custom request, the normal lead time will be 12-14 weeks. Please reach out to your account manager for lead times on the fabrics that interest you.

How can you deliver your fabrics faster than others in the industry?

Milliken's supply chain is different than others in the industry. Milliken isn't subject to the same supply constraints that other SDA suppliers are currently facing.

What are the fabric roll specifications?

The usable fabric width is 54", the roll is 55 yards long and it comes on 2" roll cores.

Is there a minimum order size?

The minimum order is one roll.

Does Milliken have care and cleaning instructions?

Yes. Please reference the care and cleaning document.

What is the warranty on Milliken Outdoor Fabrics?

Milliken offers a 5-year warranty for Milliken Outdoor Fabrics. Reference our warranty document.

How soon and how do I place an order?

Fabrics are available in October 2021. Contact your sales representative to place an order but if you don't have a sales representative yet, then email outdoorfabrics@milliken.com.

Milliken.