

FREQUENTLY ASKED QUESTIONS

Service Provider Pricing

Value and ROI

What value is MyPass providing my business?* **And how?** Many Operators now make it a requirement that their workforce is trained and competent in accordance with their skills matrices for that particular scope of work. MyPass has been designed to support this requirement while providing a benefit to the whole supply chain by:

- Making Operator requirements much clearer and transparent. The Operator can share skills matrices with you in your MyPass portal, which removes the need for you to interpret what is required or make assumptions about training & competency requirements.
- Reducing the chance of compliance gaps, workers getting blocked from accessing sites, or holding up invoice payments. At a glance, you can see the % competency of any of your workers who have been assigned compliance positions. This allows you to proactively ensure that your workforce is 'job ready' and removes surprises during mobilisation, site access or during audits. This in turn also reduces your risk exposure as an organisation.
- Reducing your administrative burden over time. The MyPass onboarding team can assist you with getting your worker profiles set up and will verify all of the documentation that is uploaded by you or your workers. From this point forward, you'll just need to keep an eye on your dashboard for any expiring documents, assuming of course the worker hasn't already taken action from their 90, 60 & 30-day advance reminders. MyPass can integrate with your other systems, meaning that should you choose to, you no longer need to manually update your other systems that rely on worker profile information. Companies that have embraced MyPass have been able to completely eliminate spreadsheets for workforce onboarding, allocation and submission to their clients.
- Providing a platform for business growth. MyPass has been designed as an industry platform, with the intention to give your company maximum benefit out of your subscription across multiple Operators, Asset Owners and Sites. Upon request, we can provide you with a list of all of the organisations that are using MyPass, which may assist you in expanding your service offering.
- **Note:** there are many Service Providers who use MyPass to enhance their existing systems and processes independently of their clients. Please reach out to enquiries@mypassglobal.com if you'd like to learn more.

But I only work for one Operator. What's the value to me? MyPass is an industry platform and is intended to provide value to all layers of the supply chain. In essence, MyPass is an alternative to standalone compliance portals, which differ between each Operator/Asset Owner and require you to manually re-enter and duplicate information that already exists. Whether it is MyPass or another system, the requirement to demonstrate workforce compliance will remain. However, we expect that over time the industry will continue to move towards simplification and standardisation, and MyPass is in a very good position to meet that need. Our goal is to expand to include additional global clients you may be working for and to reduce the number of manual interactions you need to have with them. There are many Service Providers who utilise MyPass independently of their clients to stay on top of compliance gaps and to improve the efficiency of their overall workforce management processes.

Please reach out to enquiries@mypassglobal.com if you'd like to learn more about how MyPass can reduce your operational cost and risk.

FREQUENTLY ASKED QUESTIONS

Subscription Terms

Active Tiers

When is a worker considered active and under our subscription? Is it after they have accepted our invite? They are classed as active as soon as you invite them to your MyPass portal, as at this point you will have access to their Digital Passport. Noting that if they already have a Passport established, you need to wait for them to accept the invite.

How is this billed? In advance. We need you to choose the number of worker seats you require on the platform. We then allocate you a tiered subscription (Please see MyPass Pricing Structure). You can choose to subscribe on a monthly, quarterly or annual basis, with discounts provided for longer commitments.

Reactivation Fee

Is there a reactivation fee? Yes. In the instance that your company has ended your subscription then need to establish it again, a fee of \$600 AUD (ex. GST) is billed for the administration of re-establishing the portal.

If I deactivate my subscription what happens? The workers that you have connected will still be connected to your portal, i.e. when you reactivate, they would not need to be re-invited again.