

FALL 2020

Celebrating 60 Years

**of Serving the
Greater Zachary
Community**



You're Gonna *Love* LANE



Message from CEO

These past six months have challenged us due to the COVID-19 pandemic. Innovation, courage, and determination prevailed, and we continued to provide exceptional healthcare services to the community.

COVID-19 related accomplishments included securing critical PPE supplies for the maximum safety of our staff and patients, finding new ways to separate treatment areas in the ER and outpatient areas for COVID-19 and

non-COVID-19 patients, creating 37 temporary negative pressure rooms for COVID-19 patients, and implementing tele-medicine capabilities at our outpatient clinics to better serve patients from home.

We suffered major financial setbacks due to COVID-19 temporarily halting all elective and outpatient testing, procedures, surgeries, and physician office visits, but we also celebrated victories along the way including Cycle VI Chest Pain Center with PCI accreditation, improving our readmission rates to better than the national average, and increasing Lane's Nursing Home star rating from 4 to 5 stars.

Other achievements include implementing our Pharmacy's meds to beds program, respirator fit testing at FastLane, and new software using text and phone messages to remind patients of upcoming appointments.

Looking ahead in 2021, we are still moving forward with our vision of becoming the best community healthcare system in the nation.

Thanks,

Larry Meese

Larry Meese

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**Lane Regional
Medical Center**

Care You Can Count On

The History of Lane

1957

Dr. Burl B. Lane, Jr., Hamilton Parker, and W. W. Dumas coordinate creation of Hospital Service District No. 1 of East Baton Rouge Parish

First Board of Commissioners appointed

1958

Property purchased

1959

Construction of hospital begins

1960

Lane Memorial Hospital opens in November with 40 patient beds, 25 employees, and 3 key physicians: Dr. Howard Martin, Dr. Harry Morris, and Dr. James Brown



Lane Auxiliary organized with Mrs. Vera Lane as President

1961

Established Lane Nursing Home

1965

Major expansion project doubles the size of the hospital for a total of 81 patient beds



1970

Addition of Nuclear Medicine equipment

1973

Addition of new Clinical Laboratory, redesign and enlargement of Obstetrical Department, expansion of X-ray rooms, and added rooms to the Emergency Room



1981

\$8.6 million expansion adds new patient rooms, new Surgical and Obstetrical

Suites, and new Intensive Care Unit. Expansion also includes Radiology, Emergency Room, Physical Therapy, EKG, and Pharmacy departments.



1984

Established Lane Home Health

1985

Completed new in-house Laundry Facility

1986

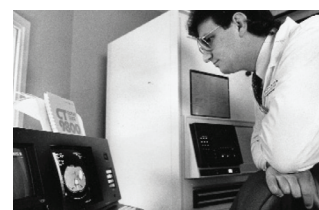
Day Surgery expansion, including newly renovated Outpatient Special Procedures area and additional Birthing Rooms



1987

\$1.5 million renovation and expansion of Laboratory and Radiology departments, including addition of separate Bacteriology Section and in-house CT unit

Created ½ mile fitness trail



1989

Front of hospital renovation to enlarge the main lobby and add a new entrance portico



Mission: To provide exceptional healthcare services to every patient, every time.

Vision: To be the best community healthcare system in the nation.

1993

Expansion of Physical Therapy and Cardiopulmonary areas, and redesign of Cafeteria



1994

Received the Greater Baton Rouge Area Total Quality Management Award

1995

Automated the hospital information system with Meditech

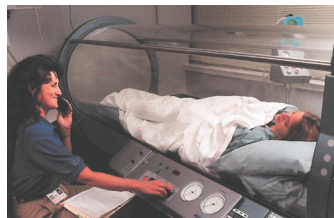
1997

Completion of Medical Office Building 1

\$8.7 million expansion adds 65,600 square feet to hospital, doubles size of the Emergency Room to 21-bed capacity, and adds 8 rooms to the Obstetrics area including 4 additional private Labor & Delivery rooms and the Level I & II Newborn Nurseries

Hyperbaric Oxygen Therapy and Wound Care Center opens

New Support Services Building built



1999

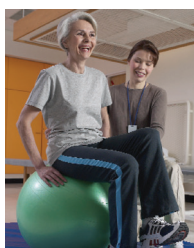
Completion of Medical Office Building 2

Acquisition of Zachary Family Practice

Combined in-patient and out-patient admission areas in one new Admissions Office

2000

Established Lane Rehabilitation Center with 30 in-patient beds



2004

Established Lane Sleep Studies Center

2005

Purchased new 16-slice CT Scanner – the first of its kind in the Greater Baton Rouge area



Completion of Medical Office Building 3

Hospital renamed: Lane Regional Medical Center



2006

Established Cardiovascular program in partnership with Cardiovascular Institute of the South and opened temporary Cath Lab



Implemented ZMed, a two-year preparatory Certified Nursing Assistant medical course in partnership with Zachary High School

2007

Opened the Intermediate Care Unit

Picture Archiving and Communication System (PACS) implemented to electronically view, transmit, and store diagnostic images generated by MRI, CT, Ultrasound, and Nuclear Medicine

Achieved Sentinel Lab status

2008

Opened Lane Cardiovascular Center, a \$5 million, 9,250 square foot, state-of-the-art heart catheterization lab, including a new 64-slice CT Scanner – another first for the Greater Baton Rouge region



Launched Lane Workforce Wellness program to help local business and industry with workers compensation and wellness needs

2009

Launched eScreen automated instant drug testing

Built the first 3-story building in Zachary – the \$9 million, 62,000 square foot Lane Medical Plaza & Outpatient Diagnostic Center



2010

Opened \$1.1 million, 7,300 square foot Lane Endoscopy Center outfitted with high definition imaging scopes

Only hospital in Baton Rouge area to receive the Platinum Quality Award

Established FASTLane after hours walk-in clinic

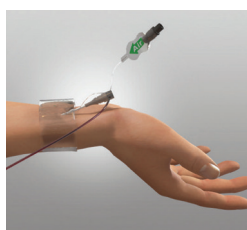
\$750,000 hospital-wide renovation project, including renovations to the Emergency Room, in-patient rooms, waiting rooms, elevators, and grounds



2011

Pathway to Excellence designation recognizing Lane as a great place for nurses to work

Performed the region's first transradial heart catheterization through the wrist for less pain and discomfort and same day discharge for patients



Established Lane Surgery Group

Electronic Medical Records transition begins

2012

Cafeteria renovation

Lane Infusion Center opened

2013

Lane Wound Center & Hyperbaric Oxygen Therapy relocates into new building dedicated to Dr. Howard L. Martin



Lane named Acute Care Hospital of the Year

2014

Opened \$4.5 million Radiation Oncology Center in partnership with Baton Rouge General



Achieved Cycle IV with PCI Chest Pain Accreditation

\$7 million renovation to Radiology department, including new, state-of-the-art silent scan MRI, and digital X-ray, fluoroscopic, mammography, and portable X-ray equipment

Received Champions for Quality Care Award

My Patient Portal web portal launched

2015

Opened AMG Specialty Hospital, a 16-bed long-term acute care facility, on Lane's campus

Earned national Quality Respiratory Care Recognition

2016

Helipad built for faster transport of patients with life-threatening conditions



Implemented wireless technology for Mobile Virtual Critical Care

Lane named Acute Care Hospital of the Year

Achieved national Blue Distinction Center for Maternity Care designation

Wall of Veterans built at entrance to fitness trail



2017

Acquired Bayou Regional Women's Clinic and renamed Lane OB/GYN

Received Cycle V with PCI Chest Pain Center Accreditation

Established Lane Pediatrics

2018

Established Lane Audiology

Opened Lane Cancer Center in partnership with Mary Bird Perkins & OLOL for medical oncology and chemotherapy services



Achieved Gift Shining Star Designation for breastfeeding initiatives

2019

Established Lane Gastroenterology

Zachary Family Practice renamed Lane Family Practice; clinic renovation and expansion completed



Opened Lane Outpatient Therapy

Lane Pharmacy opens to retail customers

2020

Respirator FIT testing added to growing list of occupational medicine services at FASTLane

COVID-19 patient care and facility restrictions



begin; COVID-19 testing and tele-medicine visits implemented; COVID-19 antibody testing offered

Attained Cycle VI with PCI Chest Pain Center Accreditation

Lane Nursing Home/new senior living facility expansion planned in partnership with Hometown Healthcare Management

Today



Lane Regional Medical Center is a 139-bed primary care hospital that serves as the healthcare resource for more than 200,000 residents located throughout Zachary and the surrounding regions of Baker, Central, Slaughter, Clinton, Jackson, Pride, Greenwell Springs, St. Francisville, and North Baton Rouge.

With more than 800 dedicated team members, Lane Regional is the largest employer within the city of Zachary. The hospital continues to grow and invest in the community by recruiting new physicians and providing access to the very best healthcare services, technologies and programs available in the region.

60 Years of Leadership

Lane Board of Commissioners Chairpersons from 1960 to 2020

1957: R. O. McCraine

1963: Ivy Chaney

1970: B. M. Stone, Jr.

1981: John LeTard

1993: Bryan Brabston, Jr.

1996: Hubert Owen, Jr.

2002: Jerry Boudreaux

2007: Dell Guerra

2015: Joan Lansing

2016: Gaynell Young

Lane Administrators/CEOs from 1960 to 2020

1960: Julius McLaurin

1969: Kenneth Lacy

1974: Ashton Hecker, Jr.

1982: Charlie Massey

1997: David Fuller

2000: Terry Whittington

2003: Randy Olson

2017: Larry Meese

Community Contribution Report



Fiscal Year 2020

(July 1, 2019 – June 31, 2020)

At Lane Regional Medical Center, we are committed to the communities we serve and want to ensure a positive, healthy future for generations to come.

268 Physicians with Privileges at Lane

128 Allied Health Staff

800 Staff Members

268 Nurses



COVID-19 CARE

(Between March 15 – October 31, 2020)

6,534 Patients tested for COVID-19 **320** Patients admitted for COVID-19 care

383,866 Laboratory Tests

66,543 PT/ST/OT Treatments

33,270 Outpatient Clinic Visits

25,264 Emergency Room Visits

23,236 Imaging Tests

18,881 Home Health Visits

9,344 Urgent Care Visits

7,202 Hyperbaric/Wound Care Treatments

3,365 Inpatient Admissions

3,162 Cancer Chemo & Radiation Treatments

1,948 General Surgeries

1,830 Endoscopy Procedures

1,465 Heart Catheterization Procedures

358 Baby Deliveries

271 Rehab Center Recoveries

147 Infusion Treatments

Community Relations

113 Health Fairs, Screenings, & Classes

2,406 people served

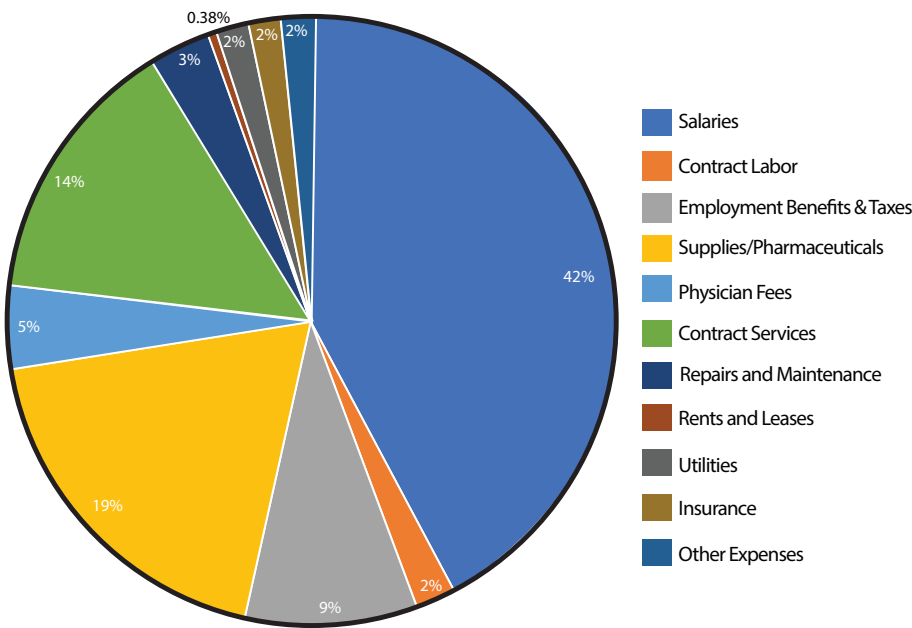
28 Community Event sponsorships

\$29,415

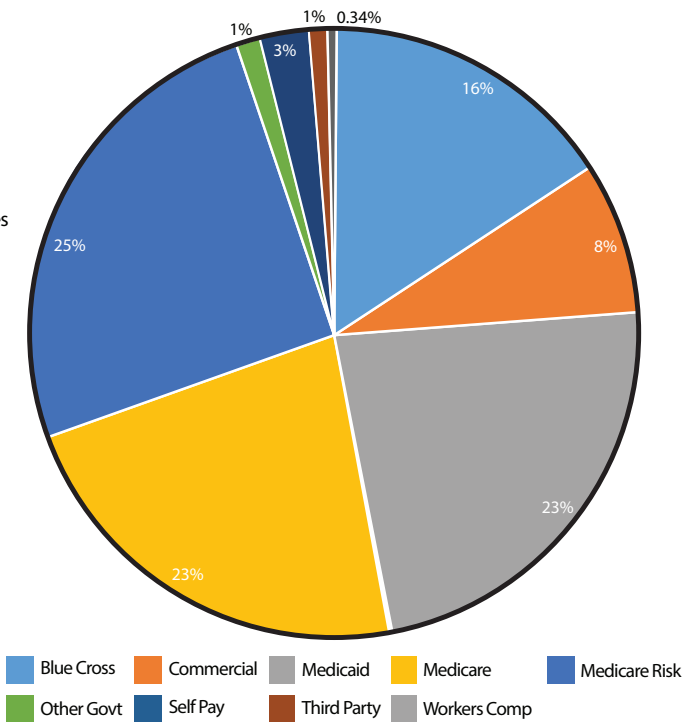
Bad Debts
\$9,813,083

Financial/Economic Impact

Operating Budget



Payor Mix



Foundation
\$162,000

Total Deposited Funds

\$100,000

Donated to hospital for Lane Pharmacy Project

Hero Club
122 Hero Club Members
\$56,200 Total dollars Donated by employees

- Internal Grants Funded
- Purchased 4 AccuViens \$20,000
 - Portable Stands and Laptops for ICU \$4,000
 - Security Response System for Nursing Stations throughout hospital \$17,600
 - Dinemap Machines \$7,400

- Community Organization Donations
- Sickel Cell Association of South Louisiana \$1,300
 - St. Jude Children’s Hospital \$6,000
 - Zachary Food Pantry \$600
 - Mary Bird Perkins \$500

Lane Volunteer Services

16 Active Members

\$30,000 Total dollars raised through Gift Shop sales

\$25,000 Donated towards Labor and Delivery Project

\$5,000 Donated for Nursing Scholarship

Meet Lane's First Baby

Jeri Lane Munson Jones was the first baby born at Lane Memorial Hospital on November 4th, just a few days after its doors opened in 1960.

Her parents received a year's worth of diapers, a year's worth of formula, and a free hospital stay as part of the hospital's inaugural celebration.

"I was the youngest of four children, and my dad had just lost his job," recalls Jeri. "So, they were thrilled with the goodies and felt it was a true blessing. That's why I was named after the hospital."



Today, Jeri has come a long way from her upbringing in Baker. She and her husband of 40 years, Terry, live in Watson where they raised four children together, Daniel, Jason, Austin, and Christian. Austin carries on the tradition of Lane being

his middle name, and even passed it on to his son, Micah Lane Jones.

Today, Jeri and Terry are both retired and are looking forward to traveling across the country in a van they recently converted into a camper.

"I am so happy to help Lane Regional Medical Center celebrate its 60th Anniversary," says Jeri. "We've both come a long way, changing and growing over the years, to become the best version of ourselves. It's a major milestone for us both!"



Lane Nursing Home to Expand

Lane Nursing Home was recently acquired by Hometown Healthcare Management who will build a new, larger senior living facility on Lane's campus. Upon completion in late 2021, it will be renamed The Lodge at Lane and will be located on the corner of McHugh and Carpenter Roads. In the meantime, Lane Nursing Home will remain open in its current location until the new facility is built.

The new facility will include 51 additional beds for assisted living and memory care services. Added to the current 39 skilled nursing beds, the total number of long-term care beds will be 90. In order to provide the same great care that has earned Lane Nursing Home a 5-star quality rating, all staff members will have the opportunity to transition to the new facility and Patsy Lofstrom will continue as Director of Nursing. All residents will be guaranteed a room with no interruption of care.

The Lodge at Lane is being designed as a senior living community with modern décor, lots of natural light and storage space, individualized thermostats, cable, and Wi-Fi. It will feature spacious and fully equipped apartments for assisted living, as well as large, private and shared rooms for residents who require 24-hour skilled nursing or memory care. Amenities will include on-site dining rooms, coffee/snack cafes, game/movie rooms, activity centers, and great rooms for family visits. It will also have its own chapel, hair and nail salon, and transportation for doctor appointments, shopping, and planned outings.



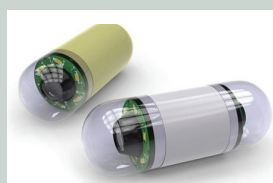
"The Lodge at Lane is a 10 million dollar investment in the community that will benefit many people for generations to come," says Lane CEO Larry Meese. "Hometown Healthcare Management's expanded range of services will continue the tradition of excellence in senior care that Lane established sixty years ago."

Capsule Endoscopy Technology

Dr. Krunal Patel is now using capsule endoscopy technology to help diagnose small intestine disorders. Capsule Endoscopy is a revolutionary new technique that uses a pill-sized wireless camera, or capsule, to view the small intestine. When swallowed, this capsule makes its way throughout the entire digestive tract, capturing important images along the way on a data recorder worn around the waist for eight hours.

Given the ease and thoroughness of a capsule endoscopy, the procedure is used to determine the cause of recurrent or persistent symptoms when other diagnostic procedures such as upper endoscopy or colonoscopy fail to provide a definitive reason for symptoms, including:

- unexplained bleeding
- anemia
- diarrhea
- polyps
- celiac disease
- certain types of cancer
- abnormal x-ray of the small intestine
- suspicion of other small intestine diseases



Call today to make your appointment!
225-658-6780

 **Lane Gastroenterology**
Care You Can Count On
6550 Main Street, Suite 3500
Zachary, LA 70791

Through Thick and Thin

Two Friends Share Their Cancer Journey

Anything is possible when you have the right people there to support you. That sentiment is especially true for Tina Strickland and Wanda Hayes, two friends who went through cancer treatment at the same time.

Tina and Wanda met almost 15 years ago when they both worked for a local Hospice organization. Even after going their separate ways and changing jobs, they kept up with each other over the years. When they caught up again in March, it led to the two friends sharing their recent diagnoses and realizing they were both about to receive treatment at Lane Cancer Center in Zachary.

Wanda was diagnosed with her second bout of breast cancer in February, and started chemotherapy treatment in March, going to the Cancer Center every Wednesday. Tina was diagnosed with stage three colon cancer after having a routine colonoscopy in February. After having an initial surgery, she also started her chemo treatments in March, going every other Wednesday and Friday. On the Wednesdays that their treatments coincided, the pair reconnected yet again.

"I would save her a seat in the chemo room," Wanda said. "And on the hard days, I would tell her, 'Be strong Tina.' She would bring me a Gatorade and I would bring her a ginger ale to get through the tough treatments."

While the two friends' cancer journeys were very different, their support for each other helped them to stay strong and finish treatment. "God put us back together for some reason," said Tina. "That's a hard journey. I didn't realize, even though I've worked in the medical field for a long time, how hard that treatment is until I experienced it myself. And if you don't have somebody, it's even harder."

Both Tina and Wanda finished treatment in August, just a week apart from each other. Wanda promised Tina she would be there for her bell ringing ceremony, and Tina did the same for Wanda. While Wanda's children couldn't make it because of their jobs, they tuned in to her bell ringing via FaceTime.



The two women even bought each other gift bags from the Cancer Center gift shop to commemorate their milestone of finishing treatment. They were most thankful for each other, the doctors, the Cancer Center staff, and having a cancer treatment center so close to home.

As for their cancer treatments, they both expressed gratitude to the doctors at Lane Cancer Center. "Those same doctors who helped me through the first time helped me through the second time," Wanda said. "Dr. Cataldo was so pleasant and caring the first time, so when they asked me who I wanted this time, I said Dr. Cataldo."

The two women were just as thankful for the Lane Cancer Center staff and employees. "Throughout, they were always loving and caring for us," Tina explained. "They knew your name the first time you came in, even before they'd met you."

"It just made you feel like, 'okay, this is good,' because they took care of us," Wanda added. "From the front desk, to the treatment area, everyone was so caring."

The two are planning to stay in touch and support each other through thick and thin. Wanda will soon be going in to discuss post-treatment surgery with her doctors, and Tina will be right there to support her.

"We both appreciate having Lane Cancer Center and knowing it is affiliated with Mary Bird Perkins – Our Lady of the Lake Cancer Center," said Wanda. "It was so convenient. We were right at home. Especially if we were feeling sick, it was right here in Zachary, just minutes from our homes, which is so special."

Chest Pain Center Accreditation

Lane has earned full accreditation with Percutaneous Coronary Intervention (PCI) from the American College of Cardiology. This was a team effort involving many departments, including Lane Cardiovascular Center, Cardiovascular Institute of the South, ER, ICU, Imaging, Lab, Nursing Services, and Acadian Ambulance.

To become an Accredited Chest Pain Center, Lane engaged in a rigorous evaluation of the staff’s ability to evaluate, diagnose, and treat patients experiencing a heart attack, ensuring processes are in place to meet strict criteria aimed at:

- Reducing the time from onset of symptoms to diagnosis and treatment
- Treating patients more quickly during the critical window of time when the integrity of the heart muscle can be preserved
- Monitoring patients when it is not certain that they are having a heart attack to ensure that they are not sent home too quickly or needlessly admitted to the hospital



The team at Lane earned high marks with 100% of acute myocardial infarction patients receiving PCI treatment with an average door-to-balloon time of 30 minutes or less. The national average is 90 minutes or less.

PCI, also known as angioplasty, is a non-surgical procedure that opens narrowed or blocked coronary arteries with a balloon to relieve symptoms of heart disease or reduce heart damage during or after a heart attack.

Door-to-balloon time is a quality measure indicating the amount of time between a heart attack patient’s arrival at the emergency room to the time that patient’s blocked artery is reopened in the heart catheterization lab.

“People tend to wait when they think they may be having a heart attack, and that’s a mistake,” says Laura Peel, Director of Lane Cardiovascular Center. “The average patient arrives in the ER more than two hours after the onset of symptoms, but what they don’t realize is that the sooner a heart attack is treated, the less damage to the heart and the better outcome for the patient.”

More than 730,000 Americans suffer a heart attack each year. The most common symptom of a heart attack for both men and women is chest pain or discomfort. Atypical symptoms include tingling or discomfort in one or both arms, back, shoulder, and neck or jaw, as well as shortness of breath, cold sweat, unusual tiredness, heartburn-like feeling, nausea or vomiting, and sudden dizziness or fainting.



Clinical Nurse Educator of the Year

Allyson Bennett, BSN, RN-BC received the Nightingale Award for Clinical Nurse Educator of the Year by the Louisiana State Nurses Association. She is the Director of Staff Development at Lane.



The Nightingale Award is the “Academy Awards” for registered nurses in the state of Louisiana recognizing quality, service, commitment, and excellence.

Allyson has more than 27 years of healthcare experience and is certified in both Nursing Professional Development and Patient Education. In 2002, she was named Lane Employee of the Year, and in 2013 she received the Baton Rouge District Nurses Association’s Celebrate Nursing Award.

Celebrate Nursing Award

Miriam Everett, RN received the “Celebrate Nursing Award” from the Baton Rouge District Nurses Association. She is a registered nurse in the Cath Lab at Lane.



The Celebrate Nursing award recognizes nurses for their dedication to the advancement of nursing practice and who excel in nursing, encourage professional development, and promote a positive image of nursing.

Miriam has more than 14 years of health care experience and is involved in a number of professional development programs. She is a leader and advocate for nurses throughout the organization on many levels and frequently assists with community health fairs and CPR events.

Nursing Scholarship Recipient

Hannah Kelley was awarded the \$5,000 Lane Volunteer Services Nursing Scholarship.



A 2020 graduate of Zachary High, Hannah earned a 4.4 GPA in advanced course work, demonstrated leadership as captain of her cheer team, and worked extensively with the Bronco Buddies program which focuses on students with disabilities.

Hannah is currently attending Southeastern University to pursue her nursing career as a Labor and Delivery nurse.



Lane Honors 85 Employees for Service Milestones

Lane Regional Medical Center recognized 85 employees for their years of service. Milestones ranged from 5 to 35 years and collectively represented 1,065 years of service to the hospital.



30 & 35 Years: David Broussard, Dana Bellefontaine, Laura Peel, Gwen Buxton, Barbara McCurley, Edie Creel (35 years), and Billy Conerly



25 Years: Jason Landry and Tammy Kilcrease



20 Years: Kimberly Rogers, Dottie Monistere, Carolyn Craft, and Bre Evans



10 Years: Pennie Bozeman, Jerry Borskey, and Lori Shaw



15 Years: Huey Nguyen, Julie McLin, Marti Puckett, Evie Rogillio, Lori Carruth, and Louis Scoby



5 Years: Naoimi Juneau, Albert Collins, Maggie Fletcher, Donnie Dykes, Courtney Tate, John Womack, Brianna LaFleur, Codi Coley, Staci Sullivan, Steve Yeh, Blaine Alves, Liz Jarreau, and Tabitha Thompson

Not Pictured: Lisa Miller, Monique St. Romain, Susan Pearson, Rose Stanley, Patricia Dillon, Martie Herrington, Michelle Cosse, Katherine Williams, Kristie Edwards, Tanya King, Jason Gwyn, Kristen Peel, Wilnethia Keller, Bobi Kilcrease, Florence Carter, Jackie Harris, Joyce Robertson, Kelly Curcio, Kristen McGraw, Meisi Monroe, Melissa Tynes, Stacy Pickett, Michael Curran, Valerie Hymel, Katherine Elkins, Hannah Daigle, Addison Bellard, Kaitlyn FaKouri, Lo Lynn Smith, Roger Guidry, Doris Bynum, Mary Ann Taylor, Grant Dunlap, Keith Elbourne, Joshua Best, Nikki Gautreaux, Lakysia Williams, Caitlin Sims, Charlotte Sparks, Jaci Watts, Amanda Lee, Ashlyn Duocet, Bernice Dixon, Beverly Ball, Brooke Chapman, Carvin Banks, Michelle Weber, Rachel Shaffer, and Shelley Furr.

Congratulations to all of our Service Award recipients. We appreciate YOU!

2020 Board of Commissioners



Jordan Charlet



Gaynell Young
Chair



Makeisha Cleveland



Donna Kline



Debby Brian



Reagan Elkins, MD



Darnell Waites



David Bowman



Thomas Scott

2020 Medical Staff Officers



Charles Thompson, M.D.,
Chief of Staff



Jess Anderson, M.D.,
Vice Chief of Staff



Frank Sanfiel, M.D.,
Secretary/Treasurer



Nikki Gautreaux, M.D.,
Medical Staff Representative

SERVICES AT LANE

- Acupuncture
- Audiology
- Baby Lane
- Cardiology
- Dermatology
- Ear, Nose & Throat (ENT)
- Emergency Care
- Family Medicine
- Gastroenterology
- General Surgery
- Home Health
- Hyperbarics
- Imaging
- Infusion
- Internal Medicine
- Labor & Delivery
- Laboratory
- Nursing Home
- Obstetrics & Gynecology
- Occupational Medicine
- Oncology
- Orthopedics
- Outpatient Therapy (PT, ST, OT)
- Pediatrics
- Pharmacy
- Primary Care
- Rehabilitation Care
- Rheumatology
- Sleep Studies
- Smoking Cessation
- Support Groups
- Surgical Care
- Urgent Care
- Urology
- Women's Health
- Workforce Wellness
- Wound Care

A publication of _____



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Lane Regional Medical Center cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

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