Message from CEO

These past six months have challenged us due to the COVID-19 pandemic. Innovation, courage, and determination prevailed, and we continued to provide exceptional healthcare services to the community.

COVID-19 related accomplishments included securing critical PPE supplies for the maximum safety of our staff and patients, finding new ways to separate treatment areas in the ER and outpatient areas for COVID-19 and non-COVID-19 patients, creating 37 temporary negative pressure rooms for COVID-19 patients, and implementing tele-medicine capabilities at our outpatient clinics to better serve patients from home.

We suffered major financial setbacks due to COVID-19 temporarily halting all elective and outpatient testing, procedures, surgeries, and physician office visits, but we also celebrated victories along the way including Cycle VI Chest Pain Center with PCI accreditation, improving our readmission rates to better than the national average, and increasing Lane’s Nursing Home star rating from 4 to 5 stars.

Other achievements include implementing our Pharmacy’s meds to beds program, respirator fit testing at FastLane, and new software using text and phone messages to remind patients of upcoming appointments.

Looking ahead in 2021, we are still moving forward with our vision of becoming the best community healthcare system in the nation.

Thanks,

Larry Meese

IN THIS ISSUE

– Celebrating 60 Years: The History of Lane
– Community Contribution Report
– Meet Lane’s First Baby
– Lane Nursing Home to Expand
– Capsule Endoscopy Technology
– Through Thick and Thin: Story of Friends Cancer Journey
– Chest Pain Accreditation
– Clinical Nurse of the Year
– Celebrate Nursing Award
– Service Awards
# The History of Lane

<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>1957</td>
<td>Lane Memorial Hospital opens in November with 40 patient beds, 25 employees, and 3 key physicians: Dr. Howard Martin, Dr. Harry Morris, and Dr. James Brown. Lane Auxiliary organized with Mrs. Vera Lane as President.</td>
</tr>
<tr>
<td>1958</td>
<td>Property purchased.</td>
</tr>
<tr>
<td>1959</td>
<td>Construction of hospital begins.</td>
</tr>
<tr>
<td>1960</td>
<td>Dr. Burl B. Lane, Jr., Hamilton Parker, and W. W. Dumas coordinate creation of Hospital Service District No. 1 of East Baton Rouge Parish. First Board of Commissioners appointed.</td>
</tr>
<tr>
<td>1961</td>
<td>Established Lane Nursing Home.</td>
</tr>
<tr>
<td>1965</td>
<td>Major expansion project doubles the size of the hospital for a total of 81 patient beds.</td>
</tr>
<tr>
<td>1967</td>
<td>Addition of Nuclear Medicine equipment.</td>
</tr>
<tr>
<td>1973</td>
<td>Addition of new Clinical Laboratory, redesign and enlargement of Obstetrical Department, expansion of X-ray rooms, and added rooms to the Emergency Room.</td>
</tr>
<tr>
<td>1981</td>
<td>$8.6 million expansion adds new patient rooms, new Surgical and Obstetrical Suites, and new Intensive Care Unit. Expansion also includes Radiology, Emergency Room, Physical Therapy, EKG, and Pharmacy departments.</td>
</tr>
<tr>
<td>1984</td>
<td>Established Lane Home Health.</td>
</tr>
<tr>
<td>1985</td>
<td>Completed new in-house Laundry Facility.</td>
</tr>
<tr>
<td>1986</td>
<td>Day Surgery expansion, including newly renovated Outpatient Special Procedures area and additional Birthing Rooms.</td>
</tr>
<tr>
<td>1987</td>
<td>$1.5 million renovation and expansion of Laboratory and Radiology departments, including addition of separate Bacteriology Section and in-house CT unit. Created ½ mile fitness trail.</td>
</tr>
<tr>
<td>1989</td>
<td>Front of hospital renovation to enlarge the main lobby and add a new entrance portico.</td>
</tr>
</tbody>
</table>
Mission: To provide exceptional healthcare services to every patient, every time.
Vision: To be the best community healthcare system in the nation.

1993
Expansion of Physical Therapy and Cardiopulmonary areas, and redesign of Cafeteria

1994
Received the Greater Baton Rouge Area Total Quality Management Award

1995
Automated the hospital information system with Meditech

1997
Completion of Medical Office Building 1
$8.7 million expansion adds 65,600 square feet to hospital, doubles size of the Emergency Room to 21-bed capacity, and adds 8 rooms to the Obstetrics area including 4 additional private Labor & Delivery rooms and the Level I & II Newborn Nurseries

Hyperbaric Oxygen Therapy and Wound Care Center opens

New Support Services Building built

1999
Completion of Medical Office Building 2

Acquisition of Zachary Family Practice

Combined in-patient and out-patient admission areas in one new Admissions Office

2000
Established Lane Rehabilitation Center with 30 in-patient beds

2004
Established Lane Sleep Studies Center

2005
Purchased new 16-slice CT Scanner – the first of its kind in the Greater Baton Rouge area

Completion of Medical Office Building 3

Hospital renamed: Lane Regional Medical Center

2006
Established Cardiovascular program in partnership with Cardiovascular Institute of the South and opened temporary Cath Lab

Implemented ZMed, a two-year preparatory Certified Nursing Assistant medical course in partnership with Zachary High School

2007
Opened the Intermediate Care Unit

Picture Archiving and Communication System (PACS) implemented to electronically view, transmit, and store diagnostic images generated by MRI, CT, Ultrasound, and Nuclear Medicine

Achieved Sentinel Lab status

2008
Opened Lane Cardiovascular Center, a $5 million, 9,250 square foot, state-of-the-art heart catheterization lab, including a new 64-slice CT Scanner – another first for the Greater Baton Rouge region

Launched Lane Workforce Wellness program to help local business and industry with workers compensation and wellness needs
2009
Launched eScreen automated instant drug testing

Built the first 3-story building in Zachary – the $9 million, 62,000 square foot Lane Medical Plaza & Outpatient Diagnostic Center

2010
Opened $1.1 million, 7,300 square foot Lane Endoscopy Center outfitted with high definition imaging scopes

Only hospital in Baton Rouge area to receive the Platinum Quality Award

Established FASTLane after hours walk-in clinic

$750,000 hospital-wide renovation project, including renovations to the Emergency Room, in-patient rooms, waiting rooms, elevators, and grounds

2011
Pathway to Excellence designation recognizing Lane as a great place for nurses to work

Performed the region’s first transradial heart catheterization through the wrist for less pain and discomfort and same day discharge for patients

Established Lane Surgery Group

Electronic Medical Records transition begins

2012
Cafeteria renovation

Lane Infusion Center opened

2013
Lane Wound Center & Hyperbaric Oxygen Therapy relocates into new building dedicated to Dr. Howard L. Martin

Lane named Acute Care Hospital of the Year

2014
Opened $4.5 million Radiation Oncology Center in partnership with Baton Rouge General

Achieved Cycle IV with PCI Chest Pain Accreditation

$7 million renovation to Radiology department, including new, state-of-the art scan MRI, and digital X-ray, fluoroscopic, mammography, and portable X-ray equipment

Received Champions for Quality Care Award

2015
Opened AMG Specialty Hospital, a 16-bed long-term acute care facility, on Lane’s campus

Earned national Quality Respiratory Care Recognition

2016
Helipad built for faster transport of patients with life-threatening conditions

Implemented wireless technology for Mobile Virtual Critical Care

Lane named Acute Care Hospital of the Year

Achieved national Blue Distinction Center for Maternity Care designation

Wall of Veterans built at entrance to fitness trail
2017
- Acquired Bayou Regional Women’s Clinic and renamed Lane OB/GYN
- Received Cycle V with PCI Chest Pain Center Accreditation
- Established Lane Pediatrics

2018
- Established Lane Audiology
- Opened Lane Cancer Center in partnership with Mary Bird Perkins & OLOL for medical oncology and chemotherapy services
- Achieved Gift Shining Star Designation for breastfeeding initiatives

2019
- Established Lane Gastroenterology
- Zachary Family Practice renamed Lane Family Practice; clinic renovation and expansion completed
- Opened Lane Outpatient Therapy
- Lane Pharmacy opens to retail customers

2020
- Respirator FIT testing added to growing list of occupational medicine services at FASTLane
- COVID-19 patient care and facility restrictions begin; COVID-19 testing and tele-medicine visits implemented; COVID-19 antibody testing offered
- Attained Cycle VI with PCI Chest Pain Center Accreditation
- Lane Nursing Home/new senior living facility expansion planned in partnership with Hometown Healthcare Management

Today

Lane Regional Medical Center is a 139-bed primary care hospital that serves as the healthcare resource for more than 200,000 residents located throughout Zachary and the surrounding regions of Baker, Central, Slaughter, Clinton, Jackson, Pride, Greenwell Springs, St. Francisville, and North Baton Rouge.

With more than 800 dedicated team members, Lane Regional is the largest employer within the city of Zachary. The hospital continues to grow and invest in the community by recruiting new physicians and providing access to the very best healthcare services, technologies and programs available in the region.

60 Years of Leadership

Lane Board of Commissioners Chairpersons from 1960 to 2020
- 1957: R. O. McCraine
- 1963: Ivy Chaney
- 1981: John LeTard
- 1993: Bryan Brabston, Jr.
- 1996: Hubert Owen, Jr.
- 2002: Jerry Boudreaux
- 2007: Dell Guerra
- 2015: Joan Lansing
- 2016: Gaynell Young

Lane Administrators/CEOs from 1960 to 2020
- 1960: Julius McClaurin
- 1969: Kenneth Lacy
- 1974: Ashton Hecker, Jr.
- 1982: Charlie Massey
- 1997: David Fuller
- 2000: Terry Whittington
- 2003: Randy Olson
- 2017: Larry Meese
At Lane Regional Medical Center, we are committed to the communities we serve and want to ensure a positive, healthy future for generations to come.

Fiscal Year 2020
(July 1, 2019 – June 31, 2020)

Community Contribution Report

268 Physicians with Privileges at Lane
128 Allied Health Staff

800 Staff Members

268 Nurses

COVID-19 CARE
(Between March 15 – October 31, 2020)

6,534 Patients tested for COVID-19
320 Patients admitted for COVID-19 care

| 383,866 | Laboratory Tests |
| 66,543  | PT/ST/OT Treatments |
| 33,270  | Outpatient Clinic Visits |
| 25,264  | Emergency Room Visits |
| 23,236  | Imaging Tests |
| 18,881  | Home Health Visits |
| 9,344   | Urgent Care Visits |
| 7,202   | Hyperbaric/Wound Care Treatments |
| 3,365   | Inpatient Admissions |
| 3,162   | Cancer Chemo & Radiation Treatments |
| 1,948   | General Surgeries |
| 1,830   | Endoscopy Procedures |
| 1,465   | Heart Catheterization Procedures |
| 358     | Baby Deliveries |
| 271     | Rehab Center Recoveries |
| 147     | Infusion Treatments |
**Community Relations**

- **113** Health Fairs, Screenings, & Classes
- **2,406** people served
- **28** Community Event sponsorships
- **$29,415**

**Bad Debts**

- **$9,813,083**

**Financial/Economic Impact**

- **Operating Budget**
  - Salaries: 42%
  - Supplies/Pharmaceuticals: 19%
  - Insurance: 9%
  - Other Expenses: 2%

- **Payor Mix**
  - Commercial: 23%
  - Other Govt: 23%
  - Blue Cross: 16%
  - Third Party: 8%
  - Medicaid: 8%
  - Self Pay: 25%
  - Medicare: 2%
  - Workers Comp: 0.34%
  - Medicare Risk: 0.38%

**Foundation**

- **$162,000** Total Deposited Funds
- **$100,000** Donated to hospital for Lane Pharmacy Project

**Hero Club**

- **122** Hero Club Members
- **$56,200** Total dollars Donated by employees

**Internal Grants Funded**

- Purchased 4 AccuViens **$20,000**
- Portable Stands and Laptops for ICU **$4,000**
- Security Response System for Nursing Stations throughout hospital **$17,600**
- Dinemap Machines **$7,400**

**Community Organization Donations**

- Sickle Cell Association of South Louisiana **$1,300**
- St. Jude Children’s Hospital **$6,000**
- Zachary Food Pantry **$600**
- Mary Bird Perkins **$500**

**Lane Volunteer Services**

- **16** Active Members
- **$30,000** Total dollars raised through Gift Shop sales
- **$25,000** Donated towards Labor and Delivery Project
- **$5,000** Donated for Nursing Scholarship
Meet Lane’s First Baby

Jeri Lane Munson Jones was the first baby born at Lane Memorial Hospital on November 4th, just a few days after its doors opened in 1960.

Her parents received a year’s worth of diapers, a year’s worth of formula, and a free hospital stay as part of the hospital’s inaugural celebration.

“I was the youngest of four children, and my dad had just lost his job,” recalls Jeri. “So, they were thrilled with the goodies and felt it was a true blessing. That’s why I was named after the hospital.”

Today, Jeri has come a long way from her upbringing in Baker. She and her husband of 40 years, Terry, live in Watson where they raised four children together, Daniel, Jason, Austin, and Christian. Austin carries on the tradition of Lane being his middle name, and even passed it on to his son, Micah Lane Jones.

Today, Jeri and Terry are both retired and are looking forward to traveling across the country in a van they recently converted into a camper.

“I am so happy to help Lane Regional Medical Center celebrate its 60th Anniversary,” says Jeri. “We’ve both come a long way, changing and growing over the years, to become the best version of ourselves. It’s a major milestone for us both!”

Lane Nursing Home to Expand

Lane Nursing Home was recently acquired by Hometown Healthcare Management who will build a new, larger senior living facility on Lane’s campus. Upon completion in late 2021, it will be renamed The Lodge at Lane and will be located on the corner of McHugh and Carpenter Roads. In the meantime, Lane Nursing Home will remain open in its current location until the new facility is built.

The new facility will include 51 additional beds for assisted living and memory care services. Added to the current 39 skilled nursing beds, the total number of long-term care beds will be 90. In order to provide the same great care that has earned Lane Nursing Home a 5-star quality rating, all staff members will have the opportunity to transition to the new facility and Patsy Lofstrom will continue as Director of Nursing. All residents will be guaranteed a room with no interruption of care.

The Lodge at Lane is being designed as a senior living community with modern décor, lots of natural light and storage space, individualized thermostats, cable, and Wi-Fi. It will feature spacious and fully equipped apartments for assisted living, as well as large, private and shared rooms for residents who require 24-hour skilled nursing or memory care. Amenities will include on-site dining rooms, coffee/snack cafes, game/movie rooms, activity centers, and great rooms for family visits. It will also have its own chapel, hair and nail salon, and transportation for doctor appointments, shopping, and planned outings.

“The Lodge at Lane is a 10 million dollar investment in the community that will benefit many people for generations to come,” says Lane CEO Larry Meese. “Hometown Healthcare Management’s expanded range of services will continue the tradition of excellence in senior care that Lane established sixty years ago.”

Capsule Endoscopy Technology

Dr. Krunal Patel is now using capsule endoscopy technology to help diagnose small intestine disorders. Capsule Endoscopy is a revolutionary new technique that uses a pill-sized wireless camera, or capsule, to view the small intestine. When swallowed, this capsule makes its way throughout the entire digestive tract, capturing important images along the way on a data recorder worn around the waist for eight hours.

Given the ease and thoroughness of a capsule endoscopy, the procedure is used to determine the cause of recurrent or persistent symptoms when other diagnostic procedures such as upper endoscopy or colonoscopy fail to provide a definitive reason for symptoms, including:

- unexplained bleeding
- anemia
- diarrhea
- polyps
- celiac disease
- certain types of cancer
- abnormal x-ray of the small intestine
- suspicion of other small intestine diseases

Call today to make your appointment!
225-658-6780

Lane Gastroenterology

6550 Main Street, Suite 3500
Zachary, LA 70791
Through Thick and Thin
Two Friends Share Their Cancer Journey

Anything is possible when you have the right people there to support you. That sentiment is especially true for Tina Strickland and Wanda Hayes, two friends who went through cancer treatment at the same time.

Tina and Wanda met almost 15 years ago when they both worked for a local Hospice organization. Even after going their separate ways and changing jobs, they kept up with each other over the years. When they caught up again in March, it led to the two friends sharing their recent diagnoses and realizing they were both about to receive treatment at Lane Cancer Center in Zachary.

Wanda was diagnosed with her second bout of breast cancer in February, and started chemotherapy treatment in March, going to the Cancer Center every Wednesday. Tina was diagnosed with stage three colon cancer after having a routine colonoscopy in February. After having an initial surgery, she also started her chemo treatments in March, going every other Wednesday and Friday. On the Wednesdays that their treatments coincided, the pair reconnected yet again.

"I would save her a seat in the chemo room," Wanda said. "And on the hard days, I would tell her, 'Be strong Tina.' She would bring me a Gatorade and I would bring her a ginger ale to get through the tough treatments."

While the two friends' cancer journeys were very different, their support for each other helped them to stay strong and finish treatment. "God put us back together for some reason," said Tina. "That's a hard journey. I didn't realize, even though I've worked in the medical field for a long time, how hard that treatment is until I experienced it myself. And if you don't have somebody, it's even harder."

Both Tina and Wanda finished treatment in August, just a week apart from each other. Wanda promised Tina she would be there for her bell ringing ceremony, and Tina did the same for Wanda. While Wanda's children couldn't make it because of their jobs, they tuned in to her bell ringing via FaceTime.

"We both appreciate having Lane Cancer Center and knowing it is affiliated with Mary Bird Perkins – Our Lady of the Lake Cancer Center," said Wanda. "It was so convenient. We were right at home. Especially if we were feeling sick, it was right here in Zachary, just minutes from our homes, which is so special."

The two women even bought each other gift bags from the Cancer Center gift shop to commemorate their milestone of finishing treatment. They were most thankful for each other, the doctors, the Cancer Center staff, and having a cancer treatment center so close to home.

As for their cancer treatments, they both expressed gratitude to the doctors at Lane Cancer Center. "Those same doctors who helped me through the first time helped me through the second time," Wanda said. "Dr. Cataldo was so pleasant and caring the first time, so when they asked me who I wanted this time, I said Dr. Cataldo."

The two women were just as thankful for the Lane Cancer Center staff and employees. "Throughout, they were always loving and caring for us," Tina explained. "They knew your name the first time you came in, even before they'd met you."

"It just made you feel like, 'okay, this is good,' because they took care of us," Wanda added. "From the front desk, to the treatment area, everyone was so caring."

The two are planning to stay in touch and support each other through thick and thin. Wanda will soon be going in to discuss post-treatment surgery with her doctors, and Tina will be right there to support her.
Allyson Bennett, BSN, RN-BC received the Nightingale Award for Clinical Nurse Educator of the Year by the Louisiana State Nurses Association. She is the Director of Staff Development at Lane. The Nightingale Award is the “Academy Awards” for registered nurses in the state of Louisiana recognizing quality, service, commitment, and excellence. Allyson has more than 27 years of healthcare experience and is certified in both Nursing Professional Development and Patient Education. In 2002, she was named Lane Employee of the Year, and in 2013 she received the Baton Rouge District Nurses Association’s Celebrate Nursing Award.

Miriam Everett, RN received the “Celebrate Nursing Award” from the Baton Rouge District Nurses Association. She is a registered nurse in the Cath Lab at Lane. The Celebrate Nursing award recognizes nurses for their dedication to the advancement of nursing practice and who excel in nursing, encourage professional development, and promote a positive image of nursing. Miriam has more than 14 years of health care experience and is involved in a number of professional development programs. She is a leader and advocate for nurses throughout the organization on many levels and frequently assists with community health fairs and CPR events.

Hannah Kelley was awarded the $5,000 Lane Volunteer Services Nursing Scholarship. A 2020 graduate of Zachary High, Hannah earned a 4.4 GPA in advanced course work, demonstrated leadership as captain of her cheer team, and worked extensively with the Bronco Buddies program which focuses on students with disabilities. Hannah is currently attending Southeastern University to pursue her nursing career as a Labor and Delivery nurse.

The team at Lane earned high marks with 100% of acute myocardial infarction patients receiving PCI treatment with an average door-to-balloon time of 30 minutes or less. The national average is 90 minutes or less. PCI, also known as angioplasty, is a non-surgical procedure that opens narrowed or blocked coronary arteries with a balloon to relieve symptoms of heart disease or reduce heart damage during or after a heart attack.

Door-to-balloon time is a quality measure indicating the amount of time between a heart attack patient’s arrival at the emergency room to the time that patient’s blocked artery is reopened in the heart catheterization lab.

“People tend to wait when they think they may be having a heart attack, and that’s a mistake,” says Laura Peel, Director of Lane Cardiovascular Center. “The average patient arrives in the ER more than two hours after the onset of symptoms, but what they don’t realize is that the sooner a heart attack is treated, the less damage to the heart and the better outcome for the patient.”

More than 730,000 Americans suffer a heart attack each year. The most common symptom of a heart attack for both men and women is chest pain or discomfort. Atypical symptoms include tingling or discomfort in one or both arms, back, shoulder, and neck or jaw, as well as shortness of breath, cold sweat, unusual tiredness, heartburn-like feeling, nausea or vomiting, and sudden dizziness or fainting.
Lane Honors 85 Employees for Service Milestones

Lane Regional Medical Center recognized 85 employees for their years of service. Milestones ranged from 5 to 35 years and collectively represented 1,065 years of service to the hospital.

30 & 35 Years: David Broussard, Dana Bellefontaine, Laura Peel, Gwen Buxton, Barbara McCurley, Edie Creel (35 years), and Billy Conerly

25 Years: Jason Landry and Tammy Kilcrease

20 Years: Kimberly Rogers, Dottie Monistere, Carolyn Craft, and Bre Evans

15 Years: Huey Nguyen, Julie McLin, Marti Puckett, Evie Rogillio, Lori Carruth, and Louis Scoby

10 Years: Pennie Bozeman, Jerry Borskey, and Lori Shaw


Congratulations to all of our Service Award recipients. We appreciate YOU!
2020 Board of Commissioners

Gaynell Young, Chair
Jordan Charlet
Nakeisha Cleveland
Donna Kline
Reagan Elease, MD
Darnell Waites
David Bowman
Thomas Scott

2020 Medical Staff Officers

Charles Thompson, M.D., Chief of Staff
Jess Anderson, M.D., Vice Chief of Staff
Frank Sanfiel, M.D., Secretary/Treasurer
Nikki Gautreaux, M.D., Medical Staff Representative

SERVICES AT LANE

Acupuncture
Audiology
Baby Lane
Cardiology
Dermatology
Ear, Nose & Throat (ENT)
Emergency Care
Family Medicine
Gastroenterology
General Surgery
Home Health
Hyperbarics
Imaging
Infusion
Internal Medicine
Labor & Delivery
Laboratory
Nursing Home
Obstetrics & Gynecology
Occupational Medicine
Oncology
Orthopedics
Outpatient Therapy (PT, ST, OT)
Pediatrics
Pharmacy
Primary Care
Rehabilitation Care
Rheumatology
Sleep Studies
Smoking Cessation
Support Groups
Surgical Care
Urgent Care
Urology
Women’s Health
Workforce Wellness
Wound Care

A publication of

Lane Regional Medical Center

Care You Can Count On

6300 Main Street  |  Zachary, LA 70791
225-658-4000  |  LaneRMC.org

Lane Regional Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Lane Regional Medical Center cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

Lane Regional Medical Center respecte les lois fédérales en vigueur relatives aux droits civils et ne pratique aucune discrimination basée sur la race, la couleur de peau, l’origine nationale, l’âge, le sexe ou un handicap.