



Care advice: WALL-TO-WALL CARPETS

All carpets retain their appearance and shape for longer if you remove dirt and stains regularly. If you have a light, single-colour carpet you will naturally need to clean it more often than a darker, patterned one. Almost all dirt comes from outside. If you want to prevent it from coming all the way in you can place a good-quality scraper mat outside the door and an entrance mat inside.

Vacuum frequently

Effective vacuuming is the easiest and most environmentally friendly cleaning method. It is also the most economical. When you vacuum regularly you remove all the loose dirt and dust. Using a vacuum cleaner with a rotary brush nozzle is the most effective method and reaches the base of the rug. Carpets made with wool and/or linen always contain a little surplus fibre that will gradually disappear. If you would like to get rid of this faster you can vacuum every day for a while.

Remove stains

The best approach is to remove stains immediately. It is best to scrape off dried stains. Start from the edge of the stain and scrape towards the middle. Be gentle to avoid damaging the fibres. You can remove wet stains by placing kitchen roll over the stain. Then use tepid water on a cloth or sponge. Moisten the stain, soak up the water with the kitchen roll, and then repeat until the stain has gone. Take care to avoid getting the carpet too wet, as this can cause the pile and backing to shrink and lose shape. Do not rub the stain, as this makes it more difficult to remove and can also damage the fibres. For grease stains and other stubborn stains, you can use a pH-neutral detergent that does not contain bleach. Remove all the detergent thoroughly afterwards to restore the natural properties of the fibres. Remaining detergent can trigger allergies.

Read Kasthall's stain guide if you would like to know more about how to remove different types of stains.

Cleaning combats wear

Despite vacuuming and removing stains, dirt can still be left in the most exposed areas of a carpet. If you do nothing about this, more and more dirt will gather there. This causes the fibres to wear out and your carpet will soon start to lose its good looks – and repairs can be costly. The most economical approach is to establish a regular cleaning routine and stick to it.

Professional cleaning

We recommend that cleaning is carried out by a professional cleaning company. This applies to all carpets, which should be washed flat using water (not machine washed or dry-cleaned) and then dried flat. It is also important to provide good ventilation during drying. How often you wash your carpet depends on how much wear it is subjected to. The shrinkage allowance is around 3–5%.

These are general care instructions for Kasthall's carpets. Contact us if you are unsure about how to look after your carpet, or if you need more detailed information relating to individual products.