



STEVE LILES
Director of South Region
Executive Building Consultant

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EXPERIENCE

Steve Liles has over 31 years of insurance industry experience working as a senior building consultant, senior insurance claims trainer, and reinspector. Extensive post-disaster experience beginning with Hurricane Andrew, Northridge Earthquake, Hurricane Rita, and Hurricane Ike. Also participating in many hail and tornadic events over the last 31 years.

Steve is an experienced appraiser handling both commercial and residential appraisals. He is a highly skilled estimator and provides detailed analysis and reporting for losses.

Professional achievements include successful records of training and mentoring employees to improve performance, developing and implementing high-impact programs, improving safety, managing vendor relationships, and consistently exceeding performance goals.

FEATURED PROJECTS

- **DFW School District 2021**
Inspected and reviewed estimates presented for accuracy at local large independent school district with 17 different campuses for freeze damage and water damage. Negotiated with contractor and Insured to obtain agreements on values. \$3.87 million.
- **High Rise Building - Austin, TX 2021**
11 story building with water damage from RTU's that permeated down to lowest level. Loss includes specialty ceilings, walls, and flooring. Negotiated scope and pricing with mitigation and rebuild contractors. Over \$850,000
- **5 Building Condo Unit Austin Texas Area 2021**
Inspected and completed estimates for 60 individual units across 5 high rise structures. Estimated repairs to the exterior common areas from fire suppression repair access.
- **Multi Campus University- Gulf Coast 2020**
Team lead for consulting group inspection for three campuses along Gulf Coast after Hurricane Zeta in 2020. Inspected over 150 structures. The campuses had varying types of buildings from small dwellings to major commercial structures. Worked closely with forensic engineer to determine repair values for multiple structures throughout the campuses.
- **Hotel - Dallas, TX 2019**
Consulted on loss to hotel hit by tornado F-3 tornado in 2019. Tornado affected entire structure requiring extensive repairs. Provided repair values after review of engineering reports. Loss over \$3.5 million.
- **High Rise Building -Dallas, TX 2019**
Led team that inspected multi-story building that was impacted by F-3 tornado in 2019. Prepared repair values that included asbestos abatement, curtain wall, and extensive interior repairs. Over \$10 million in repairs.

RELEVANT EXPERIENCE

- **RMC Group**, Director of South Region, 2021 to Present
- **RMC Group**, Executive Building Consultant 2020 to Present
- **RMC Group**, Senior Building Consultant 2016 to 2020
- **State Farm Insurance**, Claim Trainer 2011 to 2016
- **State Farm Insurance**, Claim Reinspector 1995 to 2011
- **State Farm Fire & Casualty**, Claim Specialist 1990 to 1995

LICENSES

- Texas Adjusters License

EDUCATION

1989 - BBA in Marketing
Stephen F Austin University, Nacogdoches, TX