

- **Opening Hours**

- We are open Monday to Friday from 8am to 6pm
- AM Sessions 8am-1pm
- PM Sessions 1pm-6pm
- We have Early drop off from 7.30am which comes with breakfast and Late pickup until 6.30pm available, which needs to be arranged as required with the nursery
- We are open on most Bank Holidays, unlike many nurseries, as lots of parents still work and require childcare
- The nursery is closed for the Christmas and New Year Bank Holidays from December 24th to January 1st inclusive
- We only charge for bookings on days the nursery is open
- Term Time Only places are not normally accepted, except for parents who work in the education sector

- **Prices**

- *Under 2 Years Old*
 - **£60** Full Day
 - **£32** AM or PM Session
- *Over 2 Years Old* (Price changes the month after their birthday)
 - **£55** Full Day
 - **£30** AM or PM Session
- **£5** Early Drop Off or Late Pickup Option
- **5%** Sibling Discount applied to the oldest child

- **What's Included**

- Everything is included, meals and snacks, milk and nappies.
- A leading brand of Milk Formula will be used, based on industry recommendations and our teams many years of experience
- Where a specific brand is requested or a specific formula, this must be provided by the parents
- Expressed milk is also welcome, clearly labelled and dated on arrival
- Lunch is included with Full Day and AM Sessions
- Morning snack and Tea in the afternoon are also included

- **Funded Hours**

- We are registered to accept the following Free or Funded Entitlement places:
 - 3 & 4 Year old Universal or Extended Entitlement
 - Eligible 2 year olds, reserved for Good or Outstanding settings
- As a Full Year Nursery, Free Entitlement is stretched and applied to the first 12 hours per week for 47.5 weeks of the year, or 24 hours per week if you are eligible for the Extended Entitlement
- Our Family childcare system, automatically applies this funding and simply invoices parents for any balance over and above the funded place provision.
- **£5 Daily Lunch Fee** for Funded places, is charged for AM or Full Day sessions

- **Tax Free Childcare & Childcare Vouchers**

- The Government announced they are withdrawing the Childcare Voucher system, from 4 October 2018, for new parents
- We have registered North Street Nursery with several voucher providers and are happy to register with others if you still have vouchers with them
- The new system “Tax Free Childcare” can also be accepted
- Once any Vouchers or Tax Free Childcare are validated, our Family childcare system automatically applies them to your invoice, so even if there is a delay in being registered to accept them, they will be applied to your account for future credit
- A Direct Debit mandate is always required within the Family system and voucher or TFC payments should arrive 5 days before the invoice due date.

- **Nursery Visits and Settling In sessions**

- We will arrange settling in sessions in the two weeks before your start date
- Settling In sessions are a normal and expected part of nursery life and our team will discuss these and any other requirements when your child starts
- We do not charge for Settling In sessions

We hope that helps answer most questions, but we're always happy to help via email:
northstreet@nurseryvillage.co.uk