

Privacy Policy

Fusion21 may collect certain information when you use our website www.fusion21.co.uk

We are a member's organisation and will collect information such as:

- questions, queries or feedback you leave, including your email address if you contact us
- membership registration information submitted
- your email address when you sign up to our email alerts
- how you use our emails - for example whether you open them and which links you click on
- your Internet Protocol (IP) address, and details of which version of web browser you used
- information on how you use the site, using cookies and page tagging techniques

We use a number of third parties to process personal data on our behalf. These third parties have been carefully chosen and all of them comply with current legislation.

We usually keep this information for the duration of your membership/ activity with us, or until instructed otherwise.

Your information may be shared with Fusion21 teams such as our marketing department to contact you with alerts, and other relevant information, third party organisations working with Fusion21. We usually use this data to:

- improve the site by monitoring how you use it
- gather feedback to improve our services, for example our email alerts
- respond to any feedback you send us, if you've asked us to
- send email alerts to users who request them
- allow you to access Fusion21 services
- provide you with information about our services if you want it

You have a number of rights with regards to how your data is protected.

You can find out what information we hold about you, and ask us not to use any of the information we collect by issuing a Subject Access Request to us via the following methods:

Email: info@fusion21.co.uk

Post: Fusion21 Ltd, Unit 2 Puma Court, Kings Business Park, Prescot, Merseyside, L34 1PJ

We will respond to you within 30 days of the date of receipt of the Subject Access Request.

If you've signed up for email alerts, you can unsubscribe or change your settings at any time by selecting the 'unsubscribe' link that appears in every email.

Any information which is processed by automated means and is purely required for the performance of a contract, may be transmitted to another data controller / data processor. You may also have the right to ask for the processing of your personal data to be restricted or even erased. Whether or not you exercise the right to erasure, the Company will erase your personal data in certain situations and particularly when the data is no longer required.

At any time you may have the right to object to the processing of your personal data where processing is conducted for legitimate business reasons/matters in the public interest/ direct marketing/ profiling. If you exercise this right, then unless we have compelling reasons not to, we shall cease to process your data in accordance with General Data Protection Regulations and shall confirm this back to you.

If you have any queries or you wish to speak to us about how your information will be used, then please contact us via:

Email: info@fusion21.co.uk

Post: Fusion21 Ltd, Unit 2, Kings Business Park Prescot, Merseyside L34 1PJ

In the event that you should have a complaint about how your data has been processed by us, we would like to hear from you so that we may put it right. However, you will always have the right to lodge a complaint with the relevant bodies.