



## Quality Policy

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**Fusion21 is a social economy business which promotes collaboration to save money and create jobs. We improve lives and communities through our approach to procurement, employment and training.**

We are dedicated to meeting and exceeding the requirements of our customers by delivering quality products and services, providing value for money and complete satisfaction as well as meeting legislative requirements.

In order to achieve this we are committed to a continuous improvement culture throughout the organisation based on stated company objectives and the BS EN ISO 9001: 2015 standard. We will establish these objectives annually, share them with our employees and regularly review progress and achievements.

We aim to fully understand (and wherever possible exceed) the stated requirements of our clients, colleagues and other Interested Parties as well as recognising the importance of:

- a) Safety
- b) Training
- c) Housekeeping

We view Quality as an essential company framework to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

A handwritten signature in black ink that reads "D. Wilson".

Signed..... Date: 01/02/2019

Chief Executive