What's Next?

The Future of Logistics Technology

Disruption and Automation



Wendy Herrick, Unilever VP Supply Chain US

Wendy has 25+ years in Unilever and has held leadership roles across both Finance and Supply Chain. She started her career with Unilever in Bristol, England and has worked in numerous countries across Europe, Asia and the Americas.

Wendy studied Chemical Engineering at the University of Lowell and holds a Chartered Institute of Management Accounting Professional Qualification. Wendy is currently the VP Supply Chain in the US responsible for end to end Supply Chain integration, NA SC Digital Strategy and in market business results.





Company with PurposeBrands with PurposePeople with Purpose

nilever

My leadership purpose is to inspire people to live, love, laugh and leave a legacy. Live....by doing and achieving things they never thought possible Love....by providing an inclusive, nurturing environment that enables risk and unlocks possibilities Laugh....having fun and celebrating success along the way





APPROACH TO TECHNOLOGY

• NORTH AMERICA INNOVATION HUB

DtC, Blockchain, Analytics, RPA, AI, DFM Network Deign & Optimization, Collaboration

SIGNIFICANCE OF TECHNOLOGY

O TECH – ENGAGE OR DIE

Giving the Consumer What they want, When they want it at the Price they will Pay ALL in a SUSTAINABLE way

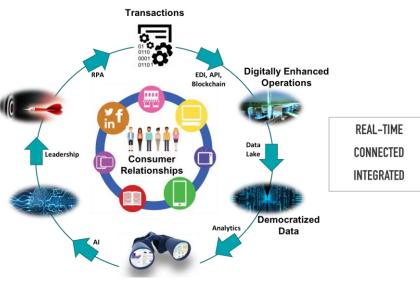
DISRUPTIVE TECHNOLOGY

E2E IMMERSIVE TECHNOLOGY

Mapping E2E Global Product Supply real time will disrupt every industry



6 C'S FOR VALUE CREATION





Immersive Layer	User Interface - Real-Time Immersive Experience Self-Learning Artificial Intelligence Engine			
Prescriptive Layer				
Predictive Layer	Predictive Capacity Predict and prevent future supply chain capacity issues	Disruptive Event Monitoring Understand and avoid disruptive events (weather, traffic, partner events, internal issues)	Advanced Pattern Recognition Discover new operating efficiencies through deep data mining	Network Exception Sensing Immediately alert users when the network is operating outside of the strategy
Visibility Layer	Supply Chain Operational Dashboard			
Data Layer	Supply Chain Data Lake			



Dominic Tuccini, General Manager – Global Account Center, C.H. Robinsor

- Dominic is currently the General Manager of our Global Account Center. He has also served as Manager of the National Accounts Center, and has held roles as a Strategic Account Manager and Branch Manager.
- He joined C.H. Robinson in 2002. Dominic holds a Bachelor of Science degree from Michigan State University.





Our platform is allowing



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us to reinvent what it means to be a **leading 3PL** for the industry and

our customers.





Technology backed by data is critical to Success.





The rapid advancement of technology is **transforming** the way in which we do business, and the pace of change continues to accelerate.



PATRICK COOK

Patrick Cook has 18 years of transportation sales experience and 28 years within the trucking industry. In combination with 10 years of service in the United States Army, early career positions involved both the management of maintenance and operations departments before joining the Pride Transport sales team in 1999.

Tenure and dedication has allowed for Patrick to be a large part of the successful growth of a small company becoming an industry leader. Revenues have increased by \$100,000,000 with an exceptional book of business involving some of America's finest companies.

Early sales territory involved primarily the 11 western states, eventually expanding to the Midwest and eastern regions. As Vice President of Sales, responsibilities involve: servicing National clients, constant revenue development, client retainment and providing support and guidance to a fantastic sales team. Patrick is currently enjoying a marriage of 23 years and two children, ages 16 and 20. Free time involves all things outdoors. Hunting, fishing, University of Utah football games and coaching high school sports.





BIOGRAPHY



PRIDE TRANSPORT APPROACH TO TECHNOLOGY

O SAFETY & EFFICIENCY

If it make us safer, we will invest.

OCAN WE MEASURE THE ROI?

We will research anything and everything, but we have learned the hard way that 2nd and 3rd generation versions may be worth the wait.

B SUPPORT

Will the shipping community support us paying for it through higher rates?



BIGGEST DISRUPTION IN TECHNOLOGY

Most likely the app style load booking, such as Uber Freight. Asset based carriers and 3 pl's have experienced and skilled professionals trained to manage freight across America. The "swipe right" right concept just exaggerates the effort to commoditize our industry. The sooner shippers realize carriers provide a service and sit down with those carriers or logistics firms in a partner like fashion, capacity and budgets will stabilize.



Discussion



