



# Professional Services

## Experts to Expedite Your Success

We serve as an extension of your staff, leading the way to keep you focused, fill gaps where needed, and make sure you are working at optimal efficiency.

### Creating Operational Value for EZ-Suite Clients

From kick-off and start-up to maximizing value for existing long-term clients

Addressing the ever-changing challenges and demands of the delegated risk market requires professional partnership to unlock the value of your EZ-Suite and fully realize desired productivity increases, launch new services , increase automation and improve overall quality of care.

Partnering with EZ-Suite clients to drive success and market leading operations.

### Create

- ✓ Pre-Implementation Business Process Assessment
- ✓ Implementation Program & Project Management & Oversight
- ✓ Configuration for any line of business
- ✓ EZ START – EZ-Suite specific Pre-Built Templates to accelerate time-to-value
- ✓ Upgrade and conversion
- ✓ Migration support, including data cleanup
- ✓ Customized Automated Training with Citra University, Citra's Learning Management Platform
- ✓ Product, function and operational training



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Schedule your FREE consultation today! 800.875.4078 • [info@citrahealth.com](mailto:info@citrahealth.com)



## Automate

- ✓ Infrastructure Review
- ✓ EZ-Suite Application Maintenance
- ✓ System Optimization
- ✓ Client/Line-of-Business Custom Test Plans
- ✓ Scripts for Reporting, Compliance & Audit
- ✓ Data Management/database development
- ✓ Report development (Crystal Reports and SQL Server)
- ✓ Technical documentation

## Grow

- ✓ Business processes
- ✓ Architecture
- ✓ Policies & Procedures
- ✓ Workflow analysis and documentation
- ✓ Eligibility & Enrollment
- ✓ Benefits & Fee Schedules
- ✓ Provider & Contracts Management
- ✓ Claims Administration
- ✓ Utilization, Case & Care Management

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## Why Citra?

With over 10M members served by 100+ IPAs, MSOs, health plans and provider groups managing Medicaid/Medi-Cal, Medicare, specialty care and commercial populations, Citra Health Solutions provides integrated software solutions solving for the administrative, financial and clinical needs of health care payer organizations, with a highly configurable, scalable and flexible end-to-end eligibility, membership, authorization, capitation, claims, payment and analytics platform to manage operational and administrative processes, while maximizing the productivity of human capital.

For more information, visit [www.citrahealth.com](http://www.citrahealth.com).

