



# Utilization/Case/Care Management

## Superior Care Management for Comprehensive Continuum of Care Support

Follow standards with medical care management that was designed by those in the field.  
The reports you want and the outcomes you need have never been so accessible.

### Intelligent Care and Case Management

- ✓ Patient-centric with individualized care plans
- ✓ Automated and customizable
- ✓ Identify risk and reach measurable results
- ✓ Track, report and access gaps in care, medication adherence, and education
- ✓ Identifies opportunities within patient population
- ✓ Role-based security and dashboard capability is available
- ✓ EZ-CARE is offered as a stand-alone care-management application or as an integrated application with EZ-CAP
- ✓ NCQA certified HEDIS module is integrated to help our clients to assess, identify and help close the care gaps



EZ-CARE is a dedicated care management module supporting our clients clinical teams' focus on managing risk, quality of care, reducing costs, and improving patient/member experience. This complete, easy-to-use case management application is designed for the unique workflows of the nurses, doctors, case managers and healthcare administrators engaged in care management roles.

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## Simplifying a Complex Industry

### What can you do with EZ-CARE?

- ✓ Strengthen care management to enhance the wellness of your patient population.
- ✓ Handle case management, disease management, and utilization management.
- ✓ Deliver improved medical outcomes and quantifiable savings through patient care management, tracking, and cost containment of high-risk patient cases.
- ✓ Provide workflow capabilities and routing of information to clinical staff.
- ✓ Access standard and customizable surveys and assessment protocols.
- ✓ Proactively analyze current and historical claims, eligibility, authorization and case data to identify at risk patients.

## Patients do not want a one-size-fits-all solution.

Increase quality of care, reduce costs, manage risk and improve experience with an individualized platform. This is a comprehensive, easy-to-use case management system developed by nurses, doctors, case managers and healthcare administrators who know the dynamic needs of the health care industry. Deliver your undivided attention with confidence through our customized care plans, assessments, and surveys.

Meeting the unique challenge of delivering individual member care through ever-changing models for best practice care delivery within risk-based models.

Schedule your FREE consultation.

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## Why Citra?

With over 10M members served by 100+ IPAs, MSOs, health plans and provider groups managing Medicaid/Medi-Cal, Medicare, specialty care and commercial populations, Citra Health Solutions provides integrated software solutions solving for the administrative, financial and clinical needs of health care payer organizations, with a highly configurable, scalable and flexible end-to-end eligibility, membership, authorization, capitation, claims, payment and analytics platform to manage operational and administrative processes, while maximizing the productivity of human capital.

For more information,  
visit [www.citrahealth.com](http://www.citrahealth.com).

