



# Financial Management

## Reconciling Cap Pays for Itself

Cap Check™ is an essential tool for medical groups with capitated contracts to verify that they are receiving correct payments. By reconciling actual payments with expected payments on a member/month basis, you can verify whether you are being paid correctly, and make corrections when you are not.

### Generate Expected Cap Payments

Calculations are totally configurable for each health plan contract. We create one record for each step of the calculation. The steps can include simple formulas, data lookups, one of the built-in calculation steps, or a custom-built calculation.

Cap Check™ will calculate the expected cap amount for each member before reconciling with your plan's cap payment data. You can define the calculations with multiple factors and options using the rate table set up for each contract. The flexibility of the rate tables can address any calculation needed.

### Audit

- ✓ Audit screen displays data in a simple tabular format.
- ✓ Very easy using the Quick Filter, Quick Sort, and Audit Select tools.
- ✓ Exception data easily exported for additional analysis.



“We recovered over \$60k from the State of Oregon for Medicaid population of approximately 10,000 for first 6 months of reconciliation. That is \$6 per person PMP1/2Y or one dollar PMPM.”

Julie Spiert, Tuality Health Alliance



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## Reports

Built in reports display exception and payment data by health plan and member month. The standard reports allow you to select data by any filter that you create. You can also export the report data in Excel or text format. DataTug™ is an essential tool for medical groups to verify real-time member eligibility.

All data is captured in a SQL database and can be accessed for any number of customized reporting needs such as contribution by provider/group to utilizing multiple sources to create member level medical loss ratio (MLR) reports.

- ✓ With one click, look up hundreds of members online.
- ✓ Easily verify eligibility before denying claims
- ✓ Verify data from any source.
- ✓ Runs quickly in the background while you work on other tasks.

Cap Check™ allows plans and medical groups with risk sharing or capitated contracts to verify that they are receiving correct payments. By reconciling actual payments with expected payments on a member/month basis, you can verify whether you are being paid correctly, and make corrections when you are not.

Many Clients have reported immediate returns on investment due to substantial recouped payments as a result of using Cap Check™. If you are not reconciling now, you should be. If you are currently reconciling your capitation, automating the process can improve efficiency and centralize your data for financial reporting.

## Key Features

- ✓ Easily load member/month payment and expected payment data.
- ✓ Expected payments are calculated automatically based on eligibility data and rate tables.
- ✓ Payments are prorated automatically for partial months.
- ✓ Retroactive payments or eligibility changes are reconciled automatically.
- ✓ Easy-to-read reports present payment exceptions in detail and summary formats.
- ✓ Audit screen allows for flexible viewing or exporting of all payment data.
- ✓ SQL Database captures all received payments for reporting and other calculations including MLR.

Schedule your FREE consultation.

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## Why Citra?

With over 10M members served by 100+ IPAs, MSOs, health plans and provider groups managing Medicaid/Medi-Cal, Medicare, specialty care and commercial populations, Citra Health Solutions provides integrated software solutions solving for the administrative, financial and clinical needs of health care payer organizations, with a highly configurable, scalable and flexible end-to-end eligibility, membership, authorization, capitation, claims, payment and analytics platform to manage operational and administrative processes, while maximizing the productivity of human capital.

For more information,  
visit [www.citrahealth.com](http://www.citrahealth.com).

