



Job Description: Technical Lead – Professional Services

3CLogic is a global provider of voice and SaaS solutions to enterprise and Global 2000 organizations worldwide. A strategic ServiceNow partner, the company is among the leaders digitally transforming customer and employee experiences, voice-enabled self-service, remote work, and the application of AI to drive better customer outcomes.

We are growing quickly and are looking for energetic candidates seeking to join a fast-paced company and market. Is that you? If so, please send a copy of your resume and cover letter.

Location: Noida, India

Description:

3CLogic is expanding our professional service team to meet the demands of a rapidly growing industry and is seeking a technical leader to join our team. In this critical role, you will be responsible for designing, building and delivering high-quality software on time and be available as a subject matter expert and mentor to other team members.

Job Responsibilities:

- Proven object-oriented design and implementation skills (NodeJS and Javascript).
- Proven understanding of scalable computing systems, software architecture, data structures, and algorithms.
- Experience designing, building and delivering high-quality software on time.
- Solid verbal and written communication skills.
- Hands-on experience with MySql/SQL Server.
- Experience working with AWS Technologies.
- Ability to work collaboratively with other engineers and managers in a team environment to share best practices and meet aggressive goals and meet high-quality standards.
- Ability to work well with customers' technical representatives under a variety of circumstances to best understand and meet customer expectations.
- Good understanding of version control tools like Git, Subversion.

Qualifications:

- Candidates should be B.tech/M.tech.
- Experience in leading a technical team of more than 5 resources for a minimum of 2 years.
- Candidate should have 3-5 years of experience.
- Be available as a subject matter expert and mentor to other team members.
- Demonstrated ability to achieve goals in a highly innovative and fast-paced environment
- Hands-on experience in JAVA or Python would be a plus.
- Knowledge of ServiceNow or any other CRMs.

3CLogic, Inc. is an Equal Opportunity/Affirmative Action Employer committed to excellence through diversity. Employment offers are made on the basis of qualifications and without regard to race, sex, religion, national or ethnic origin, disability, age, veteran status, or sexual orientation.