3CLogic

Job Description: ServiceNow Developer

3CLogic is a global provider of voice and SaaS solutions to enterprise and Global 2000 organizations worldwide. A strategic ServiceNow partner, the company is among the leaders digitally transforming customer and employee experiences, voice-enabled self-service, remote work, and the application of AI to drive better customer outcomes.

We are growing quickly and are looking for energetic candidates seeking to join a fast-paced company and market. Is that you? If so, please send a copy of your resume and cover letter.

Location: Noida, India

Description:

3CLogic is expanding our ServiceNow development team to meet the demands of a rapidly growing industry and is seeking a qualified ServiceNow Developer to join our team. In this critical role, you will be responsible for the technical specification and implementation of the ServiceNow integration with 3CLogic.

Job Responsibilities:

- Responsible for the technical specification and implementation of the ServiceNow integration with 3CLogic.
- Provide expertise on all technical questions related to development on or with the ServiceNow platform.
- Develop technical solutions, implement them and perform component integration tests.
- Understand the business needs, develop standardized processes, and build them into the design.
- Understand the large scale thinking and approach needed for success of any project.

Qualifications:

- 4 to 6 years of hands-on experience on Application development experience on ServiceNow, should be ServiceNow Application Developer certified.
- Experience working on Dictionary, Business Rules, Client Scripts, UI Policies, UI Scripts, UI Actions, Script Includes, Access Control Lists etc.
- Hands-on ServiceNow experience in Web Services (Rest and Soap), Snow Scheduled Jobs.
- Hands-on ServiceNow experience in Reports, Tables, Columns, Views, Users, Groups, Roles.
- Hands-on ServiceNow experience in System Update Set, System Import Set, System Web Services.
- Hands-on experience on integration of Service Node with 3rd party systems through Web Services.
- Hands-on experience on JavaScript.
- Excellent communication skills to handle customers and customer facing calls.
- Experience on technical implementation of various Service Now modules such as Incident Management, Change Management, Problem Management, and Configuration Management a plus.