

EMOTIONAL FOOTPRINT REPORT

Enterprise Resource Planning

960 Reviews 18 Vendors Evaluated



Table of Contents

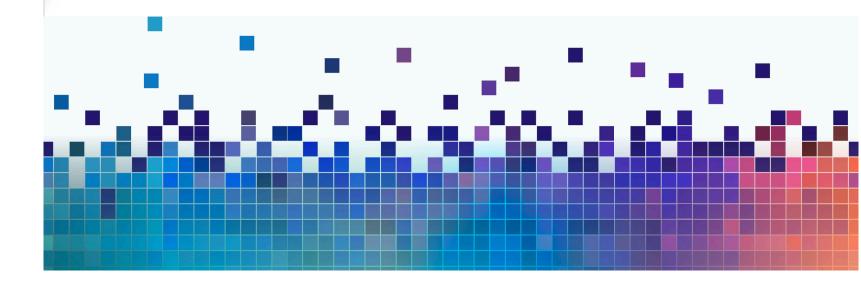
Emotional Footprint Diamond
Emotional Footprint Summary
Emotional Footprint Details

How to Use the Report

Info-Tech's Category Reports provide a comprehensive evaluation of popular products in the Enterprise Resource Planning market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.









Software Directory

ENTERPRISE RESOURCE PLANNING SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



■ 24SevenOffice ERP	A 3i Orion ERP	abasERP Core Package
S AccessIG PRO-III	ACERO	Acumatica Cloud ERP
∧ AddonSoftware	← AFS ERP	ch AIM Vision ERP
Aplicor3C ERP	Apollo ERP	→ Apprise ERP
▲ Aptean ERP	➡ B&L Odyssey ERP	© BizAutomation.com ERP
S Bizowie ERP	Carillon ERP	□ CGI ERP Solutions
○ CGS BlueCherry ERP	♦ Clearview InFocus	© CSB ERP Application
O D+H Bank Core	Datacor ERP Solutions	→ DataModes ERP
O Datev ERP System	✓ DeFacto ERP	▶ Deltek Ajera
▶ Deltek Costpoint	▶ Deltek Maconomy	▶ Deltek PSA
▶ Deltek Vision	ea ECiM1 ERP	© EFI ERP Solutions
□ Epicor ERP	© Everest ERP	© Evo ERP



Software Directory

ENTERPRISE RESOURCE PLANNING SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



€ Exact ERP Solutions	▼ Exel Computer Systems EFACS E/8	© FinancialForce ERP
© Focus i	© GDS ProfitTool	© Global Shop One-System ERP
HansaWorld Standard ERP	HD Harris Data ERP Applications	○ IBS Enterprise (ERP)
IFS Applications	InfoPower fxDBO	1 Infor ERP Solutions
© INTEGRA E-Business	lit IntegrateIT ERP123	IQMS EnterpriseIQ
✓ Jeeves ERP	S JOMAR ERP & Enterprise Mobility	Kenandy Cloud ERP Platform
S Kingdee ERP	Metasystems Accelerated ERP	Microsoft Dynamics 365 for Finance and Operations
Microsoft Dynamics AX	Microsoft Dynamics GP	Microsoft Dynamics NAV
Microsoft Dynamics SL	™ MIE Trak Pro	○ Millennium III (M3)
Minotaur ERP	▼ NGC ERP	♥ OmegaCube ERP
Open Systems Traverse	⊕ OpenPro ERP	Oracle E-Business Suite
Oracle ERP Cloud	Oracle JD Edwards EnterpriseOne ERP	N Oracle NetSuite ERP

Emotional Footprint
Diamond



Software Directory

ENTERPRISE RESOURCE PLANNING SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



Oracle PeopleSoft	■ PayTraq ERP	☑ Pentagon 2000SQL ERP
≡ Plex Manufacturing Cloud	© PolyPM ERP	P Priority ERP
» ProcessPro Premier	PSI ERP	■ QAD Cloud ERP
■ Ramco ERP Suite	Rootstock Cloud ERP	s Sage Enterprise Management
SAP Business All-In-One	™ SAP Business ByDesign	☞ SAP Business One
SAP S/4HANA	○ SouthWare ERP Accounting Software	* STYLEman ERP
SynergyERP	SYSPRO ERP	The ADaM System
™ The Decision Builder	TrueERP	Tyler Technologies Munis ERP
Unit4 Business World	♡ VersAccount Cloud ERP	○ Visibility.net ERP Software
© Visual ERP.net	✓ WinMAGI	₩ Workday Financial Management
WorkWise ERP Application Suite	Xantel AMAPS+PLUS	S Xperia Comprehensiv Enterprise System
× XTuple ERP	™ Yonyou ERP	



SOFTWARE REVIEWS

Emotional Footprint Diamond

ENTERPRISE RESOURCE **PLANNING**

The customer experience with a software vendor will be a complex relationship that spans procurement, implementation, service, and support. Picking software can commit you to an extended period with that vendor, and knowing how real users feel about their service experience is crucial before making that commitment. When compared with how fair the price is for the software, you receive a comprehensive overview of the expected interaction and experience with the vendor.

Value Index

Software pricing can be complicated and confusing, but knowing if you're getting business value for the price you're paying is not. The Value Index metric captures user satisfaction with their software given the costs they are paying.

Net Emotional Footprint

The Net Emotional Footprint measures highlevel user sentiment. It aggregates emotional response ratings across 25 provocative questions, creating a powerful indicator of overall user feeling toward the vendor and product.

Note: The ranges of the axes are dynamically adjusted based on minimum and maximum values in the dataset.

The Emotional Footprint Diamond illustrates how users view their interactions with their software vendor compared against their perceived cost to value of the software. This delivers you an in-depth insight into your potential relationship with the vendor.









Emotional Footprint Summary

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product. While purchasing decisions shouldn't be based on emotion, it's valuable to know what kind of emotional response the vendor you're considering elicits from their users.











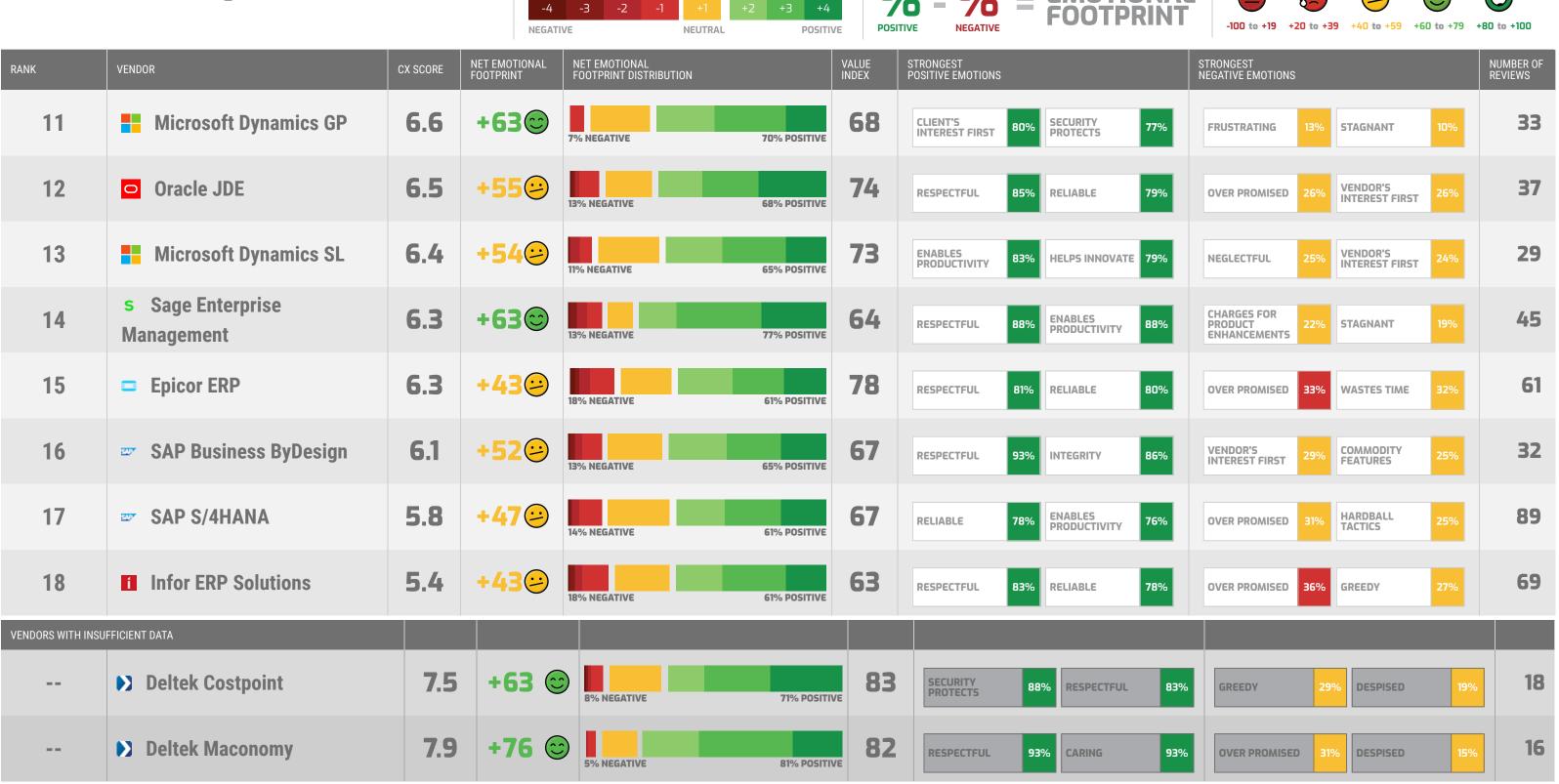


RANK	VENDOR	CX SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VALUE INDEX	STRONGEST POSITIVE EMOTIONS	STRONGEST NEGATIVE EMOTIONS	NUMBER OF REVIEWS
Characteristics	Oracle ERP Cloud	8.6	+85⊜	4% NEGATIVE 88% POSITIVE	88	SECURITY 97% SAVES TIME 93%	OVER PROMISED 10% GREEDY 10%	30
Charlos Al Corper	 Acumatica Cloud ERP 	7.6	+68©	5% NEGATIVE 73% POSITIVE	83	RESPECTFUL 89% RELIABLE 80%	OVER PROMISED 17% HARDBALL TACTICS 13%	28
Insurant commen	Microsoft Dynamics 365 for Finance	7.4	+72©	10% NEGATIVE 82% POSITIVE	75	RELIABLE 90% HELPS INNOVATE 86%	CHARGES FOR PRODUCT ENHANCEMENTS 17% INTEREST FIRST 17%	29
COLONAL COLOREST Colores Services 2018	Oracle PeopleSoft	7.2	+66©	10% NEGATIVE 77% POSITIVE	77	RESPECTFUL 86% RELIABLE 86%	VENDOR FRIENDLY POLICIES 19% VENDOR'S INTEREST FIRST 18%	72
5	Deltek Vision	7.2	+71 😊	7% NEGATIVE 78% POSITIVE	72	RESPECTFUL 91% TRUSTWORTHY 89%	CHARGES FOR PRODUCT 14% INCUMBENT STATUS 14%	48
6	SAP Business All-In-One	7.2	+73©	9% NEGATIVE 82% POSITIVE	70	RESPECTFUL 94% RELIABLE 94%	OVER PROMISED 18% VENDOR'S INTEREST FIRST 17%	31
7	₩ Workday Financial Management	7.0	+66©	7% NEGATIVE 73% POSITIVE	73	HELPS INNOVATE 80% EFFECTIVE 80%	OVER PROMISED 22% SELFISH 13%	45
8	N Netsuite	6.9	+65©	12% NEGATIVE 77% POSITIVE	73	EFFECTIVE 85% RESPECTFUL 84%	OVER PROMISED 19% HARDBALL TACTICS 16%	54
9	Microsoft Dynamics AX	6.9	+68©	6% NEGATIVE 74% POSITIVE	68	RESPECTFUL 86% ENABLES PRODUCTIVITY 86%	OVER PROMISED 24% LEVERAGES INCUMBENT STATUS 17%	39
10	Oracle EBS	6.7	+59	12% NEGATIVE 71% POSITIVE	74	RESPECTFUL 84% RELIABLE 81%	OVER PROMISED 23% VENDOR'S INTEREST FIRST 22%	98



Emotional Footprint Summary

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product. While purchasing decisions shouldn't be based on emotion, it's valuable to know what kind of emotional response the vendor you're considering elicits from their users.



EMOTIONAL SPECTRUM SCALE



Emotional Footprint Summary

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product. While purchasing decisions shouldn't be based on emotion, it's valuable to know what kind of emotional response the vendor you're considering elicits from their users.















VENDORS WITH INSU	JFFICIENT DATA						
	SAP Business One	8.1	+87 👄	3% NEGATIVE 90% POSITIVE	75	INSPIRING 100% HELPS INNOVATE 100% VENDOR FRIENDLY POLICIES 11% OVER PROMISED 11%	14
	© FinancialForce ERP	9.2	+93 👄	1% NEGATIVE 94% POSITIVE	90	APPRECIATES INCUMBENT STATUS RESPECTFUL 100% DECEPTIVE 9% HARDBALL TACTICS 9%	11
	Microsoft Dynamics NAV	5.2	+28 😂	20% NEGATIVE 48% POSITIVE	67	SAVES TIME 63% EFFICIENT 63% OVER PROMISED 43% FRUSTRATING 38%	9
	▼ Tyler Technologies Munis ERP	9.3	+98 😊	NEGATIVE 98% POSITIVE	88	INSPIRING 100% INCLUDES PRODUCT ENHANCEMENTS 100%	8
	▲ Aptean ERP	7.6	+52 😕	18% NEGATIVE 69% POSITIVE	94	RESPECTFUL 75% CARING 75% OVER PROMISED 38% VENDOR'S INTEREST FIRST 38%	8
	Deltek Ajera	8.2	+58 😕	16% NEGATIVE 73% POSITIVE	100	RESPECTFUL 100% EFFICIENT 100% VENDOR FRIENDLY POLICIES 33% SELFISH 33%	7





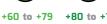


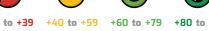
















This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











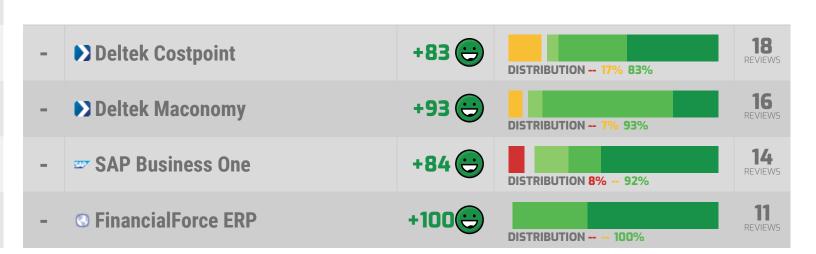




Disrespectful vs. Respectful

1	▶ Deltek Vision	+91 😄	DISTRIBUTION 9% 91%	48 REVIEWS
2	Oracle ERP Cloud	+90 😊	DISTRIBUTION 10% 90%	30 REVIEWS
3	SAP Business ByDesign	+90 😊	DISTRIBUTION 3% 3% 93%	32 REVIEWS
4	Acumatica Cloud ERP	+89 😄	DISTRIBUTION 11% 89%	28 REVIEWS
5	SAP Business All-In-One	+88 😄	DISTRIBUTION 6% 94%	31 REVIEWS
6	s Sage Enterprise Management	+86 😑	DISTRIBUTION 2% 10% 88%	45 REVIEWS
7	Microsoft Dynamics AX	+83 😑	DISTRIBUTION 3% 11% 86%	39 REVIEWS
8	Oracle JD Edwards EnterpriseOn	+82	DISTRIBUTION 3% 12% 85%	37 REVIEWS
9	Oracle PeopleSoft	+81	DISTRIBUTION 5% 10% 86%	72 REVIEWS
10	Microsoft Dynamics 365 for Fina	+79 😊	DISTRIBUTION 7% 7% 86%	29 REVIEWS
11	Oracle E-Business Suite	+79 😊	DISTRIBUTION 5% 11% 84%	98 REVIEWS
12	1 Infor ERP Solutions	+78 😊	DISTRIBUTION 5% 12% 83%	69 REVIEWS

13	₩ Workday Financial Management	+76 😊	DISTRIBUTION 2% 20% 78%	45 REVIEWS
14	Microsoft Dynamics GP	+75 😊	DISTRIBUTION 25% 75%	33 REVIEWS
15	N Oracle NetSuite ERP	+75 😊	DISTRIBUTION 9% 7% 84%	54 REVIEWS
16	= Epicor ERP	+72 😊	DISTRIBUTION 9% 11% 81%	61 REVIEWS
17	SAP S/4HANA	+71 😊	DISTRIBUTION 4% 21% 75%	89 REVIEWS
18	Microsoft Dynamics SL	+57 😕	DISTRIBUTION 7% 29% 64%	29 REVIEWS
CA	ATEGORY AVERAGE	+79 😊	DISTRIBUTION 4% 12% 83%	









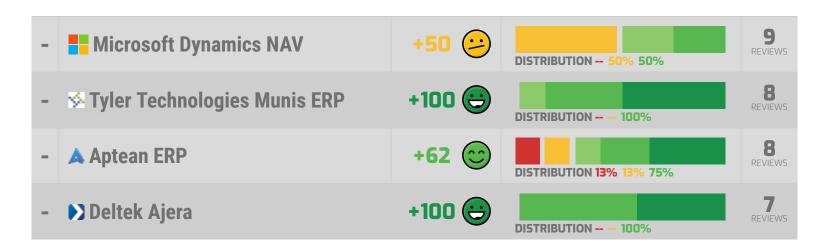














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











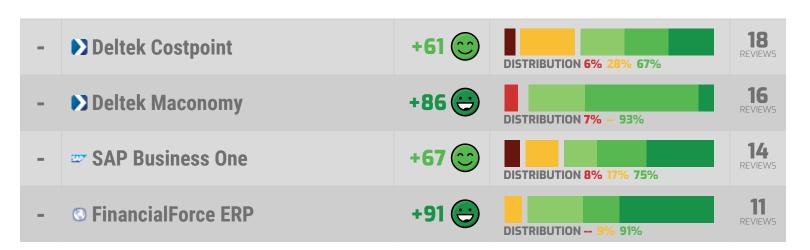




Bureaucratic vs. Efficient

1	Oracle ERP Cloud	+90 😊	DISTRIBUTION 3% 3% 93%	30 REVIEWS
2	Microsoft Dynamics 365 for Fina	+76 😊	DISTRIBUTION 10% 3% 86%	29 REVIEWS
3	Acumatica Cloud ERP	+74 😊	DISTRIBUTION 26% 74%	28 REVIEWS
4	№ Oracle NetSuite ERP	+71 😊	DISTRIBUTION 9% 11% 80%	54 REVIEWS
5	SAP Business All-In-One	+71 😊	DISTRIBUTION 10% 10% 81%	31 REVIEWS
6	Microsoft Dynamics AX	+69 😊	DISTRIBUTION 11% 9% 80%	39 REVIEWS
7	s Sage Enterprise Management	+69 😊	DISTRIBUTION 12% 7% 81%	45 REVIEWS
8	▶ Deltek Vision	+64©	DISTRIBUTION 9% 18% 73%	48 REVIEWS
9	₩ Workday Financial Management	+61 😊	DISTRIBUTION 10% 20% 71%	45 REVIEWS
10	Microsoft Dynamics GP	+60 😊	DISTRIBUTION 9% 22% 69 %	33 REVIEWS
11	Oracle JD Edwards EnterpriseOn	+58 😕	DISTRIBUTION 6% 30% 64%	37 REVIEWS
12	Microsoft Dynamics SL	+54 🔑	DISTRIBUTION 14% 18% 68%	29 REVIEWS

13	Oracle PeopleSoft	+54 🗀	DISTRIBUTION 17% 11% 71%	72 REVIEWS
14	SAP Business ByDesign	+47 😕	DISTRIBUTION 13% 27% 60%	32 REVIEWS
15	Oracle E-Business Suite	+43 😕	DISTRIBUTION 21% 15% 64%	98 REVIEWS
16	SAP S/4HANA	+39 🛜	DISTRIBUTION 17% 27% 56%	89 REVIEWS
17	= Epicor ERP	+37 🛜	DISTRIBUTION 21% 21% 58%	61 REVIEWS
18	1 Infor ERP Solutions	+35 😨	DISTRIBUTION 23% 18% 58%	69 REVIEWS
CA	ATEGORY AVERAGE	+55 🔑	DISTRIBUTION 14% 17% 69%	









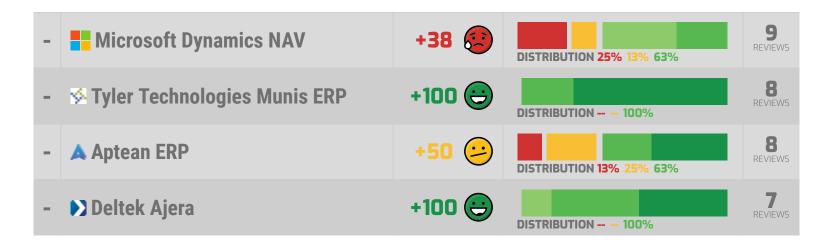


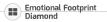














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Neglectful vs. Caring



13	Oracle JD Edwards EnterpriseOn	+52 🗀	DISTRIBUTION 12% 24% 64%	37 REVIEWS
14	s Sage Enterprise Management	+52 😕	DISTRIBUTION 19% 10% 71%	45 REVIEWS
15	1 Infor ERP Solutions	+42 😕	DISTRIBUTION 18% 22% 60%	69 REVIEWS
16	SAP S/4HANA	+38 😂	DISTRIBUTION 15% 32% 53%	89 REVIEWS
17	= Epicor ERP	+26 😂	DISTRIBUTION 23% 28% 49%	61 REVIEWS
18	Microsoft Dynamics SL	+25 😨	DISTRIBUTION 25% 25% 50%	29 REVIEWS
CA	ATEGORY AVERAGE	+56 🔑	DISTRIBUTION 12% 20% 68%	











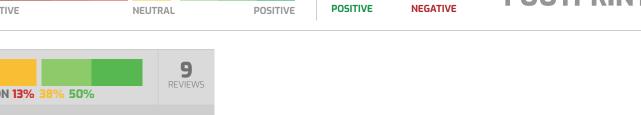


















This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











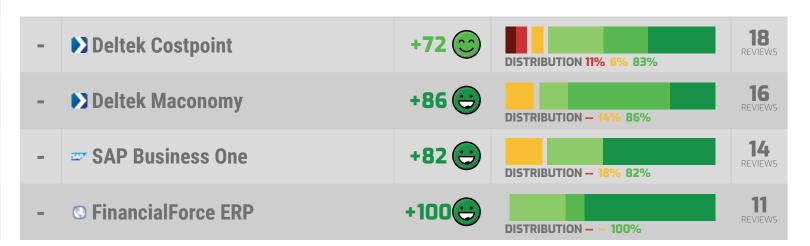




Frustrating vs. Effective

1	Oracle ERP Cloud	+87 😊	DISTRIBUTION 3% 7% 90%	30 REVIEWS
2	Microsoft Dynamics 365 for Fina	+76 😊	DISTRIBUTION 10% 3% 86%	29 REVIEWS
3	₩ Workday Financial Management	+75 😊	DISTRIBUTION 5% 15% 80%	45 REVIEWS
4	Microsoft Dynamics AX	+74 😊	DISTRIBUTION 6% 14% 80%	39 REVIEWS
5	№ Oracle NetSuite ERP	+74 😊	DISTRIBUTION 11% 4% 85%	54 REVIEWS
6	▶ Deltek Vision	+73 😊	DISTRIBUTION 7% 14% 80%	48 REVIEWS
7		+66 😊	DISTRIBUTION 4% 26% 70%	28 REVIEWS
8	Oracle PeopleSoft	+66 😊	DISTRIBUTION 10% 14% 76%	72 REVIEWS
9	s Sage Enterprise Management	+62 😊	DISTRIBUTION 17% 5% 79%	45 REVIEWS
10	SAP Business All-In-One	+61 😊	DISTRIBUTION 16% 6% 77%	31 REVIEWS
11	Oracle E-Business Suite	+60 😊	DISTRIBUTION 14% 12% 74%	98 REVIEWS
12	Microsoft Dynamics GP	+59 😕	DISTRIBUTION 13% 16% 72%	33 REVIEWS

13	Microsoft Dynamics SL	+47 🗀	DISTRIBUTION 14% 25% 61%	29 REVIEWS
14	1 Infor ERP Solutions	+45 😕	DISTRIBUTION 18% 18% 63%	69 REVIEWS
15	SAP Business ByDesign	+43 😕	DISTRIBUTION 17% 23% 60%	32 REVIEWS
16	SAP S/4HANA	+40 🔑	DISTRIBUTION 17% 26% 57%	89 REVIEWS
17	Oracle JD Edwards EnterpriseOn	+37 😥	DISTRIBUTION 24% 15% 61%	37 REVIEWS
18	= Epicor ERP	+17 😉	DISTRIBUTION 32% 19% 49%	61 REVIEWS
CA	ATEGORY AVERAGE	+57 😕	DISTRIBUTION 14% 15% 71%	









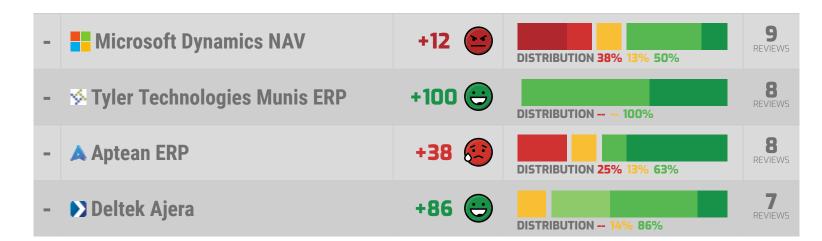














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Wastes Time vs. Saves Time

1	Oracle ERP Cloud	+90 😊	DISTRIBUTION 3% 3% 93%	30 REVIEWS
2	▶ Deltek Vision	+81 😊	DISTRIBUTION 5% 9% 86%	48 REVIEWS
3	Microsoft Dynamics AX	+77 😊	DISTRIBUTION 3% 17% 80%	39 REVIEWS
4	Microsoft Dynamics 365 for Fina	+76 😊	DISTRIBUTION 10% 3% 86%	29 REVIEWS
5	Acumatica Cloud ERP	+71 😊	DISTRIBUTION 7% 15% 78%	28 REVIEWS
6	№ Oracle NetSuite ERP	+69 😊	DISTRIBUTION 9% 13% 78%	54 REVIEWS
7	₩ Workday Financial Management	+66 😊	DISTRIBUTION 7% 20% 73 %	45 REVIEWS
8	SAP Business All-In-One	+64	DISTRIBUTION 13% 10% 77%	31 REVIEWS
9	Microsoft Dynamics GP	+60 😊	DISTRIBUTION 9% 22% 69%	33 REVIEWS
10	s Sage Enterprise Management	+60 😊	DISTRIBUTION 14% 12% 74%	45 REVIEWS
11	Oracle PeopleSoft	+59 😕	DISTRIBUTION 16% 10% 75%	72 REVIEWS
12	Oracle E-Business Suite	+47 😕	DISTRIBUTION 20% 13% 67%	98 REVIEWS

13	Microsoft Dynamics SL	+46 🗀	DISTRIBUTION 11% 32% 57%	29 REVIEWS
14	Oracle JD Edwards EnterpriseOn	+46 😕	DISTRIBUTION 18% 18% 64%	37 REVIEWS
15	SAP Business ByDesign	+40 🔑	DISTRIBUTION 23% 13% 63%	32 REVIEWS
16	1 Infor ERP Solutions	+35 😥	DISTRIBUTION 23% 18% 58%	69 REVIEWS
17	SAP S/4HANA	+33 🛜	DISTRIBUTION 21% 25% 54%	89 REVIEWS
18	= Epicor ERP	+19 🔛	DISTRIBUTION 32% 18% 51%	61 REVIEWS
CA	ATEGORY AVERAGE	+54	DISTRIBUTION 15% 15% 69%	













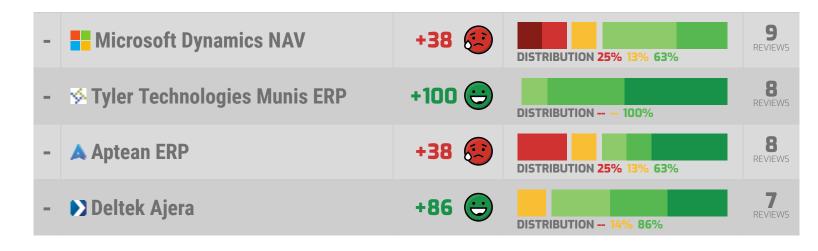




































This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.







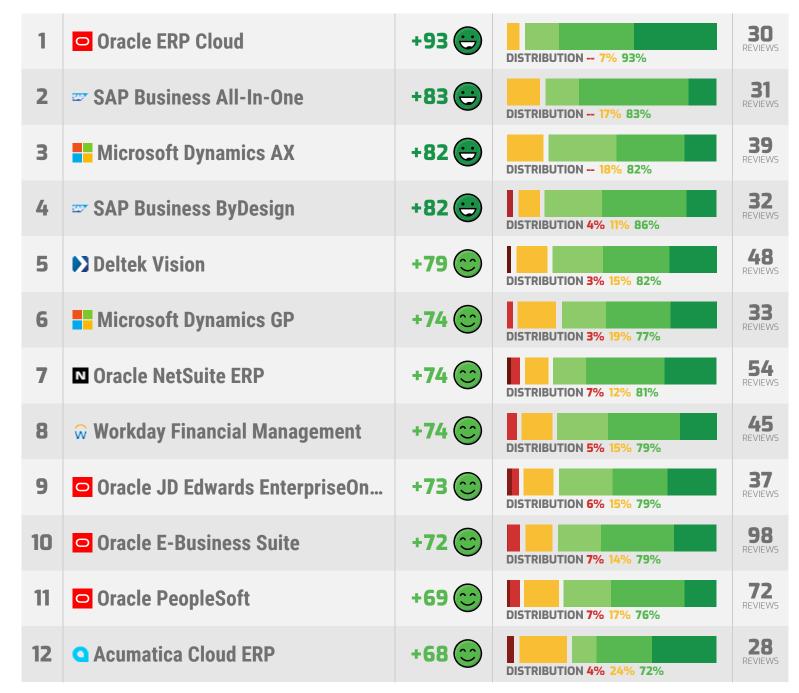




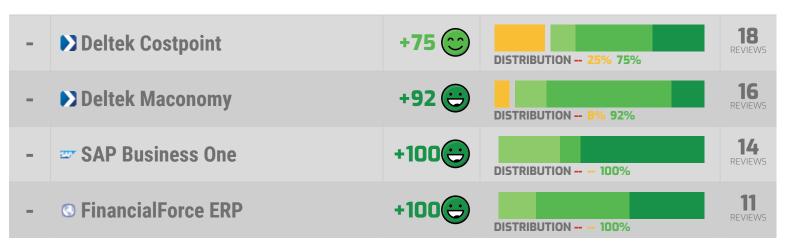




Lack Of Integrity vs. Integrity



13	Microsoft Dynamics 365 for Fina	+65 😊	DISTRIBUTION 14% 7% 79%	29 REVIEWS
14	1 Infor ERP Solutions	+64 😊	DISTRIBUTION 4% 28% 68%	69 REVIEWS
15	SAP S/4HANA	+64 😊	DISTRIBUTION 5% 25% 69 %	89 REVIEWS
16	s Sage Enterprise Management	+63 😊	DISTRIBUTION 15% 7% 78%	45 REVIEWS
17	= Epicor ERP	+59 😕	DISTRIBUTION 10% 21% 69%	61 REVIEWS
18	Microsoft Dynamics SL	+57 😕	DISTRIBUTION 12% 19% 69%	29 REVIEWS
CA	ATEGORY AVERAGE	+71 😊	DISTRIBUTION 6% 17% 77%	











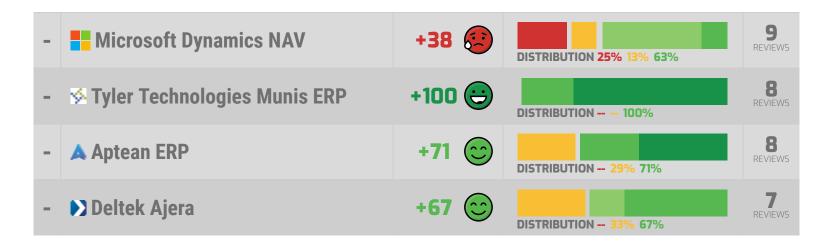














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











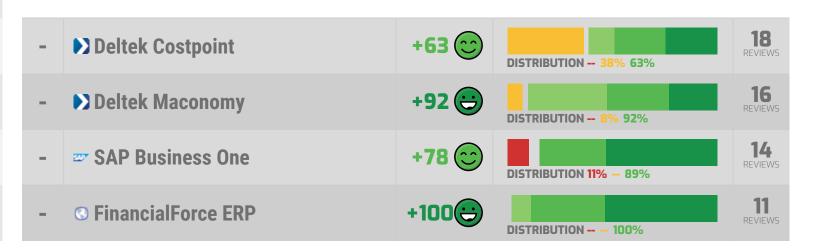




Vendor Friendly Policies vs. Client Friendly Policies

1	Oracle ERP Cloud	+90 😊	DISTRIBUTION 10% 90%	30 REVIEWS
2	▶ Deltek Vision	+77 😊	DISTRIBUTION 5% 13% 82%	48 REVIEWS
3	Microsoft Dynamics AX	+70 😊	DISTRIBUTION 30% 70%	39 REVIEWS
4	SAP Business All-In-One	+70 😊	DISTRIBUTION 10% 10% 80%	31 REVIEWS
5	Microsoft Dynamics 365 for Fina	+69 😊	DISTRIBUTION 10% 10% 79%	29 REVIEWS
6	№ Oracle NetSuite ERP	+67 😊	DISTRIBUTION 14% 5% 81%	54 REVIEWS
7	Oracle E-Business Suite	+64 😊	DISTRIBUTION 10% 16% 74%	98 REVIEWS
8	₩ Workday Financial Management	+64 😊	DISTRIBUTION 8% 21% 72%	45 REVIEWS
9	△ Acumatica Cloud ERP	+60 😊	DISTRIBUTION 12% 16% 72%	28 REVIEWS
10	Microsoft Dynamics GP	+59 😜	DISTRIBUTION 6% 29% 65%	33 REVIEWS
11	s Sage Enterprise Management	+59 🔑	DISTRIBUTION 17% 7% 76%	45 REVIEWS
12	Oracle PeopleSoft	+54 🗀	DISTRIBUTION 19% 8% 73 %	72 REVIEWS

13	Microsoft Dynamics SL	+50 😕	DISTRIBUTION 15% 19% 65%	29 REVIEWS
14	□ Epicor ERP	+45 😕	DISTRIBUTION 17% 21% 62%	61 REVIEWS
15	Infor ERP Solutions	+45 🔑	DISTRIBUTION 15% 25% 60%	69 REVIEWS
16	Oracle JD Edwards EnterpriseOn	+43 🔑	DISTRIBUTION 24 % 9% 67%	37 REVIEWS
17	SAP Business ByDesign	+43 😕	DISTRIBUTION 18% 21% 61%	32 REVIEWS
18	SAP S/4HANA	+41 😕	DISTRIBUTION 20% 19% 61%	89 REVIEWS
CA	ATEGORY AVERAGE	+58 😕	DISTRIBUTION 13% 16% 71%	









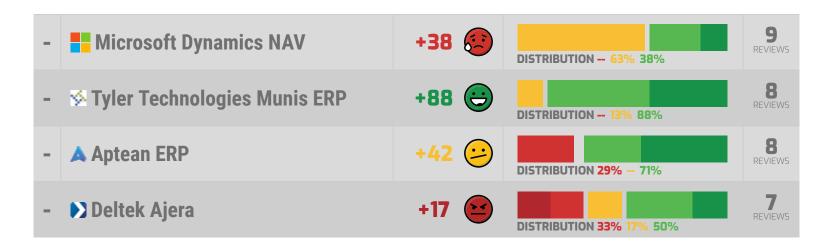














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.









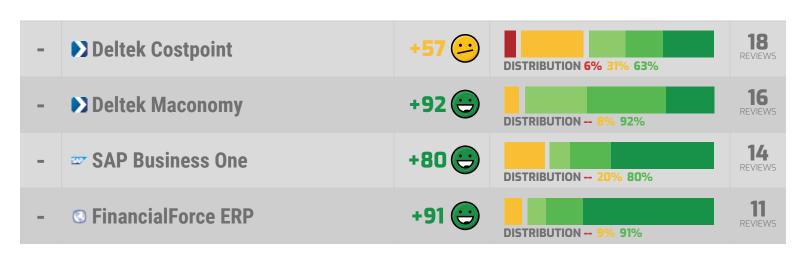




Selfish vs. Altruistic

1	Oracle ERP Cloud	+77 😊	DISTRIBUTION 3% 17% 80%	30 REVIEWS
2	Acumatica Cloud ERP	+72 😊	DISTRIBUTION 4% 20% 76%	28 REVIEWS
3	▶ Deltek Vision	+69 😊	DISTRIBUTION 8% 15% 77%	48 REVIEWS
4	Oracle PeopleSoft	+64	DISTRIBUTION 12% 12% 76%	72 REVIEWS
5	N Oracle NetSuite ERP	+63 😊	DISTRIBUTION 14% 9% 77%	54 REVIEWS
6	Microsoft Dynamics 365 for Fina	+62 😊	DISTRIBUTION 14% 10% 76%	29 REVIEWS
7	Microsoft Dynamics AX	+61 😊	DISTRIBUTION 6% 27% 67 %	39 REVIEWS
8	s Sage Enterprise Management	+61 😊	DISTRIBUTION 12% 15% 73%	45 REVIEWS
9	Microsoft Dynamics SL	+54	DISTRIBUTION 8% 31% 62%	29 REVIEWS
10	SAP Business All-In-One	+52 😕	DISTRIBUTION 10% 28% 62%	31 REVIEWS
11	Microsoft Dynamics GP	+51 🔑	DISTRIBUTION 10% 29% 61%	33 REVIEWS
12	Oracle E-Business Suite	+51 😕	DISTRIBUTION 13% 23% 64%	98 REVIEWS

13	SAP Business ByDesign	+50 😕	DISTRIBUTION 14% 21% 64%	32 REVIEWS
14	₩ Workday Financial Management	+46 😕	DISTRIBUTION 13% 28% 59%	45 REVIEWS
15	1 Infor ERP Solutions	+42 😕	DISTRIBUTION 19% 20% 61%	69 REVIEWS
16	SAP S/4HANA	+39 🛜	DISTRIBUTION 18% 26% 57%	89 REVIEWS
17	Oracle JD Edwards EnterpriseOn	+34	DISTRIBUTION 18% 30% 52%	37 REVIEWS
18	= Epicor ERP	+33 😨	DISTRIBUTION 17% 33% 50%	61 REVIEWS
CA	ATEGORY AVERAGE	+53 😕	DISTRIBUTION 13% 22% 66%	









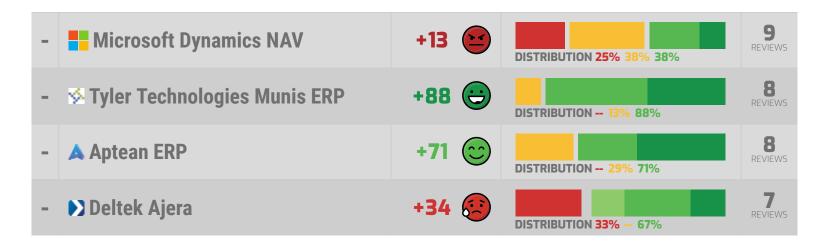














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











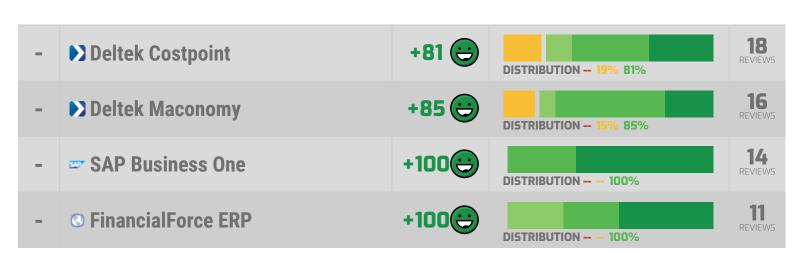


o +59 +60 to +79 +80 to +

Big Fat Liars vs. Trustworthy

1	Oracle ERP Cloud	+87 😊	DISTRIBUTION 3% 7% 90%	30 REVIEWS
2	SAP Business All-In-One	+87 😊	DISTRIBUTION 3% 7% 90%	31 REVIEWS
3	▶ Deltek Vision	+84 😊	DISTRIBUTION 5% 5% 89%	48 REVIEWS
4	Microsoft Dynamics AX	+82 😊	DISTRIBUTION 3% 12% 85%	39 REVIEWS
5	Microsoft Dynamics 365 for Fina	+80 😄	DISTRIBUTION 3% 14% 83%	29 REVIEWS
6	Microsoft Dynamics GP	+74 😊	DISTRIBUTION 3% 19% 77%	33 REVIEWS
7	Oracle PeopleSoft	+73 😊	DISTRIBUTION 7% 14% 80%	72 REVIEWS
8		+72 😊	DISTRIBUTION 4% 20% 76%	28 REVIEWS
9	[™] Workday Financial Management	+72 😊	DISTRIBUTION 5% 18% 77 %	45 REVIEWS
10	SAP Business ByDesign	+71 😊	DISTRIBUTION 29% 71%	32 REVIEWS
11	Oracle E-Business Suite	+69 😊	DISTRIBUTION 8% 15% 77 %	98 REVIEWS
12	N Oracle NetSuite ERP	+65 😊	DISTRIBUTION 9% 16% 74%	54 REVIEWS

13	1 Infor ERP Solutions	+63 😊	DISTRIBUTION 11% 15% 74%	69 REVIEWS
14	s Sage Enterprise Management	+63 😊	DISTRIBUTION 15% 8% 78%	45 REVIEWS
15	Microsoft Dynamics SL	+61 😊	DISTRIBUTION 8% 23% 69%	29 REVIEWS
16	Oracle JD Edwards EnterpriseOn	+58 🔑	DISTRIBUTION 9% 24% 67 %	37 REVIEWS
17	SAP S/4HANA	+56 🔑	DISTRIBUTION 9% 25% 65%	89 REVIEWS
18	= Epicor ERP	+50 😕	DISTRIBUTION 12% 27% 62%	61 REVIEWS
CA	ATEGORY AVERAGE	+69 😊	DISTRIBUTION 7% 17% 76%	









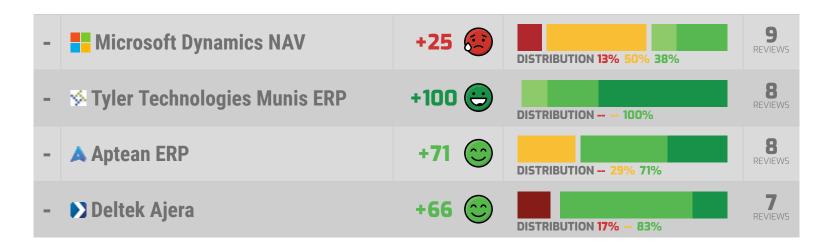














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Unfair vs. Fair

1	Oracle ERP Cloud	+87 😄	DISTRIBUTION 13% 87%	30 REVIEWS
2	Microsoft Dynamics AX	+79 😊	DISTRIBUTION 3% 15% 82%	39 REVIEWS
3	▶ Deltek Vision	+77 😊	DISTRIBUTION 5% 13% 82%	48 REVIEWS
4	№ Oracle NetSuite ERP	+75 😊	DISTRIBUTION 9% 7% 84%	54 REVIEWS
5	SAP Business All-In-One	+73 😊	DISTRIBUTION 7% 13% 80%	31 REVIEWS
6	Acumatica Cloud ERP	+72 😊	DISTRIBUTION 4% 20% 76%	28 REVIEWS
7	Microsoft Dynamics GP	+71 😊	DISTRIBUTION 3% 23% 74 %	33 REVIEWS
8	Microsoft Dynamics 365 for Fina	+69 😊	DISTRIBUTION 10% 10% 79%	29 REVIEWS
9	[™] Workday Financial Management	+66 😊	DISTRIBUTION 8% 18% 74 %	45 REVIEWS
10	Microsoft Dynamics SL	+65 😊	DISTRIBUTION 4% 27% 69%	29 REVIEWS
11	Oracle PeopleSoft	+65 😊	DISTRIBUTION 13% 8% 78%	72 REVIEWS
12	SAP Business ByDesign	+64 😊	DISTRIBUTION 7% 21% 71%	32 REVIEWS

13	s Sage Enterprise Management	+63 😊	DISTRIBUTION 10% 18% 73%	45 REVIEWS
14	Oracle E-Business Suite	+61 😊	DISTRIBUTION 13% 14% 74%	98 REVIEWS
15	1 Infor ERP Solutions	+54 😕	DISTRIBUTION 6% 34% 60%	69 REVIEWS
16	Oracle JD Edwards EnterpriseOn	+52 😕	DISTRIBUTION 9% 30% 61%	37 REVIEWS
17	SAP S/4HANA	+49 😕	DISTRIBUTION 12% 27% 61%	89 REVIEWS
18	= Epicor ERP	+48 😕	DISTRIBUTION 15% 21% 63%	61 REVIEWS
CA	ATEGORY AVERAGE	+64 😊	DISTRIBUTION 9% 18% 73%	











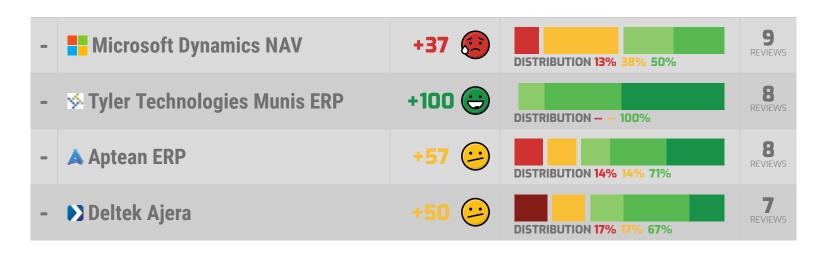


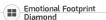
































This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











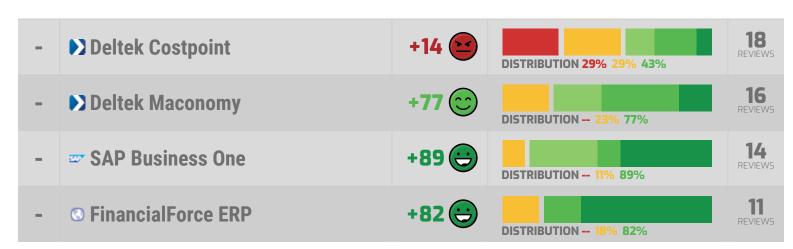




Greedy vs. Generous

1	■ Microsoft Dynamics 365 for Fina	+72 😊	DISTRIBUTION 7% 14% 79%	29 REVIEWS
2	▶ Deltek Vision	+71 😊	DISTRIBUTION 3% 23% 74 %	48 REVIEWS
3	Oracle ERP Cloud	+67 😊	DISTRIBUTION 10% 13% 77%	30 REVIEWS
4	Acumatica Cloud ERP	+66 😊	DISTRIBUTION 4% 26% 70%	28 REVIEWS
5	Microsoft Dynamics GP	+63 😊	DISTRIBUTION 7% 23% 70%	33 REVIEWS
6	Oracle PeopleSoft	+63 😊	DISTRIBUTION 15% 7% 78%	72 REVIEWS
7	№ Oracle NetSuite ERP	+61 😊	DISTRIBUTION 14% 11% 75%	54 REVIEWS
8	₩ Workday Financial Management	+59 😕	DISTRIBUTION 8% 25% 67%	45 REVIEWS
9	SAP Business All-In-One	+58 😕	DISTRIBUTION 14% 14% 72%	31 REVIEWS
10	s Sage Enterprise Management	+56 😕	DISTRIBUTION 18% 8% 74%	45 REVIEWS
11	Oracle JD Edwards EnterpriseOn	+52 😕	DISTRIBUTION 15% 19% 67%	37 REVIEWS
12	Microsoft Dynamics AX	+49 😕	DISTRIBUTION 6% 39% 55%	39 REVIEWS

13	○ Oracle E-Business Suite	+45 😀	DISTRIBUTION 17% 21% 62%	98 REVIEWS
14	Microsoft Dynamics SL	+40 😕	DISTRIBUTION 16% 28% 56%	29 REVIEWS
15	SAP S/4HANA	+25 😨	DISTRIBUTION 24% 27% 49%	89 REVIEWS
16	SAP Business ByDesign	+22 😨	DISTRIBUTION 23% 32% 45%	32 REVIEWS
17	1 Infor ERP Solutions	+20 😨	DISTRIBUTION 27% 27% 47%	69 REVIEWS
18	= Epicor ERP	+18	DISTRIBUTION 27% 27% 45%	61 REVIEWS
CA	ATEGORY AVERAGE	+48 🔑	DISTRIBUTION 15% 21% 63%	









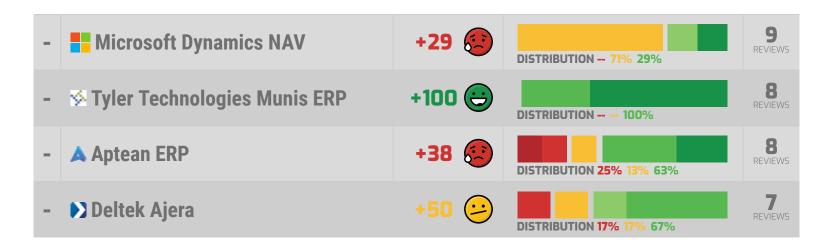
















This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











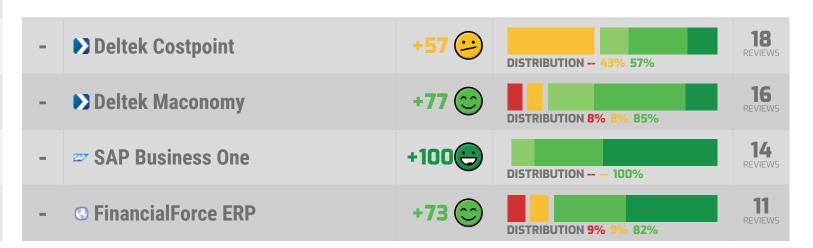




Deceptive vs. Transparent

1	SAP Business All-In-One	+76 😊	DISTRIBUTION 7% 10% 83%	31 REVIEWS
2	▶ Deltek Vision	+74 😊	DISTRIBUTION 5% 15% 79 %	48 REVIEWS
3	Oracle ERP Cloud	+73 😊	DISTRIBUTION 7% 13% 80%	30 REVIEWS
4	Microsoft Dynamics GP	+70 😊	DISTRIBUTION 7% 17% 77%	33 REVIEWS
5	■ Microsoft Dynamics 365 for Fina	+69 😊	DISTRIBUTION 10% 10% 79%	29 REVIEWS
6	s Sage Enterprise Management	+65 😊	DISTRIBUTION 11% 13% 76%	45 REVIEWS
7	Microsoft Dynamics AX	+64 😊	DISTRIBUTION 3% 30% 67%	39 REVIEWS
8	[™] Workday Financial Management	+64 😊	DISTRIBUTION 3% 31% 67%	45 REVIEWS
9	№ Oracle NetSuite ERP	+63 😊	DISTRIBUTION 14% 9% 77%	54 REVIEWS
10	Oracle PeopleSoft	+61 😊	DISTRIBUTION 9% 21% 70%	72 REVIEWS
11	Microsoft Dynamics SL	+59 🔑	DISTRIBUTION 8% 25% 67%	29 REVIEWS
12	Acumatica Cloud ERP	+56 🔑	DISTRIBUTION 9% 26% 65%	28 REVIEWS

13	Oracle JD Edwards EnterpriseOn	+52 😕	DISTRIBUTION 15% 19% 67%	37 REVIEWS
14	Oracle E-Business Suite	+48 🔑	DISTRIBUTION 17% 17% 65%	98 REVIEWS
15	SAP Business ByDesign	+42 😕	DISTRIBUTION 16% 26% 58%	32 REVIEWS
16	= Epicor ERP	+39 😥	DISTRIBUTION 22% 18% 61%	61 REVIEWS
17	SAP S/4HANA	+39 😨	DISTRIBUTION 16% 28% 55%	89 REVIEWS
18	Infor ERP Solutions	+24	DISTRIBUTION 20% 36% 44%	69 REVIEWS
C	ATEGORY AVERAGE	+55 🔑	DISTRIBUTION 12% 21% 67%	



































This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











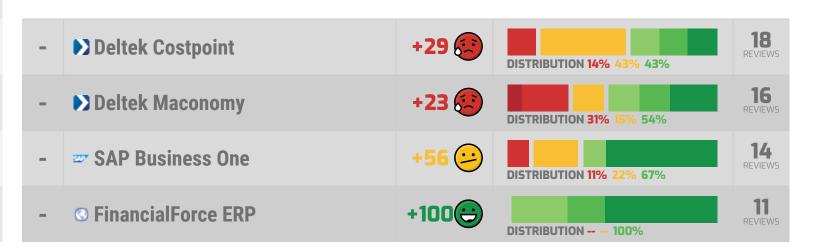




Over Promised vs. Over Delivered

1	Oracle ERP Cloud	+67 😊	DISTRIBUTION 10% 13% 77%	30 REVIEWS
2	Microsoft Dynamics 365 for Fina	+65 😊	DISTRIBUTION 14% 7% 79%	29 REVIEWS
3	▶ Deltek Vision	+54 😕	DISTRIBUTION 8% 31% 62%	48 REVIEWS
4	SAP Business All-In-One	+53 😜	DISTRIBUTION 18% 11% 71%	31 REVIEWS
5	s Sage Enterprise Management	+49 逆	DISTRIBUTION 18% 15% 67%	45 REVIEWS
6	Acumatica Cloud ERP	+44 🗀	DISTRIBUTION 17% 22% 61%	28 REVIEWS
7	Microsoft Dynamics GP	+43 🗀	DISTRIBUTION 10% 37% 53%	33 REVIEWS
8	Oracle PeopleSoft	+43 🗀	DISTRIBUTION 15% 27% 58%	72 REVIEWS
9	№ Oracle NetSuite ERP	+41	DISTRIBUTION 19% 21% 60%	54 REVIEWS
10	[™] Workday Financial Management	+39 😥	DISTRIBUTION 22% 17% 61%	45 REVIEWS
11	Oracle E-Business Suite	+34 💭	DISTRIBUTION 23% 20% 57%	98 REVIEWS
12	Oracle JD Edwards EnterpriseOn	+33 😥	DISTRIBUTION 26% 15% 59%	37 REVIEWS

13	Microsoft Dynamics SL	+24 😨	DISTRIBUTION 12% 52% 36%	29 REVIEWS
14	Microsoft Dynamics AX	+21 😨	DISTRIBUTION 24% 30% 45%	39 REVIEWS
15	SAP Business ByDesign	+16 😉	DISTRIBUTION 23% 39% 39%	32 REVIEWS
16	SAP S/4HANA	+15	DISTRIBUTION 31% 22% 46%	89 REVIEWS
17	= Epicor ERP	+4	DISTRIBUTION 33% 29% 37%	61 REVIEWS
18	1 Infor ERP Solutions	+2	DISTRIBUTION 36% 26% 38%	69 REVIEWS
CA	ATEGORY AVERAGE	+33 😥	DISTRIBUTION 21% 24% 55%	











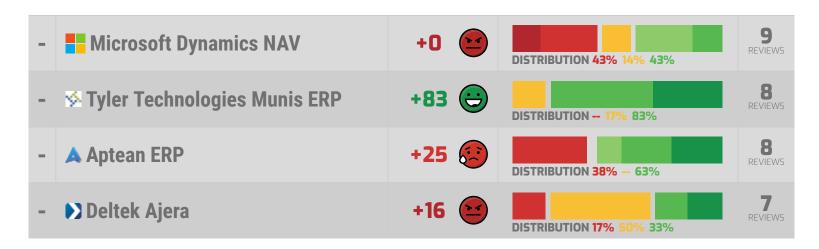
















This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











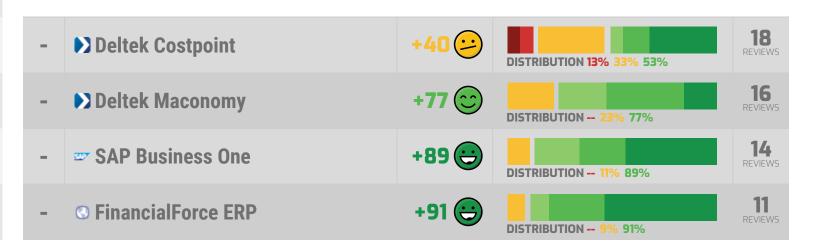




Vendor's Interest First vs. Client's Interest First

1	Microsoft Dynamics GP	+73 😊	DISTRIBUTION 7% 13% 80%	33 REVIEWS
2	Oracle ERP Cloud	+73 😊	DISTRIBUTION 7% 13% 80%	30 REVIEWS
3	▶ Deltek Vision	+64	DISTRIBUTION 10% 15% 74%	48 REVIEWS
4	Acumatica Cloud ERP	+61 😊	DISTRIBUTION 13% 13% 74%	28 REVIEWS
5	[™] Workday Financial Management	+61 😊	DISTRIBUTION 6% 28% 67%	45 REVIEWS
6	Microsoft Dynamics 365 for Fina	+59 🔑	DISTRIBUTION 17% 7% 76%	29 REVIEWS
7	s Sage Enterprise Management	+59 😜	DISTRIBUTION 15% 10% 74%	45 REVIEWS
8	№ Oracle NetSuite ERP	+56 😜	DISTRIBUTION 16% 12% 72%	54 REVIEWS
9	Microsoft Dynamics AX	+55 😜	DISTRIBUTION 12% 21% 67%	39 REVIEWS
10	SAP Business All-In-One	+55 😜	DISTRIBUTION 17% 10% 72%	31 REVIEWS
11	Oracle PeopleSoft	+52 😕	DISTRIBUTION 18% 13% 70%	72 REVIEWS
12	Oracle E-Business Suite	+50 🔑	DISTRIBUTION 22% 6% 72%	98 REVIEWS

13	I Infor ERP Solutions	+33 😨	DISTRIBUTION 18% 31% 51%	69 REVIEWS
14	Oracle JD Edwards EnterpriseOn	+33 😨	DISTRIBUTION 26% 15% 59%	37 REVIEWS
15	Microsoft Dynamics SL	+28 😂	DISTRIBUTION 24% 24% 52%	29 REVIEWS
16	SAP S/4HANA	+28 😥	DISTRIBUTION 24% 24% 52%	89 REVIEWS
17	= Epicor ERP	+24	DISTRIBUTION 27% 22% 51%	61 REVIEWS
18	SAP Business ByDesign	+10	DISTRIBUTION 29% 32% 39%	32 REVIEWS
CA	ATEGORY AVERAGE	+47 😕	DISTRIBUTION 18% 17% 65%	













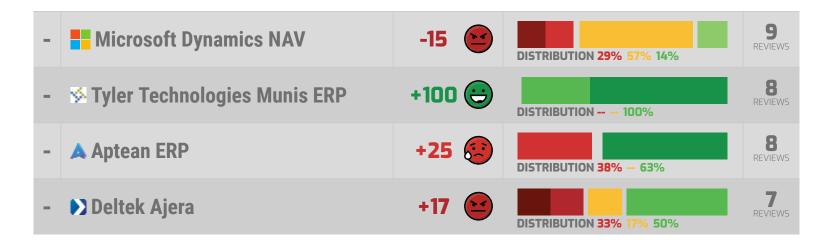


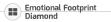














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











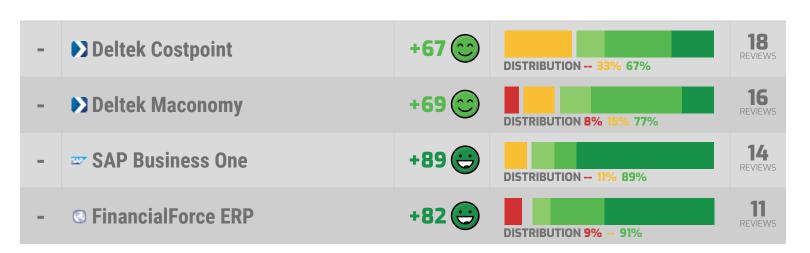




Hardball Tactics vs. Friendly Negotiation

1	Oracle ERP Cloud	+90 😊	DISTRIBUTION 3% 3% 93%	30 REVIEWS
2	SAP Business All-In-One	+82 😊	DISTRIBUTION 4% 11% 86%	31 REVIEWS
3	▶ Deltek Vision	+70 😊	DISTRIBUTION 8% 15% 78%	48 REVIEWS
4	Microsoft Dynamics GP	+70 😊	DISTRIBUTION 7% 1 7% 7 7 %	33 REVIEWS
5	Microsoft Dynamics 365 for Fina	+66 😊	DISTRIBUTION 10% 14% 76%	29 REVIEWS
6	s Sage Enterprise Management	+64©	DISTRIBUTION 10% 15% 74%	45 REVIEWS
7	Acumatica Cloud ERP	+61 😊	DISTRIBUTION 13% 13% 74%	28 REVIEWS
8	Microsoft Dynamics AX	+61 😊	DISTRIBUTION 6% 27% 67%	39 REVIEWS
9	Oracle PeopleSoft	+61 😊	DISTRIBUTION 15% 9% 76%	72 REVIEWS
10	₩ Workday Financial Management	+58 🔑	DISTRIBUTION 11% 19% 69%	45 REVIEWS
11	Oracle E-Business Suite	+54 🔑	DISTRIBUTION 17% 12% 71%	98 REVIEWS
12	Microsoft Dynamics SL	+52 🗀	DISTRIBUTION 12% 24% 64%	29 REVIEWS

13	N Oracle NetSuite ERP	+51 😕	DISTRIBUTION 16% 16% 67%	54 REVIEWS
14	SAP Business ByDesign	+49 😕	DISTRIBUTION 19% 13% 68%	32 REVIEWS
15	Oracle JD Edwards EnterpriseOn	+45 🔑	DISTRIBUTION 11% 33% 56%	37 REVIEWS
16	= Epicor ERP	+41 🔑	DISTRIBUTION 18% 24% 59%	61 REVIEWS
17	1 Infor ERP Solutions	+40 🔑	DISTRIBUTION 18% 24% 58%	69 REVIEWS
18	SAP S/4HANA	+23 🛜	DISTRIBUTION 25% 27% 48%	89 REVIEWS
CA	ATEGORY AVERAGE	+55 😕	DISTRIBUTION 14% 18% 69%	









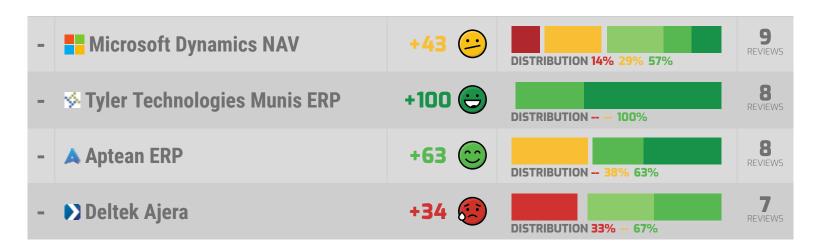


































This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











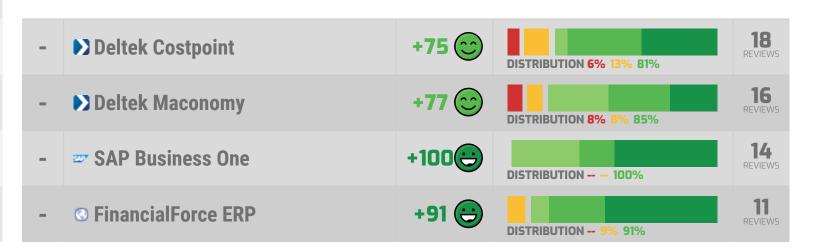




Roadblock To Innovation vs. Helps Innovate

1	Oracle ERP Cloud	+80 😊	DISTRIBUTION 7% 7% 87%	30 REVIEWS
2	□ Acumatica Cloud ERP	+79 😊	DISTRIBUTION 21% 79%	28 REVIEWS
3	Microsoft Dynamics 365 for Fina	+79 😊	DISTRIBUTION 7% 7% 86%	29 REVIEWS
4	SAP Business All-In-One	+75 😊	DISTRIBUTION 6% 13% 81%	31 REVIEWS
5	[™] Workday Financial Management	+75 😊	DISTRIBUTION 5% 15% 80%	45 REVIEWS
6	Oracle PeopleSoft	+73 😊	DISTRIBUTION 6% 14% 79%	72 REVIEWS
7	Microsoft Dynamics SL	+72 😊	DISTRIBUTION 7% 14% 79%	29 REVIEWS
8	Microsoft Dynamics AX	+72 😊	DISTRIBUTION 6% 17% 78%	39 REVIEWS
9	№ Oracle NetSuite ERP	+72 😊	DISTRIBUTION 11% 7% 83%	54 REVIEWS
10	▶ Deltek Vision	+71 😊	DISTRIBUTION 10% 10% 81%	48 REVIEWS
11	Oracle E-Business Suite	+69 😊	DISTRIBUTION 10% 10% 79%	98 REVIEWS
12	Microsoft Dynamics GP	+64 😊	DISTRIBUTION 3% 30% 67%	33 REVIEWS

13	Oracle JD Edwards EnterpriseOn	+64 😊	DISTRIBUTION 9% 18% 73 %	37 REVIEWS
14	s Sage Enterprise Management	+64 😊	DISTRIBUTION 12% 12% 76%	45 REVIEWS
15	SAP Business ByDesign	+55 😕	DISTRIBUTION 10% 26% 65%	32 REVIEWS
16	SAP S/4HANA	+54 🔑	DISTRIBUTION 8% 31% 62%	89 REVIEWS
17	= Epicor ERP	+52 😕	DISTRIBUTION 14% 20% 66%	61 REVIEWS
18	1 Infor ERP Solutions	+42 😕	DISTRIBUTION 18% 22% 60%	69 REVIEWS
CA	ATEGORY AVERAGE	+65 😊	DISTRIBUTION 9% 17% 74%	









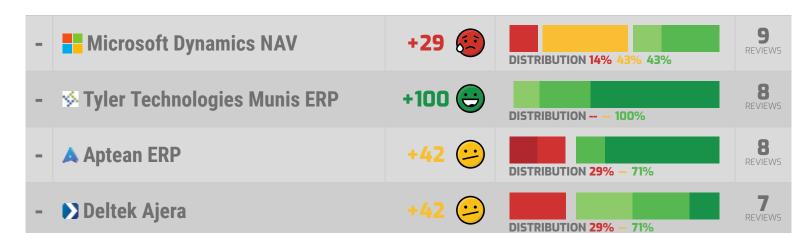














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Stagnant vs. Continually Improving

1	SAP Business All-In-One	+80 😊	DISTRIBUTION 10% 90%	31 REVIEWS
2	Microsoft Dynamics 365 for Fina	+79 😊	DISTRIBUTION 7% 7% 86%	29 REVIEWS
3	Oracle ERP Cloud	+76 😊	DISTRIBUTION 7% 10% 83%	30 REVIEWS
4	[™] Workday Financial Management	+73 😊	DISTRIBUTION 5% 17% 78%	45 REVIEWS
5	Microsoft Dynamics AX	+70 😊	DISTRIBUTION 8% 14% 78%	39 REVIEWS
6	Acumatica Cloud ERP	+67 😊	DISTRIBUTION 8% 17% 75%	28 REVIEWS
7	Oracle PeopleSoft	+67 😊	DISTRIBUTION 8% 17% 75%	72 REVIEWS
8	▶ Deltek Vision	+64 😊	DISTRIBUTION 12% 12% 76%	48 REVIEWS
9	№ Oracle NetSuite ERP	+63 😊	DISTRIBUTION 11% 15% 74%	54 REVIEWS
10	Microsoft Dynamics SL	+62 😊	DISTRIBUTION 7% 24% 69%	29 REVIEWS
11	Oracle E-Business Suite	+62 😊	DISTRIBUTION 7% 24% 69%	98 REVIEWS
12	= Epicor ERP	+61 😊	DISTRIBUTION 14% 11% 75%	61 REVIEWS

13	Oracle JD Edwards EnterpriseOn	+61 😊	DISTRIBUTION 9% 21% 70%	37 REVIEWS
14	Microsoft Dynamics GP	+60 😊	DISTRIBUTION 10% 20% 70%	33 REVIEWS
15	SAP Business ByDesign	+58 😕	DISTRIBUTION 13% 16% 71%	32 REVIEWS
16	s Sage Enterprise Management	+55 😕	DISTRIBUTION 19% 7% 74%	45 REVIEWS
17	SAP S/4HANA	+51 😕	DISTRIBUTION 13% 23% 64%	89 REVIEWS
18	1 Infor ERP Solutions	+47 😕	DISTRIBUTION 15% 23% 62%	69 REVIEWS
CA	ATEGORY AVERAGE	+63 😊	DISTRIBUTION 10% 17% 73%	























This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.













Charges For Product Enhancements vs. Includes Product Enhancements

1	Oracle ERP Cloud	+84 😄	DISTRIBUTION 3% 10% 87%	30 REVIEWS
2	Acumatica Cloud ERP	+71 😊	DISTRIBUTION 4% 21% 75%	28 REVIEWS
3	Oracle PeopleSoft	+70 😊	DISTRIBUTION 6% 17% 76%	72 REVIEWS
4	№ Oracle NetSuite ERP	+67 😊	DISTRIBUTION 13% 7% 80%	54 REVIEWS
5	SAP Business All-In-One	+67 😊	DISTRIBUTION 13% 7% 80%	31 REVIEWS
6	[™] Workday Financial Management	+66 😊	DISTRIBUTION 7% 20% 73%	45 REVIEWS
7	Microsoft Dynamics 365 for Fina	+62 😊	DISTRIBUTION 17% 3% 79%	29 REVIEWS
8	Microsoft Dynamics AX	+61 😊	DISTRIBUTION 11% 17% 72%	39 REVIEWS
9	▶ Deltek Vision	+57 🔑	DISTRIBUTION 14% 14% 71%	48 REVIEWS
10	Oracle E-Business Suite	+56 🔑	DISTRIBUTION 14% 16% 70%	98 REVIEWS
11	Microsoft Dynamics GP	+53 🔑	DISTRIBUTION 7% 33% 60%	33 REVIEWS
12	Oracle JD Edwards EnterpriseOn	+52 😕	DISTRIBUTION 15% 18% 67%	37 REVIEWS

13	s Sage Enterprise Management	+49 😕	DISTRIBUTION 22% 7% 71%	45 REVIEWS
14	SAP Business ByDesign	+49 🔑	DISTRIBUTION 16% 19% 65%	32 REVIEWS
15	Microsoft Dynamics SL	+45 🗀	DISTRIBUTION 10% 34% 55%	29 REVIEWS
16	SAP S/4HANA	+36 😥	DISTRIBUTION 19% 26% 55%	89 REVIEWS
17	1 Infor ERP Solutions	+35 😨	DISTRIBUTION 24% 17% 59%	69 REVIEWS
18	= Epicor ERP	+34	DISTRIBUTION 27% 13% 61%	61 REVIEWS
CA	ATEGORY AVERAGE	+54 🔑	DISTRIBUTION 15% 17% 69%	









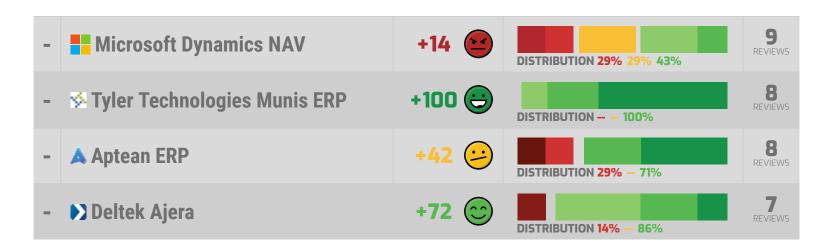














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











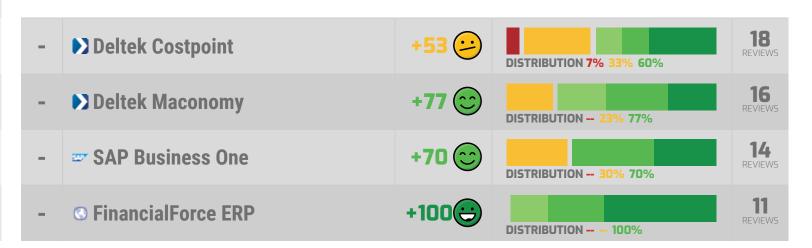




Leverages Incumbent Status vs. Appreciates Incumbent Status

1	Oracle ERP Cloud	+90 😊	DISTRIBUTION 3% 3% 93%	30 REVIEWS
2	Acumatica Cloud ERP	+78 😊	DISTRIBUTION 22% 78%	28 REVIEWS
3	s Sage Enterprise Management	+75 😊	DISTRIBUTION 5% 15% 80%	45 REVIEWS
4	₩ Workday Financial Management	+66 😊	DISTRIBUTION 10% 15% 76%	45 REVIEWS
5	Microsoft Dynamics GP	+64 😊	DISTRIBUTION 3% 30% 67%	33 REVIEWS
6	Microsoft Dynamics 365 for Fina	+62 😊	DISTRIBUTION 10% 17% 72%	29 REVIEWS
7	SAP Business All-In-One	+62 😊	DISTRIBUTION 14% 10% 76%	31 REVIEWS
8	Oracle JD Edwards EnterpriseOn	+61 😊	DISTRIBUTION 9% 21% 70%	37 REVIEWS
9	Oracle PeopleSoft	+61 😊	DISTRIBUTION 13% 13% 74%	72 REVIEWS
10	№ Oracle NetSuite ERP	+56 😕	DISTRIBUTION 14% 16% 70%	54 REVIEWS
11	Microsoft Dynamics SL	+55 😕	DISTRIBUTION 7% 31% 62%	29 REVIEWS
12	▶ Deltek Vision	+53 😕	DISTRIBUTION 14% 19% 67%	48 REVIEWS

13	SAP Business ByDesign	+51 🔑	DISTRIBUTION 10% 29% 61%	32 REVIEWS
14	Oracle E-Business Suite	+50 😕	DISTRIBUTION 14% 22% 64%	98 REVIEWS
15	Microsoft Dynamics AX	+47 😕	DISTRIBUTION 17% 19% 64%	39 REVIEWS
16	i Infor ERP Solutions	+40 🔑	DISTRIBUTION 19% 22% 59%	69 REVIEWS
17	SAP S/4HANA	+40 😕	DISTRIBUTION 12% 36% 52%	89 REVIEWS
18	= Epicor ERP	+39 😨	DISTRIBUTION 18% 25% 57%	61 REVIEWS
CA	ATEGORY AVERAGE	+55 🗀	DISTRIBUTION 12% 21% 67%	





This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.





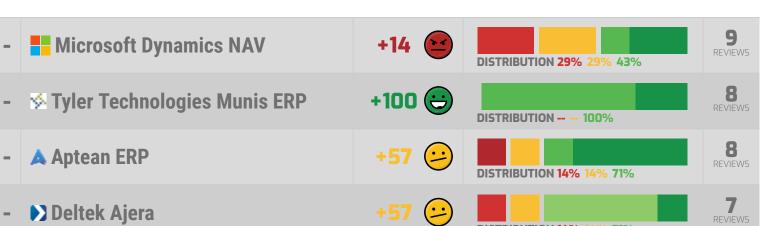












DISTRIBUTION 14%

71%



This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











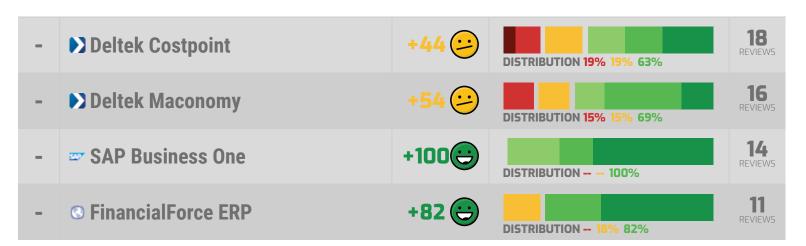




Despised vs. Inspiring

1	Oracle ERP Cloud	+87 😄	DISTRIBUTION 3% 7% 90%	30 REVIEWS
2	Microsoft Dynamics 365 for Fina	+76 😊	DISTRIBUTION 7% 10% 83%	29 REVIEWS
3	SAP Business All-In-One	+68 😊	DISTRIBUTION 13% 6% 81%	31 REVIEWS
4	№ Oracle NetSuite ERP	+67 😊	DISTRIBUTION 11% 11% 78%	54 REVIEWS
5	Oracle JD Edwards EnterpriseOn	+64 😊	DISTRIBUTION 12% 12% 76%	37 REVIEWS
6	Microsoft Dynamics AX	+63 😊	DISTRIBUTION 6% 25% 69 %	39 REVIEWS
7	Oracle PeopleSoft	+63 😊	DISTRIBUTION 10% 17% 73%	72 REVIEWS
8	▶ Deltek Vision	+62 😊	DISTRIBUTION 7% 24% 69%	48 REVIEWS
9	Microsoft Dynamics SL	+62 😊	DISTRIBUTION 10% 17% 72%	29 REVIEWS
10	s Sage Enterprise Management	+59 😜	DISTRIBUTION 17% 7% 76%	45 REVIEWS
11	SAP Business ByDesign	+58 🔑	DISTRIBUTION 13% 16% 71%	32 REVIEWS
12	™ Workday Financial Management	+57 🗀	DISTRIBUTION 13% 18% 70 %	45 REVIEWS

13	Acumatica Cloud ERP	+56 😕	DISTRIBUTION 9% 26% 65%	28 REVIEWS
14	Microsoft Dynamics GP	+56 😕	DISTRIBUTION 7% 30% 63%	33 REVIEWS
15	Oracle E-Business Suite	+56 😕	DISTRIBUTION 14% 16% 70%	98 REVIEWS
16	= Epicor ERP	+46 😕	DISTRIBUTION 11% 32% 57%	61 REVIEWS
17	SAP S/4HANA	+45 🔑	DISTRIBUTION 10% 35% 55%	89 REVIEWS
18	1 Infor ERP Solutions	+35 😨	DISTRIBUTION 18% 28% 53%	69 REVIEWS
CA	ATEGORY AVERAGE	+58 😕	DISTRIBUTION 11% 20% 69%	









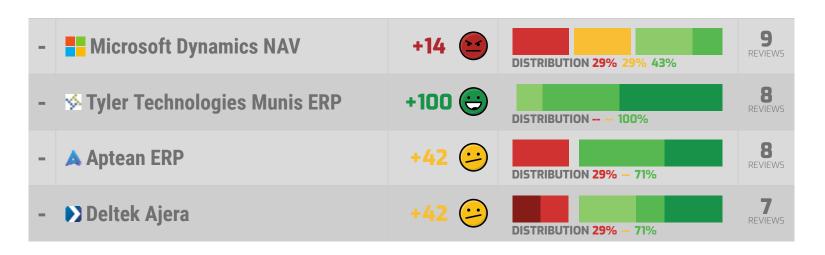


















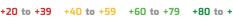
















This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.













70 + 100 for +100

Unreliable vs. Reliable

1	SAP Business All-In-One	+91 😊	DISTRIBUTION 3% 3% 94%	31 REVIEWS
2	Microsoft Dynamics 365 for Fina	+87 😊	DISTRIBUTION 3% 7% 90%	29 REVIEWS
3	Oracle ERP Cloud	+87 😊	DISTRIBUTION 3% 7% 90%	30 REVIEWS
4	▶ Deltek Vision	+81 😊	DISTRIBUTION 5% 9% 86%	48 REVIEWS
5	Oracle PeopleSoft	+81 😑	DISTRIBUTION 5% 10% 86%	72 REVIEWS
6	○ Acumatica Cloud ERP	+80 😊	DISTRIBUTION 20% 80%	28 REVIEWS
7	Microsoft Dynamics AX	+80 😊	DISTRIBUTION 3% 14% 83%	39 REVIEWS
8	Oracle E-Business Suite	+78 😊	DISTRIBUTION 3% 16% 81%	98 REVIEWS
9	№ Oracle NetSuite ERP	+77 😊	DISTRIBUTION 7% 9% 84%	54 REVIEWS
10	₩ Workday Financial Management	+75 😊	DISTRIBUTION 5% 15% 80%	45 REVIEWS
11	Microsoft Dynamics SL	+73 😊	DISTRIBUTION 3% 21% 76%	29 REVIEWS
12	Oracle JD Edwards EnterpriseOn	+73 😊	DISTRIBUTION 6% 15% 79 %	37 REVIEWS

13	SAP S/4HANA	+73 😊	DISTRIBUTION 5% 17% 78%	89 REVIEWS
14	= Epicor ERP	+71 😊	DISTRIBUTION 9% 11% 80%	61 REVIEWS
15	Microsoft Dynamics GP	+71 😊	DISTRIBUTION 6% 16% 77 %	33 REVIEWS
16	s Sage Enterprise Management	+70 😊	DISTRIBUTION 15% 85%	45 REVIEWS
17	1 Infor ERP Solutions	+66 😊	DISTRIBUTION 12% 10% 78%	69 REVIEWS
18	SAP Business ByDesign	+66 😊	DISTRIBUTION 6% 22% 72%	32 REVIEWS
CA	ATEGORY AVERAGE	+76 😊	DISTRIBUTION 6% 12% 82 %	









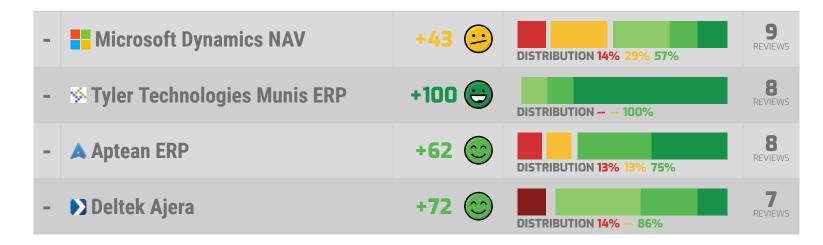














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.











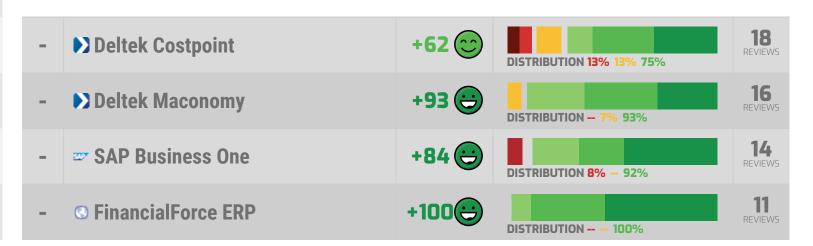




Restricts Productivity vs. Enables Productivity

1	Oracle ERP Cloud	+90 😊	DISTRIBUTION 10% 90%	30 REVIEWS
2	SAP Business All-In-One	+84 😊	DISTRIBUTION 6% 3% 90%	31 REVIEWS
3	s Sage Enterprise Management	+81 😑	DISTRIBUTION 7% 5% 88%	45 REVIEWS
4	Acumatica Cloud ERP	+80 😊	DISTRIBUTION 20% 80%	28 REVIEWS
5	Microsoft Dynamics AX	+80 😑	DISTRIBUTION 6% 9% 86%	39 REVIEWS
6	Oracle PeopleSoft	+80 😄	DISTRIBUTION 6% 8% 86%	72 REVIEWS
7	Microsoft Dynamics 365 for Fina	+79 😊	DISTRIBUTION 7% 7% 86%	29 REVIEWS
8	Microsoft Dynamics SL	+76 😊	DISTRIBUTION 7% 10% 83%	29 REVIEWS
9	[™] Workday Financial Management	+74 😊	DISTRIBUTION 2% 22% 76%	45 REVIEWS
10	Oracle E-Business Suite	+72 😊	DISTRIBUTION 7% 14% 79%	98 REVIEWS
11	▶ Deltek Vision	+69 😊	DISTRIBUTION 11% 9% 80%	48 REVIEWS
12	SAP Business ByDesign	+69 😊	DISTRIBUTION 6% 19% 75%	32 REVIEWS

13	SAP S/4HANA	+68 😊	DISTRIBUTION 8% 17% 76%	89 REVIEWS
14	Oracle JD Edwards EnterpriseOn	+67 😊	DISTRIBUTION 9% 15% 76 %	37 REVIEWS
15	№ Oracle NetSuite ERP	+66 😊	DISTRIBUTION 11% 11% 77%	54 REVIEWS
16	= Epicor ERP	+62 😊	DISTRIBUTION 11% 16% 73%	61 REVIEWS
17	Microsoft Dynamics GP	+62 😊	DISTRIBUTION 3% 32% 65%	33 REVIEWS
18	1 Infor ERP Solutions	+50 😕	DISTRIBUTION 17% 17% 67%	69 REVIEWS
CA	ATEGORY AVERAGE	+71 😊	DISTRIBUTION 8% 14% 79%	









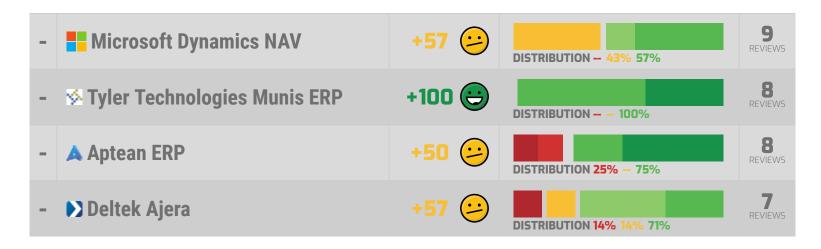














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Performance Restricting vs. Performance Enhancing

1	○ Oracle ERP Cloud	+90 😊	DISTRIBUTION 3% 3% 93%	30 REVIEWS
2	Microsoft Dynamics 365 for Fina	+79 😊	DISTRIBUTION 7% 7% 86%	29 REVIEWS
3	Microsoft Dynamics AX	+77 😊	DISTRIBUTION 6% 11% 83%	39 REVIEWS
4	Oracle JD Edwards EnterpriseOn	+76 😊	DISTRIBUTION 3% 18% 79%	37 REVIEWS
5	[™] Workday Financial Management	+75 😊	DISTRIBUTION 5% 15% 80%	45 REVIEWS
6	Oracle PeopleSoft	+74 😊	DISTRIBUTION 5% 16% 79%	72 REVIEWS
7	▶ Deltek Vision	+73 😊	DISTRIBUTION 9% 9% 82%	48 REVIEWS
8	SAP Business All-In-One	+71 😊	DISTRIBUTION 6% 16% 77%	31 REVIEWS
9	Microsoft Dynamics GP	+65 😊	DISTRIBUTION 6% 23% 7 1%	33 REVIEWS
10	Acumatica Cloud ERP	+64 😊	DISTRIBUTION 4% 28% 68%	28 REVIEWS
11	№ Oracle NetSuite ERP	+64 😂	DISTRIBUTION 11% 14% 75%	54 REVIEWS
12	s Sage Enterprise Management	+63 😊	DISTRIBUTION 10% 17% 73%	45 REVIEWS

13	Microsoft Dynamics SL	+62 😊	DISTRIBUTION 10% 17% 72%	29 REVIEWS
14	○ Oracle E-Business Suite	+62 😊	DISTRIBUTION 10% 18% 72%	98 REVIEWS
15	SAP S/4HANA	+62 😊	DISTRIBUTION 10% 18% 72%	89 REVIEWS
16	SAP Business ByDesign	+54 😀	DISTRIBUTION 9% 28% 63%	32 REVIEWS
17	Infor ERP Solutions	+50 😕	DISTRIBUTION 15% 20% 65%	69 REVIEWS
18	= Epicor ERP	+48 😀	DISTRIBUTION 18% 16% 66%	61 REVIEWS
CA	ATEGORY AVERAGE	+66 😊	DISTRIBUTION 9% 16% 75%	









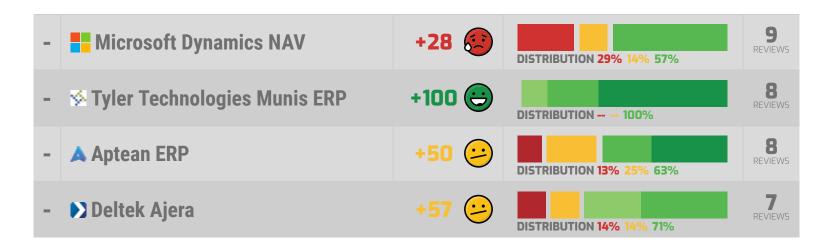














This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Commodity Features vs. Unique Features

1	Oracle ERP Cloud	+86 😄	DISTRIBUTION 7% 93%	30 REVIEWS
2	SAP Business All-In-One	+84 😊	DISTRIBUTION 6% 3% 90%	31 REVIEWS
3	▶ Deltek Vision	+74 😊	DISTRIBUTION 2% 22% 76%	48 REVIEWS
4	Microsoft Dynamics 365 for Fina	+73 😊	DISTRIBUTION 10% 7% 83%	29 REVIEWS
5	Acumatica Cloud ERP	+72 😊	DISTRIBUTION 28% 72%	28 REVIEWS
6	Microsoft Dynamics AX	+68 😊	DISTRIBUTION 6% 20% 74 %	39 REVIEWS
7	Oracle PeopleSoft	+68 😊	DISTRIBUTION 11% 10% 79%	72 REVIEWS
8	s Sage Enterprise Management	+65 😊	DISTRIBUTION 15% 5% 80%	45 REVIEWS
9	Microsoft Dynamics SL	+62 😊	DISTRIBUTION 7% 24% 69%	29 REVIEWS
10	Oracle E-Business Suite	+61 😊	DISTRIBUTION 9% 21% 70%	98 REVIEWS
11	SAP S/4HANA	+61 😊	DISTRIBUTION 10% 19% 71%	89 REVIEWS
12	□ Epicor ERP	+59 😕	DISTRIBUTION 11% 20% 70%	61 REVIEWS

13	№ Oracle NetSuite ERP	+59 🗀	DISTRIBUTION 14% 14% 73%	54 REVIEWS
14	₩ Workday Financial Management	+59 😕	DISTRIBUTION 12% 17% 71%	45 REVIEWS
15	Oracle JD Edwards EnterpriseOn	+58 😕	DISTRIBUTION 12% 18% 70%	37 REVIEWS
16	Microsoft Dynamics GP	+55 😕	DISTRIBUTION 10% 26% 65%	33 REVIEWS
17	1 Infor ERP Solutions	+39 😥	DISTRIBUTION 21% 19% 60%	69 REVIEWS
18	SAP Business ByDesign	+25 😨	DISTRIBUTION 25% 25% 50%	32 REVIEWS
CA	ATEGORY AVERAGE	+62 😊	DISTRIBUTION 11% 17% 72%	











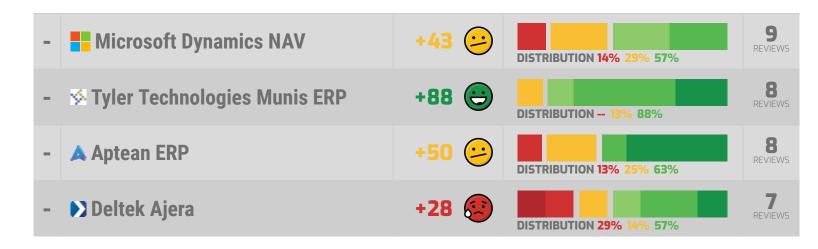
















This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.















Security Frustrates vs. Security Protects

1	Oracle ERP Cloud	+97 😑	DISTRIBUTION 3% 97%	30 REVIEWS
2	SAP Business All-In-One	+90 😊	DISTRIBUTION 3% 3% 93%	31 REVIEWS
3	Oracle PeopleSoft	+77 😊	DISTRIBUTION 6% 11% 83%	72 REVIEWS
4	Microsoft Dynamics 365 for Fina	+76 😊	DISTRIBUTION 10% 3% 86%	29 REVIEWS
5	Microsoft Dynamics GP	+71 😊	DISTRIBUTION 6% 16% 77 %	33 REVIEWS
6	Oracle E-Business Suite	+71 😊	DISTRIBUTION 6% 18% 77 %	98 REVIEWS
7	s Sage Enterprise Management	+70 😊	DISTRIBUTION 10% 10% 80%	45 REVIEWS
8	₩ Workday Financial Management	+70 😊	DISTRIBUTION 5% 20% 75%	45 REVIEWS
9	▶ Deltek Vision	+67 😊	DISTRIBUTION 11% 11% 78%	48 REVIEWS
10	Microsoft Dynamics AX	+66 😊	DISTRIBUTION 11% 11% 77%	39 REVIEWS
11	SAP Business ByDesign	+66 😊	DISTRIBUTION 3% 28% 69%	32 REVIEWS
12	Oracle JD Edwards EnterpriseOn	+64 😊	DISTRIBUTION 9% 18% 73%	37 REVIEWS

13	N Oracle NetSuite ERP	+61 😊	DISTRIBUTION 14% 11% 75%	54 REVIEWS
14	Acumatica Cloud ERP	+60 😊	DISTRIBUTION 4% 32% 64%	28 REVIEWS
15	Microsoft Dynamics SL	+52 😕	DISTRIBUTION 10% 28% 62%	29 REVIEWS
16	SAP S/4HANA	+50 😕	DISTRIBUTION 13% 24% 63%	89 REVIEWS
17	= Epicor ERP	+45 🔑	DISTRIBUTION 16% 23% 61%	61 REVIEWS
18	Infor ERP Solutions	+41 😕	DISTRIBUTION 22% 15% 63%	69 REVIEWS
CATEGORY AVERAGE		+64 😊	DISTRIBUTION 10% 16% 74%	

