

Feeding biotech staff during COVID-19



EXECUTIVE SUMMARY

Joy and Milana are Office Administrators at Cambridge, MA-based biotech company Voyager Therapeutics. They order daily office meals for lab employees working onsite during COVID-19. It's a "thank you" for coming into the office and helps to eliminate the risk of leaving the office for food. They need a solution that doesn't require much of their time or oversight.

80

employees

2

office locations

2

daily shifts

400

meals per week

THE CHALLENGE

Pre-COVID, Joy and Milana had to track dietary needs and preferences manually. They ordered catering for celebrations, one-off meetings, and two company lunches every week. Now, they need food for every employee every day, a solution that:

- **Is easy to manage.** They want to take care of employees but avoid the work of tracking down missing orders and every other detail of 80 individual meals.
- **Helps employees be effective & safe at work.** They don't want employees waiting in crowded elevators and long lines to get lunch, wasting time and putting themselves at increased risk.
- **Offers great food.** The food needs to taste good and fit a variety of dietary preferences.

THE SOLUTION

Relish by ezCater provides a safe and reliable way to feed Voyager Therapeutics lab employees every business day. Employees pick their own meals from a rotating selection of local restaurants, so Joy and Milana can be confident that everyone gets food they like and that fits their dietary needs. All Relish deliveries are contactless, and employees get a text when their meal arrives. Employees simply grab their food and go — no administrative overhead or crowds.

THE BENEFITS

- **Food for work without the work.** Joy and Milana can track order details in their Relish admin dashboard, without having to babysit each order.
- **Safety and convenience.** All Relish deliveries are contactless and delivered at a designated place and time in their office. Each employee gets a text when their individually packaged, individually labeled meal arrives -- making pick-up as safe and efficient as possible. And, Joy and Milana can choose staggered delivery times to avoid crowding.
- **Variety of great food.** Voyager Therapeutics orders food from a variety of local restaurants (they love helping support the local economy).



“I don’t see people gathering in one space anytime soon. Relish is... the best way to feed people, COVID or not. It takes all the responsibility off of us and it makes people feel really taken care of. They love the food.”

-- Joy Brown, Office Lead Administrator at Voyager Therapeutics