

Safely feeding a Top-10 consulting firm during COVID-19



EXECUTIVE SUMMARY

A Top-10 consulting firm is doing critical work for a client during the pandemic. Their client can't host the consulting firm's employees on-site during COVID-19, so the firm reopened two of their offices. They need a safe and reliable meal solution so that their people can avoid crowded areas at breakfast and lunch. The firm also needs an easy way to bill their client.

400
daily meals

200
employees to feed

2
office locations

6 days
time to launch

THE CHALLENGE

Here are the consulting firm's requirements for a COVID-smart food solution:

- **Rapid implementation.** Up and running within a week
- **National availability.** Breakfast and lunch for 200+ people in San Jose, CA and Austin, TX, plus the ability to keep adding sites
- **Employee safety support.** Individually packaged meals, contactless delivery, and designated, staggered delivery times
- **Flexibility.** Easy integration with client billing process. Ability to subsidize fully or partially, or anything in between.

THE SOLUTION

Relish by ezCater offers a safe and reliable way to feed employees. Within a week, the firm was receiving contactless deliveries of individually packaged meals twice a day. Employees choose their meals from a daily rotation of local favorite restaurants and popular chains, and pick them up at a designated time and place in the office. Relish makes it easier to keep employees well fed, productive, and safe.

THE BENEFITS

- **Convenience and variety.** Relish gives employees a convenient meal solution without asking them to give up quality and variety. ezCater's flexible payment options make receipts and billing easy.
- **Visibility and control.** Through Relish's admin dashboard, the firm can track deliveries and ensure they meet safety and security protocols. They also use this dashboard to manage and adjust employee subsidy.
- **Scalability.** As offices and clients reopen, the consulting firm can easily add more teams to daily Relish orders.

