

Dext Fair Usage Policy

Dext implements a fair usage policy to ensure that all of our users can have the best possible experience when using the Dext services and products.

We expect that majority of our users will not be impacted by this Fair Usage Policy. However, when using Dext's services:

- You must only use our services for legitimate business purposes.
- You must only use services for the purposes advertised, described in any user guides or training guides, or as instructed by us.
- You must not use our services in a way which deliberately games or exploits to your advantage the design of our services, systems or billing plan.
- You must not use our services fraudulently, in connection with a criminal offence, in breach of any law or statutory duty, to send, upload, download, use or re-use any material, which is offensive, abusive, indecent, defamatory, obscene or menacing, a nuisance (including to our staff) or a hoax in breach of anyone's rights or privacy or is otherwise unlawful.

The examples above are not an exhaustive list of how you could be breaching our Fair Usage Policy. There may be other activities which we reasonably believe to be outside of legitimate use which may also be subject to the terms in this Fair Usage Policy.

In addition, if the number of documents you submit to Dext is excessive, or if the size of the documents you submit are disproportionately large, this can adversely affect our ability to provide extraction and other services efficiently and effectively to our other users. This type of behaviour may be in breach of this Fair Usage Policy.

If in Dext's reasonable opinion, you are abusing the service in a way which exceeds fair usage, we may ask you to moderate your behaviour. We may in extreme or persistent cases, suspend or even terminate your access to Dext's services.