

# Inspection Friction

Traditional inspections cause friction. Responsive loss control can progressively and proactively deliver the most timely and affordable level of loss control. By reducing traditional inspections with a tailored workflow that relies heavily on data and self-service, much of the friction of inspections is eliminated.

- **Inspector does not show up**
- Report takes 30+ days to be completed
- **Inspector is not professionally dressed**
- Defects or coverage issues are discovered too late in process
- **Inspector speaks unkindly of agent, carrier or insurance in general**
- Time consuming to get inspections completed
- **Inspector informs insured of defects which need to be corrected....without underwriter or agent approval**
- Policy needs to be revised due to defects or coverage issues discovered during inspection
- **Inspector is rude**
- Binding of policy is delayed while waiting inspection
- **Inspection is late and NOC is sent**
- Agent feels like inspection harms sales relationship
- **The underwriter and agent back and forth on inspection results**

To explore ways to reduce inspection friction with ViewSpection, contact:



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